

Results presentation

Results at 30 June 2020 31 July 2020





Covid-19 crisis has unprecedented impact on the industry, the Group is to accelerate transformation plan

- EBITDA loss minimalized to an average of €260m⁽¹⁾per month thanks to quick and effective measures, compared to the estimation of €400m per month
- Demand shows some signs of recovery, mainly in Europe, but demand ramp up very uncertain
- €14.2bn cash available after financing supports from the French (€7bn) and Dutch (€3.4bn) states
- In the context of the Covid-19 crisis the Group vows to accelerate its key transformation initiatives. Thereby the Group has to balance managing its liquidity level and optimization of Capex investments with achieving increased competitiveness and sustainability targets.
 - (1) See p15 of the press release for the reconsolidation between EBITDA, cash impact on operating result and Financial capacity
 - (2) 2019 results restated for LLP componentization accounting change and EU passenger compensation reclassification between revenues and external expenses









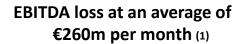










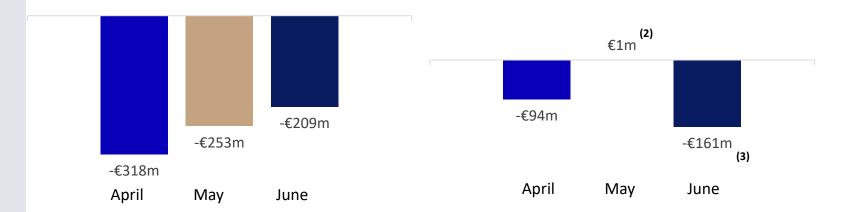


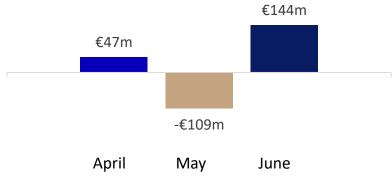
Net capex strongly reduced & deferrals of aircraft deliveries

Capex Q2 20: -€254m

Capex Q2 19: -€735m

Positive change in working capital: Ability to negotiate deferral for suppliers payables, refunds not yet reflected



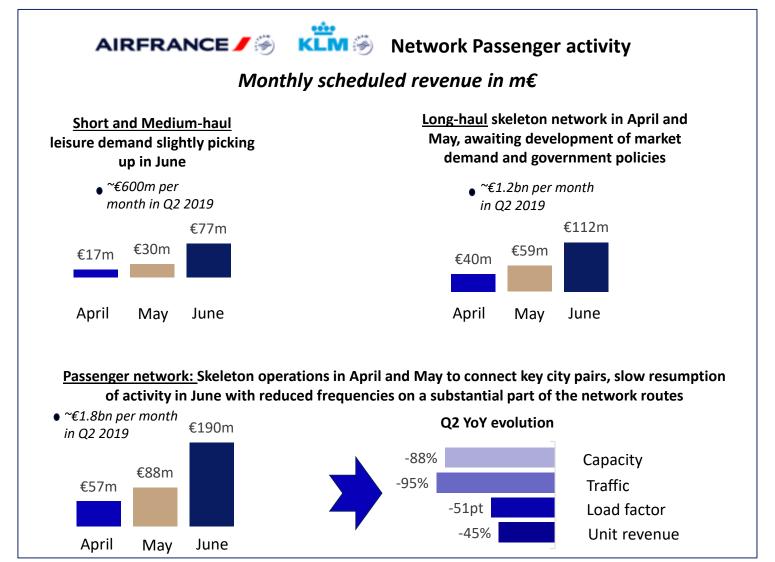


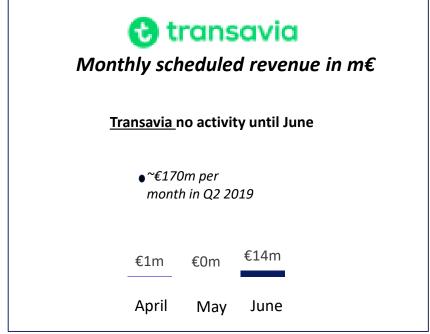
- (1) See p15 of the press release for the reconsolidation between EBITDA, cash impact on operating result and Financial capacity
- (2) Net capex including Sales & lease back operation (+110m€) during May
- (3) Including investment of one aircraft with financing arrangement finalized. Payment to be received





Passenger activity: Skeleton network operation to key cities and routes with high cargo demand in April and May 2020, slow resumption of traffic in June 2020 after lockdown easing across Europe







Strong Cargo yields due to industry decrease of capacity, Covid-19 severely impacting all other businesses



(1). Capacity is defined as Available Seat Kilometers (ASK), except for Network Cargo capacity Cargo revenue per ATK, Group which is Available Ton Kilometers (ATK). Group capacity is defined as revenues + Transavia traffic Passenger ASK (Network Passenger ASK + Transavia ASK)

(2). Unit revenues = revenue per ASK, Cargo unit revenues = unit revenue = (Network traffic revenues) / (Network Passenger ASK + Transavia ASK).

(3) 2019 results restated for LLP componentization accounting change and EU passenger compensation reclassification between revenues and external expenses

(4) Maintenance activity Q2 2020 operating result Impacted by around €210m of provision, mainly coming from doubtful receivables and surplus of spare parts after the crisis

(5) Capacity of passenger aircraft used for cargo only, is based on theoretical payload without passengers

AIRFRANCEKLM



	Q2 2020	Q2 2019
Revenues (€ m)	1,182	7,021
Fuel expenses (€ m)	213	1,404
EBITDA (€ m) (1)	-780	1,167
Operating result (€ m)	-1,553	423
Operating margin (2)	-131%	6.0%
Net income - Group part (€ m)	-2,612	97
Adjusted operating free cash flow (€ m)	-1,501	108
ROCE 12 months sliding	-10.2%	10.3%
	30 June 2020	31 Dec 2019
Net debt (€ m)	7,973	6,147
Net debt/EBITDA 12 months sliding	4.8x	1.5x

(1) 2019 results restated for LLP componentization accounting change and EU passenger compensation reclassification b	etween
revenues and external expenses	

⁽²⁾ See page 9 of this presentation for further details



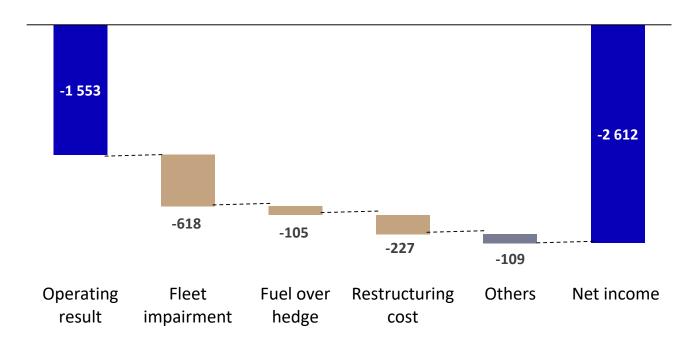
⁽³⁾ The definition of ROCE has been revised to take into account the seasonal effects of the activity, see detail in press release



Q2 2020 net income includes ~-€950m of **Covid-19 exceptional accounting items**

Q2 2020 Net income evolution

Covid-19 exceptional accounting items



Cost of debt -€113m

Fleet impairment -€618m incl.:

Acceleration of the Airbus 380 phase-out -€520m Phase-out of Airbus 340 -€72m

Impact of fuel "Over hedge" -€105m:

As in Q1, fuel over-hedge has been recycled to "Other financial income and expenses".

The amount of -€105m is a combination of higher fuel prices and adjusted capacity.

(End June 2020 estimate for the remainder of 2020)

Restructuring cost -€227m incl.:

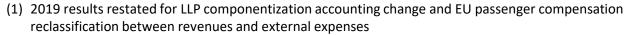
Provision for KLM Voluntary Departure Plan -€188m Provision for Air France pilots Voluntary Departure Plan -€37m

Others -€109m incl.:

Both airlines results negatively impacted by Covid-19

				(1)		(1)	
Q2 2020	Capacity change	Revenues (€ m)	Change YoY	Operating result	Change YoY	Operating margin	Change YoY
AIRFRANCE /	-92%	558	-87%	-1,058	-1,212	-189%	-193 pt
KLM	-85%	701	-76%	-493	-763	-70%	-80 pt
AIRFRANCEKLM GROUP	-89%	1,182	-83%	-1,553	-1,976	-131%	-137 pt

				(1))	(1)	
H1 2020	Capacity change	Revenues (€ m)	Change YoY	Operating result (€ m)	Change YoY	Operating margin	Change YoY
AIRFRANCE /	-54%	3,574	-55%	-1594	-1,500	-45%	-43 pt
KLM	-50%	2,841	-46%	-768	-991	-27%	-31 pt
AIRFRANCEKLM GROUF	-53%	6,201	-52%	-2,368	-2,505	-38%	-39 pt



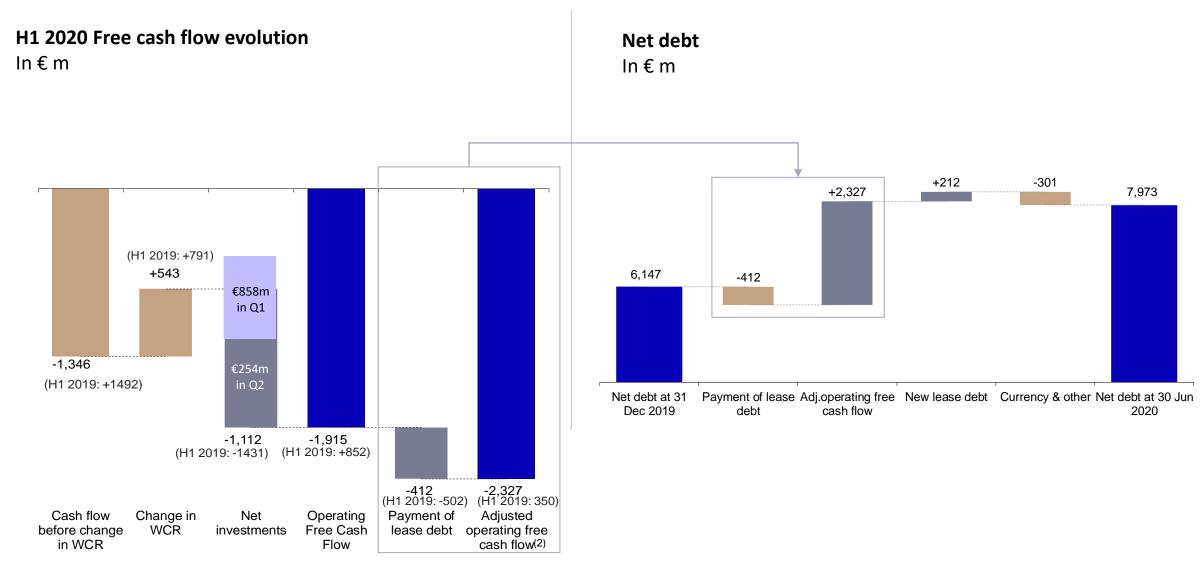
(2) Net Debt / EBITDA: 12 months sliding, see calculation in press release





Net debt up €1.8bn and leverage ratio at 4.8xⁿ





⁽¹⁾ Net Debt / EBITDA: 12 months sliding, see calculation in press release

⁽²⁾ Adjusted operating free cash flow = Operating free cash flow after repayment of lease debt









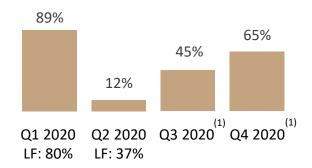
Network passenger capacity outlook: High level of uncertainty on the duration of the Covid-19 crisis and impact on the macro-economic environment

Network Passenger capacity and booking Snapshot of the 30 July 2020 and 2019

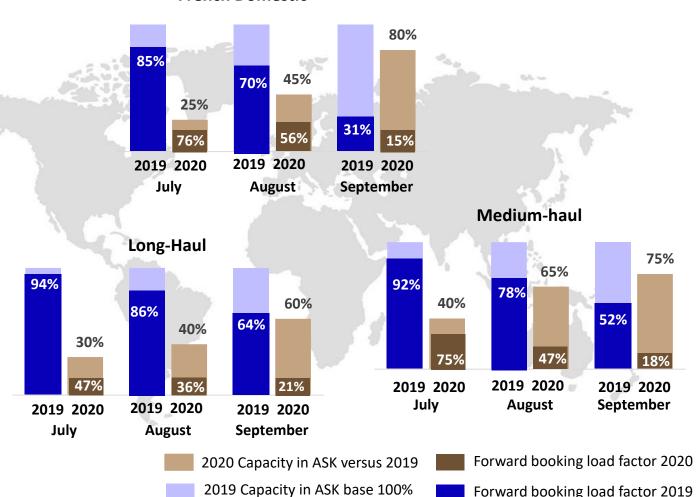
French Domestic



Network Passenger capacity in ASK versus 2019

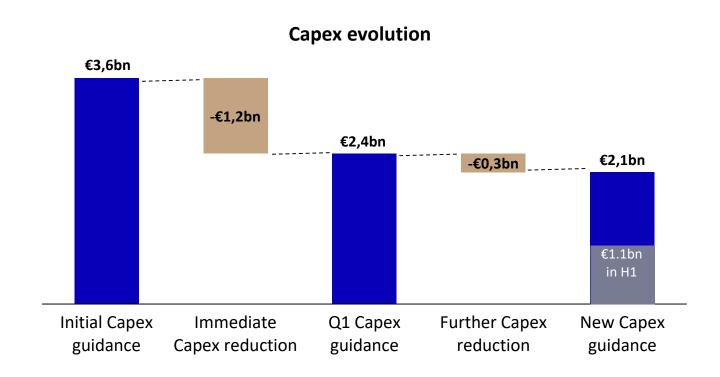


- All flights currently operated manage to be incrementally cash positive
- Demand ramp up uncertain as customers are currently booking much later than before
- Expected negative unit revenues for Q3 2020 due to delayed recovery of business activity and overall load factors to remain below levels of last year



⁽¹⁾ Expected capacity for the next quarters, subject to the evolution of the Covid-19 situation. See page 25 of this presentation for the current assumptions





• The Group foresees **significantly negative EBITDA** in the second half year 2020





€14.2bn cash at hand to weather the crisis and restructure the business

€14.2bn cash at hand end of Q2 2020

€10.4bn cash before drawing of loans

€3.8bn cash position

Liquidity requirements foreseen in H2 2020:

- Working Capital risk due to cash refunds of pre-paid ticket revenues estimated at €1.6bn, after having restored our normal reimbursement policy
- Capex spending at ~€1.0bn. Continuing to be active in the financing market: 3 A350-900 and 2 B787-10 financed on the market (Jolco) in March-July
- Repayment of KLM drawn revolving credit facilities €0.7bn
- Hybrid bond €0.4bn is intended to be repaid in full, the Group is considering refinancing options







Conclusion: Emergency measures required to face the Covid-19 crisis, and now Air France-KLM vows to accelerate its key transformation initiatives



Covid-19 severely hampering all industry financial metrics in Q2 2020



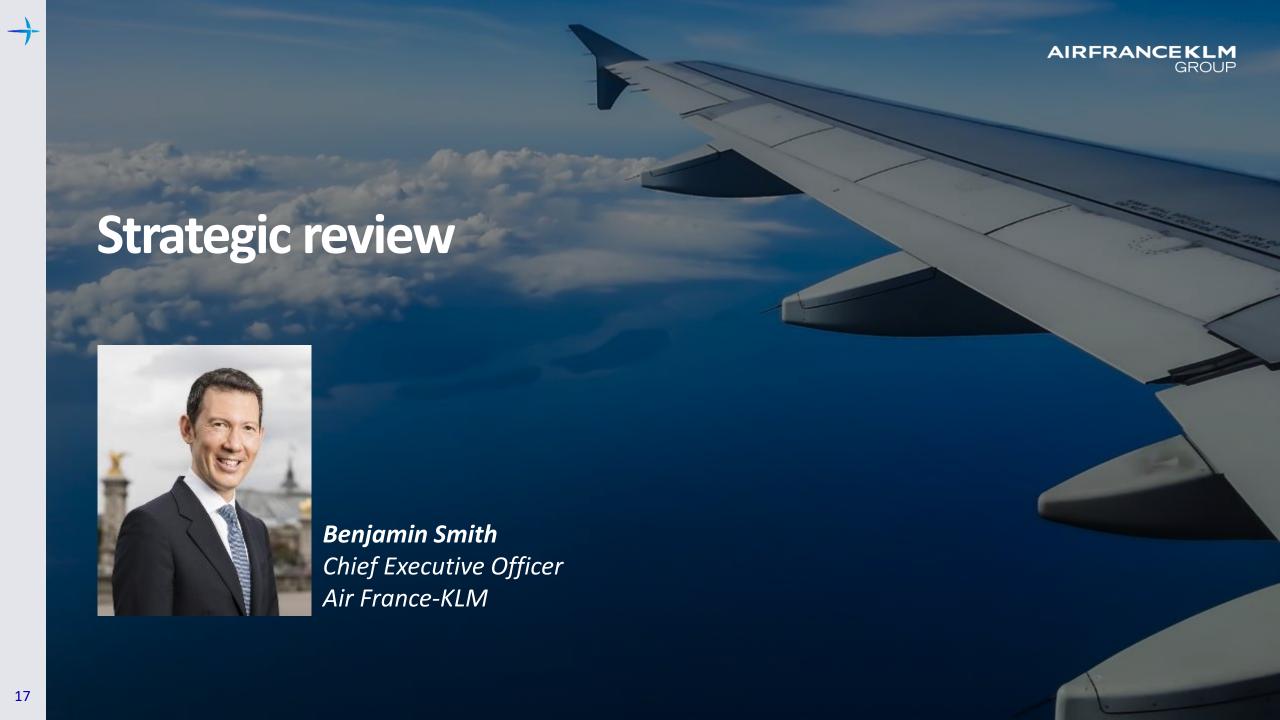
State aid schemes contributed to release cash constraints.
Air France-KLM in contact with main shareholders



High uncertainty for the rest of 2020, with booking coming much later than before



Continued discussions on the plan to strengthen equity and quasi-equity capital





Group's go-forward plan started delivering results in 2019, 2020 was on track until onset of Covid-19



	AIRFR	KLM			
Passengers carried ¹	+2.5% FY 19 vs. FY 18	+0.5% Jan-Feb 20 vs. 19	+3.0% FY 19 vs. FY 18	+1.4% Jan-Feb 20 vs. 19	
Total revenues	+4.6% FY 19 vs. FY 18	+0.8% Jan-Feb 20 vs. 19	+1.7% FY 19 vs. FY 18	+5.4% Jan-Feb 20 vs. 19	
Unit Cost ²	-2.0% FY19 vs. FY18	-2.9% Jan-Feb 20 vs. 19	+0.8% FY19 vs. FY18	+0.5% Jan-Feb 20 vs. 19	
Labour	40+ agreements signed in	2019	3 CLAs signed in 2019 (all s	taff categories)	
Fleet restructuring	Airbus A380 phase-o	ut	Boeing 747 phase-ou	t	
NPS	+13 pts Jan 20 vs. 19		+8 pts Jan 20 vs. 19		
On-time performance	80% FY 19 vs. 74% FY 18		79% FY 19 vs. 85% FY 18		

Sustainability: 1st place in Dow Jones Sustainability ranking

- 1) Scope is network and leisure; including Transavia France for Air France and Transavia Netherlands for KLM.
- 2) Change at constant currency and fuel price basis, 2018 impacted by strike



Covid-19 crisis has unprecedented impact on the industry

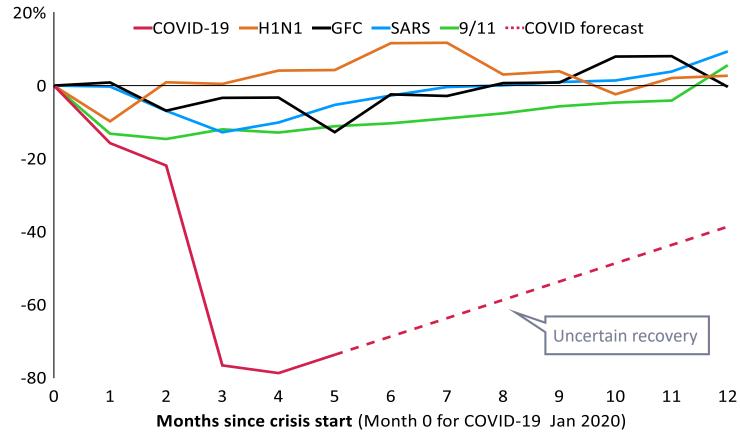


Global economy: Covid-19 impact far more severe

	Global Covid-19 Financial Vs (to date) ³ Crisis ² .			
Global GDP	v/A			
(YoY)	x4			
Unemployment	v2 E			
(YoY %pts)	x3.5			
G-20 Fiscal stimulus	х5			

Air transport industry: Capacity development after crisis start





¹⁾ SARS: Feb 2003; 9/11: Sept 2001; GFC: Sept 2008; H1N1: Jan 2009; Covid-19: Jan 2020. 2) Actuals. 3) Estimates for 2020 global GDP and unemployment rates as of June 2020, rest actuals. Source: DiiO, IATA Market IS, IMF, OECD, GDP (recovery) forecasts, Country-based Covid-19 lockdown and border closure data, Customer sentiment surveys

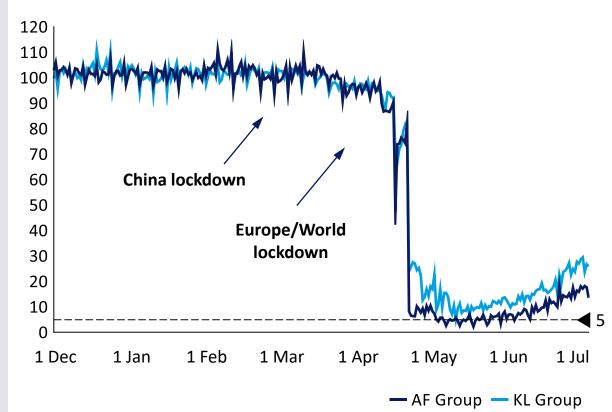


Due to Covid-19, Air France & KLM seat capacity decreased by 95% in April, while bookings were almost nil



ASK evolution

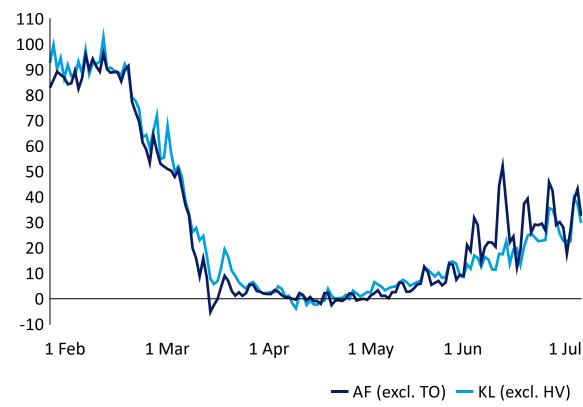
(Dec 2019 – Jun 2020, Base 100 = same day previous year)



Notes: Air France Group includes AF, A5, TO – KLM Group includes KL, HV, WA. Negative indexes caused by refunds.

Bookings variation in number of passengers

(Bookings between Feb and July for travel between March and October, Base 100 = same day previous year)





To overcome crisis, French and Dutch states have provided financial package to Air France-KLM with conditions attached



AIRFRANCE /



Financing



Conditions



€7B

€3B direct loan

€4B bank loan guaranteed at 90%

- Achieve unit cost reductions to be in line with peers (e.g., LH, BA)
- Wage moderation: freeze on salary increases for all employees in 2021 and 2022
- Commit to restricted environmental conditions attached to financial package
 - Stop routes where <2.5h train option available
 - Reducing CO₂ emissions/ PAX/ km by -50% in 2030 (vs. 05)
 - Accelerating biofuel development

€3.4B

€1B direct loan

€2.4B bank loan guaranteed at 90%

- Reduce manageable costs by 15%
- Adjustment of labor conditions for employees who earn above a certain threshold is conditional to the full drawing of State financing. These adjustments are under discussion with labor representatives
- Contribute to sustainability by reducing number of night flights and CO₂ emissions



Group's go-forward plan remains unchanged: reinforce competitive position by leveraging strengths



Commitment to global environmental sustainability



Leverage unique assets to build a successful model, one step at a time





Re-shape current business model to adapt to new reality



transavia Fully leverage brand power and new flexibility



Group's sustainability commitments centred around 4 pillars anticipating customer expectations



















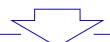
Efficiency increase in operations and infrastructure



Increased use of sustainable aviation fuel



CO₂ offset through economic measures





The Group to adapt with agility its capacity and commercial approach to cope with uncertain demand ramp up





Crisis changed customer behaviour and booking trends

- Very late booking
- Strong shift to online channels
- Business traffic longer to recover than leisure
- Need to capture ethnic and leisure traffic, which starts coming back

Risks

- Uncertainty of booking increase later in the year, especially on Long Haul
- Recovery pattern not linear (with ups and downs)
- General ramp up of industry capacity faster than demand recovery
- High risk of negative spiral effects on yields



Commercial approach to be adapted to the new situation and be very agile: anticipate new developments and act fast



AFKL Group to reduce capacity by a minimum of -20% in 2021 to cope with new reality





Demand development expectations

Long Haul

- Traffic growing from index 20 for July to index 50 by the end of 2020; gradually increasing to index 75 in 2021
- Pressure on yield by lagging demand and change in Business/Economy mix

Short Medium Haul

- Delayed recovery of business motive traffic, a more optimistic view on Leisure traffic increase. Overall traffic expectation at index 65 by the end of 2020, and gradually increasing towards index 85 by the end of 2021
- Pressure on yield levels
- => A prolonged negative impact on passenger demand, not expected to recover to pre-crisis levels before several years



Capacity adjustments (ASK)

- 2021: -20% (vs. 2019)
- Recovery to pre-crisis capacity level expected to be reached by 2024



In the post-COVID world, Air France-KLM Group must balance medium/ long term focus areas to ensure strong competitive position



Balancing strategic focus areas	through	5 key levers			
	1 Labour	Increase productivity	3 Network	4 Fleet	Manage costs
Manage liquidity risk					
Optimize CAPEX investments					
Achieve sustainability targets					
Increase competitiveness					

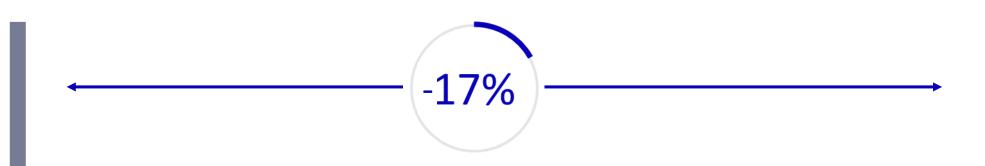


Significant FTE reductions to adjust to lower demand



1 LABOUR

Overall target



FTE reduction

Group Functions

• 1,900 Group FTE

• 7,500 FTE

- AIRFRANCE /
- 4,500-5,000 FTE

Levers

- Streamline organization
- Simplify process
- Break-down silos
- Optimize between internal/ external FTEs

- Further levers applied
 - End of the use of temporary staff
 - End of recruitments
 - No use of seasonal fixedterm contracts

- No extension of fixedterm contracts
- Minimized external FTEs
- Restructuring plan to resize and reshape organization



Each airline will focus on further reducing labour costs





Furlough/ Wage support programs





- 'Activité partielle' as of March 2020
 - Between 16-25% net pay reduction (incl. variable crew pay)
 - State financed until Sept., ongoing discussion for next steps



- All employees continue working at 100%
- No salary impact for employees
 - Mar.-May: State paid 67.5%, KLM topped up
 - Jun.-Sept.: State pays 58.5%, KLM tops up

Other levers



- Avoid involuntary layoffs
 - Mobility options, early retirement arrangements
 - Voluntary departure plans preferred
- Wage freezes
 - Freeze of profit-sharing scheme until 2023
 - No salary increases in 2021/22 except relating to seniority and promotion
- Ongoing discussions with the goal to negotiate productivity agreements to achieve CASK parity with peers (e.g. BA, LH)

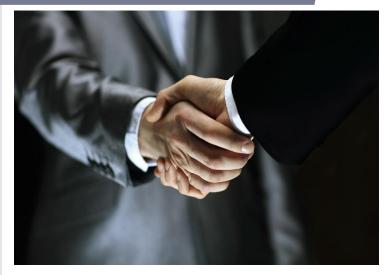
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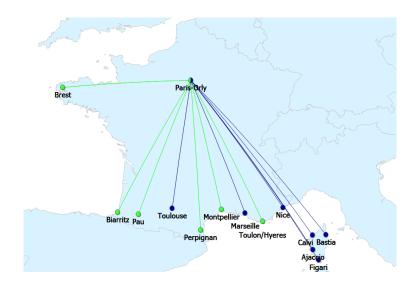


3 key measures implemented to increase productivity



2 INCREASE PRODUCTIVITY







Labour renegotiations will achieve more flexible workforce

2

French domestic network restructuring, incl. benefit from lower cost Transavia platform (1)



Network optimization and improvement of aircraft utilization





Air France on Navette, HOP! refocus on Lyon, and Transavia deployment on domestic...





NETWORK

Current



Post restructure (2023)



Orly





Transavia deployment on remaining domestic radials¹, complementary to the continued

radials¹, complementary to the continued development towards Europe

Closure of roads with <2h30 train alternatives, as well as unprofitable routes

Lyon Hub





Air France offer operated by **HOP!** on small flows

Transavia takes over the flow with the largest flows¹

Transversals except Lyon Hub:

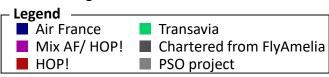
Transavia on the flow with enough demand, to maintain presence in regions against Low Costs carriers

Roissy CDG Hub





In parallel, maintaining a dense network between the Hub of Roissy CDG and the French regions





Future competitiveness, sustainability, and CAPEX investments largely linked to network and fleet decisions



NETWORK/ FLEET

Starting point



Network

AIRFRANCE /

- Unprofitable domestic network (-€200M in 2019) under continuous development since '00 (-38% capacity)
- Low utilization on narrow-body/ regional (e.g. Paris Orly)

KLM

- Highest aircraft utilization vs. key **European competitors**
- Strengthening leadership at Schiphol

Fleet

AIRFRANCE /



- Lack of historic investment led to high avg. fleet age and uncompetitive hard product
- High unit cost due to older fleet

- Similar fleet age to FSCs¹ but much older than LCC² competitors
- KLM Fleet plan will be detailed in October, with full rebound plan

Transformation



- **Domestic restructuring**
- Transavia growth
- Elimination of loss making routes and those with a competitive train connection
- Continued growth while maintaining high aircraft utilization
- Maintain SPL leadership position

- Exit aircraft as planned to avoid CAPEX due to life extension
- Optimize current fleet (e.g. LOPA)
- Introduce committed new aircraft, in line with existing fleet plan



Continuing to invest in new aircraft will support future competitiveness and sustainability commitments



Continuing to introduce new aircraft is key to ensure future competitiveness and sustainability





competitive	iless alla sustall	ability		
FLEET	Wide-body		Narrow-body	
	AIRFRANCE /	KLM	AIRFRANCE /	KLM
Short term actions	Short-term postponement of Airbus A350-900 deliveries	 Postponement of committed and uncommitted Boeing 787- 10 purchase 	 Transavia : Additional short- term lease of Boeing 737-800 	 Accelerated replacement of Boeing 737-700 by E195-E2 Introduction of new gen aircrapostponed until 2024
Aircraft purchase choices	• Airbus A350-900	• Boeing 787-9 /-10	• Airbus A220-300	• Options to replace 737 NG phase-in under study
Increase Competitiveness	 Fuel savings (-18%¹ A350-900 vs. 777-200ER) Maintenance cost (€85M CAPEX/aircr. to keep A380) 	 Fuel savings (-20%¹ 787-10 vs A330-300) 	 Fuel savings (-22%¹ vs. A319) Maintenance cost (25% lowe at maturity vs. A319) 	• Fuel savings (-20% ¹ vs. 737-700)
Improve Sustainability	 -18%¹ CO₂ emission vs. previous gen aircraft -40% noise emission vs. previous gen aircraft 	 -20%¹ CO₂ emission vs. previous gen aircraft -60% noise emission vs. previous gen aircraft 	 -22%¹ CO₂ emission vs. previous gen aircraft -50% noise emission vs. previous gen aircraft 	 -20%¹ CO₂ emission vs. previous gen aircraft -60% noise emission vs. previous gen aircraft





Group focuses on improving efficiency to support airlines competitiveness







Commercial

- Re-focus corporate, leveraging strong home markets
- Further develop FB program leveraging non-air partnerships
- Leverage customer data



E&M

- Reduce costs and improve operational performance
- Develop new products, integrated customer experience
- Develop parts repair and risk-sharing partnerships



Cargo

- Digitize operations
- Transform hub and global field organization
- Develop new products, grow existing high-value ones



IT

- Reduce costs
- Simplify organization (incl. # of locations)
 and processes
- Focus on creating optimal value for the businesses while securing quality of service and cyber resilience



Support functions

- Negotiate with suppliers to reduce costs
- Implement strict cost control to minimize all non-operational expenses

Reduce unit costs and non-essential Capex investment spend

- Stop/delay non-essential nonfleet Capex investments
- Hiring freeze external FTEs
- Identification new transform projects
- Control tower on external expenses

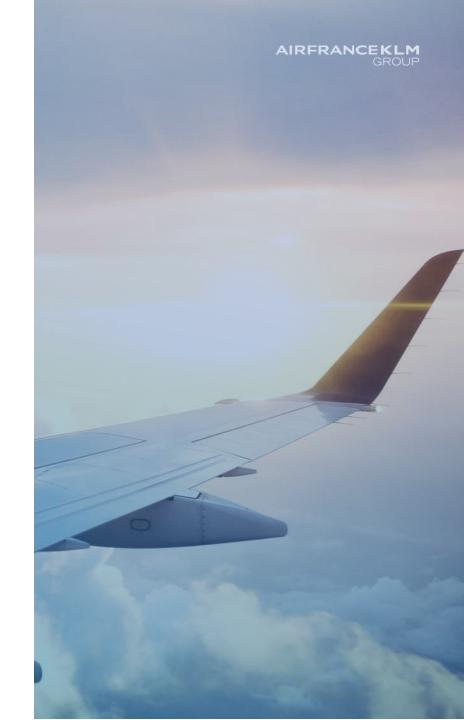


Air France-KLM Group medium term operating margin objective unchanged but delayed to 2025

Guidance elements



- Capacity (vs 2019) 2020 -40%, 2021 -20%
- Capex 2020 €2.1bn, 2021-24 < €3.0bn
- Operating margin mid-cycle at 7-8% in 2025
- Adjusted Operating Free Cash Flow positive in 2023
- Net debt / EBITDA at ~3x by end 2024 (before finance operations)





Concluding remarks

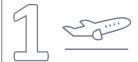












Covid-19 crisis has unprecedented impact on the industry

√The 2019 market will not return for several years



The Group adapts with agility in its capacity and commercial approach to cope with uncertain demand ramp up

✓ Capacity in ASK 2021 min.-20% vs 2019



Exit from the crisis driven by:

- ✓ Restructuring -14,000 FTE & acceleration of transformation
- ✓ Fleet renewal and simplification



Fly responsibly will be key to the future

- ✓ Anticipating customer expectations
- ✓ Reasserted and reinforced targets & goals





Appendix

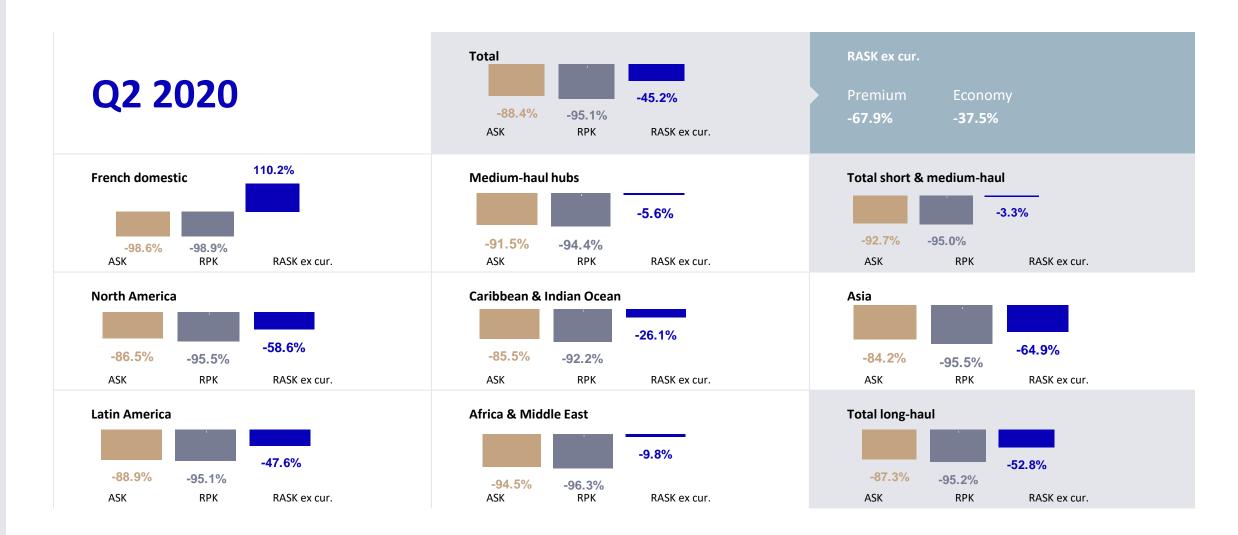
Results at 30 June 2020







All networks severely impacted by the Covid-19 crisis during Q2 2020





Covid-19 severely hampering all industry financial metrics in H1 2020

	H1 2020	H1 2019
Revenues (€ bn)	6.20	12.96
Fuel expenses (€ bn)	1.40	2.61
EBITDA (€ m)	-840	1,610
Operating result (€ m)	-2,368	137
Operating margin	-38.2%	1.1%
Net income - Group part (€ m)	-4,398	-227
Adjusted operating free cash flow (€ m)	-2,332	350
ROCE 12 months sliding (3)	-10.2%	10.3%
	30 June 2020	31 Dec 2019
Net debt (€ m)	7,973	6,147
Net debt/EBITDA 12 months sliding	4.8x	1.5x

Change	Change	
	at constant currency	
-52.2%	-52.6%	
-46.4%	-48.1%	
-2,451m	-2,481m	
-2,505m	-2,537m	7
-39.2 pt	-39.5 pt	1
-4,171m		
-2,682m		
-20.5 pt		ĕ
		1
Change		i
+1,826m		
+3.3x		W.

^{(1) 2019} results restated for LLP componentization accounting change and EU passenger compensation reclassification between revenues and external expenses

⁽²⁾ See page 9 of this presentation for further details

⁽³⁾ The definition of ROCE has been revised to take into account the seasonal effects of the activity, see detail in press release



Strong Cargo yields due to industry decrease of capacity, Covid-19 severely impacting all other businesses

H1 2020

		Capacity (1)	Unit Revenue (2) Constant Curr.	Revenues (€ m)	Change	Operating ⁽³⁾ result (€ m)	Change ⁽³⁾	Operating margin	Change (3)
Network	NIRFRANCE Ø KLM ⊚	-51.1%	-15.9%	4,183	-58.4%	-1,852	-1,906m	-44%	-45 pt
Network	AIRFRANCE KLM (Martinair CARGO	AIRFRANCE / KLM _22 69/ 140 89/ 1 022 _4 59/	-1,900111	-44 /0	-45 pt				
Transavia	transavia 😝	-66.3%	-1.9%	259	-65.0%	-193	-176m	-74%	-72 pt
Maintenance	AIRFRANCE / KLM Indipensing 8 Maintenance			716	-33.8%	-321	-419m	-20%	-24 pt
Group	AIRFRANCEKLM GROUP	-52.5%	-5.2%	6,201	-52.2%	-2,368	-2,505m	-38%	-39 pt

^{(1).} Capacity is defined as Available Seat Kilometers (ASK), except for Network Cargo capacity which is Available Ton Kilometers (ATK). Group capacity is defined as Passenger ASK (Network Passenger ASK + Transavia ASK)

^{(2).} Unit revenues = revenue per ASK, Cargo unit revenues = Cargo revenue per ATK, Group unit revenue = (Network traffic revenues + Transavia traffic revenues) / (Network Passenger ASK + Transavia ASK).

^{(3) 2019} results restated for LLP componentization accounting change and EU passenger compensation reclassification between revenues and external expenses

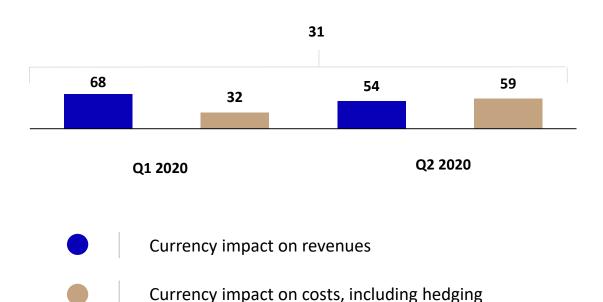


Currency impact on operating result

Currency impact

XX

on revenues and costs In € m



Currency impact on operating result

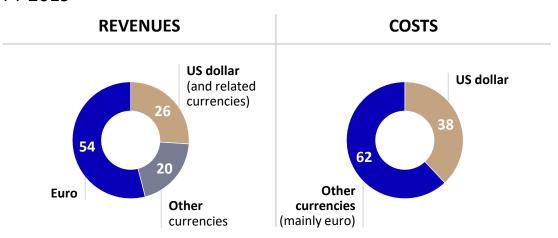
FY 2020 guidance suspended due to uncertainty Covid-19 crisis

Net operational exposure hedging based on 2019:

USD ~58% JPY ~57% GBP ~69%

Revenues and costs per country

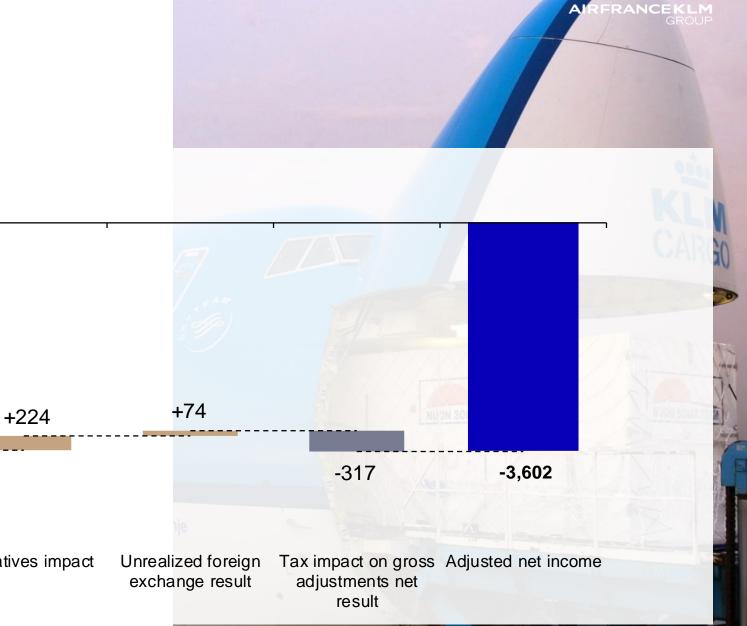
FY 2019

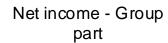


Adjusted net income of the Group

H1 2020

In € m





-4,413

Non current result

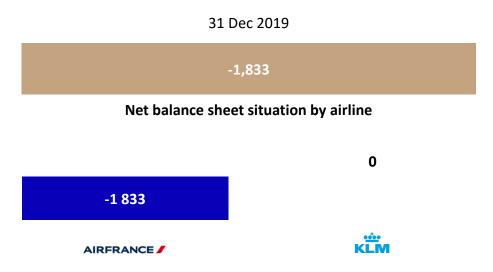
+830

Derivatives impact



Pension details at 30 June 2020

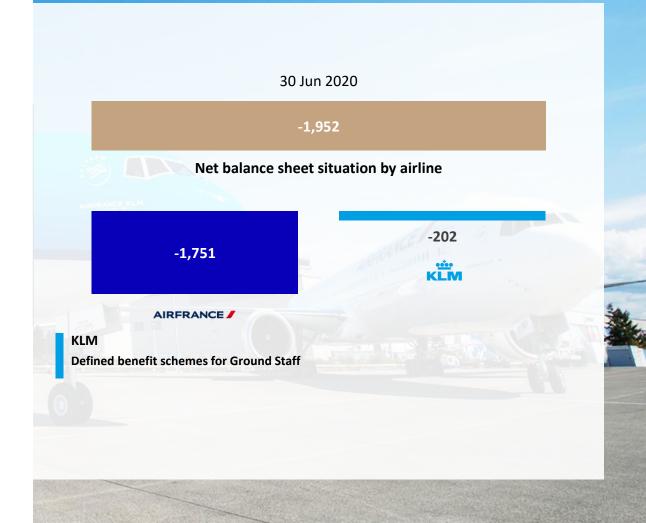
In € m



Air-France

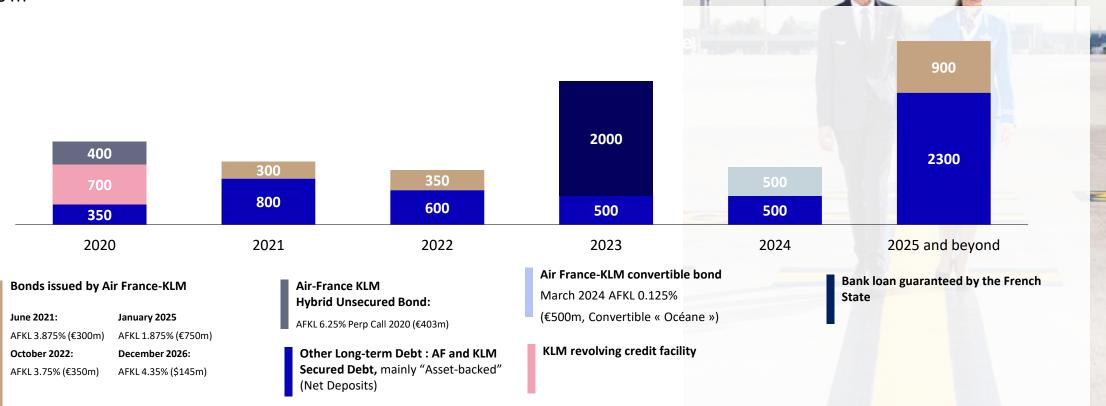
France end of service benefit plan (ICS): pursuant to French regulations and the company agreement, every employee receives an end of service indemnity payment on retirement (no mandatory funding requirement). ICS represents the main part of the Air France position

Air France pension plan (CRAF): related to ground staff affiliated to the CRAF until 31 December 1992



Debt reimbursement profile at 30 June 2020

Debt reimbursement profile⁽¹⁾ In € m



⁽¹⁾ Excluding operating lease debt payments and KLM perpetual debt.

Air France RCF of €1.1bn was repaid during Q2 2020, KLM RCF of €0.7bn will be repaid during H2 2020

Air France drew €2.0bn out of the bank loan guaranteed by the French State