

## AIR FRANCE-KLM RESULTS PRESENTATION

First quarter 2018

4th May 2018













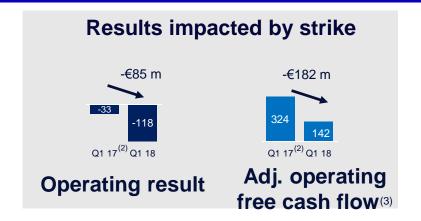




#### FIRST QUARTER 2018: KEY HIGHLIGHTS



- Positive business environment in line with expectations
- First results from enhanced partnership with Jet Airways
- Continuing commercial momentum (Flying Blue, branded fares)



- Strikes due to wage dispute impacting Air France result by around €75 m in Q1 2018
- KLM and Transavia performance improving
- Implementation of new accounting standards IFRS 9, 15 and 16



<sup>(1)</sup> Group Revenue per Available Seat Kilometer (RASK) Passenger + Transavia

<sup>(2) 2017</sup> restated for implementation of accounting standards IFRS

<sup>2</sup> 



## FINANCIAL REVIEW

First Quarter 2018

### FIRST QUARTER 2018

	Q1 2018	Q1 2017 <sup>(1)</sup>	Change	Change at constant currency
Revenues (€ bn)	5.81	5.71	+1.8%	+5.9%
EBITDA (€ m)	621	648	-27 m	-42 m
Operating result (€ m)	-118	-33	-85 m	-105 m
Operating margin	-2.0%	-0.6%	-1.5 pt	-1.8 pt
Net result, group share (€ m)	-269	-143	-126 m	
Adjusted operating free cash flow (€ m) <sup>(2)</sup>	142	324	-182 m	
ROCE <sup>(3)</sup>	14.1%	9.8%	+4.3 pt	
	Q1 2018	31 Dec 2017 <sup>(1)</sup>	Change	
Net debt (€ m)	6,282	6,567	-285 m	

<sup>(1) 2017</sup> restated for implementation of accounting standards IFRS 9, 15 and 16

<sup>(2)</sup> Adjusted operating cash flow = Operating cash flow with deduction of repayment of lease debt

<sup>(3)</sup> ROCE 12 months sliding, for new definition see press release

# IFRS RESTATEMENT OF Q1 AND FULL YEAR 2017 CONSOLIDATED INCOME STATEMENT

		First quarter 2017			F			
In € m		Published accounts	Restated accounts	Change	Published accounts	Restated accounts	Change	Impact by:
Revenues	$\Rightarrow$	5,709	5,705	-4	25,784	25,860	76	IFRS 15
External expenses	1	-5,155	-5,057	98	-21,432	-21,086	346	IFRS 15 & 16
Operating leases	1	-285	0	285	-1,088	0	1,088	IFRS 16
EBITDA	1	269	648	379	3,264	4,774	1,510	IFRS 15 & 16
Amortizations and depreciation	Ţ	-412	-681	-269	-1,776	-2,837	-1,061	IFRS 16
Current operating income	1	-143	-33	110	1,488	1,937	449	IFRS 15 & 16
Cost of financial debt	1	-56	-140	-84	-214	-537	-322	IFRS 16
Operating income -/- cost of debt	1	-199	-173	26	1,273	1,400	127	IFRS 15 & 16
Other financial items	•	-31	46	77	116	582	466	IFRS 9 & 16
Income tax	1	9	-21	-30	229	74	-155	
Net result	1	-216	-143	73	-274	162	436	

AIRFRANCE KLM

# REVENUE GROWTH IN ALL BUSINESSES, NETWORK MARGIN IMPACTED BY STRIKE

		Capacity <sup>(1)</sup>	Unit Revenue <sup>(2)</sup> Constant Currency	Revenues (€ m)	Change	Operating result <sup>(3)</sup> (€ m)	Change	Operating margin <sup>(3)</sup>	Change
Network	AIRFRANCE / © KLM © HOP./ MOO/	+3.2%	+1.0%	5,090	+0.8%	-86	-76 m	-1.7%	-1.5 pt
	AIRFRANCE / KLM /// Martinair CARGO	+0.6%	+7.3%	3,030					
Transavia	<b>3</b> transavia	+10.1%	+8.4%	235	+19.3%	-58	+7 m	-24.7%	+8.3 pt
Maintenance	AIRFRANCE / KLM INDUSTRIES Maintenance			471	+5.1%	27	-17 m	2.5%	-1.7 pt
300000000000000000000000000000000000000		т	otal	5,806	+1.8%	-118	-85 m	-2.0%	-1.5 pt

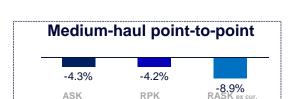
<sup>(1)</sup> Passenger airlines capacity is Available Seat Kilometer, Cargo capacity is Available Ton Kilometer



<sup>(2)</sup> Unit Revenue: Passenger airlines is Revenue per Available Seat Kilometer, Cargo is Revenue per Available Ton Kilometer

<sup>(3) 2017</sup> restated for implementation of accounting standards IFRS

# NETWORK: STRONG ONGOING DEMAND FOR LONG-HAUL AND HUBS, PRESSURE IN POINT-TO-POINT

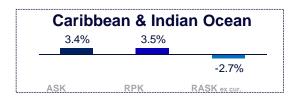


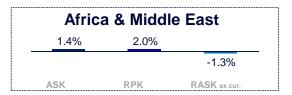




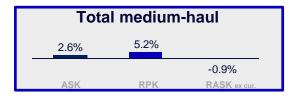


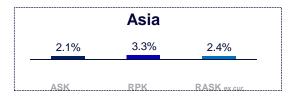


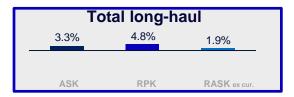










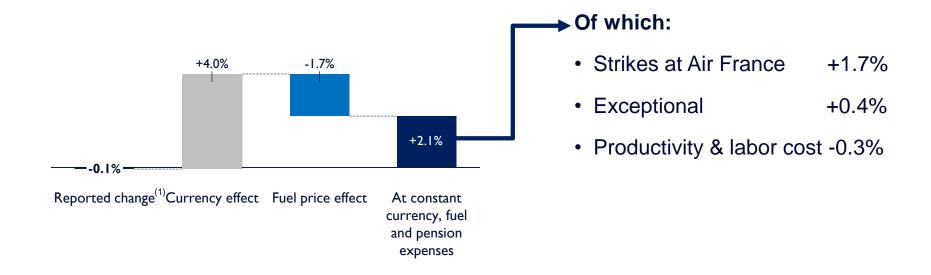




#### SUCCESSFUL COMMERCIAL DEVELOPMENTS

- Enhanced partnership with Jet Airways is delivering promising first results
- Successful introduction of branded fares, first period shows significant upsell rates
- Revamped Flying Blue program launched with positive feedback
- New distribution strategy implemented
  - > As of 1 April 2018, Air France-KLM implemented a Distribution Surcharge for sales generated through GDS.
  - > In order to accompany the transition to the new NDC technology, Air France-KLM has also negotiated "private agreements" with Amadeus and Travelport that will enable their customers to access a private channel without additional distribution surcharge.

### UNIT COST IMPACTED MAINLY BY AIR FRANCE STRIKE

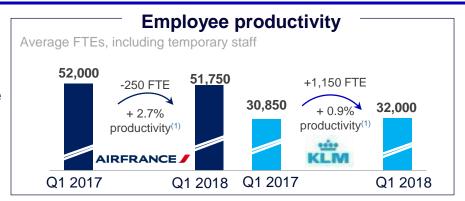


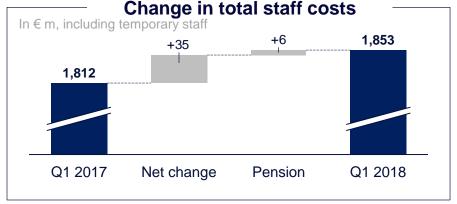


#### INCREASED PRODUCTIVITY SUPPORTED BY CAPACITY GROWTH

#### • Continuous focus on productivity improvement:

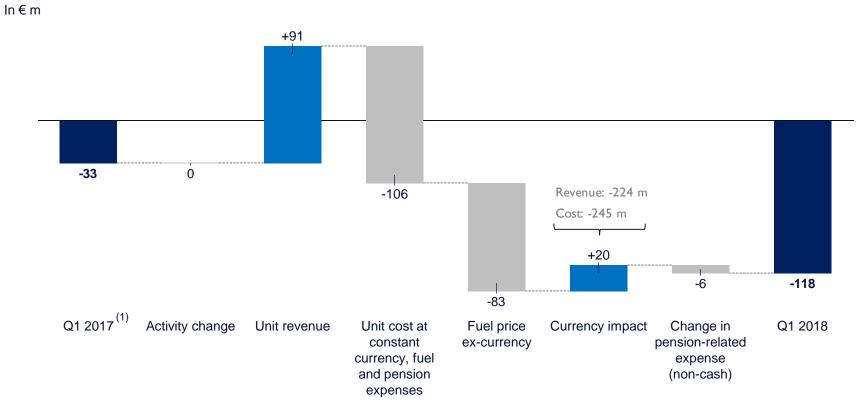
- > First quarter 2018 average FTEs at 83,750, up 900 FTEs compared to first quarter 2017 average
  - -300 Ground staff FTEs
  - +1100 Cabin and +100 cockpit FTEs due to capacity growth
- > Employee productivity<sup>(1)</sup> +2.1% in Q1 18 (capacity measured in EASK +3.3%)
- First quarter 2018 net change in staff cost +1.9% compared to last year



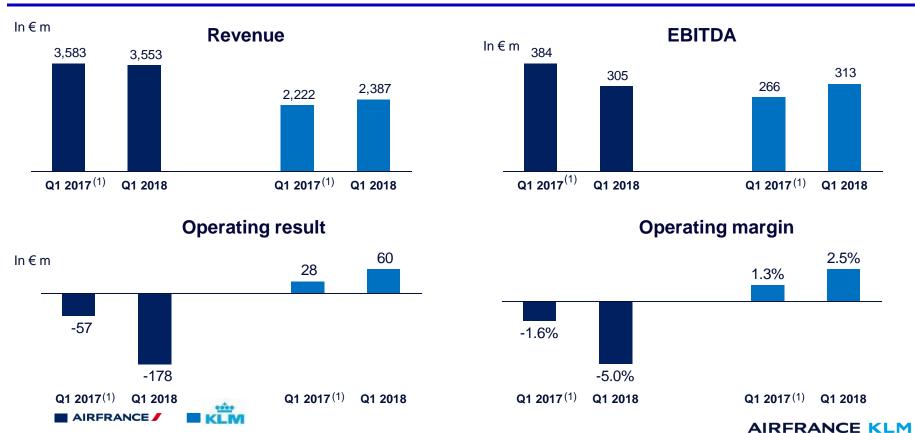




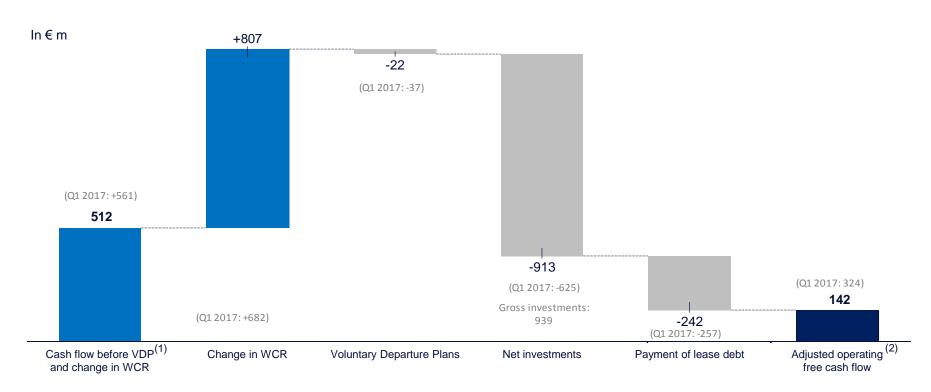
### OPERATING RESULT DOWN - €85 M



# AIR FRANCE IMPACTED BY STRIKE AND DOMESTIC MARKET, KLM IMPROVING AND BENEFITTING FROM ROBUST DEMAND



### ADJUSTED OPERATING FREE CASH FLOW + €142 M

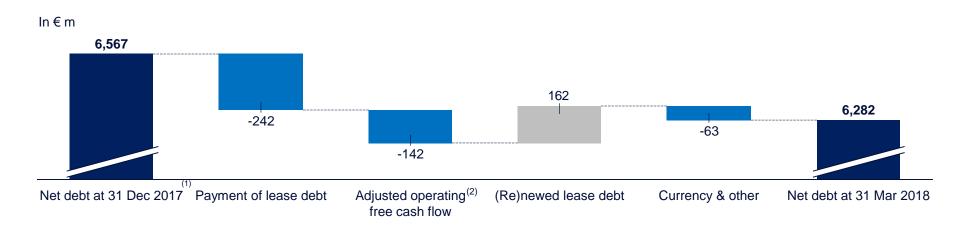


<sup>(1)</sup> Restated post implementation of accounting standards IFRS



<sup>(2)</sup> Adjusted operating cash flow = Operating cash flow with deduction of repayment of lease debt

#### BALANCE SHEET CONTINUES TO IMPROVE





- (1) 2017 restated for implementation of accounting standards IFRS
- (2) Adjusted operating cash flow = Operating cash flow with deduction of repayment of lease debt
- (3) Net Debt / EBITDA: see calculation in press release. EBITDA 12 months sliding 14

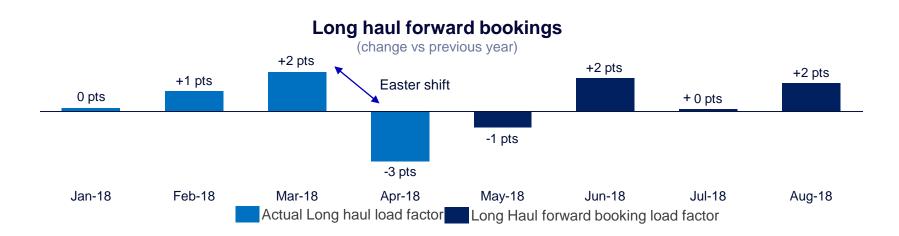




## OUTLOOK

2018

#### REVENUE OUTLOOK



- Long haul forward booking load factors ahead of last year on average for the next four months
- Based on current outlook, Q2 2018 unit revenues are expected to be flat at constant currency versus last year



### FUEL BILL INCREASE ESTIMATED AT + €350 M



<sup>(1)</sup> Based on forward curve at April 27th 2018. Sensitivity computation based on 2018 fuel price, assuming constant crack spread between Brent and Jet Fuel



<sup>(2)</sup> Assuming average exchange rate of US dollar per euro 1.23 for 2018 and 1.25 for 2019

#### **FULL YEAR 2018 GUIDANCE**

	Previous guidance 2018	New Guidance 2018	
Passenger	+3% to +4%	+2.5% to +3.5%	> Downwards adjustment due to Air France strikes
Capacity Transavia	+6% to +7% +6% to +7%		> Unchanged
Fuel	+€150 m	+€350 m	> Reflecting expected further increase of oil price throughout the year
Currency	€0 to €50 m tailwind	Circa €100 m headwind	> Euro strengthening compared to other currencies
Unit cost at constant currency, fuel and pension-expense	-1.0 to -1.5%	0% to +1.0%	> Adjusted target including strike related cost and associated lower capacity
Сарех	€2.0 bn to €2.5 bn	€2.0 bn to €2.5 bn	> Unchanged
Debt		Net debt below 2017	> Net Debt 31 Dec 2018 expected to decrease compared to 31 Dec 2017

With strike effects estimated at least at 300 million euros integrated in the above guidance elements and taking into account fuel and currency headwinds, the full year 2018 operating result is expected to be notably below 2017

AIRFRANCE KLM



## **APPENDIX**

First Quarter 2018

# IFRS RESTATEMENT FOR 2017 BALANCE SHEET AND Q1 2017 OPERATING FREE CASH FLOW

### Balance sheet restatement per 31 Dec 2017 (1)

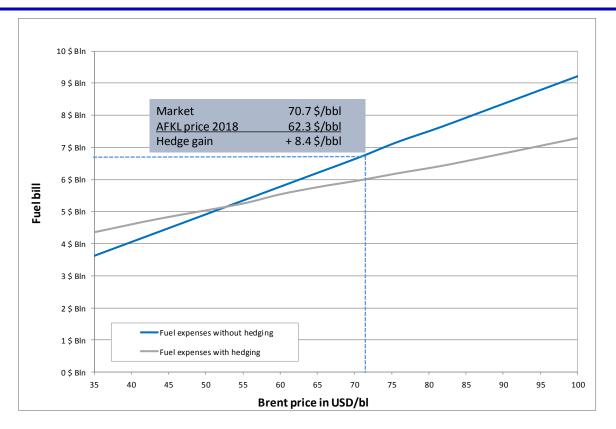
In € bn	Published accounts		Change		Published accounts		Change
<u>Asset</u>	24.4	30.2	5.8	<b>Liabilities &amp; Equity</b>	24.4	30.2	5.8
Fixed Assets: equipments	11.4	11.1	-0.3	Equity	3.0	2.5	-0.5
Fixed Assets: right of use	0.0	5.9	5.9	Liabilities	21.4	27.7	6.3
Deferred tax asset	0.2	0.5	0.2	Lease debt	0.0	5.1	5.1
				Provision maintenance	2.2	3.2	1.0

#### Cashflow restatement Q1 2017 (1)

In € m		Published accounts	Restated accounts	Change
Operating free cash flow	1	329	581	252
Cash flow from financing activities	1	-192	-444	-252
Change in cash and cash equivalents	$\Rightarrow$	126	126	0

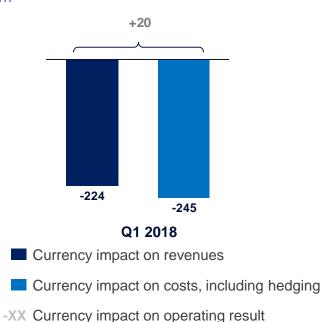


#### **FUEL BILL SENSITIVITY**



#### CURRENCY IMPACT ON OPERATING RESULT

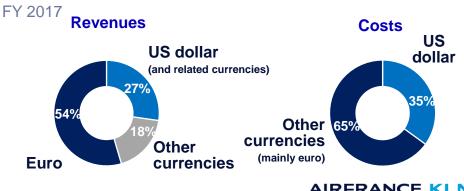
## Currency impact on revenues and costs In € m



#### FY 2018 guidance

- FX FY 2018 estimated circa €100 m headwind, based on spot €/\$ 1.23
- Hedging policy on USD, GBP: ~60% and JPY ~40% net operational exposure 2018

#### Revenues and costs per currency





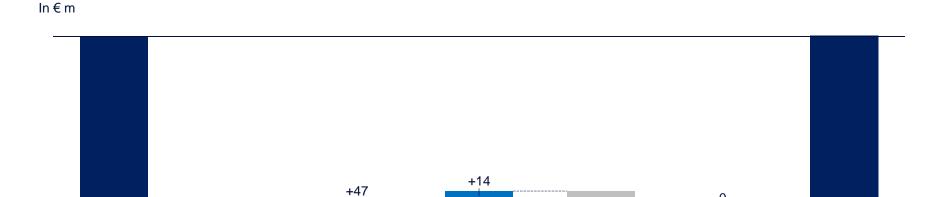
### ADJUSTED NET RESULT AT 31 MARCH 2018

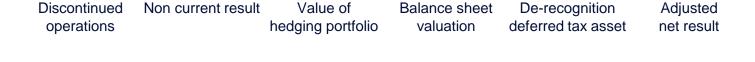
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-269

Net result

group share



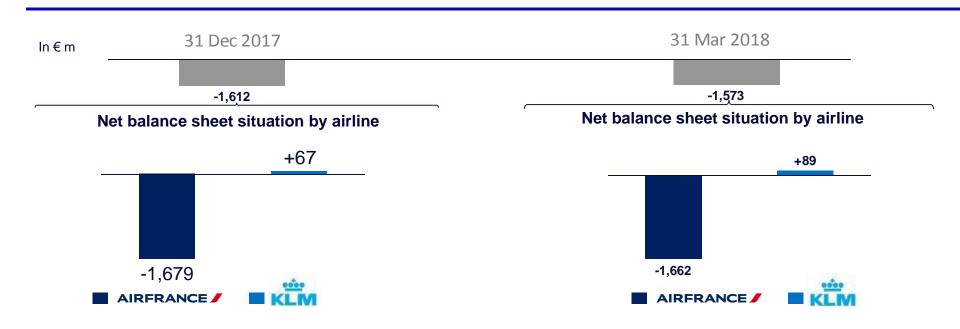


-24

Unrealized foreign exchange result: -24

-232

#### PENSION DETAILS AT 31 MARCH 2018



#### **Air France**

- Air France end of service benefit plan (ICS): pursuant to French regulations and the company agreement, every employee receives an end of service indemnity payment on retirement (no mandatory funding requirement). ICS represents the main part of the Air France position
- Air France pension plan (CRAF): related to ground staff affiliated to the CRAF until 31 December, 1992

#### **KLM**

Defined benefit schemes for Ground Staff



#### FINANCIAL DEBT REIMBURSEMENT PROFILE AT 31 MARCH 2018

