## QUARTER APRIL-JUNE 2011

- Activity impacted by crises in Japan, the Middle East and Africa
- Stable unit revenues
- Revenues up by 8.7\%
- Reduction in unit cost (on a constant currency and fuel price basis)
- Reduction in long-haul capacity growth for Winter 2011 to 2.7\%

The Board of Directors of Air France-KLM, presided by Jean-Cyril Spinetta, met on $27^{\text {th }}$ July 2011 to examine the accounts for the quarter April-June 2011.

The operating result stood at -145 million euros ( -132 million euros at $30^{\text {th }}$ June 2010) after a $16 \%$ rise in the fuel bill (+232 million euros) and a loss estimated at 100 million euros resulting from the political events in Africa and the Middle East, as well as the nuclear crisis in Japan.

## Key Data

| In millions of euros, except earnings per share (in euros) | Quarter to $30^{\text {th }}$ June |  |  |
| :--- | :---: | :---: | :---: |
|  | 2011 | 2010 | Change |
| Revenues | 6,220 | 5,721 | $+8.7 \%$ |
| EBITDAR $^{1}$ | 503 | 484 | $+3.9 \%$ |
| Operating result $^{\text {Adjusted operating result }^{2}} \quad(145)$ | $(132)$ | nm |  |
| Net result, group share $^{\text {Adjusted net result, group share }}{ }^{3}$ | $(73)$ | $(64)$ | nm |
| Earnings per share | $(197)$ | 736 | nm |
| Diluted earnings per share | $(212)$ | $(252)$ | nm |

## Activity

## Important markets still affected by the various geopolitical crises

Activity over the quarter, and particularly in June, was strongly affected by the difficult situation in some important markets for the group.

The passenger business saw a $9.4 \%$ rise in traffic with capacity up by $10.1 \%(+5.2 \%$ adjusted for the airspace closure in April 2010). The load factor declined by 0.5 points to $81.1 \%$. Unit revenue per available seat kilometre (RASK) was stable but increased by $0.8 \%$ excluding currency. Passenger revenues rose by $9.9 \%$ to 4.80 billion euros, after a negative currency effect of $0.9 \%$. The operating result stood at -140 million euros (-142 million euros a year earlier).

The cargo business was impacted by the crisis in Japan as well as a situation of overcapacity on China departures. Traffic rose by $1.9 \%$ with capacity up by $6.2 \%$ (+2.9\% adjusted for airspace closure in April 2010), leading to a 2.8 point decline in load factor to $66.7 \%$. Unit revenue per available tonne kilometer (RATK) declined by $2.7 \%$ but increased by $0.6 \%$ excluding currency. Revenues amounted to 799 million euros ( $+3.2 \%$ ) while the operating result was -14 million euros, (versus +11 million euros at $30^{\text {th }}$ June 2010).

[^0]Free translation into English for convenience only - French version prevails
Website: www.airfranceklm-finance.com

Revenues of the Maintenance business rose by $7.4 \%$ to 262 million euros. The operating result stood at 23 million euros, up $15 \%$ versus $30^{\text {th }}$ June 2010 . The engines and components activities continued to perform well over the quarter.

Total revenues amounted to 6.22 billion euros, up by $8.7 \%$ after a negative currency effect of $1.2 \%$.

## Well controlled unit costs

Operating costs rose $8.7 \%$ and by $6.2 \%$ excluding fuel. Over the quarter, the group realised 129 million euros in savings in the context of the 'Challenge 12' programme, the annual objective of which has been revised up from 470 million euros to 500 million euros. In equivalent available seat kilometres (EASK), unit costs were stable, and declined by $3.0 \%$ at constant fuel prices and exchange rates, for production in EASK up by $8.8 \%$.

The fuel bill rose by 232 million euros to 1.67 billion euros ( $+16 \%$ ) under the combined effect of a $7 \%$ rise in volume, a favourable currency effect of $8 \%$ and a rise in fuel prices after hedging of 19\%. Employee costs stood at 1.93 billion euros, up by $3.5 \%$, of which a third linked to the payment of an exceptional bonus.

The operating result amounted to -145 million euros ( -132 million euros at $30^{\text {th }}$ June 2010). The adjusted operating result stood at -73 millions euros. Net interest costs declined from 96 million euros at $30^{\text {th }}$ June 2010 to 87 million euros at $30^{\text {th }}$ June 2011. The currency result included in the item 'Other financial income and costs' remained negative at -33 million euros ( -100 million euros a year earlier).

Net result, group share stood at -197 million euros (versus 736 million euros a year earlier, which included the capital gain of 1.03 billion euros realised on Amadeus). The net result adjusted for non-recurring items was -212 million euros versus -252 million euros a year earlier. Earnings per share and diluted earnings per share stood at -0.67 euros ( 2.5 euros and 2.0 euros respectively at $30^{\text {th }}$ June 2010).

## Operating cash flow of $\mathbf{3 4 5}$ million euros

Investments net of disposals amounted to 436 million euros at $30^{\text {th }}$ June 2011 ( 475 million euros in the equivalent quarter 2010-11). Operating cash flow was 345 million euros. At $30^{\text {th }}$ June 2011, Air France-KLM had cash of 3.9 billion euros and renewed credit lines of 1.85 billion euros of which 1.6 billion euros renewed for 5 years in 2011 at Air France and at KLM.

Shareholders' funds declined by 312 million euros versus $31^{\text {st }}$ March 2011 to 6.91 billion mainly reflecting the negative net result. Net debt stood at 6.04 billion euros ( 5.89 billion euros at $31^{\text {st }}$ March 2011). The gearing ratio was 0.92 ( 0.85 at $31^{\text {st }}$ March 2011).

## Outlook

The operating environment remains uncertain due to the situation in Japan, Africa and the Middle-East and the Eurozone crisis. Moreover, fuel prices are still at high levels and the euro remains volatile. For the upcoming Winter season, the group has decided to reduce long-haul capacity growth (including the Martinair passenger activity) from $5.1 \%$ to $2.7 \%$ ( -2.4 points). In this context, the group continues to target a positive operating result for the calendar year 2011.

## Information by business

## Passenger

|  | Quarter to 30 ${ }^{\text {th }}$ June |  |  |
| :--- | :---: | :---: | :---: |
|  | 2011 | 2010 | Change |
| Traffic (RPK millions) | 53,931 | 49,282 | $+9.4 \%$ |
| Capacity (ASK millions) | 66,531 | 60,435 | $+10.1 \%$ |
| Load factor | $81.1 \%$ | $81.5 \%$ | -0.5 pts |
| Total passenger revenues (€m) | 4,802 | 4,368 | $+9.9 \%$ |
| Revenues from scheduled passenger business (€m) | 4,586 | 4,164 | $+10.1 \%$ |
| Unit revenue per RPK (€cts) | 8.50 | 8.45 | $+0.6 \%$ |
| Unit revenue per RPK ex currency (€cts) | - | - | $+1.5 \%$ |
| Unit revenue per ASK (€cts) | 6.89 | 6.90 | $-0.1 \%$ |
| Unit revenue per ASK ex currency (€cts) | - | - | $+0.8 \%$ |
| Unit cost per ASK (€cts) | 7.02 | 7.04 | $-0.3 \%$ |
| Unit cost per ASK at constant currency and fuel price <br> (€cts) | - | - | $-2.8 \%$ |
| Operating income (€m) | $(140)$ | $(142)$ | $n m$ |

## Cargo

|  | Quarter to 30 ${ }^{\text {th }}$ June |  |  |
| :--- | :---: | :---: | :---: |
|  | 2011 | 2010 | Change |
| Traffic (RTK millions) | 2,865 | 2,812 | $+1.9 \%$ |
| Capacity (ATK millions) | 4,293 | 4,041 | $+6.2 \%$ |
| Load factor | $66.7 \%$ | $69.6 \%$ | -2.8 pts |
| Total cargo business revenues (€m) | 799 | 774 | $+3.2 \%$ |
| Revenues from scheduled cargo business (€m) | 759 | 734 | $+3.4 \%$ |
| Unit revenue per RTK (€cts) | 26.47 | 26.09 | $+1.5 \%$ |
| Unit revenue per RTK ex currency (€cts) | - | - | $+4.8 \%$ |
| Unit revenue per ATK (€cts) | 17.67 | 18.15 | $-2.7 \%$ |
| Unit revenue per ATK ex currency (€cts) | - | - | $+0.6 \%$ |
| Unit cost per ATK (€cts) | 17.73 | 17.62 | $+0.6 \%$ |
| Unit cost per ATK on constant currency and fuel price <br> (€cts) | - | - | $-3.5 \%$ |
| Operating income (€m) | $(14)$ | 11 | $n m$ |

## Maintenance

Total maintenance revenues rose amounted to 785 million euros (+6\%) of which 262 million euros with third parties (+7.4\%). The operating result was up $15 \%$ to 23 million euros. High value added activities, notably engines and components, continued to perform well.

## Other businesses

Other businesses comprise mainly the leisure activities of Transavia and the catering business of Servair. They realised revenues of 357 million euros against 335 million euros a year earlier. The operating result stood at -14 million euros ( -21 million euros at $30^{\text {th }}$ June 2010). The leisure business was affected by the uprisings in Tunisia and Egypt, but still generated a $5.8 \%$ increase in revenues to 255 million euros and an operating result of -11 million euros versus -20 million euros the previous year.

Catering generated third party revenues of 84 million euros ( 76 million euros at $30^{\text {th }}$ June 2010). The operating income stood at 2.4 million euros ( -1.8 million euros the previous year).

## Additional information

The Quarter April-June 2011 accounts are not audited by the Statutory Auditors.
The results presentation will be available on www.airfranceklm-finance.com on $28^{\text {th }}$ July 2011 from 12.00h CET.

## Practical information

Conference call on $28^{\text {th }}$ July 2011 at 15.30 CET
To connect, dial:

```
+33(0)170 99 32 12
+44(0)2071620125 (password : AKH)
    13343236203
```

For the recording, dial:

```
+33 (0)1 }7099352
+44 (0)20 70314064
    19543340342
```


## Contact

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## INCOME STATEMENTS (unaudited)

In euros millions

| April to June |  |  |
| :---: | :---: | :---: |
| 2011 | 2010 | Variation |


| SALES | 6,220 | 5,721 | 8.7\% |
| :---: | :---: | :---: | :---: |
| Other revenues | 21 | - | nm |
| EXTERNAL EXPENSES | -3,959 | -3,609 | 9.7\% |
| Aircraft fuel | -1,673 | -1,441 | 16.1\% |
| Chartering costs | -144 | -118 | 22.0\% |
| Aircraft operating lease costs | -211 | -201 | 5.0\% |
| Landing fees and en route charges | -463 | -426 | 8.7\% |
| Catering | -144 | -135 | 6.7\% |
| Handling charges and other operating costs | -333 | -322 | 3.4\% |
| Aircraft maintenance costs | -290 | -285 | 1.8\% |
| Commercial and distribution costs | -234 | -239 | -2.1\% |
| Other external expenses | -467 | -442 | 5.7\% |
| Salaries and related costs | -1,932 | -1,867 | 3.5\% |
| Taxes other than income taxes | -50 | -45 | 11.1\% |
| Amortization and depreciation | -406 | -399 | 1.8\% |
| Provisions | -31 | -16 | nm |
| Other income and expenses | -8 | 83 | nm |
| INCOME FROM CURRENT OPERATIONS | -145 | -132 | -9.8\% |
| Sales of aircraft equipment | - | 11 | nm |
| Sales of subsidiaries | - | - | - |
| Other non-current income and expenses | 2 | 999 | nm |
| INCOME FROM OPERATING ACTIVITIES | -143 | 878 | nm |
| Income from cash and cash equivalents | 26 | 23 | 13.0\% |
| Cost of financial debt | -113 | -119 | -5.0\% |
| Net cost of financial debt | -87 | -96 | -9.4\% |
| Foreign exchange gains (losses), net | -33 | -100 | nm |
| Change in fair value of financial assets and liabilities | 5 | -18 | nm |
| Other financial income and expenses | -1 | 5 | nm |
| INCOME BEFORE TAX | -259 | 669 | nm |
| Income taxes | 81 | 93 | 12.9\% |
| NET INCOME OF CONSOLIDATED COMPANIES | -178 | 762 | nm |
| Share of profits (losses) of associates | -18 | -31 | 41.9\% |
| INCOME FROM CONTINUING OPERATIONS | -196 | 731 | nm |
| Net income from discontinued operations | - | - | - |
| NET INCOME FOR THE PERIOD | -196 | 731 | nm |
| Minority interest | -1 | 5 | nm |
| NET INCOME FOR THE PERIOD - GROUP | -197 | 736 | nm |

## CONSOLIDATED BALANCE SHEET (unaudited)

$\left.\begin{array}{|l|r|r|r|}\hline \text { April to June in € millions } & \mathbf{2 0 1 1} & \mathbf{2 0 1 0} \\ \hline \text { Assets }\end{array}\right)$

| April to June <br> Liabilities and equity <br> Issued capital | $\mathbf{2 0 1 1}$ | $\mathbf{2 0 1 0}$ |
| :--- | ---: | ---: |
| Additional paid-in capital | $\mathbf{3 0 0}$ | $\mathbf{3 0 0}$ |
| Treasury shares | 2,971 | 2,971 |
| Reserves and retained earnings | $(90)$ | $(94)$ |
| Equity attributable to equity holders of Air France-KLM | 3,362 | 3,675 |
| Non-controlling interests | $\mathbf{6 , 5 4 3}$ | $\mathbf{6 , 8 5 2}$ |
| Total Equity | 51 | 54 |
| Provisions and retirement benefits | $\mathbf{6 , 5 9 4}$ | $\mathbf{6 , 9 0 6}$ |
| Long-term debt | 1,955 | 1,930 |
| Deferred tax | 8,779 | 8,980 |
| Other non-current liabilities | 463 | 511 |
| Total non-current liabilities | 265 | 272 |
| Provisions | $\mathbf{1 1 , 4 6 2}$ | $\mathbf{1 1 , 6 9 3}$ |
| Current portion of long-term debt | 258 | 287 |
| Trade accounts payable | 1,703 | 1,808 |
| Deferred revenue on ticket sales | 2,357 | 2,211 |
| Frequent flyer programs | 2,846 | 2,440 |
| Current tax liabilities | 789 | $\mathbf{8 0 6}$ |
| Other current liabilities | 4 | 3 |
| Bank overdrafts | 2,610 | 2,686 |
| Total current liabilities | 100 | 129 |
| Total liabilities | $\mathbf{1 0 , 6 6 7}$ | $\mathbf{1 0 , 3 7 0}$ |
| Total liabilities and equity | $\mathbf{2 2 , 1 2 9}$ | $\mathbf{2 2 , 0 6 3}$ |

## CONSOLIDATED STATEMENT OF CASH FLOWS (unaudited)

| In € millions Period from April 1 to June 30, | 2011 | 2010 |
| :---: | :---: | :---: |
| Net income for the period - Equity holders for Air France-KLM | (197) | 736 |
| Non-controlling interests | 1 | (5) |
| Amortization, depreciation and operating provisions | 437 | 415 |
| Financial provisions | 2 | (4) |
| Gain on disposals of tangible and intangible assets | (3) | (11) |
| Gain on Amadeus operation | - | $(1,030)$ |
| Derivatives - non monetary result | (22) | (5) |
| Unrealized foreign exchange gains and losses, net | 27 | 113 |
| Share of (profits) losses of associates | 18 | 31 |
| Deferred taxes | (90) | (100) |
| Other non-monetary items | (106) | (52) |
| Subtotal | 67 | 88 |
| (Increase) / decrease in inventories | (40) | (16) |
| (Increase) / decrease in trade receivables | (228) | (226) |
| Increase / (decrease) in trade payables | 130 | 190 |
| Change in other receivables and payables | 416 | 534 |
| Net cash flow from operating activities | 345 | 570 |
| Acquisitions of subsidiaries and investments in associates, net of cash acquired | - |  |
| Purchase of property, plant and equipment and intangible assets | (913) | (636) |
| Proceeds on Amadeus transaction | - | 193 |
| Proceeds on disposal of property, plant and equipment and intangible assets | 477 | 161 |
| Dividends received | - | - |
| Decrease (increase) in investments, net between 3 months and 1 year | (69) | (30) |
| Net cash used in investing activities | (505) | (312) |
| Purchase of non-controlling interests, of shares in non-controlled entities | (7) | (3) |
| Disposal of subsidiaries without control loss, of shares in non-controlled entities | 3 |  |
| Issuance of long-term debt | 408 | 245 |
| Repayments on long-term debt | (666) | (93) |
| Payment of debt resulting from finance lease liabilities | (139) | (77) |
| New loans | (26) | (17) |
| Repayments on loans | 59 | 28 |
| Dividends paid | (1) |  |
| Net cash flow from financing activities | (369) | 83 |
| Effect of exchange rate on cash and cash equivalents and bank overdrafts | (8) | 13 |
| Change in cash and cash equivalents and bank overdrafts | (537) | 354 |
| Cash and cash equivalents and bank overdrafts at beginning of period | 3,588 | 3,635 |
| Cash and cash equivalents and bank overdrafts at end of period | 3,051 | 3,989 |

## AIR FRANCE-KLM FLEET

Air France fleet

| Aircraft | AF | Brit Air | City Jet | Régional | VLM | Transavia | Owned | Finance | Operating leas | Total | In operation | Change / |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| B747-400 | 10 |  |  |  |  |  | 3 |  | 7 | 10 | 10 |  |
| B777-300 | 34 |  |  |  |  |  | 14 | 5 | 15 | 34 | 34 | 3 |
| B777-200 | 25 |  |  |  |  |  | 15 | 2 | 8 | 25 | 25 |  |
| B767-300 |  |  |  |  |  |  |  |  |  |  |  |  |
| A380-800 | 6 |  |  |  |  |  | 2 | 1 | 3 | 6 | 6 | 2 |
| A340-300 | 16 |  |  |  |  |  | 10 | 2 | 4 | 16 | 15 | -1 |
| A330-200 | 15 |  |  |  |  |  | 3 | 2 | 10 | 15 | 15 |  |
| MD11 |  |  |  |  |  |  |  |  |  |  |  |  |
| Long haul | 106 |  |  |  |  |  | 47 | 12 | 47 | 106 | 105 | 4 |
| B747-400 cargo | 5 |  |  |  |  |  | 2 |  | 3 | 5 | 3 |  |
| B777- cargo | 2 |  |  |  |  |  |  | 2 |  | 2 | 2 |  |
| MD-11-CF |  |  |  |  |  |  |  |  |  |  |  |  |
| MD-11-F |  |  |  |  |  |  |  |  |  |  |  |  |
| Freighter | 7 |  |  |  |  |  | 2 | 2 | 3 | 7 | 5 |  |
| B737 900 |  |  |  |  |  |  |  |  |  |  |  |  |
| B737-800 |  |  |  |  |  | 10 |  |  | 10 | 10 | 10 | 1 |
| B737-700 |  |  |  |  |  |  |  |  |  |  |  |  |
| B737-400 |  |  |  |  |  |  |  |  |  |  |  |  |
| B737-300 |  |  |  |  |  |  |  |  |  |  |  |  |
| A321 | 24 |  |  |  |  |  | 11 | 1 | 12 | 24 | 24 |  |
| A320 | 59 |  |  |  |  |  | 24 | 3 | 32 | 59 | 56 | 1 |
| A319 | 44 |  |  |  |  |  | 21 | 4 | 19 | 44 | 44 |  |
| A318 | 18 |  |  |  |  |  | 13 | 5 |  | 18 | 18 |  |
| Medium haul | 145 |  |  |  |  | 10 | 69 | 13 | 73 | 155 | 152 | 2 |
| AVRO RJ 85 |  |  | 27 |  |  |  | 15 |  | 12 | 27 | 22 |  |
| Canadair Jet 1000 |  | 7 |  |  |  |  | 7 |  |  | 7 | 7 | 1 |
| Canadair Jet 900 |  | 1 |  |  |  |  |  |  | 1 | 1 | 1 |  |
| Canadair Jet 700 |  | 15 |  |  |  |  | 6 | 9 |  | 15 | 15 |  |
| Canadair Jet 100 |  | 15 |  |  |  |  | 11 | 2 | 2 | 15 | 15 |  |
| Embraer 190 |  |  |  | 10 |  |  | 4 |  | 6 | 10 | 10 |  |
| Embraer 170 |  |  |  | 10 |  |  | 8 | 2 |  | 10 | 10 |  |
| Embraer 145 |  |  |  | 26 |  |  | 9 | 13 | 4 | 26 | 26 | -1 |
| Embraer 135 |  |  |  | 7 |  |  | 4 | 3 |  | 7 | 4 | -2 |
| Fokker 100 |  | 5 |  |  |  |  | 3 |  | 2 | 5 | 5 | -1 |
| Fokker 70 |  |  |  |  |  |  |  |  |  |  |  |  |
| Fokker 50 |  |  |  |  | 14 |  | 12 |  | 2 | 14 | 14 | -1 |
| Regional |  | 43 | 27 | 53 | 14 |  | 79 | 29 | 29 | 137 | 129 | -4 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |
| TOTAL | 258 | 43 | 27 | 53 | 14 | 10 | 197 | 56 | 152 | 405 | 391 | 2 |

## KLM fleet

| Aircraft | KLM | KLM Cityhopper | Transavia | Martinair | Owned | Finance lease | Operating lease | Total | In operation | Change / 3/31/11 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| B747-400 | 22 |  |  |  | 13 | 4 | 5 | 22 | 22 |  |
| B777-300 | 5 |  |  |  |  | 5 |  | 5 | 5 |  |
| B777-200 | 15 |  |  |  |  | 6 | 9 | 15 | 15 |  |
| B767-300 |  |  |  | 3 |  |  | 3 | 3 | 3 | -1 |
| A380-800 |  |  |  |  |  |  |  |  |  |  |
| A340-300 |  |  |  |  |  |  |  |  |  |  |
| A330-200 | 11 |  |  |  |  | 6 | 5 | 11 | 11 |  |
| MD11 | 10 |  |  |  | 8 | 2 |  | 10 | 10 |  |
| Long haul | 63 |  |  | 3 | 21 | 23 | 22 | 66 | 66 | -1 |
| B747-400 cargo | 4 |  |  | 4 |  | 3 | 5 | 8 | 5 |  |
| B777- cargo |  |  |  |  |  |  |  |  |  |  |
| MD-11-CF |  |  |  | 4 | 3 |  | 1 | 4 | 4 |  |
| MD-11-F |  |  |  | 3 |  | 2 | 1 | 3 | 3 |  |
| Freighter | 4 |  |  | 11 | 3 | 5 | 7 | 15 | 12 |  |
| B737 900 | 5 |  |  |  |  | 2 | 3 | 5 | 5 |  |
| B737-800 | 23 |  | 19 |  | 9 | 11 | 22 | 42 | 42 | 1 |
| B737-700 | 13 |  | 10 |  | 2 | 11 | 10 | 23 | 23 | 3 |
| B737-400 | 8 |  |  |  | 6 |  | 2 | 8 | 6 | -2 |
| B737-300 | 3 |  |  |  | 3 |  |  | 3 | 2 | -1 |
| A321 |  |  |  |  |  |  |  |  |  |  |
| A320 |  |  |  |  |  |  |  |  |  |  |
| A319 |  |  |  |  |  |  |  |  |  |  |
| A318 |  |  |  |  |  |  |  |  |  |  |
| Medium haul | 52 |  | 29 |  | 20 | 24 | 37 | 81 | 78 | 1 |
| AVRO RJ 85 |  |  |  |  |  |  |  |  |  |  |
| Canadair Jet 1000 |  |  |  |  |  |  |  |  |  |  |
| Canadair Jet 900 |  |  |  |  |  |  |  |  |  |  |
| Canadair Jet 700 |  |  |  |  |  |  |  |  |  |  |
| Canadair Jet 100 |  |  |  |  |  |  |  |  |  |  |
| Embraer 190 |  | 17 |  |  |  | 13 | 4 | 17 | 17 |  |
| Embraer 170 |  |  |  |  |  |  |  |  |  |  |
| Embraer 145 |  |  |  |  |  |  |  |  |  |  |
| Embraer 135 |  |  |  |  |  |  |  |  |  |  |
| Fokker 100 |  | 5 |  |  | 5 |  |  | 5 | 5 |  |
| Fokker 70 |  | 26 |  |  | 23 | 3 |  | 26 | 26 |  |
| Fokker 50 |  | 2 |  |  | 2 |  |  | 2 |  |  |
| Regional |  | 50 |  |  | 30 | 16 | 4 | 50 | 48 |  |


| KLM | 119 | 50 | 14 | 74 | 68 | 70 | 212 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | 


[^0]:    ${ }^{1}$ Before amortisation, provisions and operating leases
    ${ }_{3}^{2}$ Adjusted for the portion of operating leases corresponding to financial charges (34\%)
    ${ }^{3}$ See definition in the Reference Document 2010-11, page 133. Reconciliation table available in the results presentation

