

# First Quarter 2009-10 Results

# Highlights of the First Quarter

- ✦ Economic activity stabilises, but at historically low levels
  - ▶ Sharp drop in cargo and passenger unit revenues
  - ▶ Group revenues down 20.5%
- ✦ Fuel hedges have a negative impact of 252 million euros on the operating result
- ✦ Costs lowered by 14% excluding impact of fuel hedging
- ✦ Liquidity of 5.7 billion euros including credit facilities, following the successful convertible bond issue
- ✦ Increase in shareholders' funds, stable gearing ratio

# Key data

	2009-10 Q1	2008-09 Q1 restated*
+ Revenues	€5.17bn (-20.5%)	€6.51bn
+ EBITDAR	€112m (-86.4%)	€814m
+ Operating income/(loss)	€(496)m (nm)	€201m
+ Net income/(loss)	€(426)m (nm)	€149m

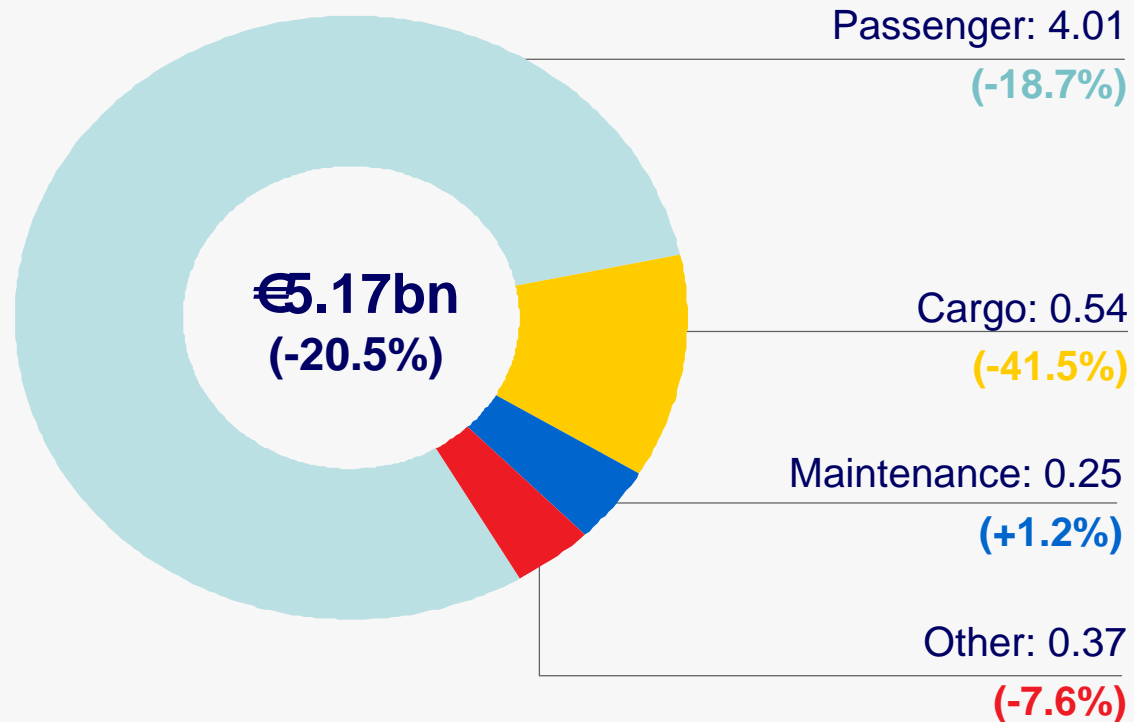
\*Restated for IFRIC 13 and Martinair

# Activity

Pierre-Henri Gourgeon

# Breakdown of First Quarter revenues

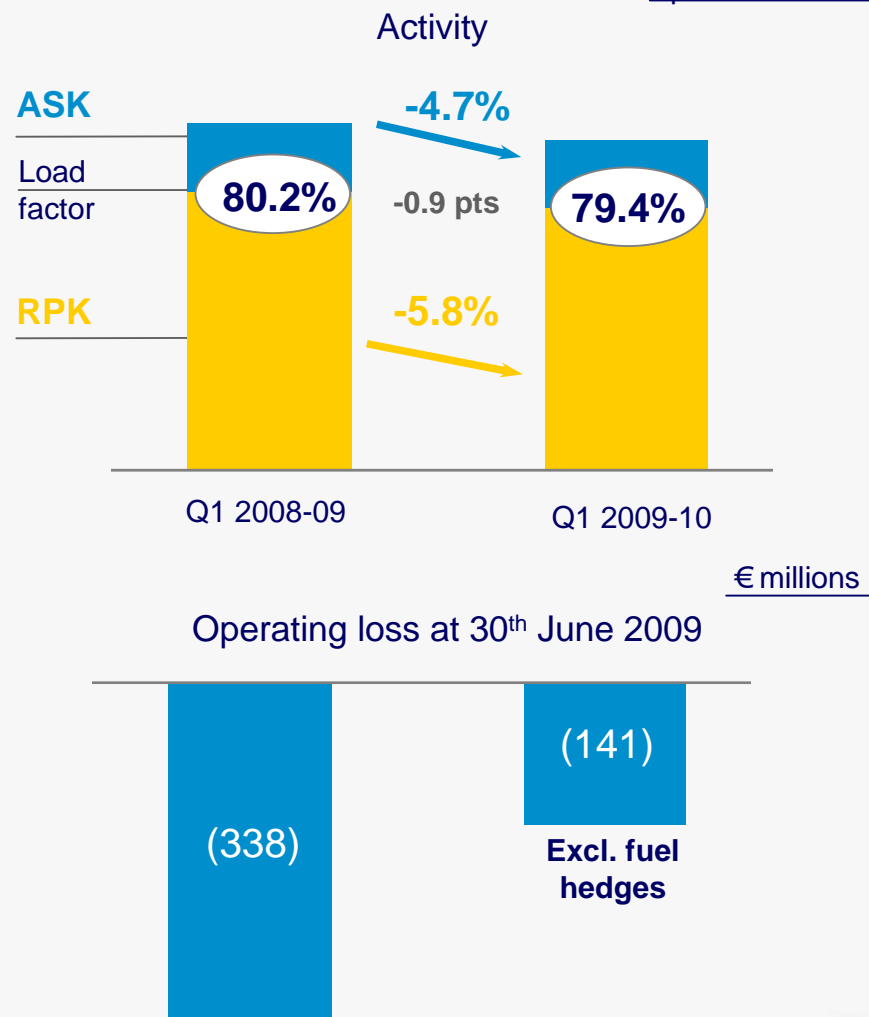
Revenues (in €bn)  
April-June 2009



# Passenger business

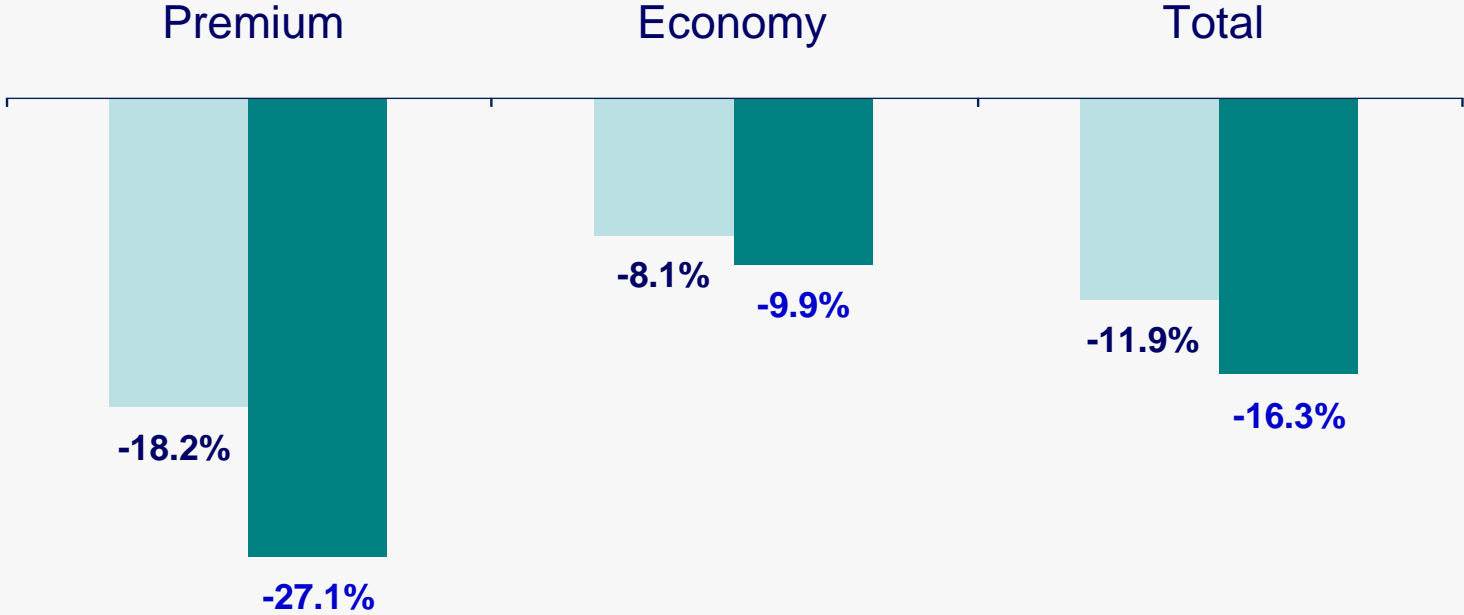
April-June 2009

- + Deterioration in activity in line with that of Q4 2008-09
  - Lower volumes
- + Sharp drop in unit revenues
  - RASK: -14.8% and -16.5% excl. currency effect
  - RRPK: -13.9% and -15.6% excl. currency effect
- + Operating result strongly affected by fuel hedging impact
  - 197 million euros added to the fuel bill



# Decline in unit revenues, especially in premium class

Long-haul RASK (excl. currency impact)



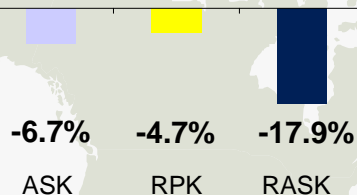
Q4 2008-09  
Q1 2009-10

# Decline in unit revenues on all networks

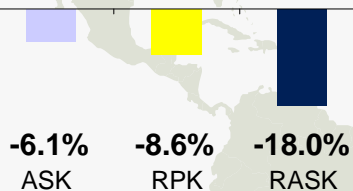
Q1 2009-10

RASK excl. currency

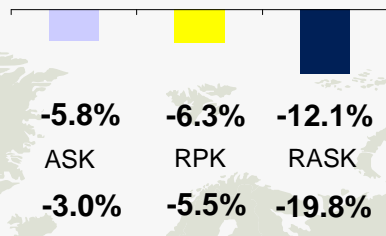
## North America



## Latin America



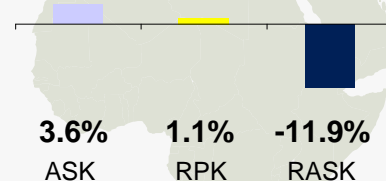
## Domestic



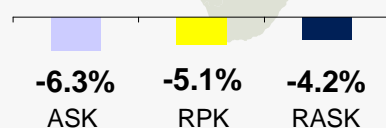
## Europe



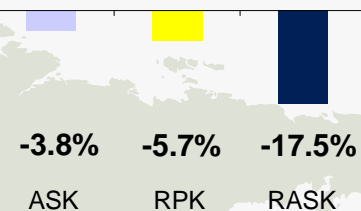
## Africa & Middle East



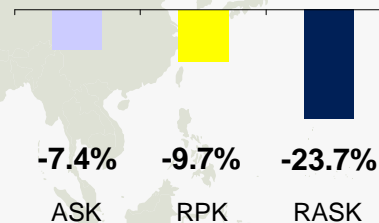
## Caribbean & India Ocean



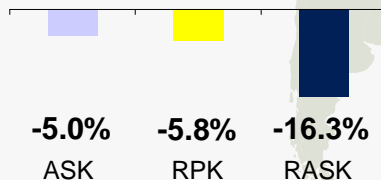
## Total medium-haul



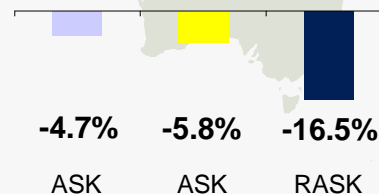
## Asia



## Total long-haul



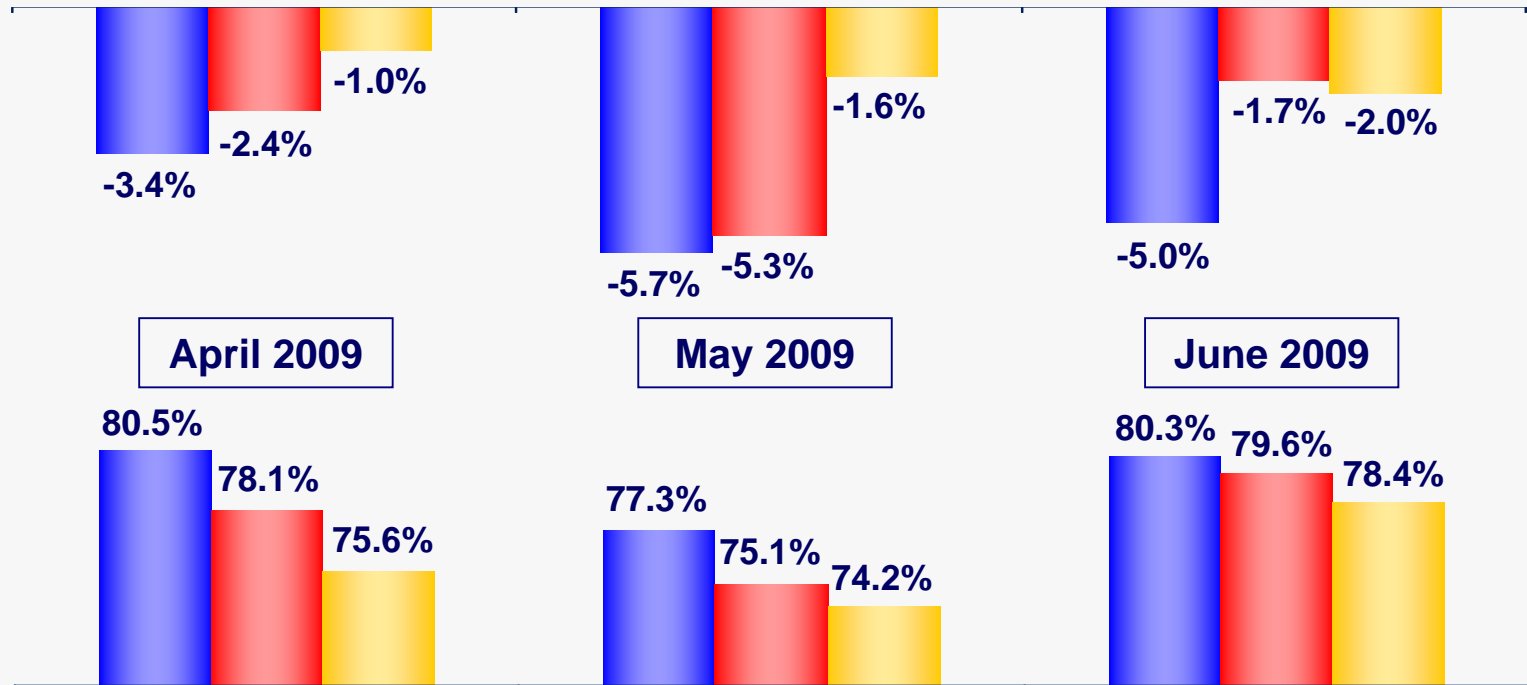
## Total network





# Air France-KLM ahead of competitors in terms of capacity reduction

## Capacity adjustment



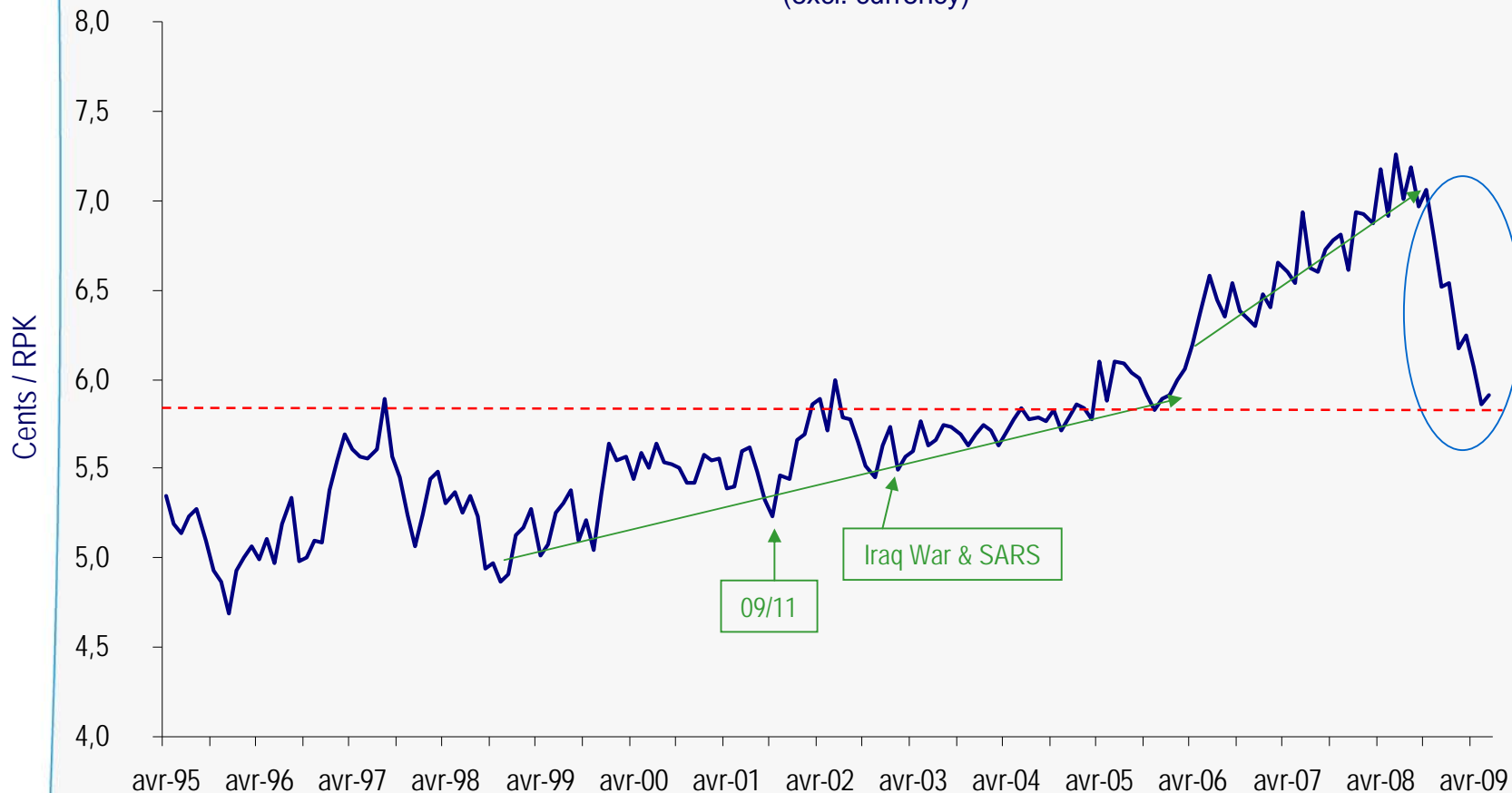
## Load factor

■ Air France-KLM 
 ■ British Airways 
 ■ Lufthansa

Source: Company announcements

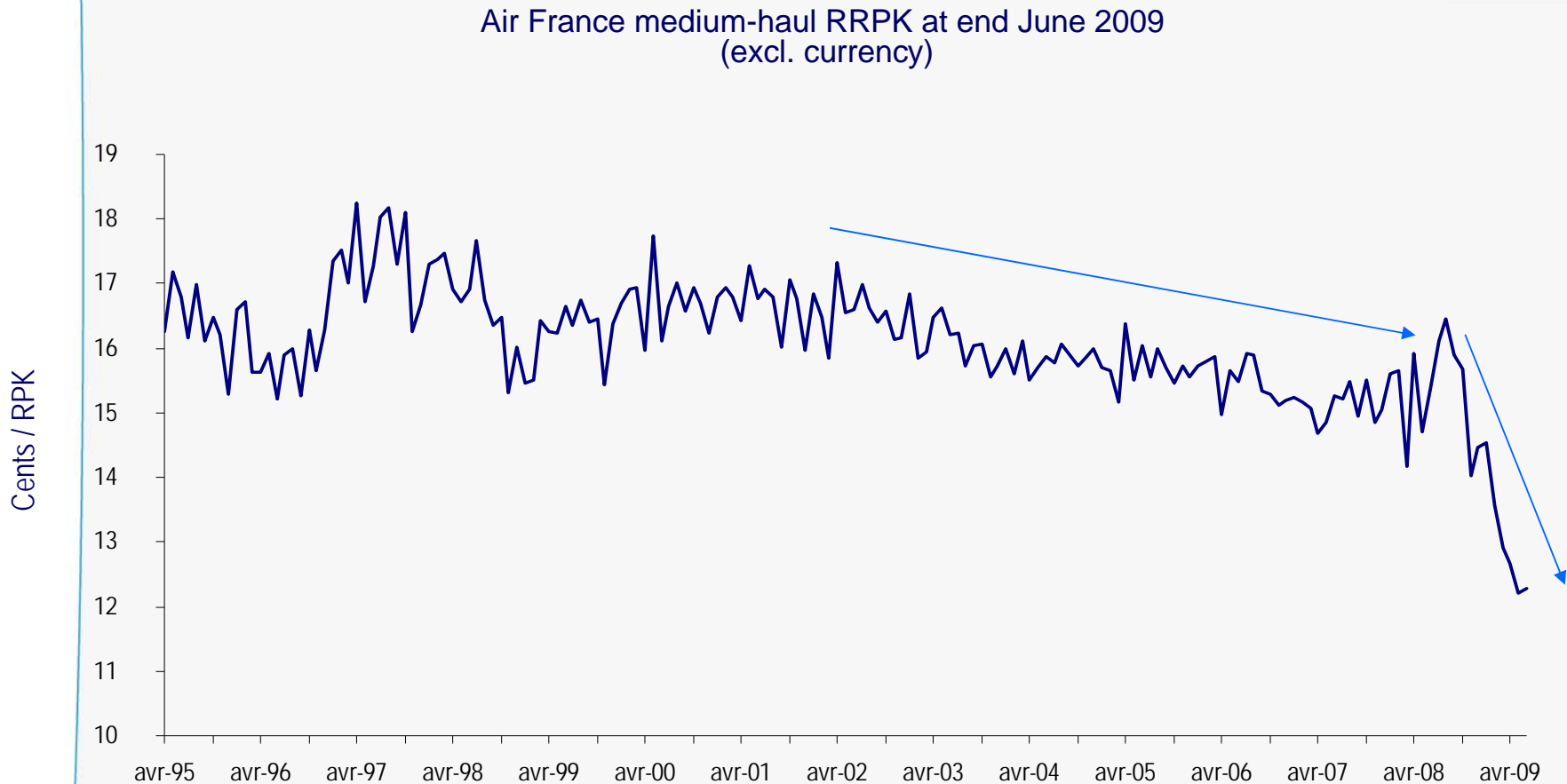
# Long-haul yield at 2005 levels

Air France long-haul RRPK at end June 2009  
(excl. currency)



Source: CVS series

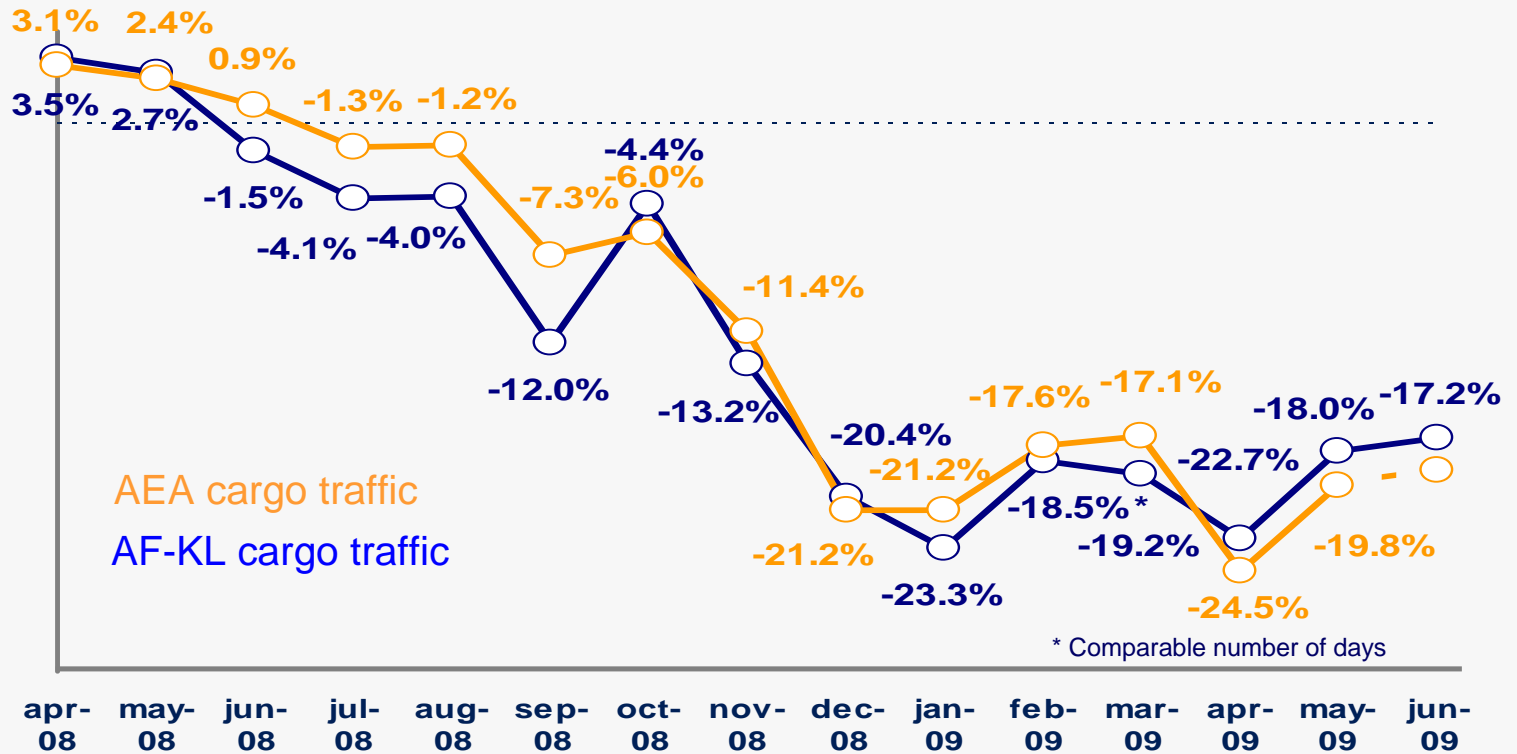
# Structural decline in medium-haul yield accelerated by the economic crisis



Source: CVS series

# Cargo industry remains depressed

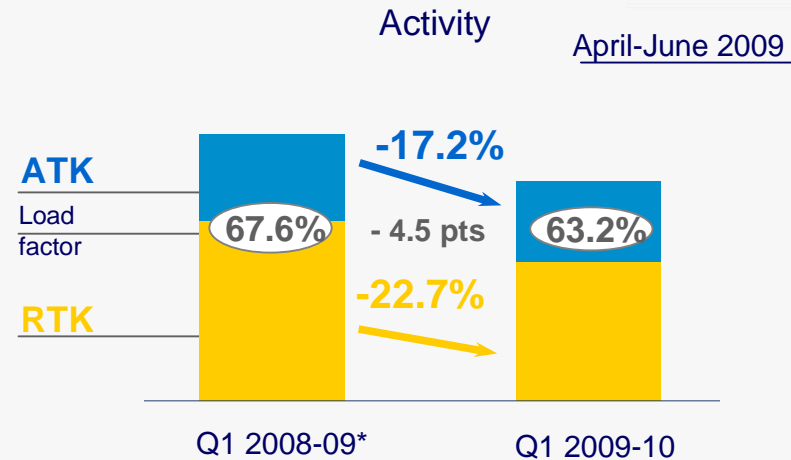
RTK % (excl. Martinair)



\* Comparable number of days

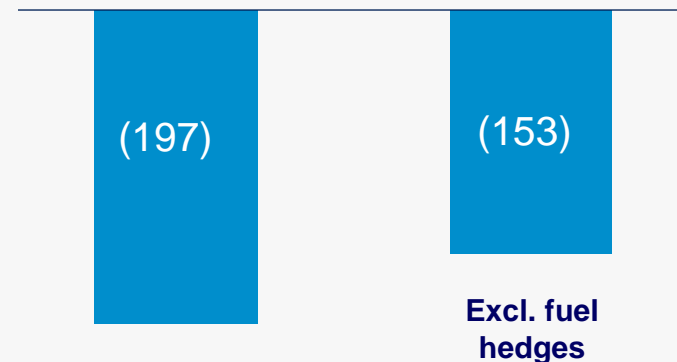
# Air France-KLM cargo in the red

- + Cargo business results reflect the collapse in world trade
- + Strong decline in volumes with a drop in unit revenues per ATK
  - ▶ -30.0 %, and -34.1% excl. currency
- + Ongoing efforts to reduce capacity
  - ▶ 5% in additional average annual reduction with grounding of 4 full freighters for Winter 2009 season



Operating result at 30th June 2009

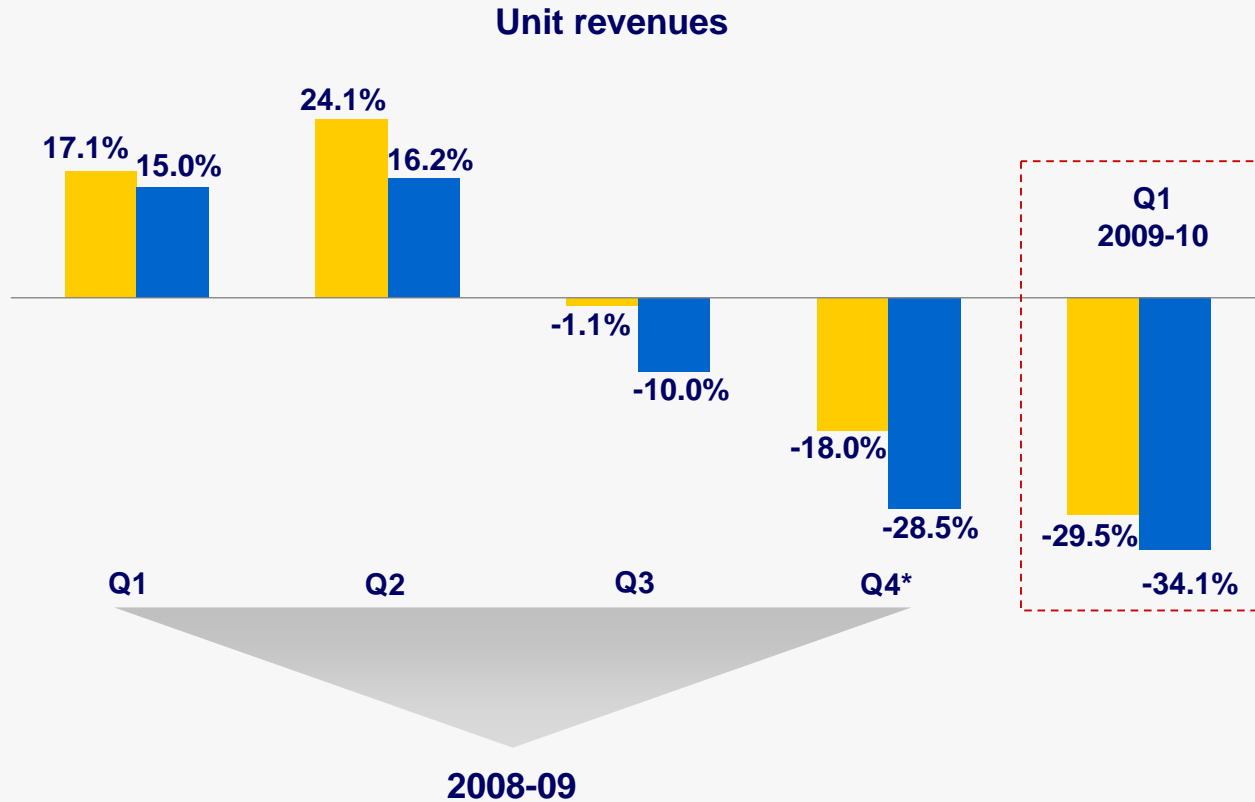
€ millions



\* Including Martinair

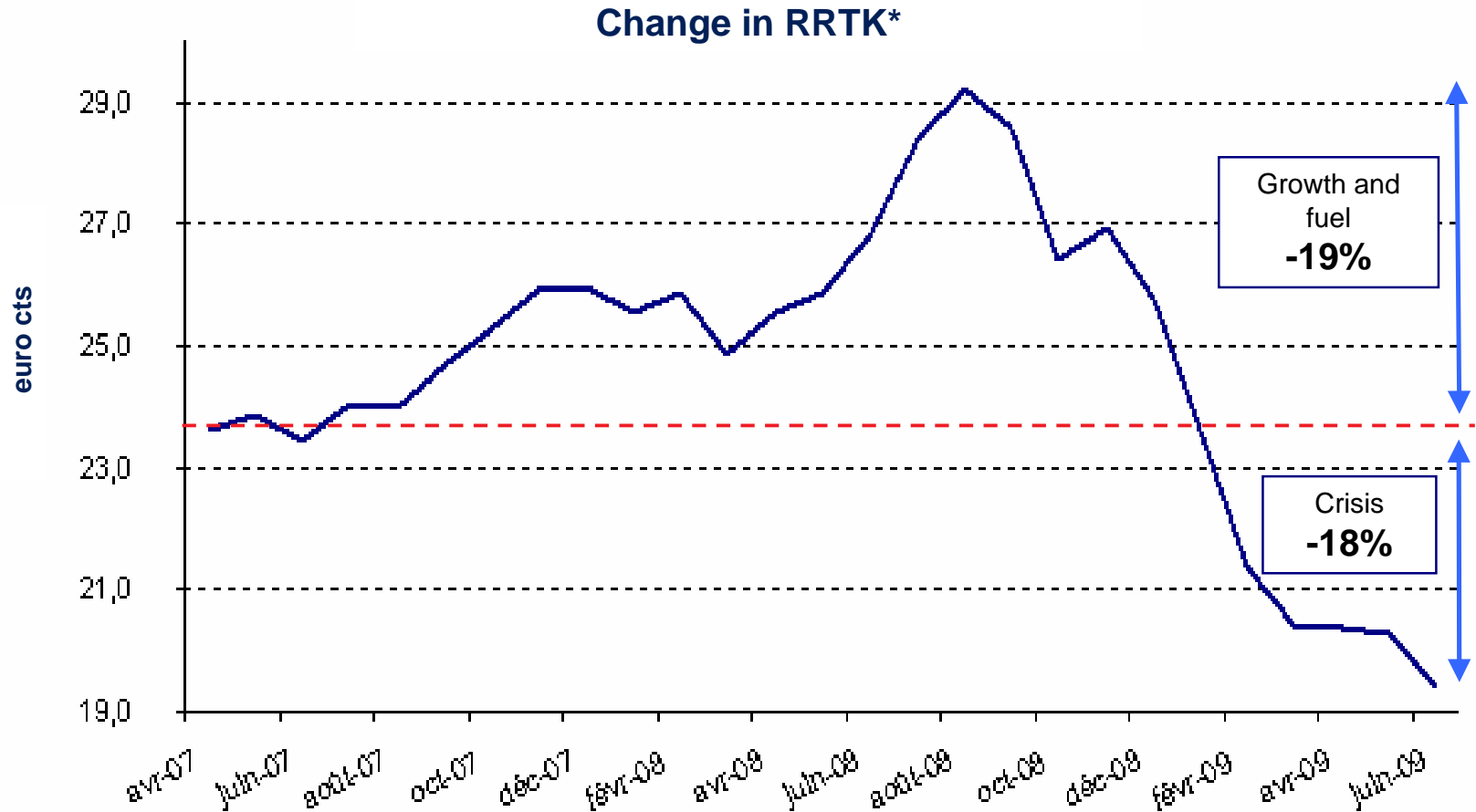
# Further deterioration in unit revenues

■ RRTK excl. currency    ■ RATK excl. currency



\*Including Martinair: RRTK excl. currency: -21.6% - RATK excl. currency: -29.4%

# Decline in unit revenues partly a result of the oil bubble



\* Excluding Martinair

# Maintenance and other activities: progress despite the crisis

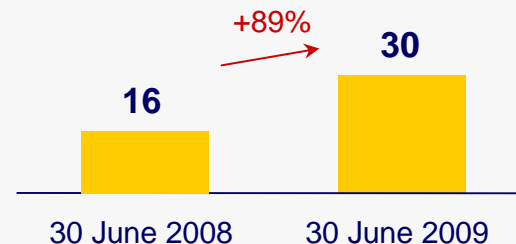
## Maintenance: strong performance

- ▶ Revenues up 1.2% to 246 million euros
- ▶ Improvement in profitability of engines business
- ▶ Further improvement in profitability of heavy maintenance business

## Other activities

- ▶ Sharp decline in leisure activity of Martinair (-25.7% in capacity)
- ▶ Break-even at Transavia France
- ▶ Further progress in Catering

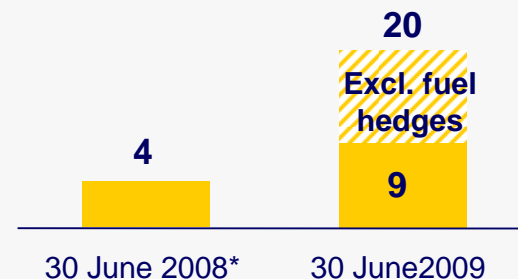
Maintenance operating income  
(€ millions)



969

974

Other activities operating income  
(€ millions)



\*Including leisure activity of Martinair





# Results

Philippe Calavia

# First Quarter results

€ millions	Q1 2009-10	Q1 2008-09 proforma*	% ch
<b>Revenues</b>	<b>5,169</b>	<b>6,505</b>	<b>(20.5)</b>
Operating costs	(5,665)	(6,304)	(10.1)
EBITDAR	112	814	(86.2)
<b>Operating income/(loss)</b>	<b>(496)</b>	<b>201</b>	<b>nm</b>
<i>Adjusted operating income/(loss)**</i>	<i>(434)</i>	<i>256</i>	<i>nm</i>
<b>Income/(loss) from operating activities</b>	<b>(496)</b>	<b>217</b>	<b>nm</b>
Net interest charge	(56)	(11)	nm
Other financial income and costs	(60)	5	nm
Income tax	195	(64)	nm
Other	(9)	2	nm
<b>Net income/(loss), group share</b>	<b>(426)</b>	<b>149</b>	<b>nm</b>

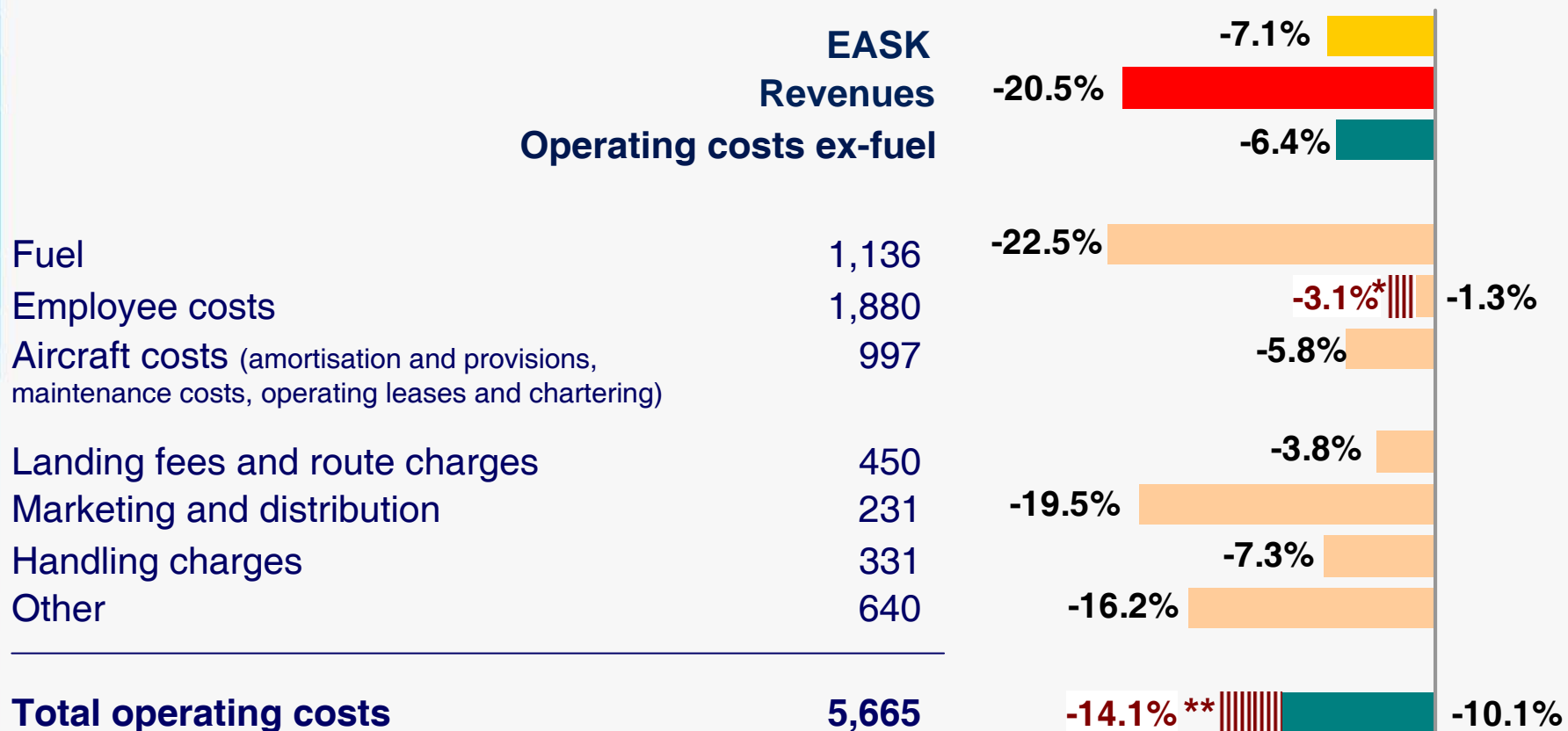
\*Restated for application of IFRIC 13 and Martinair proforma

\*\* Adjusted for the share of financial charges within operating leases (34%)

# Breakdown of operating costs

First Quarter 2009-10

€ millions



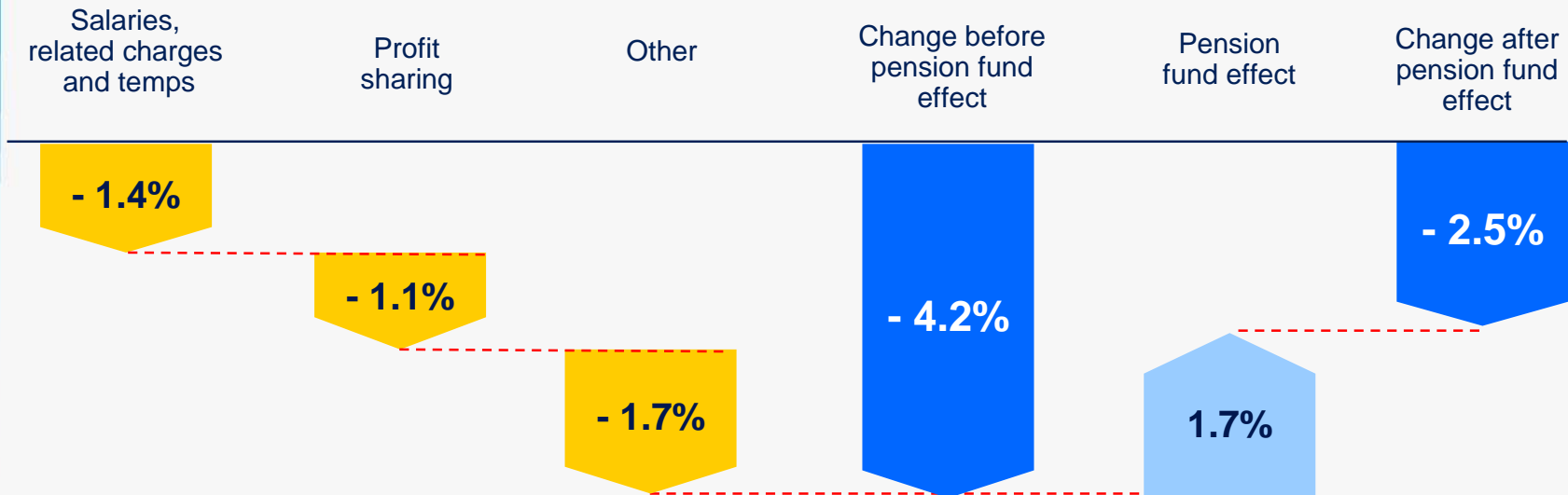
\* Excl; pension funds impact

\*\* Excl; fuel hedge impact

# Analysis of change in employee costs

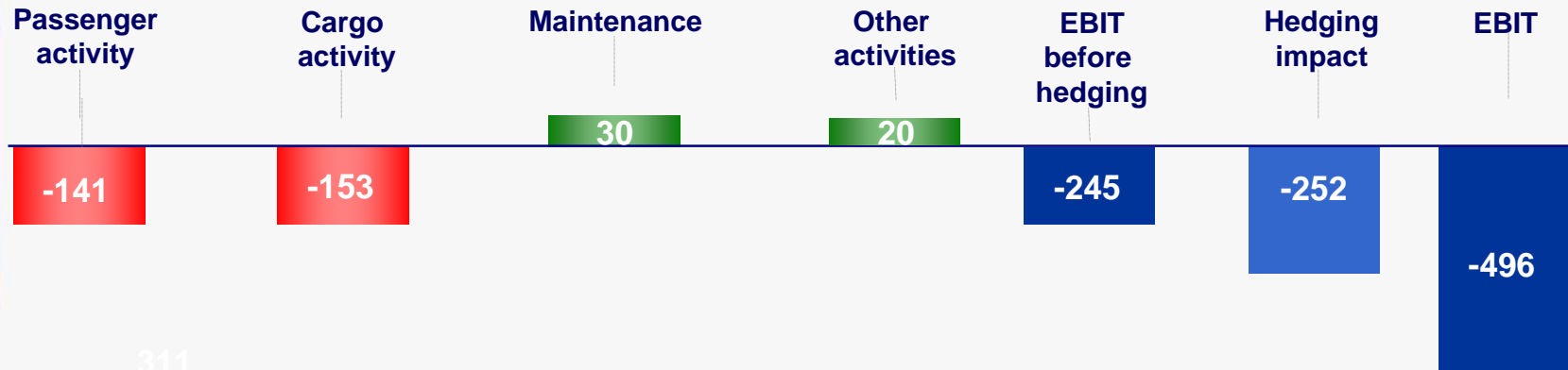
€ millions

## Employee costs (including temporary employees)

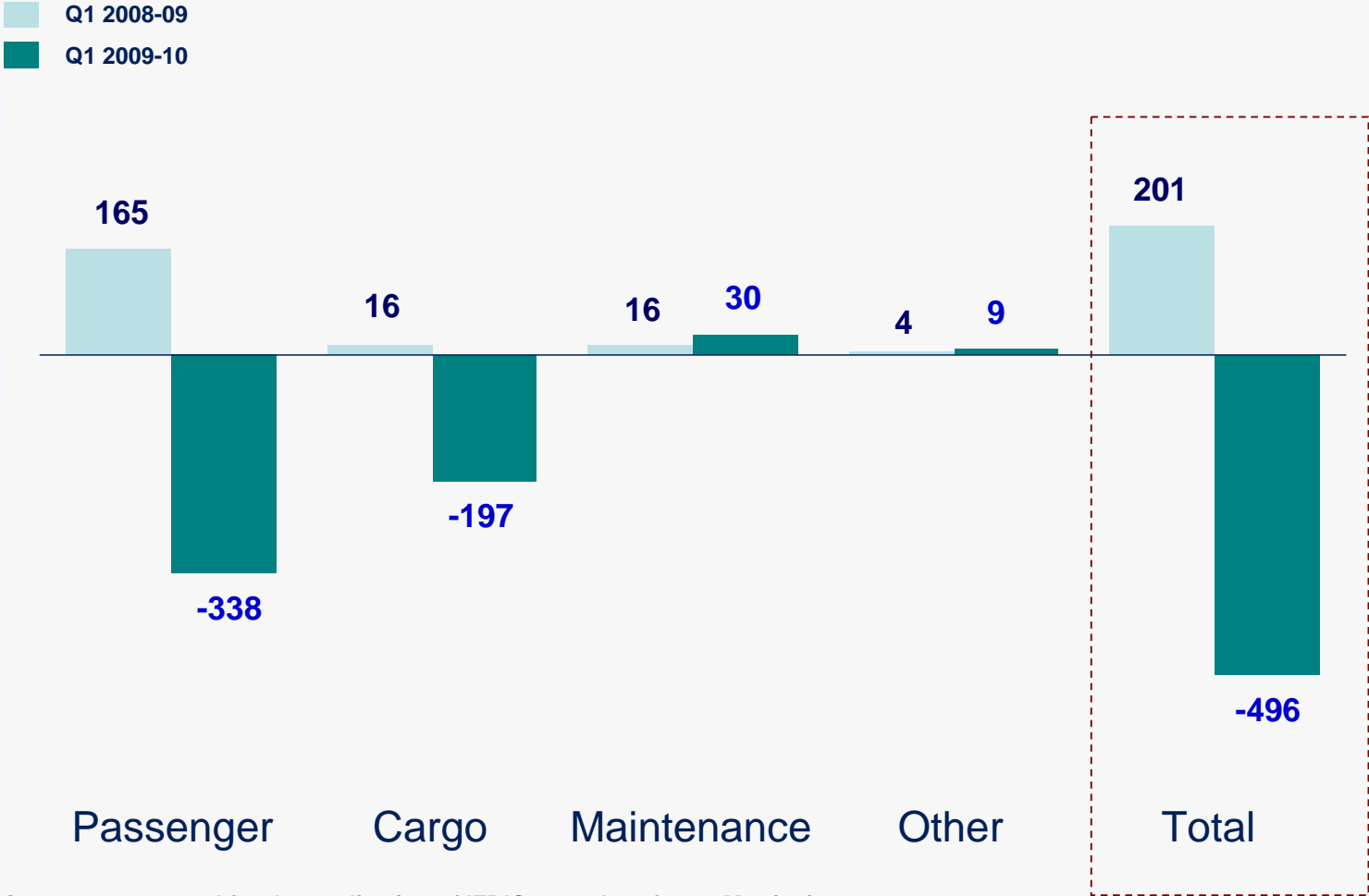


# Analysis of operating result

€ millions



# Operating result by business



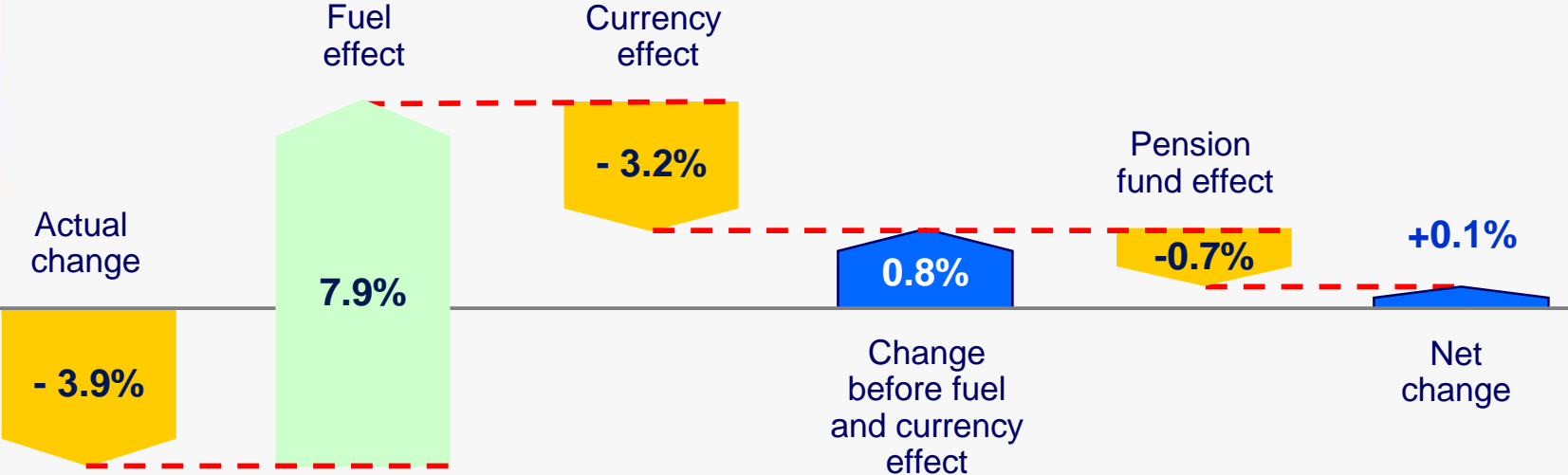
Q1 2008-09 restated for the application of IFRIC 13 and proforma Martinair

# Unit costs contained as capacity is reduced

First Quarter 2009-10

Unit cost per EASK: **6.20 €cts**

**EASK: -7.1%**



\* Adjusted for the share of financial charges within operating leases (34%) for comparison

# Update on 'Challenge 12'

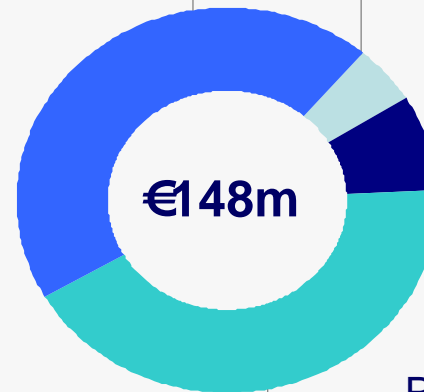
- + **€148m** in savings achieved in the First Quarter
- + Annual target of **€628m**

Breakdown of savings  
at 30<sup>th</sup> June 2009

Processes &  
productivity: **43%**

Fleet: **5%**

Distribution  
costs: **8%**

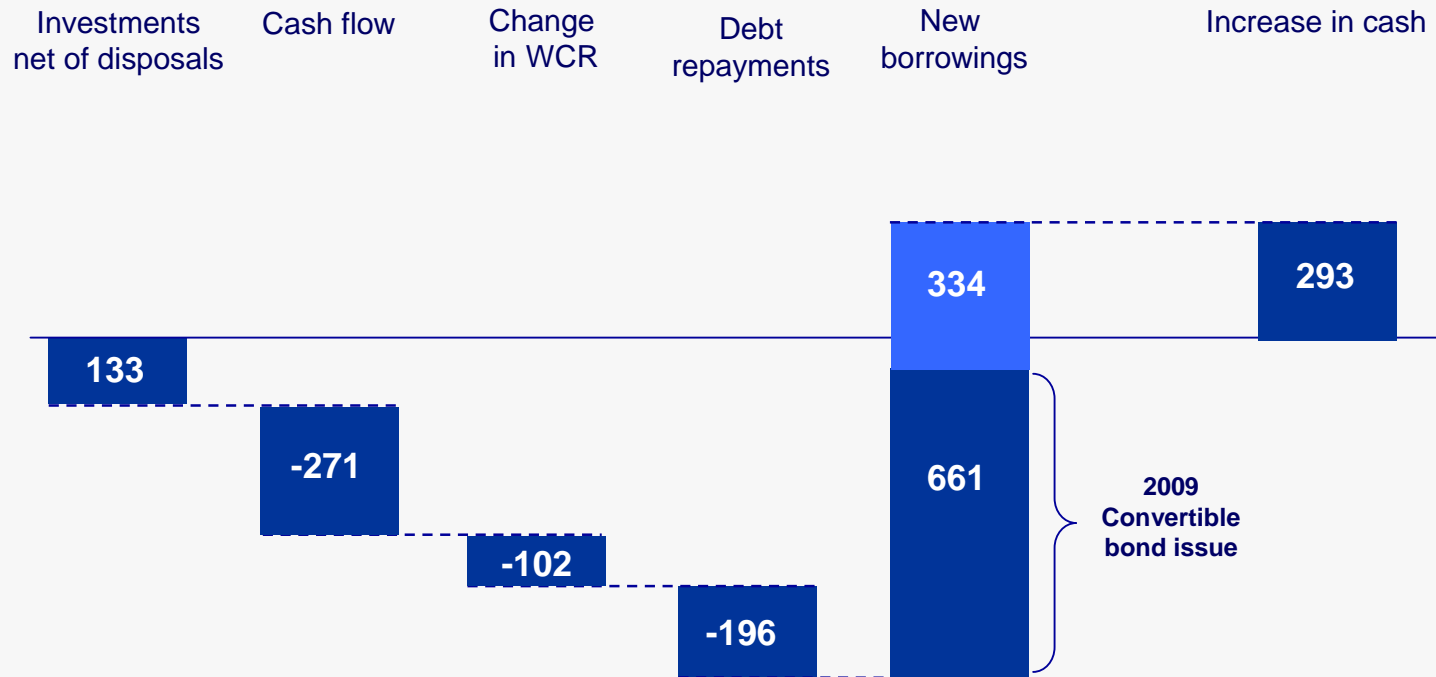


Procurement: **44%**



# Analysis of change in liquidity

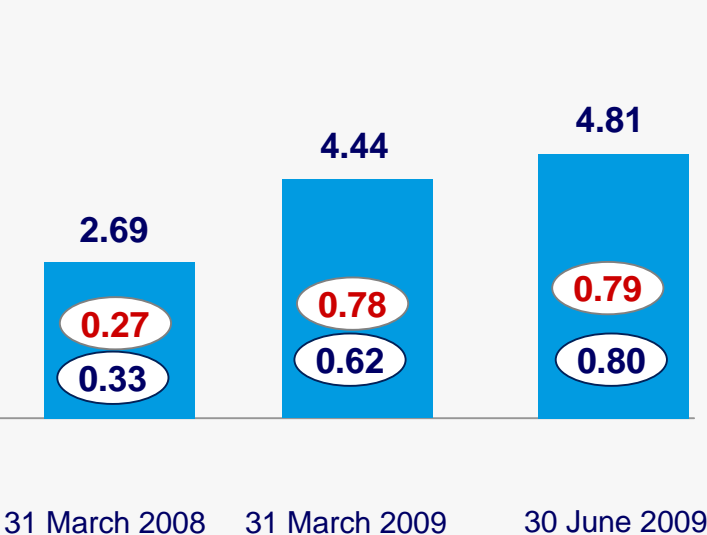
€ millions



# Stable gearing thanks to increase in shareholders' funds

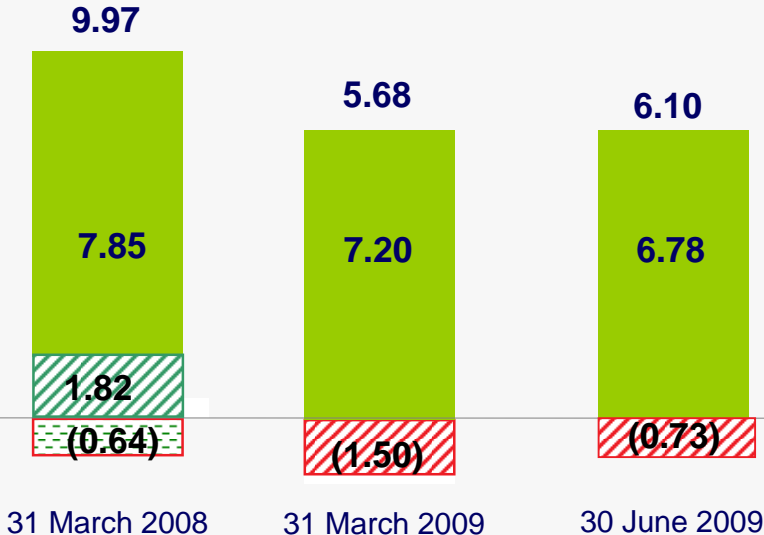
Net debt  
(€ millions)

- Net debt
- x Gearing ratio
- x Gearing ratio excl. hedging instruments



Shareholders' funds  
(€ millions)

- Shareholders' funds excl. hedging instruments
- ▨ Hedging instruments
- ▨ IFRIC 13 FFP



# High level of financial resources

- ✦ Successful 661 million euro convertible bond issue in June 2009
- ✦ Cash of 4.5 billion euros
- ✦ Available credit facilities of 1.2 billion euros
- ✦ Available financing on 38 unencumbered aircraft
- ✦ Debt repayment schedule: 800 million euros per annum in current and following two years

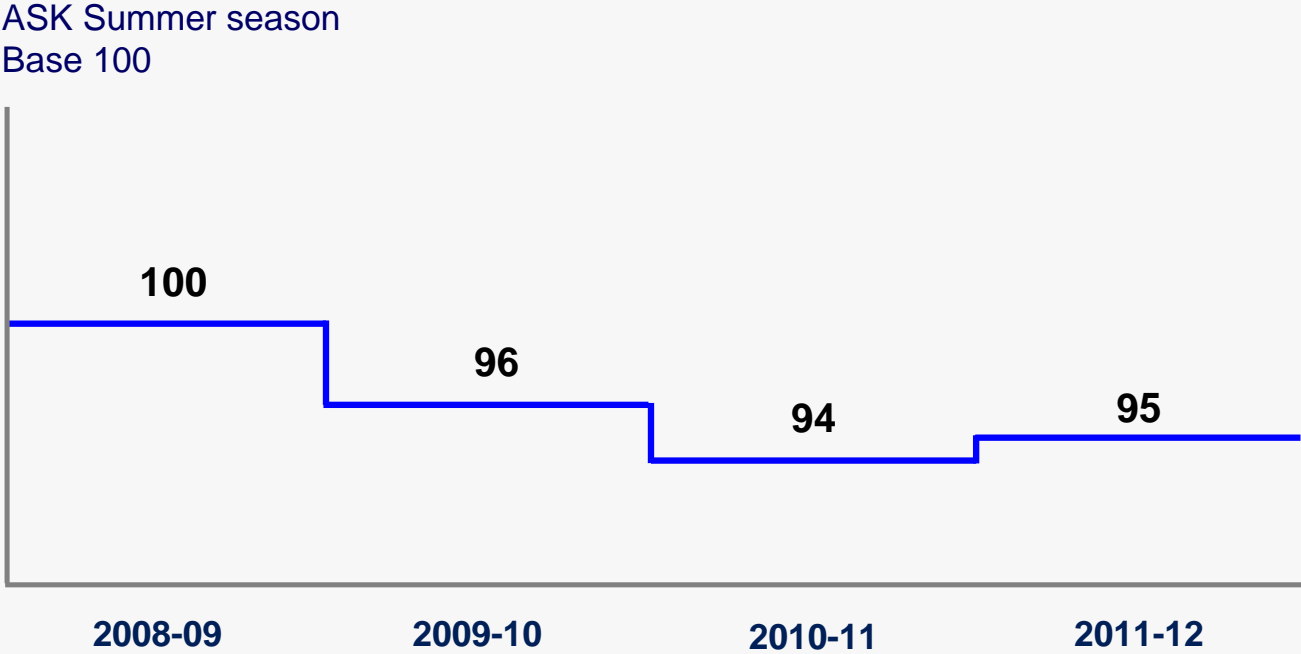
# Outlook

Pierre-Henri Gourgeon

## ✦ Targeted action plan

- ▶ Passenger
  - ▶ Capacity reduction
  - ▶ Adaptation of medium-haul
- ▶ Cargo
  - ▶ Further capacity reduction
- ▶ Ongoing measures to adapt headcount to current activity levels

# Passenger: adapting capacity



# Passenger business evolves

## + Medium-haul network

- ▶ Redefining the network and the product
- ▶ Effective as of beginning 2010

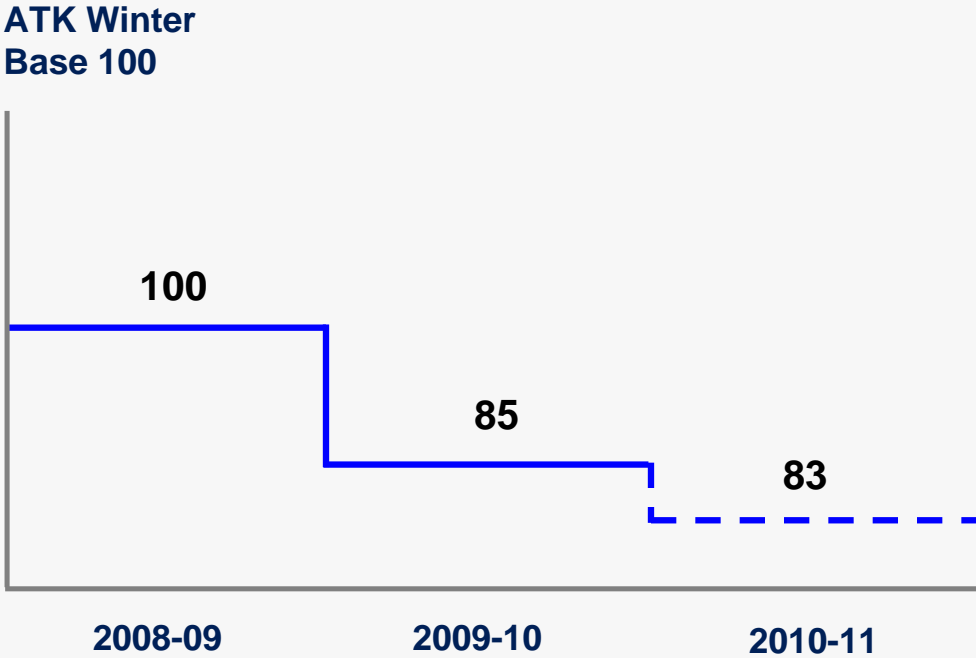
## + Arrival of the A380

- ▶ Reduction in unit costs
- ▶ Productivity benefits

## + Launch of 'Premium Voyageur' class in Autumn 2009

- ▶ Appropriate response to the needs of the business traveller

# Cargo business: further reduction in capacity



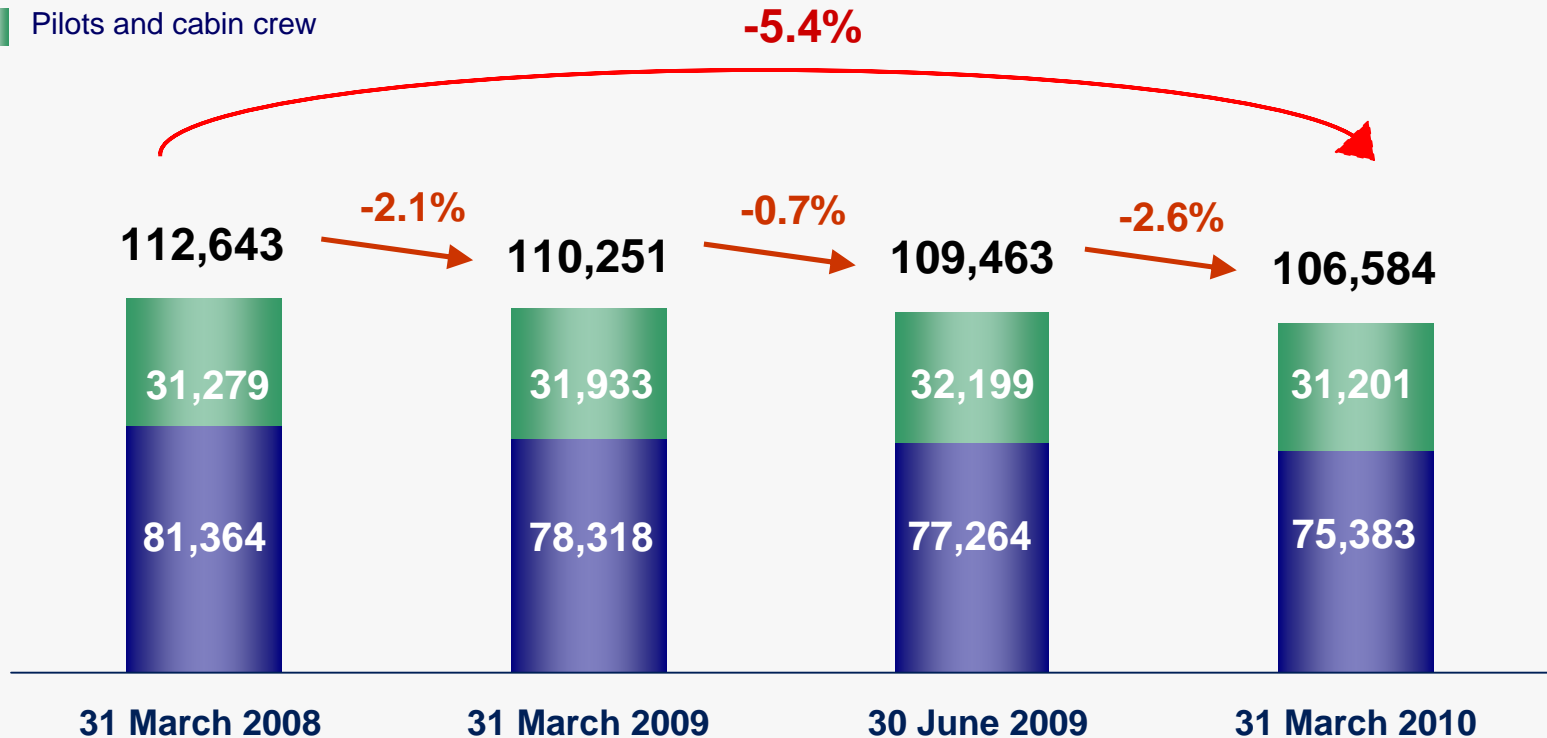


# Ongoing adaptation of headcount

Equivalent full time employees

■ Ground staff (incl. Temps)

■ Pilots and cabin crew



# Assumptions for Full Year 2009-10

## + Fuel bill (forward curve at 24<sup>th</sup> July, 2009)

	Q2 2009-10	Q3 2009-10	Q4 2009-10
	<b>\$1.8bn</b>	<b>\$1.6bn</b>	<b>\$1.8bn</b>
Price/bbl (\$)	<b>69</b>	<b>73</b>	<b>75</b>

## + Unit revenues

### ▶ Passenger

- ▶ Less severe decline in the Second Quarter than in the First
- ▶ Stabilisation in the Second Half relative to a more favourable comparison base

### ▶ Cargo

- ▶ Stabilisation in the Second Half at a similar level to previous year



# Appendices

# Calculation of net debt

€ millions

	30 June 09	31 March 09
Current and non-current financial debt	9,751	9,137
Deposits on leased aircraft	(487)	(496)
Currency hedging instruments	63	51
<b>= Gross financial debt</b>	<b>9,327</b>	<b>8,692</b>
Cash and cash equivalents	4,106	3,748
Cash deposits of over three months	238	430
Triple A deposits	322	352
Bank current accounts	(147)	(282)
<b>= Net cash</b>	<b>4,519</b>	<b>4,242</b>
<b>Net financial debt</b>	<b>4,808</b>	<b>4,444</b>
<b>Consolidated shareholders' funds</b>	<b>6,103</b>	<b>5,696</b>
<b>Net debt / Equity</b>	<b>0.79</b>	<b>0.78</b>
<b><i>Net debt / Equity excl. hedging instruments</i></b>	<b><i>0.80</i></b>	<b><i>0.62</i></b>

# Reconciliation of Q1 2008-09 results

30th June 2008

Published revenues	6,288
IFRIC 13 impact	(14)
Martinair impact	231
<b>Restated proforma revenues</b>	<b>6,505</b>
Published operating costs	6,054
Martinair impact	250
<b>Proforma operating costs</b>	<b>6,304</b>
<b>Published operating income</b>	<b>234</b>
IFRIC 13 impact	(14)
Martinair impact	(19)
<b>Restated proforma operating income</b>	<b>201</b>
Published pretax income of consolidated companies	251
IFRIC 13 impact	(14)
Martinair impact	(26)
<b>Restated proforma pretax income of consolidated companies</b>	<b>211</b>
Published income tax	(75)
IFRIC 13 impact	4
Martinair impact	7
Restated proforma income tax	(64)
Published net income, group share	168
IFRIC 13 impact	(10)
Martinair impact	(9)
<b>Restated proforma net income, group share</b>	<b>149</b>

€ millions