

# First Quarter 2010-11 results

### Highlights of the First Quarter

### Environment

- + Recovery in air traffic demand
- Five day closure of European air space following Icelandic volcano eruption
- Jet fuel price up 35% compared with Q1 2009-10

### Air France-KLM

- Faster than expected improvement in unit revenues, especially in cargo
- Benefits of strategic adaptation measures feeding through in all businesses
- Significant improvement in operating result
- Results impacted by European air space closure

	First Quarter 2010-11	First Quarter 2009-10
+ Revenues	€5.7bn	€5.2bn
+ EBITDAR	€484m	€112m
Operating result	-€132m	-€496m
+ Operating result excluding effect of air space closure	€26m	-€496m
+ Net result	€736m	-€426m



# Activity Pierre-Henri Gourgeon

### Results impacted by European air space closure

### Impact on activity

- + Activity halted for five days
- Around 10,000 flights cancelled, one million passengers affected
- + Passenger activity
  - 2 807 million cancelled ASKs
- + Cargo activity
  - 132 million cancelled ATKs

### Impact on results

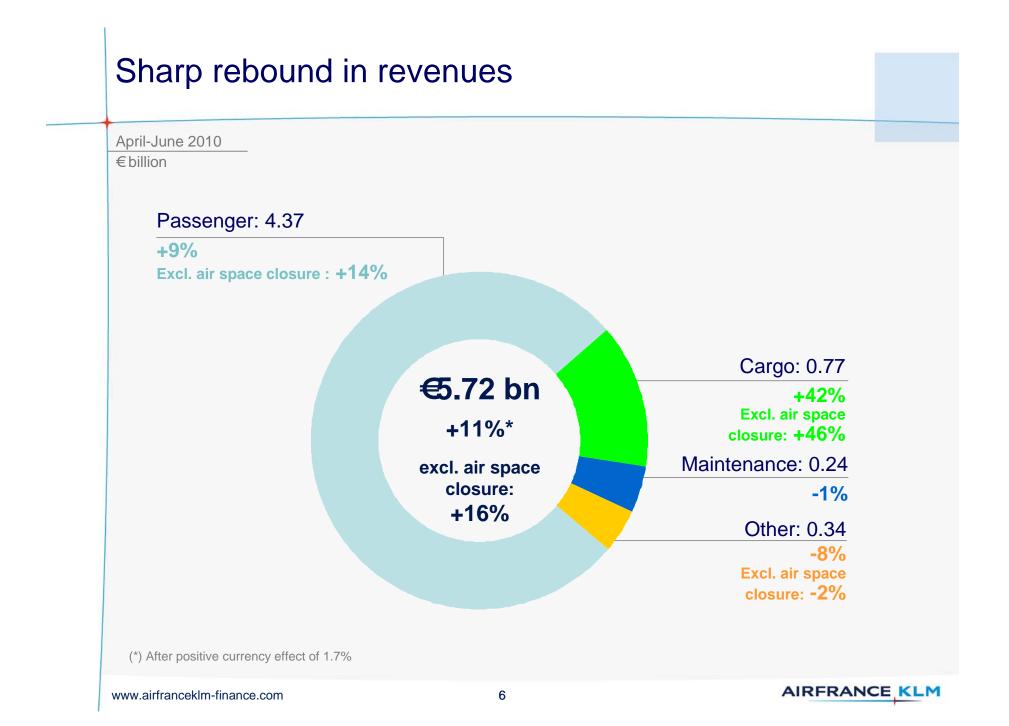
+ Loss of revenues:

#### €268m

- Passenger: -€226m
  - Cargo: -€18m
- Other activities: -€24m

#### + Reduction in variable costs: €119m

- Passenger : -€89m
- → Cargo: -€15m
- Other activities: -€15m
- + Impact on operating result: -€158m



### Passenger: rise in traffic masked by air space closure impact

### + Traffic down by 2.3%

- April: -16%
- May: +4%
- June: +5%
- Dynamic traffic and high load factors on Americas (87%) and Asia (85%) networks

### Q1 2010-11

#### **17.6** million passengers (-5.8%)

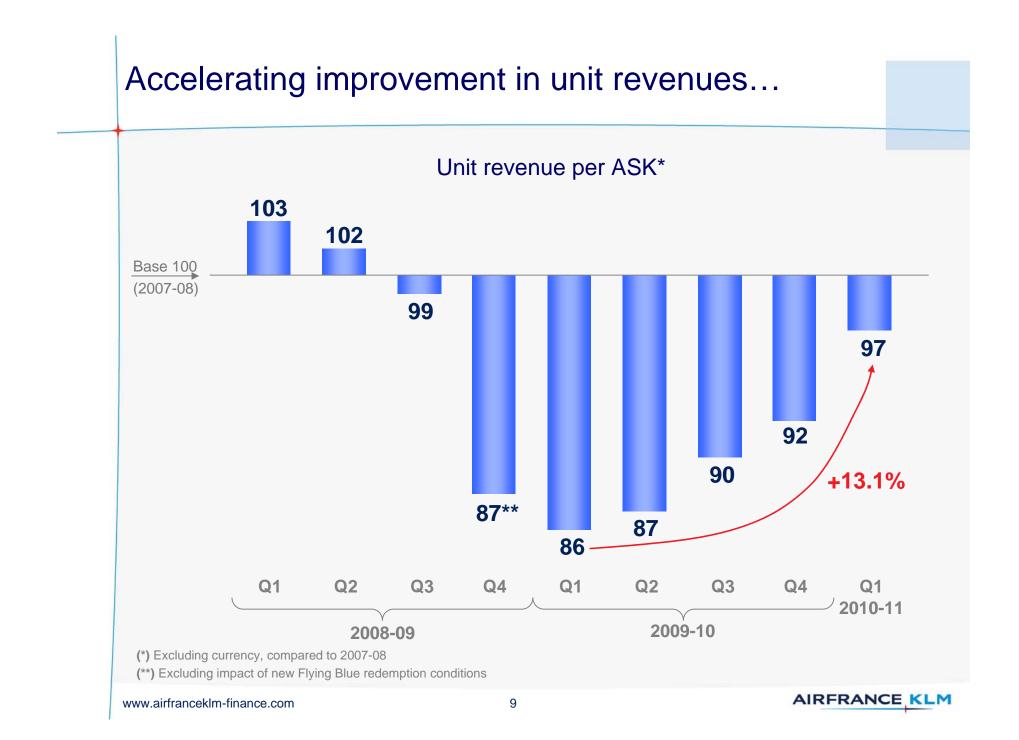


### Losses sharply reduced despite rise in jet fuel price and air space closure

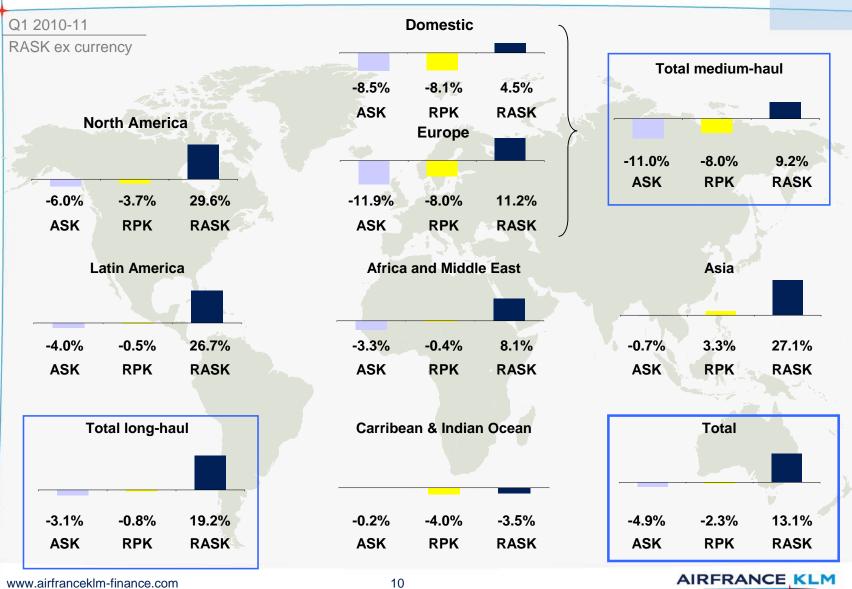
- Passenger unit revenues recover close to 2007-08 levels
- + Strong rise in fuel bill
- Marked improvement in operating result
- At breakeven excluding impact of air space closure



Unit revenue per ASK



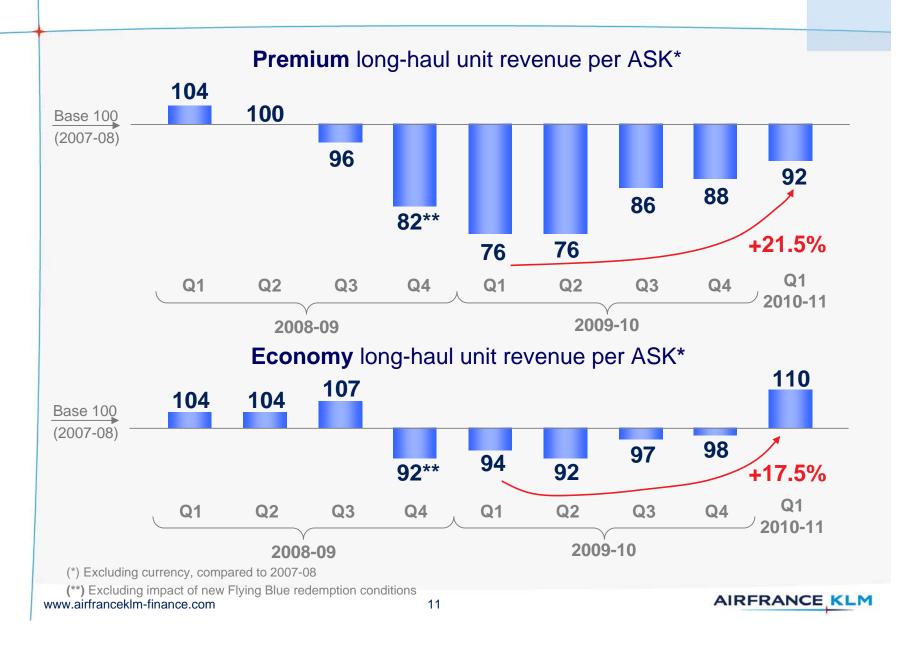
### ...driven by long-haul...



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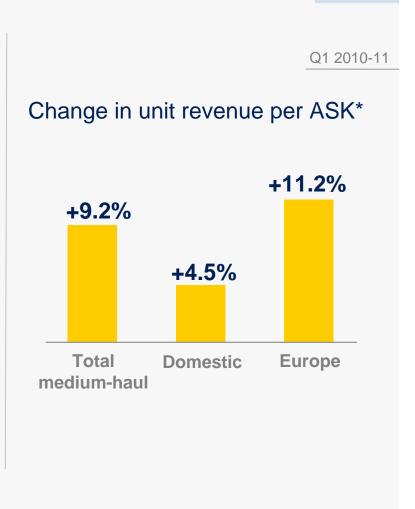
AIRFRANCE KLM

### ...in both premium and economy



# Medium-haul transformation measures starting to bear fruit

- Positive customer feedback on product changes recently implemented:
  - 'Premium eco' for business travelers
  - New seats on domestic routes
- Rise in medium-haul unit revenues per ASK, especially on routes offering 'Premium eco' service
- Schedule adaptation and cost reduction on track



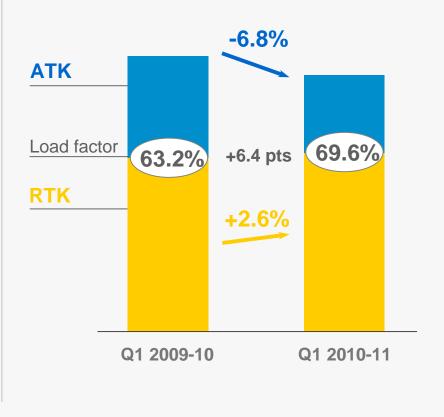
(\*) Excluding currency

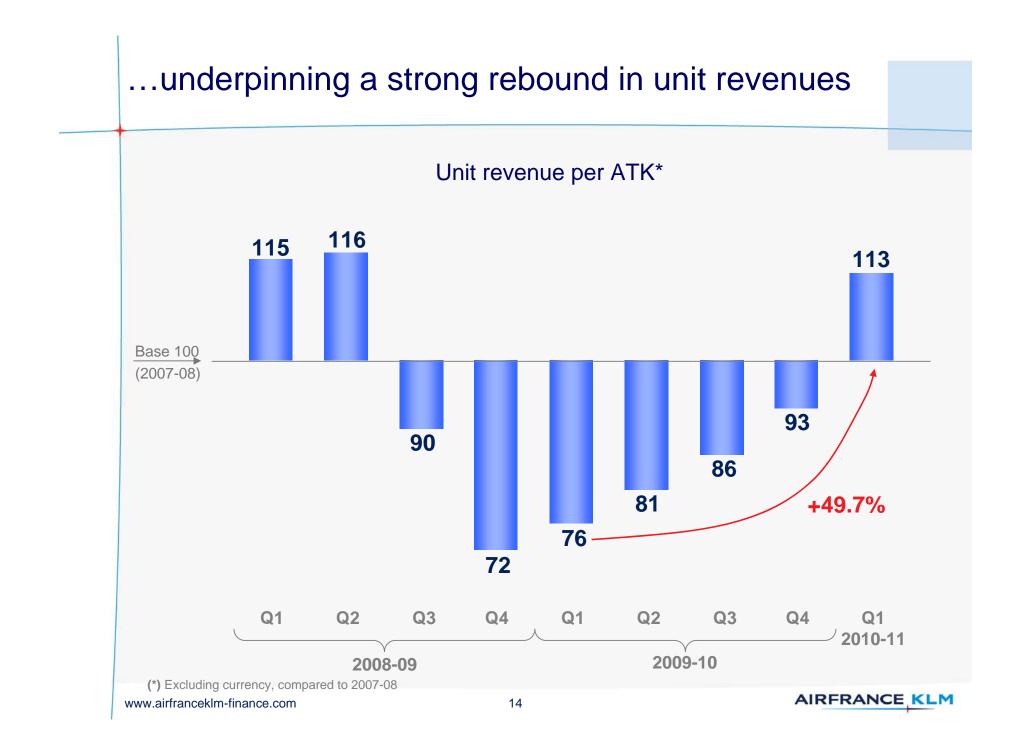
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# Cargo: Strong improvement in load factor in the First Quarter...

- Limited impact on traffic from air space closure
  - April: -2%
  - May: +9%
  - June: +1%
- Dynamic traffic and high load factors on the Americas (70%, +8 points) and Asia (81%, +8 points) networks
- Focus on bellies (load factor up 7.0 points) and combis (load factors up 8.6 points)





# Cargo restructuring leads to significant improvement in operating result

- + Strong rise in unit revenues
- Unit costs rise in line with jet fuel price
- Significant improvement in operating result, which returns to profit



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# Results Philippe Calavia

### First Quarter results

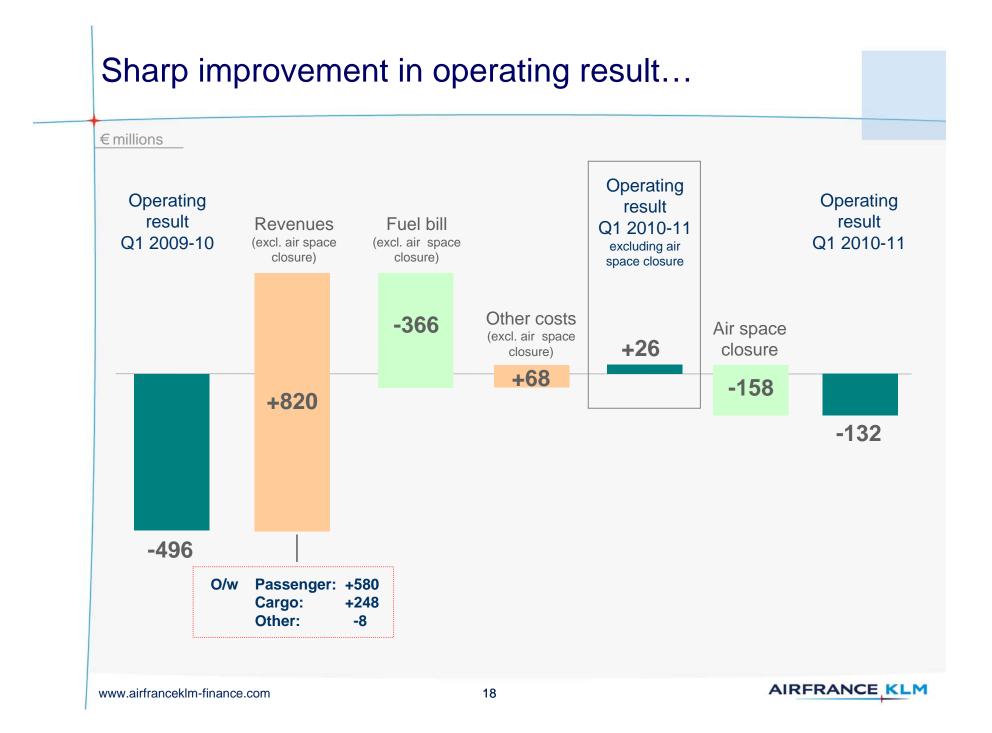
April-June 2010

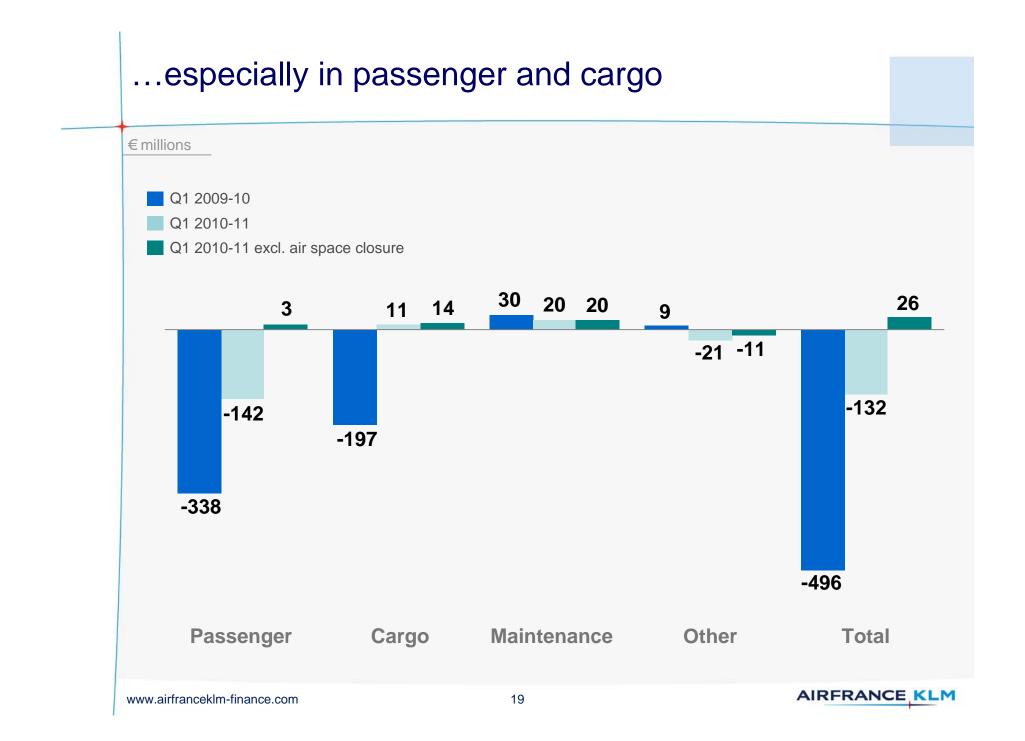
€millions

millions			
	Q1 2010-11	Q1 2009-10	% change
Revenues Operating costs	<b>5,721</b> (5,853)	<b>5,169</b> (5,665)	<b>10.7</b> 3.3
EBITDAR	484	112	332.1
<b>Operating income/(loss)</b> Adjusted operating income/(loss)**	<b>(132)</b> (64)	<b>(496)</b> (434)	nm nm
Non current income and expenses o/w Amadeus operation o/w Voluntary Departure Plan	1,010 1,030 (20)	- - -	
Income/(loss) from operating activities	878	(496)	nm
Net interest charge	(96)	(56)	71.4
Other financial income and expenses	(113)	(60)	88.3
Income taxes	93	195	-52.3
Other	(26)	(8)	-
Net income/(loss), group share	736	(426)	nm
	Ц		

(\*) Adjusted for the share of financial costs within operating leases (34%)





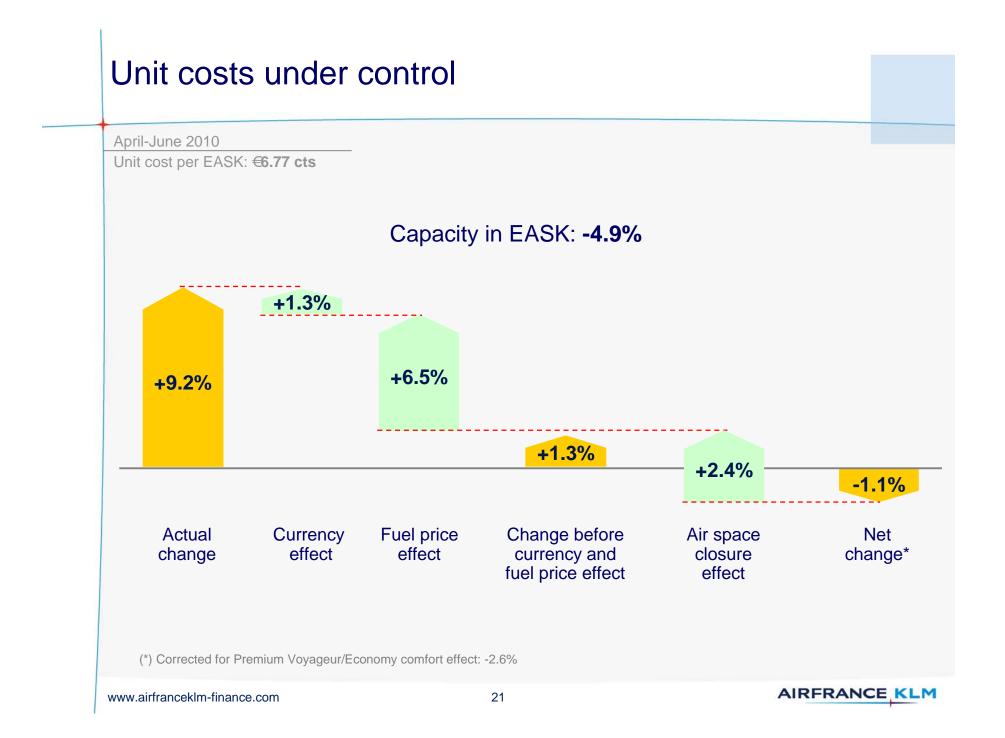


### Breakdown of Q1 operating costs

April-June 2010

€millions

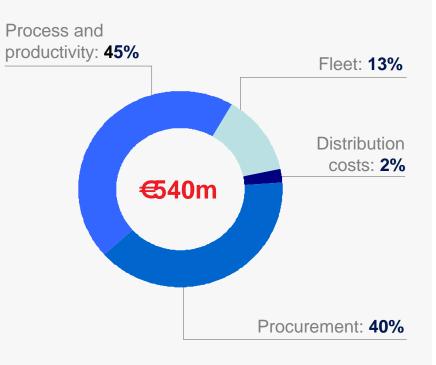
-	ity in EASK Revenues		-4.9%	+10	).7%
Operating c	osts ex-tuel		-2.6%		
Fuel	1,441				+26.8%
Labor costs	1,867		-1.4%		
Aircraft costs (amortization and provisions, maintenance costs, operating leases and chartering)	1,019			+2.0%	
Landing fees and route charges	426		-5.3%		
Marketing and distribution	239			+3.5%	
Handling charges	322		-2.7%		
Other	539	-13.8%			
Total operating costs	5,853			+3.3%	



### 'Challenge 12' savings plan: objective raised

- + €131m in savings in the First Quarter
- + Initial objective of €510m
  for FY 2010-11 raised to
  €540m
- Voluntary departure plan extended to 1,900 staff at Air France

#### Breakdown of savings target in FY 2010-11



### Impact of Amadeus operation

### + P&L account

- Non current income: €1,030m
- Tax expense: €15m

### + Shareholder's funds up €1,149m

- Capital gain as of 29 April 2010, net of taxes: €1,015m
- Revaluation of remaining shareholding (15.2%) at 30 June 2010, net of taxes: €134m

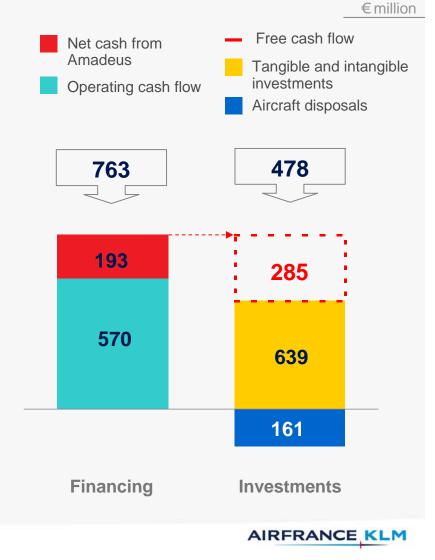
### + Cash flow statement

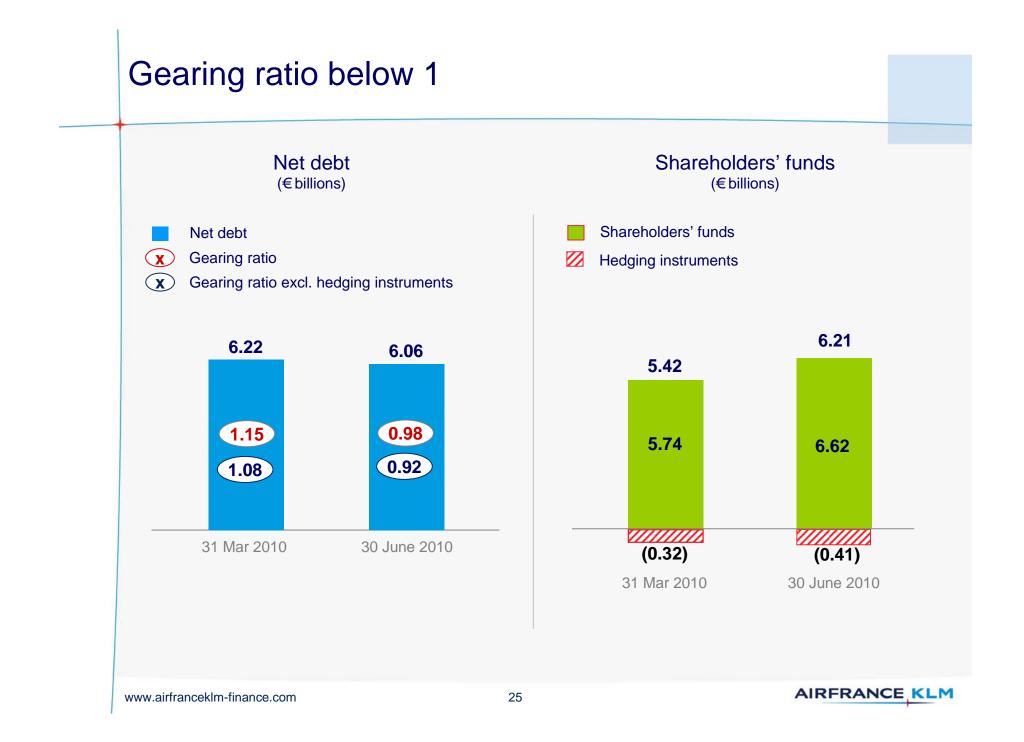
Net cash received: €193m

### Free cash flow of €285m

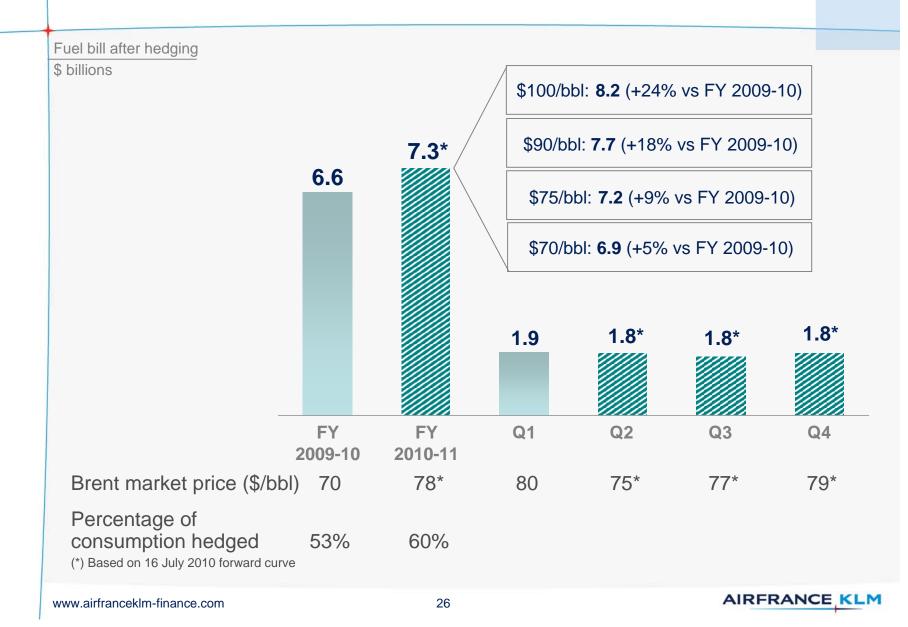
- + Operating cash flow: €570m, including strong improvement in WCR: +€482m vs. -€102m in Q1 last year
- + €193m in cash from Amadeus operation
- + Cash of €4,680m at 30 June
  2010, up €405m since 31
  March 2010
- + Undrawn credit lines: €1.1bn

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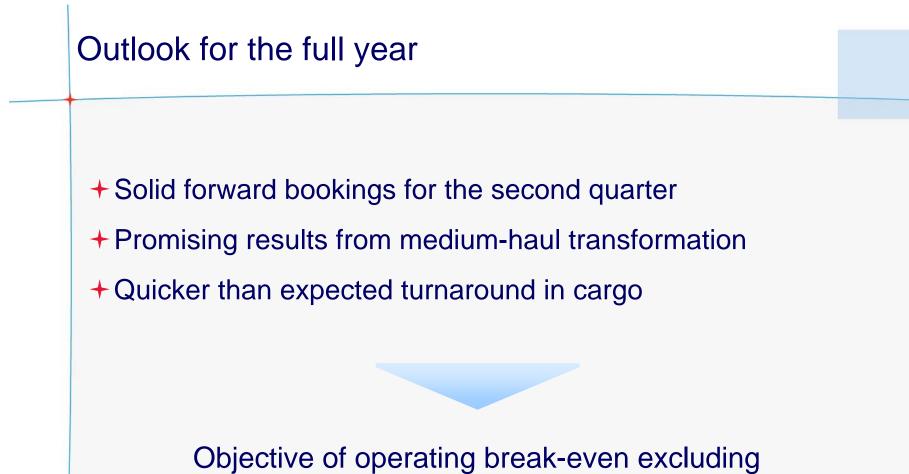


## 2010-11 fuel bill likely to exceed 2009-10





# Outlook Pierre-Henri Gourgeon



Objective of operating break-even excluding impact of air space closure in April



# Appendices

## Calculation of net debt

€millions

	30 June 10	31 March 10
Current and non-current financial debt	11,213	10,932
Deposits on leased aircraft	(494)	(471)
Currency hedging instruments	22	39
= Gross financial debt	10,741	10,500
Cash and cash equivalents	4,092	3,751
Cash deposits of over three months	374	343
Triple A deposits	317	297
Bank current accounts	(103)	(116)
= Net cash	4,680	4,275
Net financial debt	6,061	6,225
Consolidated shareholders' funds	6,213	5,418
Net debt / Equity	0.98	1.15
Net debt / Equity excl. hedging instruments	0.92	1.08

### Restated net income/(loss)

#### €millions

	Q1 2010-11	Q1 2009-10
Net income/(loss), Group share Income taxes	736 (93)	(426) (195)
= Net income/(loss), Group share, before tax	643	(621)
Non-recurring items*	1,010	0
Non-cash portion of the change in fair value of hedging instruments	(5)	(5)
= Restated net income/(loss), before tax	(372)	(626)
Income taxes	120	195
Restated net income/(loss)	(252)	(431)

(\*) Non-recurring items: income and expenses accounted for between income from current operations and income from operating activities