



Results as of December 31, 2021

February 17, 2022







# Air France-KLM's encouraging milestones in 2021 on the way to recovery...





#### **POSITIVE EBITDA OF €745m**



- Network passenger capacity increased from index
   2019 48% to 72% during 2021
- Load factor growing from 40% to 71% in 2021
- Medium-haul, Africa and Caribbean & Indian Ocean as the best performer



- Load factor of 75%
- Capacity close to 2019 levels in Q3 and Q4 thanks to Transavia France growth



 Outperforming previous years with very strong yields and load factors resulting in an increase of 26% in unit revenue versus 2020



**Positive operating margin** at 3.1% in 2021





**Acceleration of our transformation** to deliver our medium term targets



**Historic combined Group deal** with Airbus with more than 100 new generation aircrafts order resulting in fleet simplification and CO2 emission reduction



**Commitment to reach zero net emission by 2050,** SBTI commitment and first solicited ESG rating in the airline industry



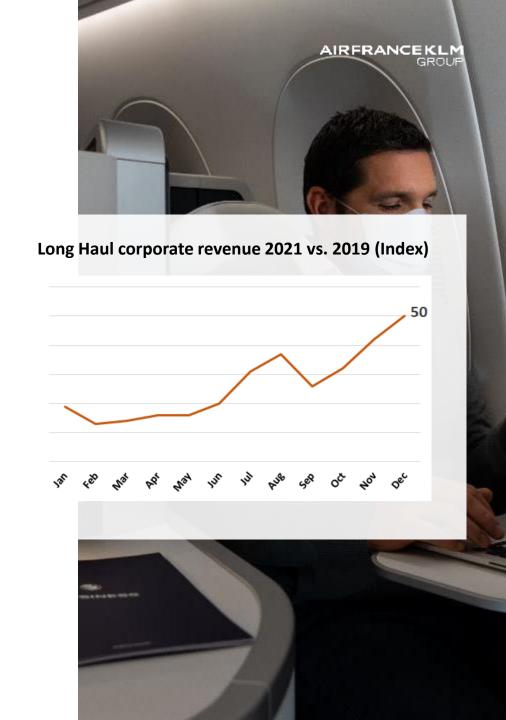
Improved on-board product and lounges, 2022 APEX World class for KLM & 1st European airline for Air France at Skytrax 2021 Awards





# **Gradual but steady rebound of Corporate traffic**

- Corporate revenue 2021 still low compared to 2019 (Index 30), but with a growing trend towards the end of the year (Index 50 in December)
- Positive trend **driven by Long Haul**, thanks to a partial relaxation of the travel restrictions and the re-opening of US borders
- On the contrary, Short and Medium Hauls hampered by the Omicron wave (travel restrictions set by several corporations, home working, self-isolation of individuals, ...)
- Start of 2022 still affected by the sanitary situation, but the **trend is now positive again, driven by Small & Medium Enterprises**. Several major multinational companies are starting (or planning) to resume travels (eg: last week Total Energies lifted their internal partial travel freeze after 2 months).
- We continue to **strengthen our relationship with the accounts** to gain market shares and **prepare the future** (eg: focus groups with top accounts to co-design the corporate offer of tomorrow)



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## Q4 2021 Operating result above Q4 2019

 Strong results improvements in Q4 2021 with positive operating results for the Network and Maintenance activities



# Passengers carried 25m +167% 16m 6m Q4 2019 Q4 2020 Q4 2021

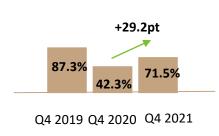
Passenger unit revenue

3.06cts

Q4 2019 Q4 2020 Q4 2021

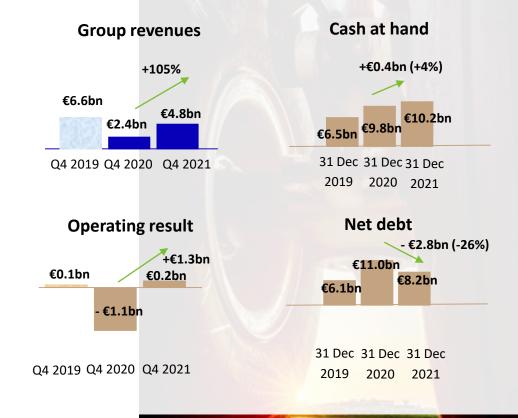
5.77cts

6.72cts



**Passenger load factor** 



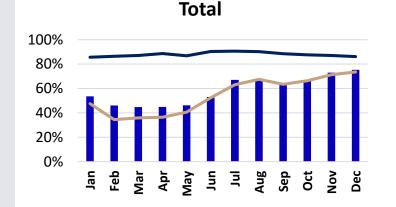


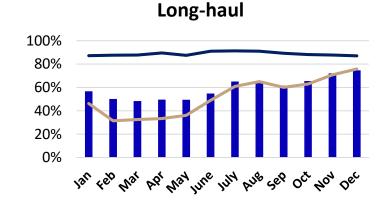


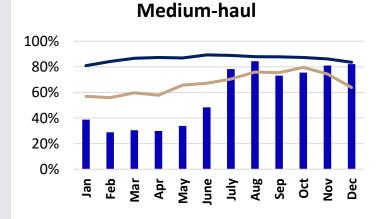


## Network: Strong long haul performance Lockdown impact visible in December for Medium haul and Domestic

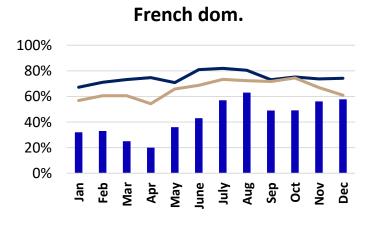
Load factor 2019







ASK index vs 2019



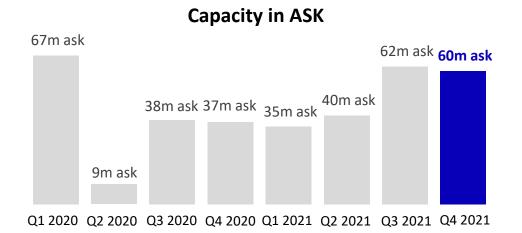
Load factor 2021

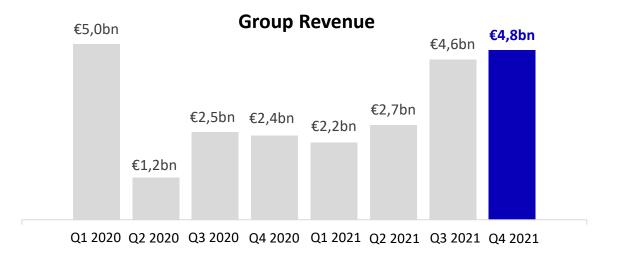




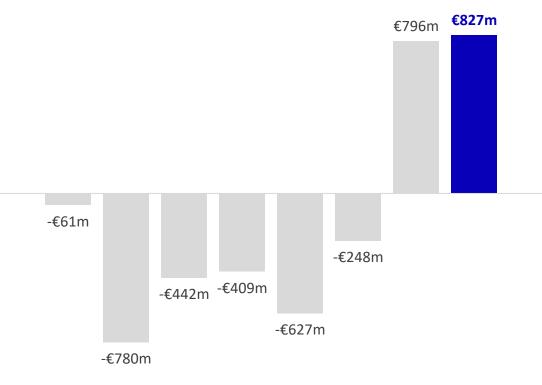
## Strong EBITDA development in the second half of 2021











Q1 2020 Q2 2020 Q3 2020 Q4 2020 Q1 2021 Q2 2021 Q3 2021 Q4 2021



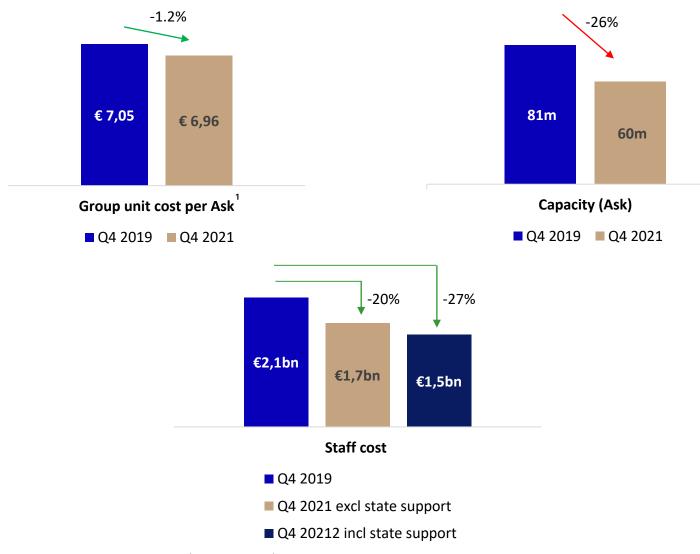
# Operating margin at 3.7%, above Q4 2019 level

	Q4 2021	Q4 2020 <sup>(1)</sup>	Q4 2019	Change versus 2020	Change versus 2019
Revenues (€ m)	4,838	2,363	6,617	+2,475m	-1,779m
Fuel expenses (€ m)	937	506	1,393	+431m	-456m
EBITDA (€ m)	827	-409	865	+1,236m	-38m
Operating result (€ m)	178	-1,136	94	+1,314m	+84m
Operating margin	3.7%	-48.1%	1.4%	+51.8 pt	+2.3 pt
Net income - Group part (€ m)	-127	-1,001	155	+874m	-282m
Adjusted operating free cash flow (€ m)	225	-2,115	-505	+2,340m	+730m

<sup>(1)</sup> Restated figures include the change in accounting principles for pensions (interpretation of IAS19)



# Group Unit Cost down versus Q4 2019 despite 26% less capacity





## **Network and Maintenance positive** operating result

Q4 2021 versus Q4 2020		Capacity <sup>(1)</sup>	Unit Revenue (2) Constant Curr.	Revenues (€ m)	Change	Operating result (€ m)	Change	Operating margin	Change
	RANCE Ø KËM ⊕	+53.3%	+92.0%	3,223	+186.2%				<u>.</u>
Network	AIRFRANCE KLM /// Mertinair CARGO	+10.5%	+5.0%	1,020	+18.6%	146	+1,027m	3%	+47 pt
Transavia	<b>transavia</b>	+202.4%	+37.7%	326	+283.6%	-37	+56m	-11%	+98 pt
Maintenance	AIRFRANCE / KLM INDUSTRIES Challengering to Morrowarce			263	-8.1%	69	+246m	9%	+38 pt
Group	AIRFRANCEKLM GROUP	+61.8%	+40.5%	4,838	+104.7%	178	+1,314m	4%	+52 pt

<sup>(1).</sup> Capacity is defined as Available Seat Kilometers (ASK), except for Network Cargo capacity Cargo revenue per ATK, Group which is Available Ton Kilometers unit revenue = (Network traffic (ATK). Group capacity is defined as revenues + Transavia traffic Passenger ASK (Network Passenger ASK + Transavia ASK)

<sup>(2).</sup> Unit revenues = revenue per ASK, Cargo unit revenues = revenues) / (Network Passenger ASK + Transavia ASK).

<sup>(3)</sup> Capacity of passenger aircraft used for cargo only, is based on theoretical payload without passengers



Q4 2021 versus Q4 2020	Capacity change	Revenues (€ m)	Change YoY	Operating result (€ m)	Change YoY	Operating margin	Change YoY	Net debt (€ m)
AIRFRANCE /	+91%	2,950	+119%	52	+1,043	2%	+75 pt	4,911
KLIW	+36%	2,038	+79%	127	+278	6%	+20 pt	3,136
AIRFRANCEKLM GROUP	+62%	4,838	+105%	178	+1,314	4%	+52 pt	8,216

- Air France transformation plan resulting in a positive operating result
- KLM back on healthy operating margin thanks to swiftly implemented restructuring
- Improvement of operating result of both airlines versus Q4 2019, Air France
   +€71m and KLM +€8m





# FY: Strong improvement in operating result for both airlines in the second half of 2021

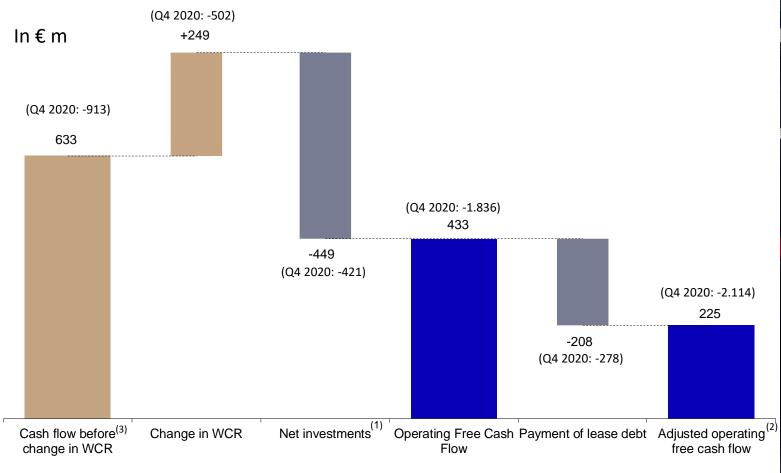


H1 2021 versus H1 2020	Capacity change	Revenues (€ m)	Change YoY	Operating result (€ m)	Change YoY	Operating margin	Change YoY	Net debt (€ m)	Change 31 Dec 2020
AIRFRANCE /	-14.0%	2,987	-16.4%	-1,409	187	-47.2%	-3 pt	4,413	-2,918
KLIM	+11.4%	2,137	-24.8%	-522	246	-24.4%	+3 pt	3,760	+224
AIRFRANCEKLM GROUP	-2.7%	4,910	-20.8%	-1,934	436	-39.4%	-1 pt	8,344	-2,705
H2 2021 versus H2 2020	Capacity change	Revenues (€ m)	Change YoY	Operating result (€ m)	Change YoY	Operating margin	Change YoY	Net debt (€ m)	Change 31 Dec 2020
AIRFRANCE /	+84.0%	5,757	+102.6%	6	1,805	0.1%	+63 pt	4,911	-2,421
KLM	+41.5%	3,928	+72.4%	295	681	7.5%	+24 pt	3,136	-400
AIRFRANCEKLM GROUP	+62.2%	9,405	+92.4%	308	2,493	3.3%	+48 pt	8,216	-2,833



# Adjusted Operating Free cash flow positive for the third quarter in a row

#### Q4 2021 Free cash flow evolution



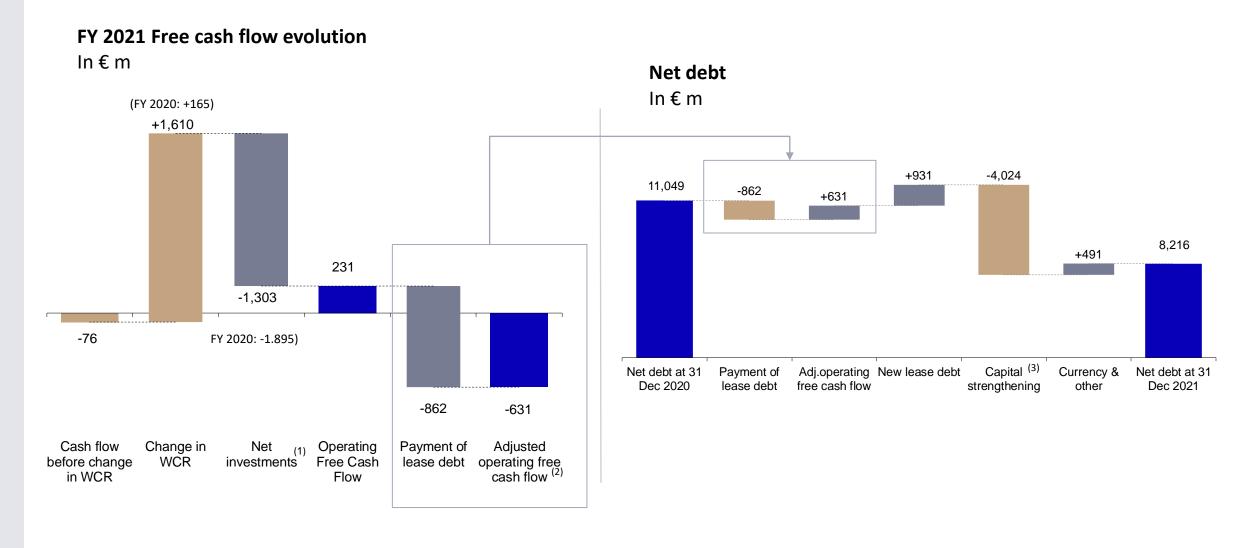
- (1) Net investments reduced by sale and leaseback transactions
- (2) Adjusted operating free cash flow = Operating free cash flow after repayment of lease debt
- (3) Including restructuring cash out of €78m





## FY: Net debt reduced by €2.8bn





<sup>(1)</sup> Net investments reduced by sale and leaseback transactions

<sup>(2)</sup> Adjusted operating free cash flow = Operating free cash flow after repayment of lease debt

<sup>(3)</sup> Consist of €1bn capital increase and conversion of the €3bn French state loan into 3 perpetual bonds



## Measures under considerations to strengthen balance sheet



пППп

Air France-KLM now plans to start a new step of equity strengthening measures, which could consist in:

- a capital increase with pre-emptive rights for shareholders;
- an **issuance of quasi equity instruments** such as straight and convertible perpetual bonds in order to accelerate the reimbursement of the State supports;
- additional equity strengthening measures, including an potential ongoing project to refinance assets for an amount up to 500 million euros, through private perpetual bonds classified as equity.

In total, these equity and quasi-equity issuances could represent up to 4.0 billion euros.



**Existing reference shareholders** are supportive of these equity strengthening measures; some of them will consider participating, amongst which the French State and the Dutch State on a pro rata and in-kind basis, through partial offset of their respective outstanding support



Air France-KLM is committed to **repaying the States aids** as soon as practicable to be relieved from the set of operational and strategic constraints of the European Commission's Temporary Framework



This new step in the recapitalization plan measures intends to further restore the equity position, and aims to reach a targeted Net debt / EBITDA ratio between **2.0x and 2.5x by 2023** (excluding the Dutch shareholder loan which is currently accounted as debt), depending notably on the sizing of the contemplated measures

Air France-KLM intends to remain flexible on the transaction structures, as well as on the sequencing and the sizing of each instrument depending on market conditions

Proceeds of the straight and convertible perpetual bonds issuances would be fully allocated to the repayment of the perpetual bonds held by the States, in alignment with article 77 bis of the European TF Covid19

Some of these measures are also subject to the approval of the European Commission as well as legal and regulatory approvals and market conditions.





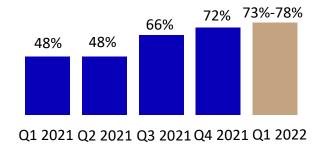


## Air France and KLM estimate to reach in Q1 2022 capacity levels of 73% to 78% versus Q1 2019

### AIRFRANCE / 💮 KLM 🖗

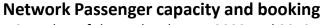


**Network Passenger capacity in ASK versus 2019** 

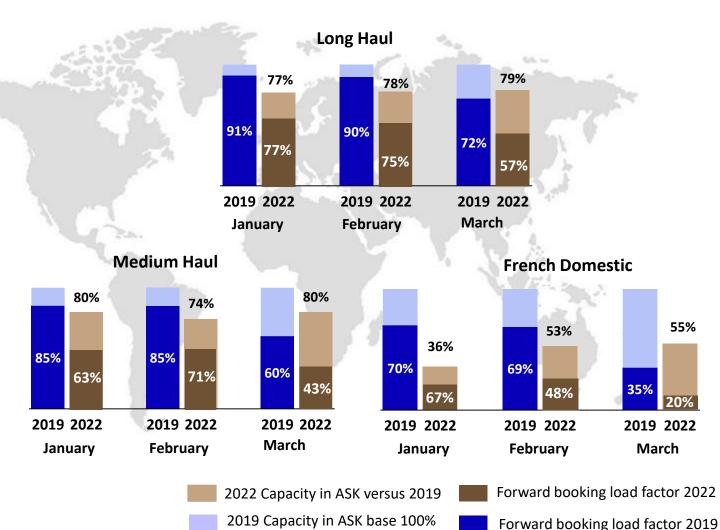


LF:40% LF: 44% LF: 65% LF: 71%

- Q4 capacity in line with guidance provided during Q3 results presentation
- For FY 2022 no guidance yet due to uncertainty concerning sanitary situation and reopening of Japan and China



Snapshot of the 14th February 2022 and 2019



# Cash at hand at a sufficient level of €10.2bn

€10.2bn cash at hand end of December

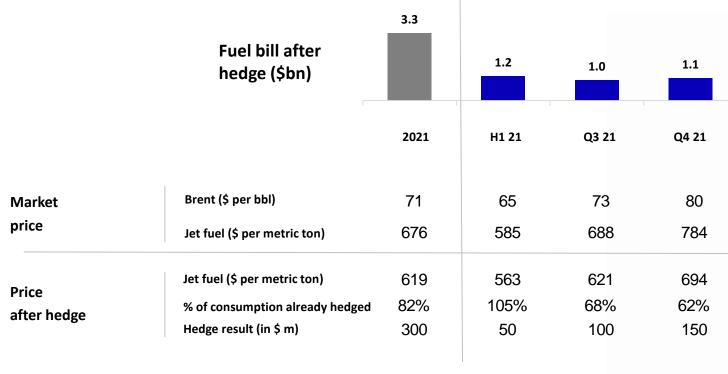
€2.5bn loans undrawn

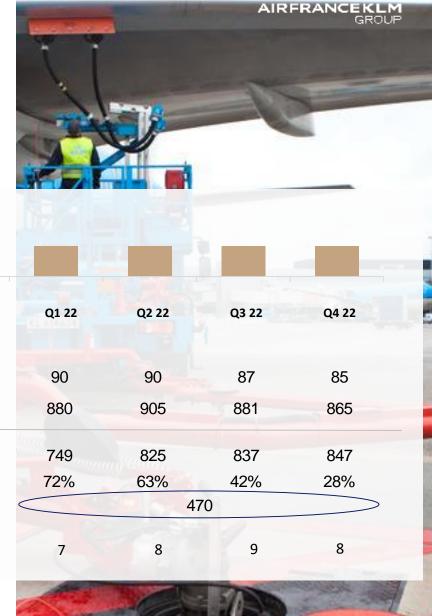
€7.7bn cash position

- Q1 EBITDA expected to be around break-even in the current international context
- FY 2022 Net Capex spending estimated at circa €2.5bn, which is 80% fleet & fleet related and 20% IT/ground



# Positive hedge result of \$470m estimated in 2022





Sustainable Aviation Fuel in k metric ton



# **Restructuring plan of KLM implemented,** Air France continuing transformation while delivering €100m higher structural benefits versus previous plan







Fleet, suppliers and procurement



**Fuel efficiency** 



Other operating cost





-€800m

Structural benefits by end 2021 versus 2019

-5.5k FTE, -17%

by end 2021

Reduction of labor benefits (up to -20%) NOW mechanism 2 months in Q4 2021 and entire Q1 2022



-€1.4bn

Structural benefits by end 2022
-€1.0bn by end 2021
versus 2019

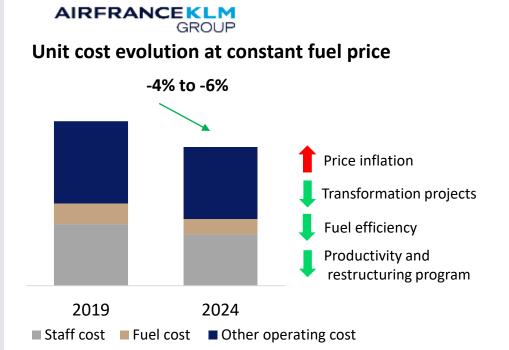
-8.5k FTE, -17%

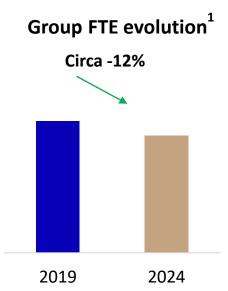
by end 2022, -7.8k (-16%) FTE by the end of December 2021

Long term partial activity in place until end of 2022



# Group unit cost down 4% to 6% at constant fuel price when capacity are back to 2019 level, thanks to the restructuring and transformation projects





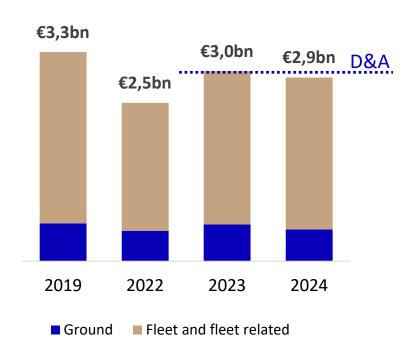




# Capex reduced to an average of €2.8bn per year with an ambitious fleet renewal program



#### **Net Capital expenditure**



- Capex<sup>1</sup> in line with yearly depreciation and amortization (D&A) which is at 2019 levels
- Reduced from initial €4bn (2019 Investor Day)
- 50% of operating lease for the coming years
- Reduction of operating lease cash out versus 2019

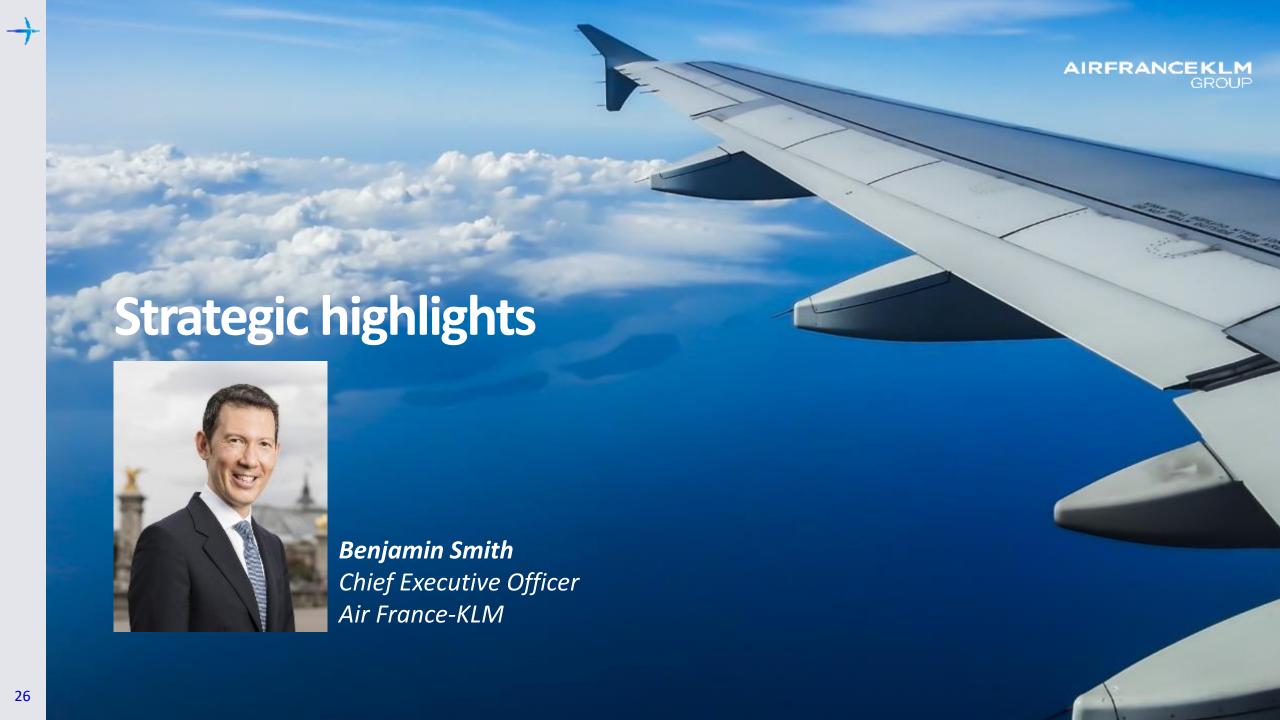


## Air France-KLM Group medium term operating margin objective unchanged

#### **Guidance elements**

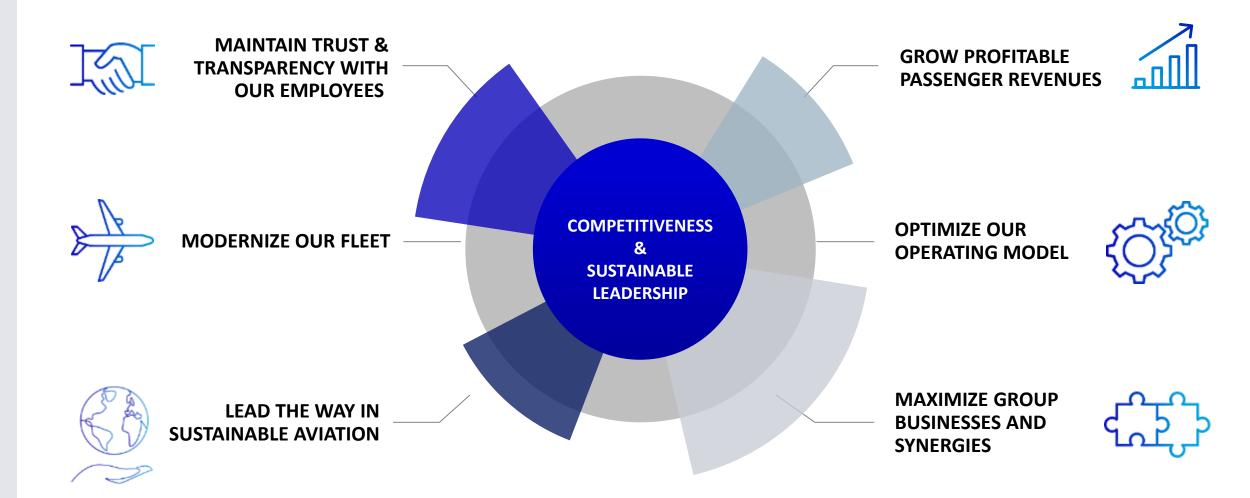


- 1. Capacity back to 2019 levels in 2024
- 2. Unit cost down 4% to 6% at constant fuel price when capacity are back to 2019 level
- 3. Operating margin at 7-8% as of 2024
- 4. Adjusted Operating Free Cash Flow expected to be positive in 2023 excluding exceptionals<sup>(1)</sup>
- 5. Net debt / EBITDA circa 3x in 2023 to be lowered to 2x to 2.5x depending on the sizing of the second step of recapitalization sizing





# Successful execution of strategic plan, paving the way to a sustained position as a European aviation leader



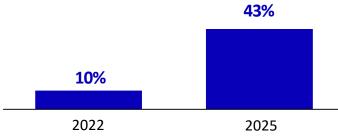


# Ramp up of our sustainability levers to live up to our commitments

#### LEAD THE WAY IN SUSTAINABLE AVIATION

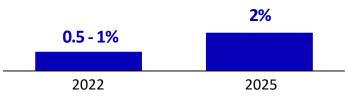
- Reach -50% CO2 emissions on French domestic network in 2024<sup>1</sup>, one of the most ambitious environmental target in Europe
- Sustain our fleet renewal trajectory with high fuel-efficient aircrafts
- Increase SAF blending to reach 5% in 2030, leveraging the success of our Corporate offers (already 70 corporate contracts signed) and Voluntary offers, with systematic SAF contribution in ticket pricing as a foundation
- Pursue all other levers at our disposal, such as eco-piloting, ground equipment electrification, and carbon offsetting







SAF % of total fuel volume



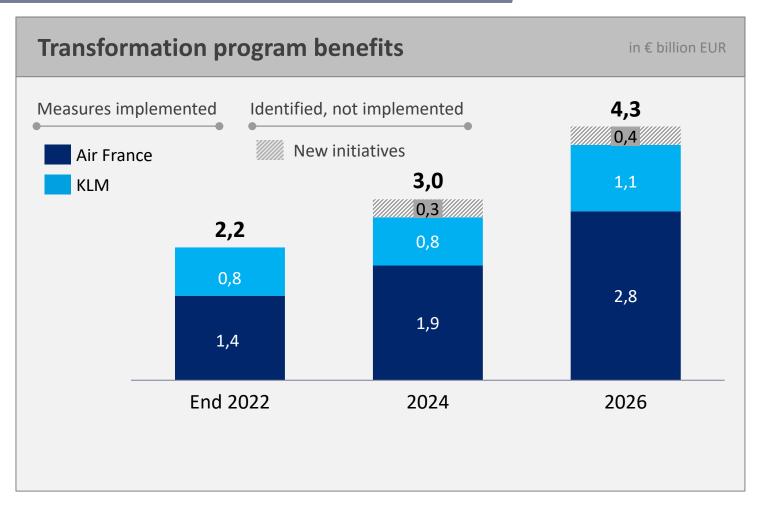
(1) Compared to CO2 emissions on the French domestic network in 2019





# Accelerated & expanded transformation programs, with more than €4bn of benefits by 2026

OPTIMIZE OUR OPERATING MODEL







# Transformation well underway to achieve a 7-8% operating margin by 2024

#### OPTIMIZE OUR OPERATING MODEL

Initiative	Savings per 2024	Key Examples
External spend optimization	€0.5bn	<ul> <li>✓ Reduction of external cost</li> <li>✓ Restructuration of the French domestic network</li> </ul>
Labor cost reduction	€1.4bn	<ul> <li>~12% FTE reduction in 2024¹</li> <li>✓ Simplification of the organization</li> </ul>
Fleet fuel efficiency	€0.4bn	<ul> <li>✓ Fleet renewal</li> <li>✓ ~30% of New Generation aircrafts in 2024</li> </ul>
New revenue streams	€0.4bn	<ul> <li>✓ Flying Blue Pay &amp; Increase program partners</li> <li>✓ Offer Innovation: personalization, ancillaries</li> </ul>
New initiatives not yet implemented	~€0.3bn	<ul><li>✓ Procurement: sourcing, demand, specification</li><li>✓ Additional group synergies</li></ul>





### **Conclusion**

#### We achieved significant milestones in 2021...

We ramped-up of capacity and load factors across the network
Our cargo activity continued to outperform and MRO activity is back to positive operating result
We continued our restructuring efforts resulting in substantial structural benefits
Our airlines are recognized as airlines of choice

#### ... and keep our eyes on the future

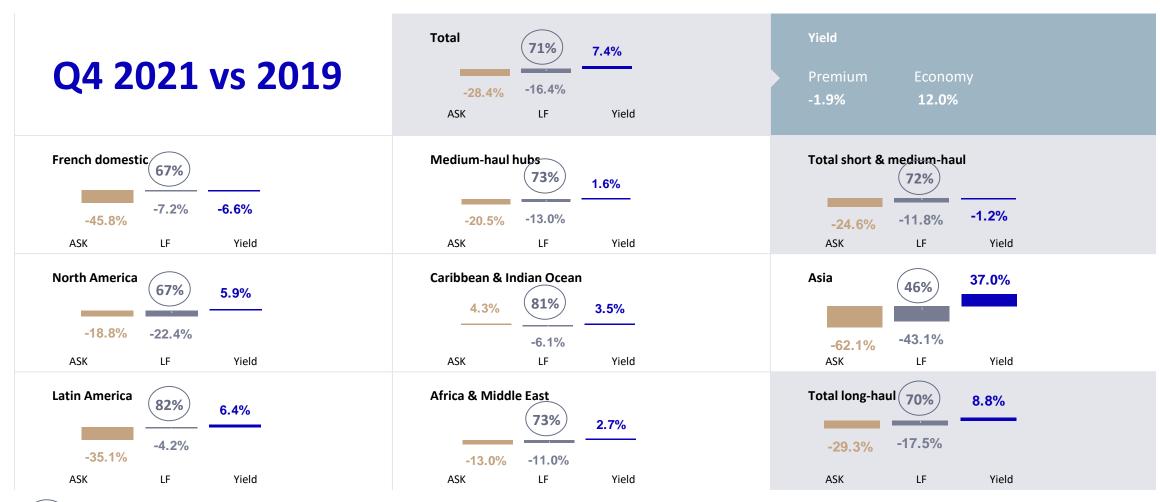
We follow our **strategic plan** - our compass - at a steady pace while constantly **adapting to our customers**We execute a **historical transformation** across our Group to ensure future **competitiveness leadership**We strengthen our **sustainable commitments** and **execute our roadmap We, all Air France-KLM employees, are our #1 asset** 





## Yield total network above Q4 2019









## **FY: EBITDA positive**

	FY 2021	FY 2020 <sup>(1)</sup>	Change
Revenues (€ bn)	14,315	11,088	+3,227m
Fuel expenses (€ bn)	2,748	2,392	+356m
EBITDA (€ m)	745	-1,695	+2,440m
Operating result (€ m)	-1,626	-4,554	+2,928m
Operating margin	-11.4%	-41.1%	+29.7 pt
Net income - Group part (€ m)	-3,292	-7,100	+3,808m
Adjusted operating free cash flow (€ m)	-631	-5,661	+5,030m







## **FY: Strong performance of Cargo and** Maintenance positive operating result

FY 2021	versus FY 2020	Capacity (1)	Unit Revenue (2) Constant Curr.	Revenues (€ m)	Change	Operating result (€ m)	Change Operating margin	Change
	AIRFRANCE Ø KLM ⊕	+27.4%	+5.2%	8,666	+30.5%			
Network	AIRFRANCE KLM  /// Martinair CARGO	+13.3%	+25.8%	3,588	+39.7%	-1,582	<b>+2,140m</b> -12.9%	+27.5 pt
Transavia	transavia	+51.0%	+14.6%	1,011	+66.9%	-150	<b>+149m</b> -14.8%	+34.5 pt
Maintenance	AIRFRANCE / KLM INDUSTRIES Represenção Represenção			1,023	-18.1%	88	<b>+631m</b> 3.1%	+22.1 pt
Group	AIRFRANCEKLM GROUP	+29.5%	+7.1%	14,315	+29.1%	-1,626	+2,928m -11.4%	+29.6 pt

(1). Capacity is defined as Available Seat Kilometers (ASK), except for Network Cargo capacity Cargo revenue per ATK, Group which is Available Ton Kilometers (ATK). Group capacity is defined as revenues + Transavia traffic Passenger ASK (Network Passenger ASK + Transavia ASK)

(2). Unit revenues = revenue per ASK, Cargo unit revenues = unit revenue = (Network traffic revenues) / (Network Passenger ASK + Transavia ASK).

(3) Capacity of passenger aircraft used for cargo only, is based on theoretical payload without passengers





# Currency impact on operating result

#### **Currency impact**

on revenues and costs

In € m -5

19

24

#### Q4 2021

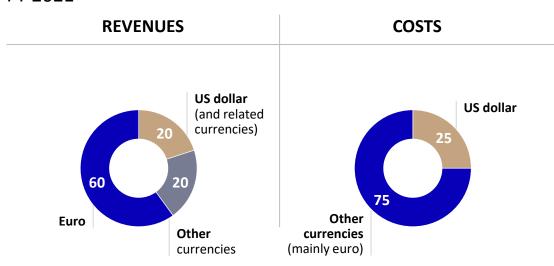
Currency impact on revenues

Currency impact on costs, including hedging

Currency impact on operating result

#### Revenues and costs per currency

FY 2021



# Pension details as of December 31, 2021

In € m

Dec 31, 2020 -1,830

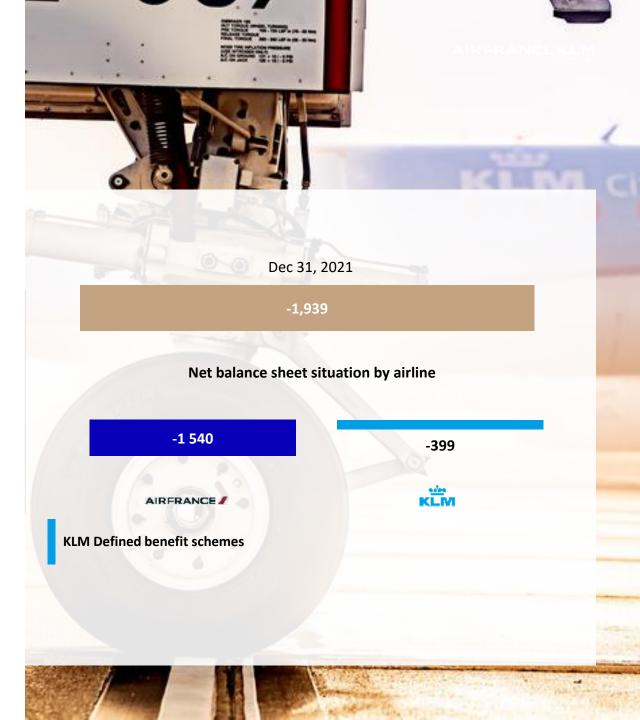
Net balance sheet situation by airline

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#### Air-France

**France end of service benefit plan (ICS):** pursuant to French regulations and the company agreement, every employee receives an end of service indemnity payment on retirement (no mandatory funding requirement). ICS represents the main part of the Air France position

Air France pension plan (CRAF): related to ground staff affiliated to the CRAF until 31 December 1992



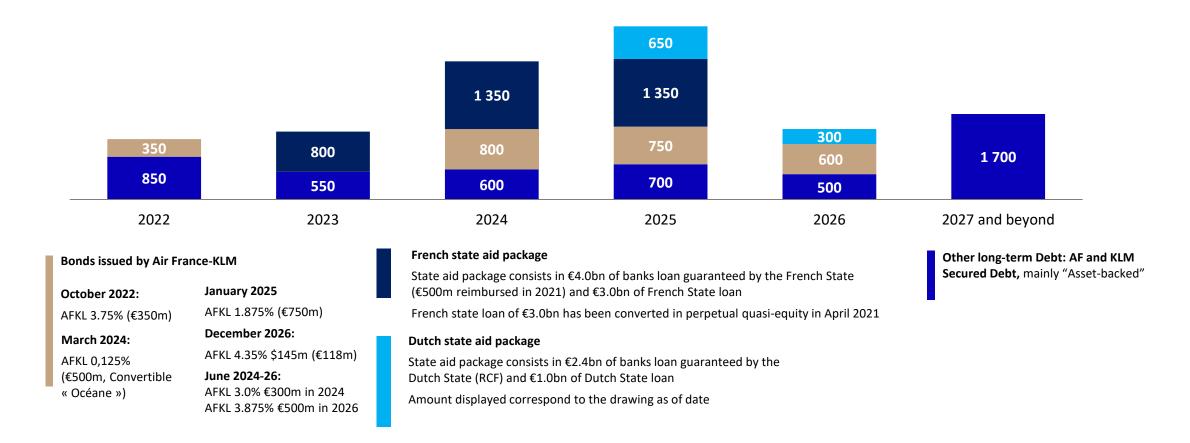
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## **Debt redemption profile at 31 December 2021**

#### Debt reimbursement profile<sup>(1)</sup>

In €m



<sup>(1)</sup> Excluding operating lease debt payments, KLM perpetual debt, and Air France perpetual quasi-equity