

AIRFRANCE **KLM**

Full Year Results 2008-09

May 20th 2009



KLM

Agenda



Introduction

Pierre-Henri Gourgeon

Activity

Peter Hartman

Results

Philippe Calavia

Strategy
and outlook

Pierre-Henri Gourgeon

Highlights of the year

Operating environment

- + Deepening of the economic crisis since Autumn 2008
 - ▶ Sharp decline in business travel
 - ▶ Drop in international trade
- + Extreme volatility in oil price and currencies
- + Active consolidation process

Air France-KLM

- + Resilient first half
 - ▶ Increase in passenger traffic
 - ▶ Efficient hedging policies
- + Second half feels full effect of the economic crisis
 - ▶ Decline in both passenger and cargo traffic
 - ▶ Negative impact of hedging policies
- + Strategic partnership with Alitalia and full acquisition of Martinair
- + Anti-trust immunity obtained and implementation of the North Atlantic JV

Fourth Quarter results

- ✦ Deterioration in the operating environment, especially at the end of the quarter
- ✦ Further measures to adapt
 - ▶ Capacity reduced
 - ▶ Cost control reinforced
- ✦ Decline in turnover linked to fall in traffic and unit revenues...
- ✦ ...partly offset by reduction in unit costs

Key data

	2008-09 Fourth Quarter	2008-09 Full Year
+ Revenues:	€5.01bn (12.2%)	€23.97bn (0.6%)
+ Operating income:	-€574m (nm)	-€129m (nm)
+ Net income:	-€505m (nm)	-€814m (nm)

AIRFRANCE KLM

Activity

Peter Hartman
President and CEO, KLM

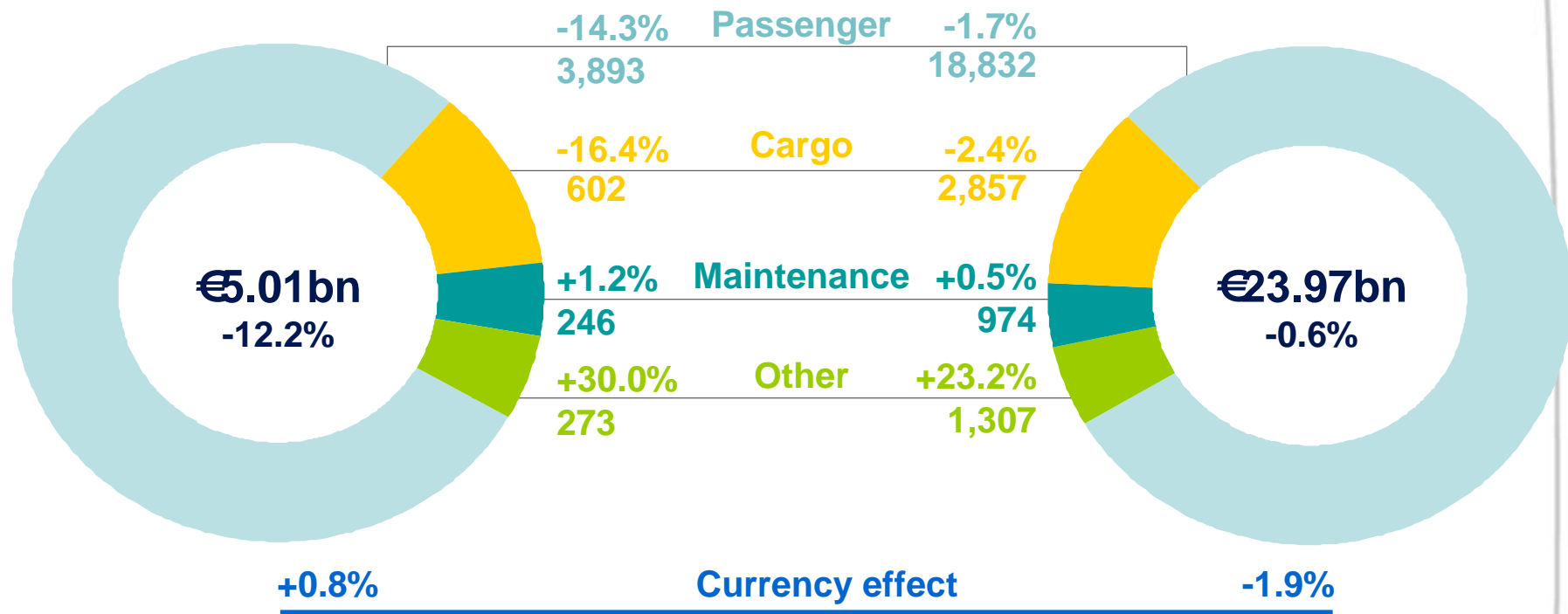


KLM

Breakdown of revenues

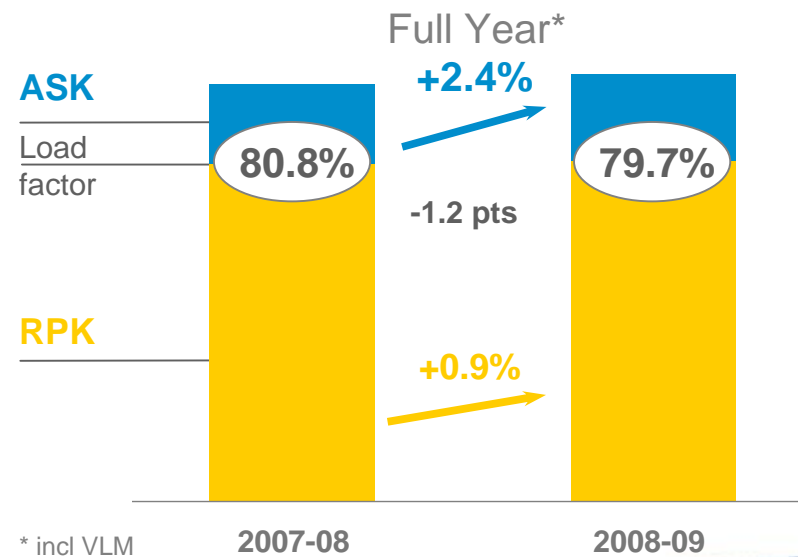
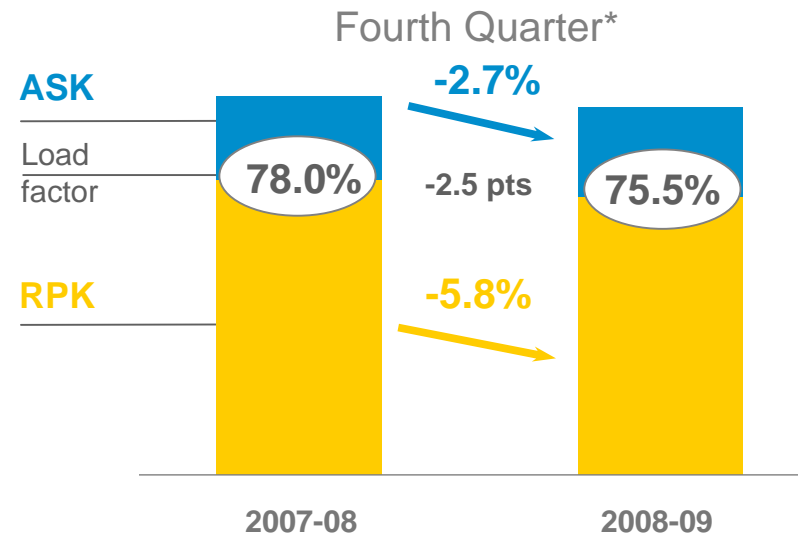
Q4 2008-09
€ millions

FY 2008-09
€ millions



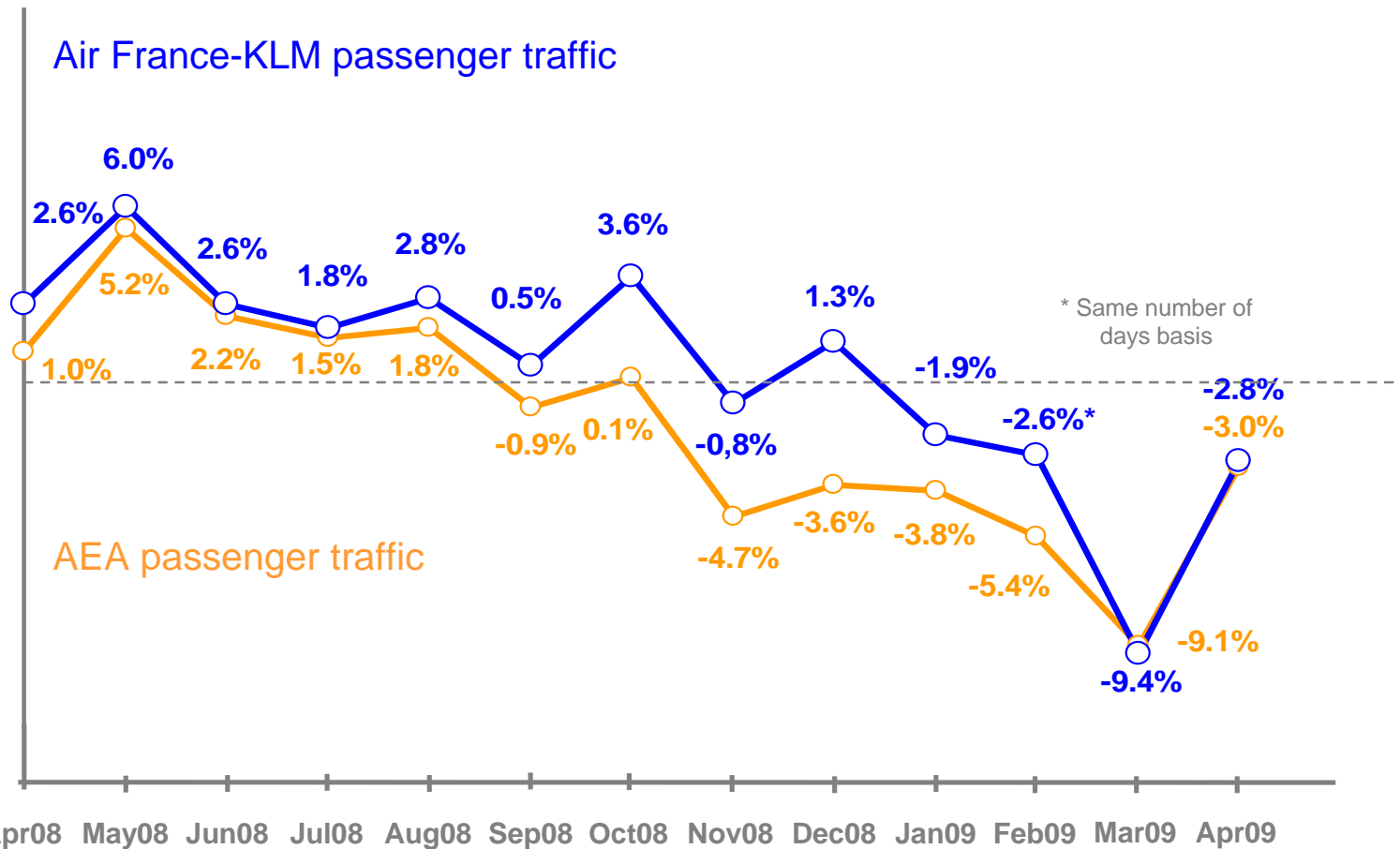
Passenger activity

- ★ Fourth Quarter
 - ▶ Fall in traffic exceeds capacity reduction
 - ▶ Marked decline in business travel and deterioration in unit revenues
 - ▶ Europe, Asia and Caribbean networks especially affected
- ★ Full Year 2008-09
 - ▶ More resilient than the sector as a whole



Air France-KLM: traffic more resilient than the sector

RPK %

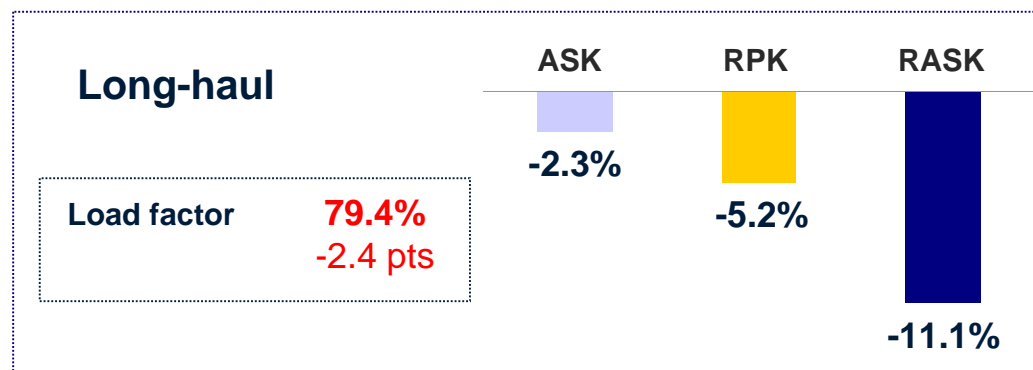


* AFKL data excludes impact of Air France strike of October 2007

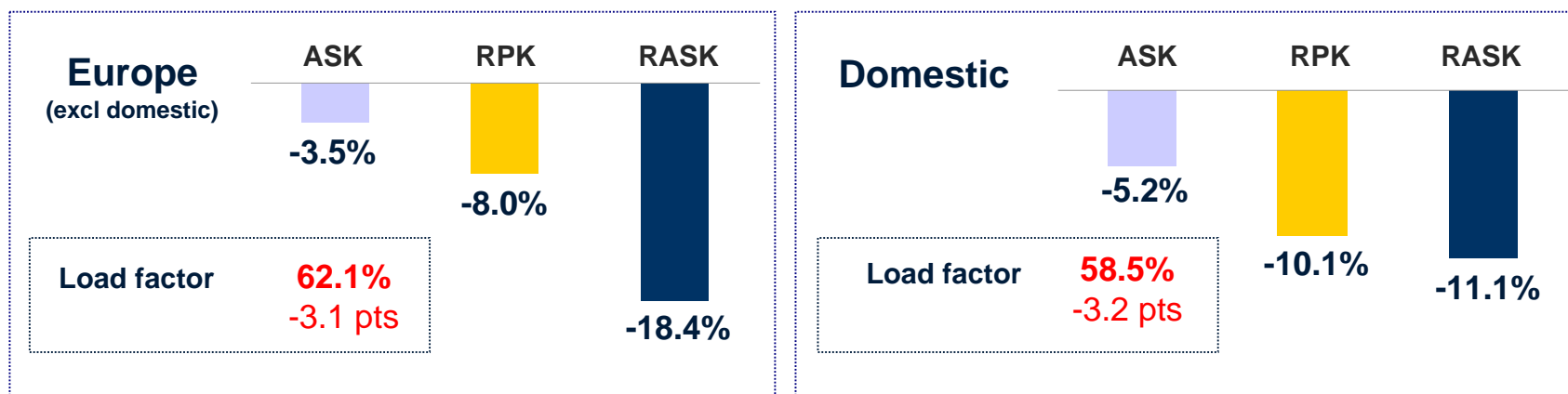
European medium-haul network the most affected by drop in unit revenues in Q4

Q4 2008-09

RASK excl currency*



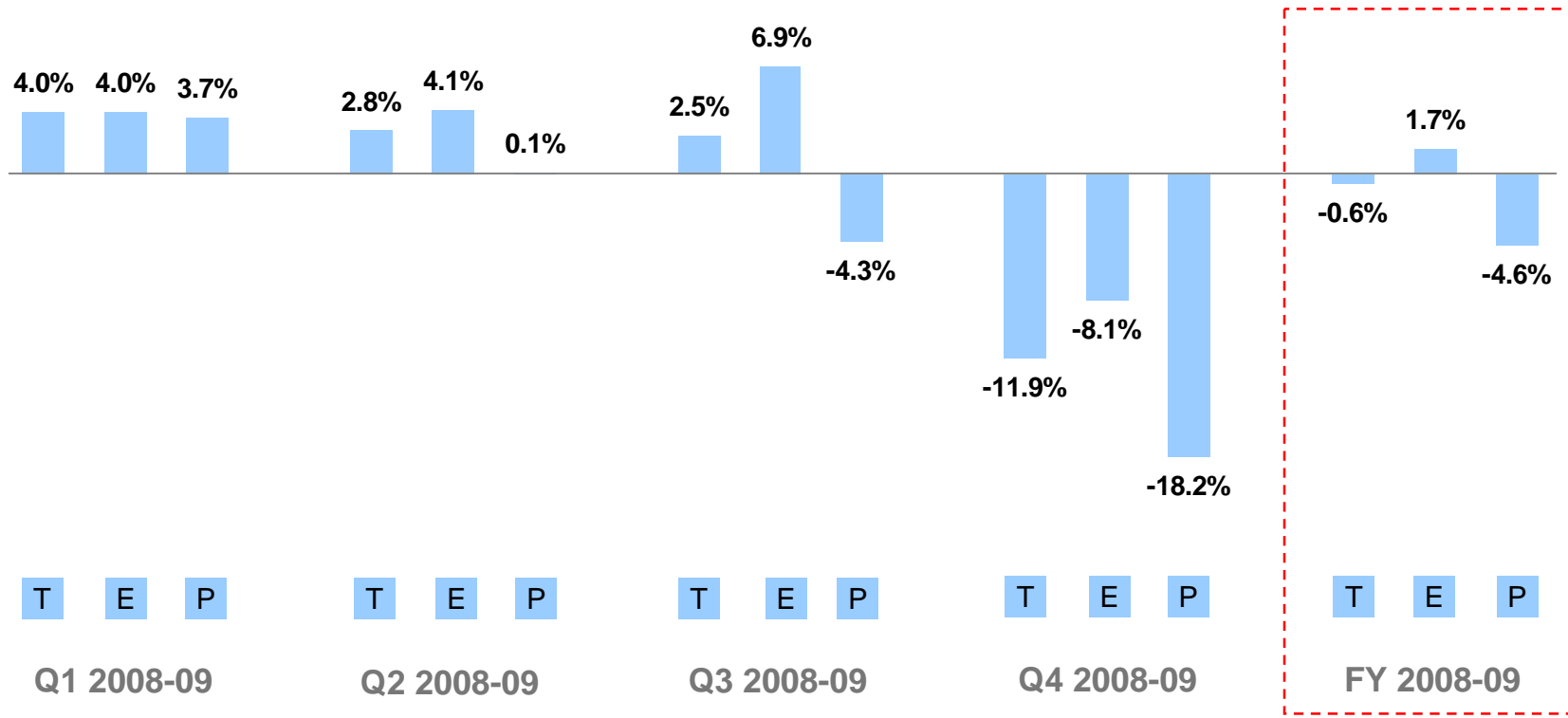
Medium-haul



* Changes in unit revenues take into account the application of the new norm IFRIC 13 on the frequent flyer programs (2007-08 data restated for comparison purposes)

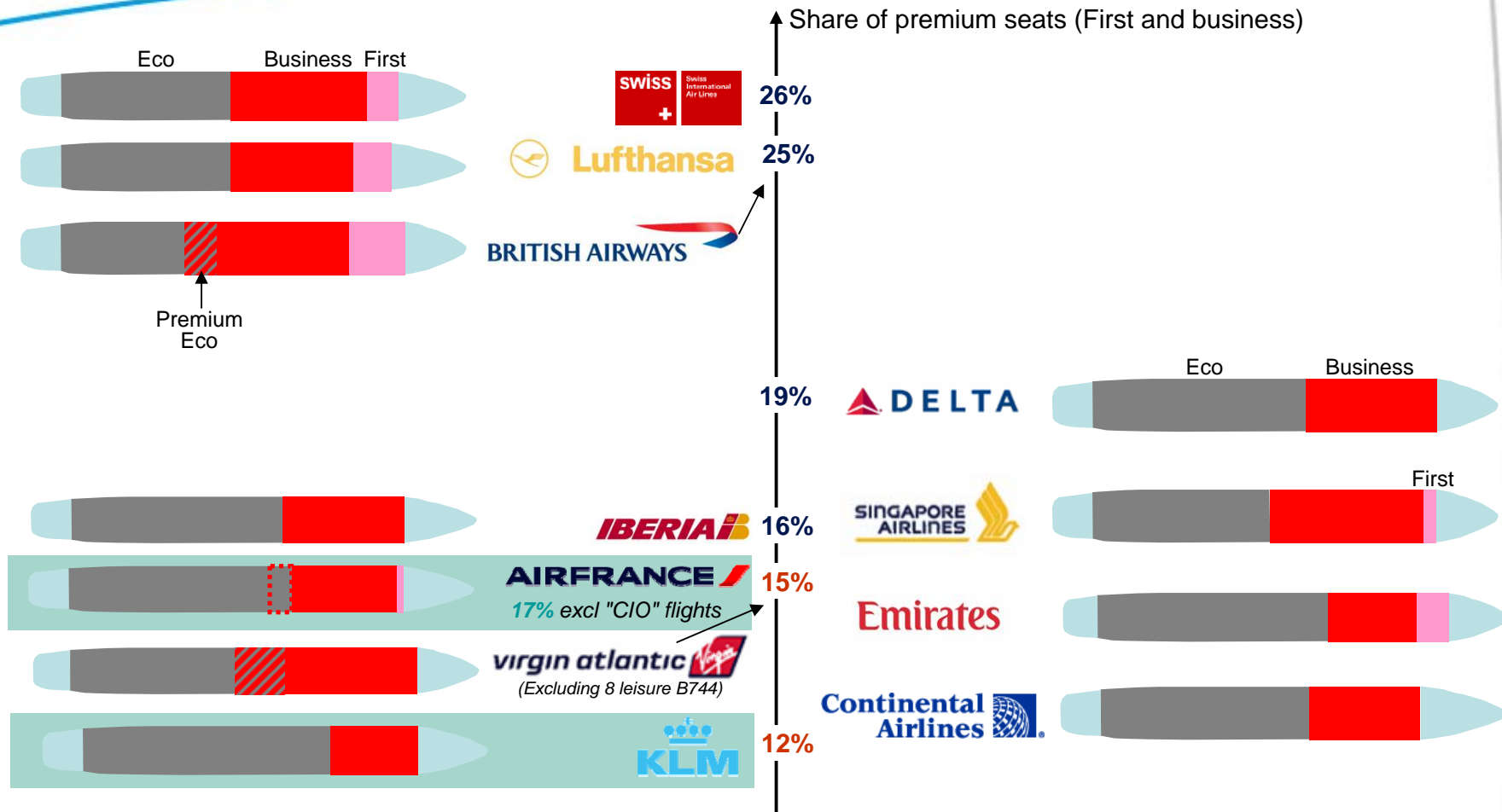
Weakening of premium class but resilience in economy

Long-haul RASK excl currency



T Total E Economy Class P Premium Class

Air France-KLM among the least exposed to weaker business traffic



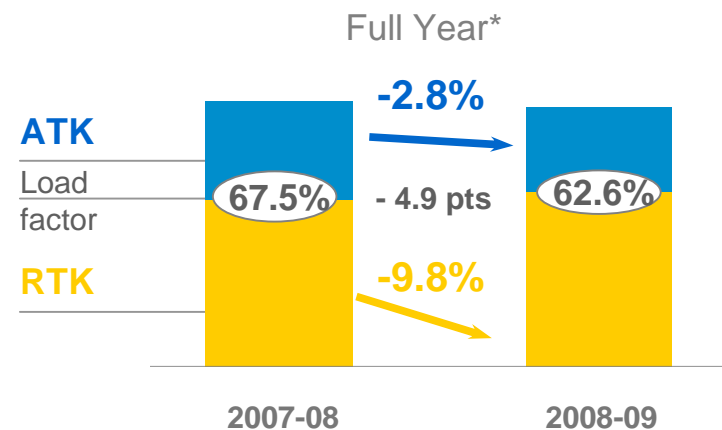
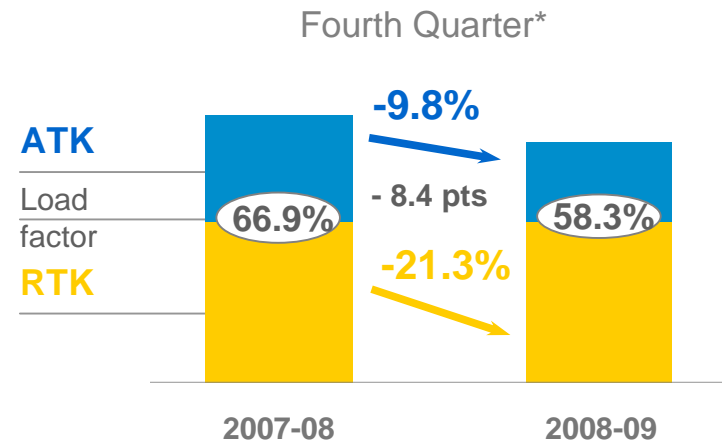
Proportion of premium seats and average cabin configuration for long-haul aircraft

NB: Introduction of 'Premium economy' class () on AF flights in Winter 2009

Source: OAG band summer 08 flights from/to Europe ; companies

Decline in trade flows has severe impact on cargo

- + Fourth Quarter
 - ▶ Weak unit revenues due to overcapacity
- + Contrasted year
 - ▶ Slowdown in traffic offset by rise in unit revenues in H1 (fuel effect)
 - ▶ Significant decline in international trade flows and removal of fuel surcharges in H2

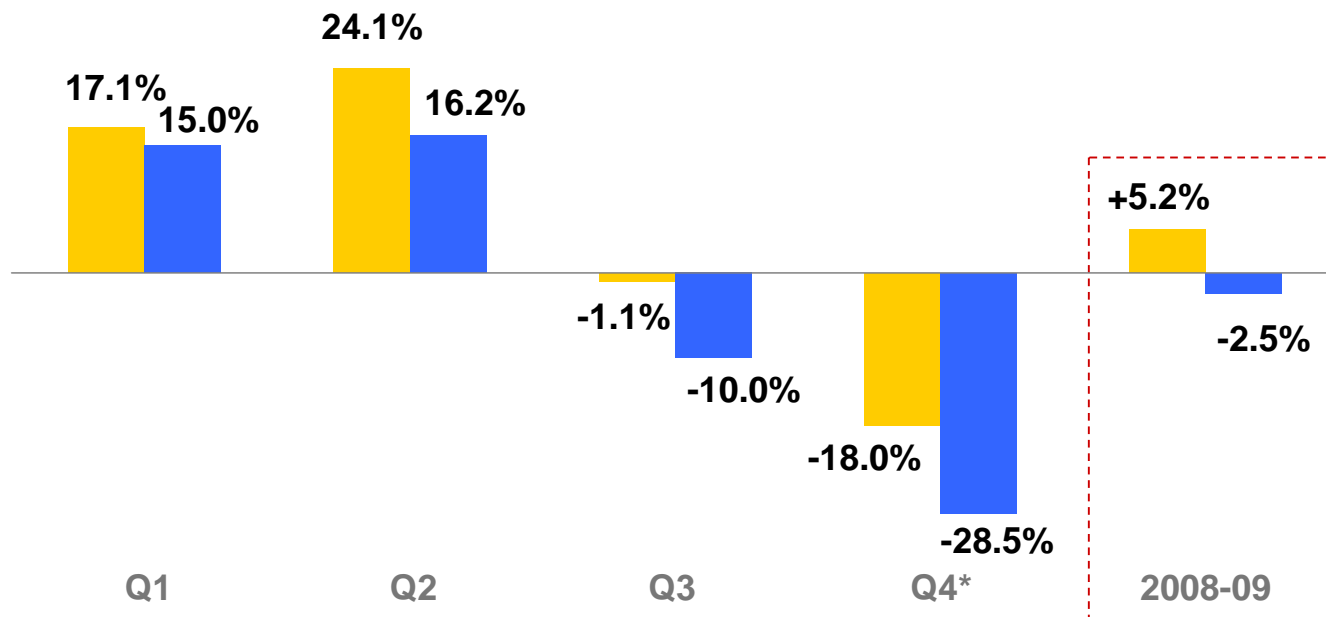


* excl Martinair

Sharp drop in unit revenues in H2

Unit revenues excluding Martinair

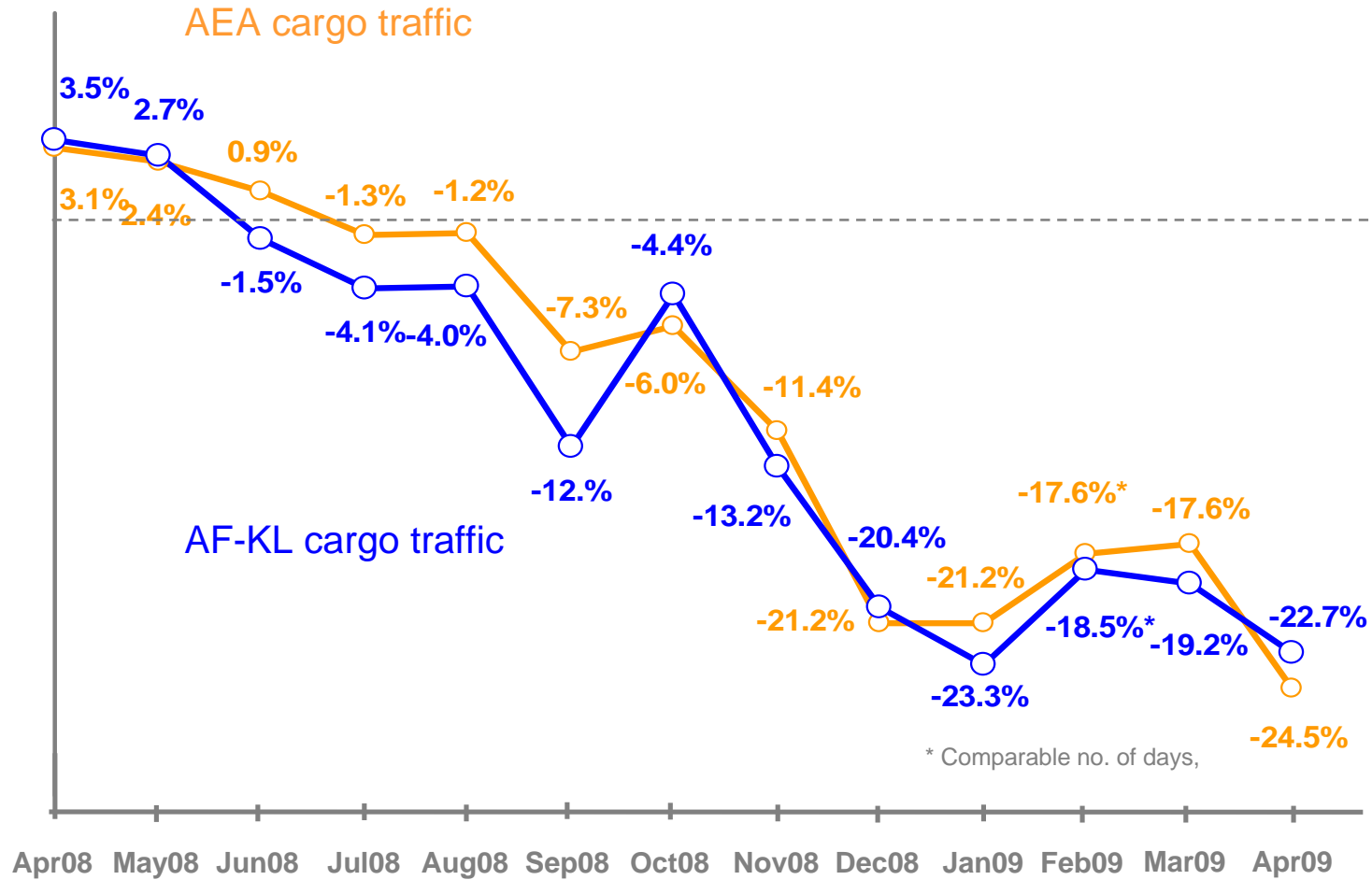
RRTK excl currency RATK excl currency



* Including Martinair: RRTK excl. currency -21.6%, RATK excl. currency -29.4%

Air France-KLM in line with sector as a whole

RTK % (excl. Martinair)

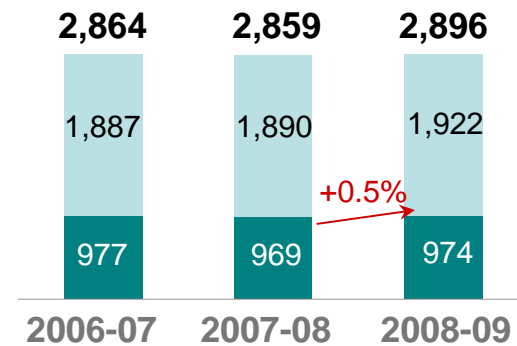


Maintenance: good performance in 2008-09

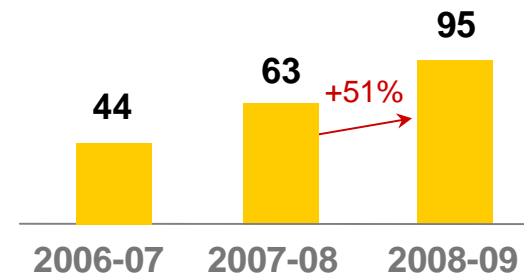
- + Growth in revenues of 3% excluding currency impact
- + Strong rise in operating income, mainly driven by the engines and components activity and the recovery of the airframe activity

Maintenance revenues
(€ millions)

Internal revenues
External revenues



Maintenance operating income
(€ millions)



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Results

Philippe Calavia
CFO, Air France-KLM



KLM

Fourth Quarter results

€ millions

	Q4 2008-09	Q4 2007-08*	Chg (%)
Revenues	5,014	5,713	(12.2)
Operating costs	(5,588)	(5,750)	(2.8)
EBITDAR	22	491	nm
Operating income / (loss)	(574)	(37)	nm
Other income and costs	(50)	(486)	nm
Net income/(loss) from operating activities	(624)	(523)	nm
Net interest charge	(46)	(20)	nm
Other financial income and costs	(96)	(32)	nm
Income tax	255	50	nm
Other	6	(9)	nm
Net income/(loss) group share	(505)	(534)	nm

* restated for interpretation of IFRIC 13

Fourth Quarter results excluding Martinair

€ millions

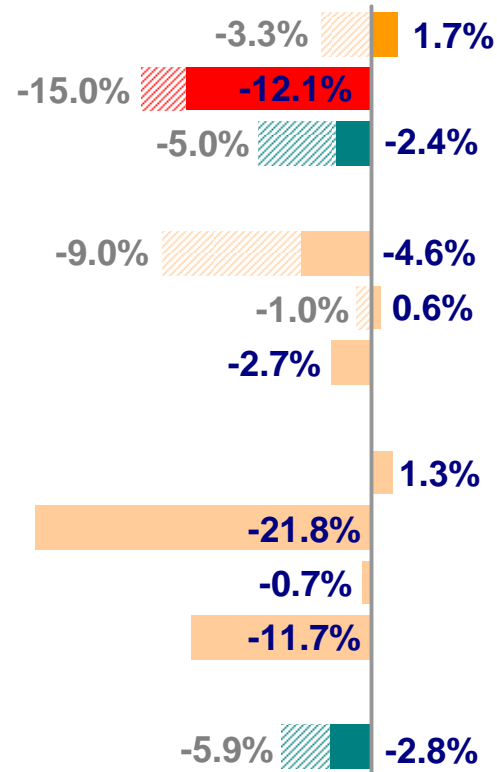
	Q4 2008-09 (excl Martinair)	Q4 2007-08	Chg (%)
Revenues	4,849	5,713	(15.0)
Operating costs	(5,409)	(5,750)	(5.9)
Operating income/(loss)	(561)	(37)	nm
Net income/(loss) group share	(486)	(534)	nm

Analysis of Q4 operating costs

Q4 2008-09
€ millions

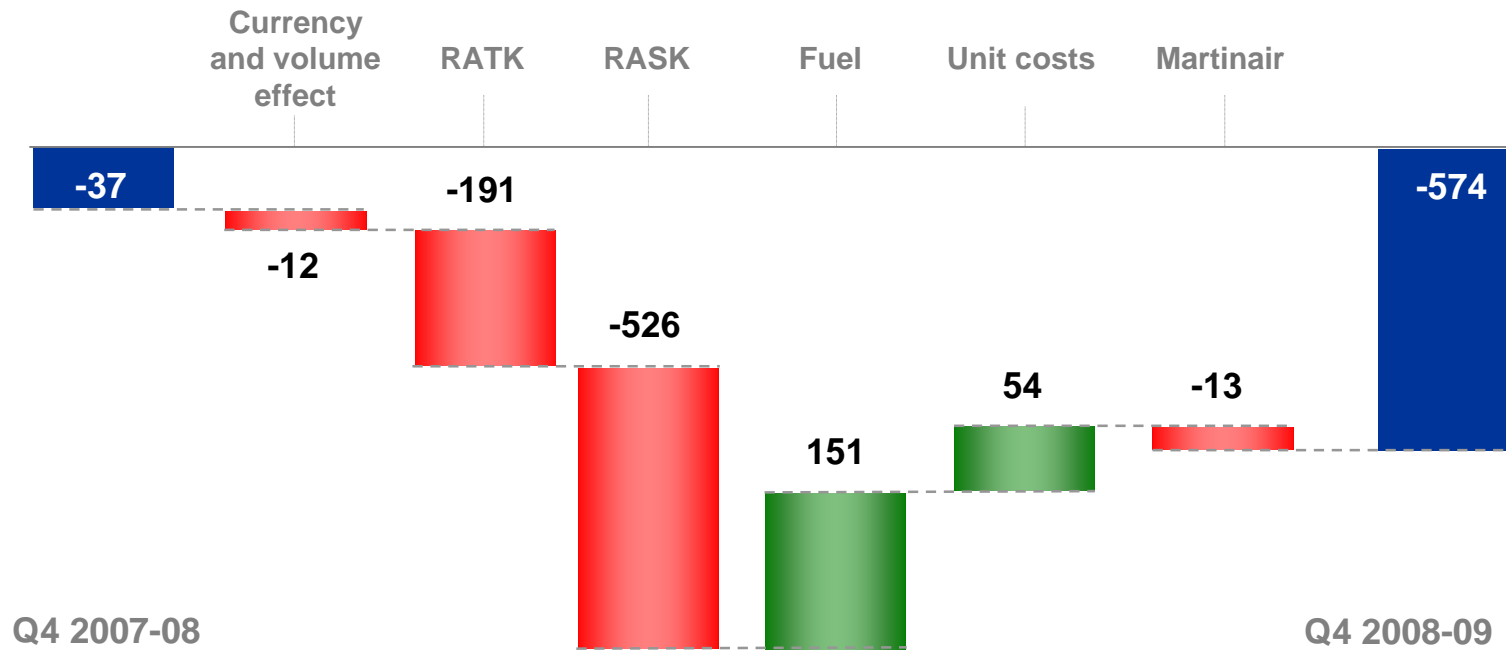
	EASK	Change excl. Martinair	
Revenues			
Operating costs excl. fuel			
Fuel	1,134	-9.0%	-4.6%
Employee costs	1,819	-1.0%	0.6%
Aircraft costs (amortisation and provisions, maintenance costs, operating leases and chartering)	1,019	-2.7%	
Landing fees and route charges	420		1.3%
Marketing and distribution	205	-21.8%	
Handling charges	326	-0.7%	
Other	665	-11.7%	
Total operating costs	5,588	-5.9%	-2.8%

Change excl. Martinair



Analysis of Q4 operating result

€ millions



Full Year results

€ millions	31 Mar 2009	31 Mar 2008	% ch
Revenues	23,970	24,123	(0.6)
Operating costs	(24,099)	(22,709)	6.1
EBITDAR	2,211	3,779	(41.5)
Operating income/(loss)	(129)	1,414	nm
<i>Adjusted operating income*</i>	91	1,622	nm
Other income and costs	(64)	(133)	(5.2)
Income from operating activities	(193)	1,281	nm
Net interest charge	(100)	(99)	2.0
Other financial income and costs	(911)	(24)	nm
Income tax	439	(359)	nm
Other	(49)	(43)	(13.9)
Net income/(loss) group share	(814)	756	nm

* Adjusted for the share of financial charges within operating leases (34%) for comparison

Analysis of FY 2008-09 operating costs

Full Year 2008-09
€ millions

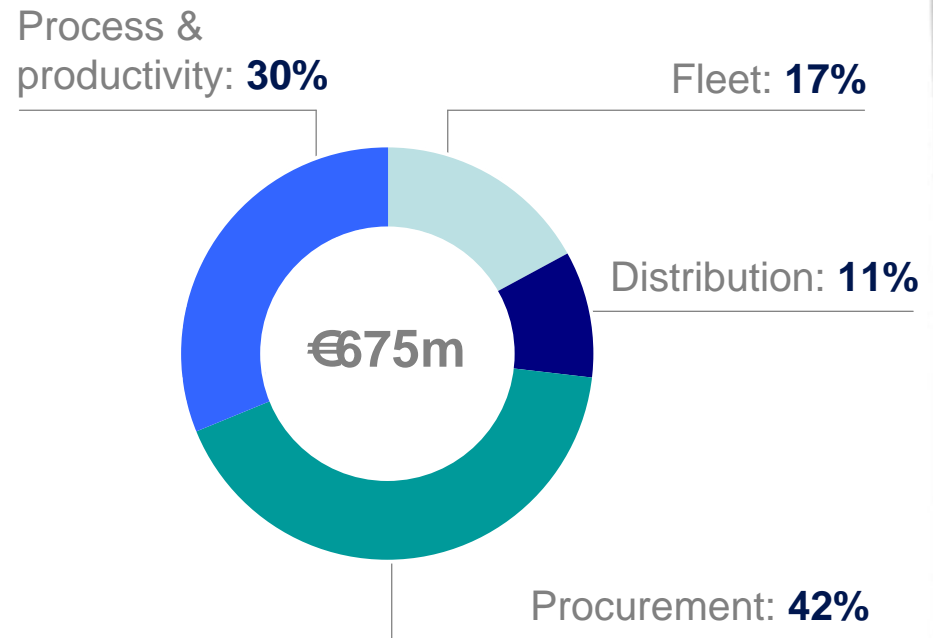
Change excl Martinair

	EASK		
Revenues			
		2.4%	3.6%
Operating costs excl. fuel		-1.3%	-0.6%
		0.8%	1.4%
Fuel	5,702	24.7%	
Employee costs	7,317	3.8%	4.3%
Aircraft costs (amortisation and provisions, maintenance costs, operating leases and chartering)	4,112		4.6%
Landing fees and route charges	1,793		2.2%
Marketing and distribution	1,010	-14.1%	
Handling charges	1,353		1.7%
Other	2,812	-4.0%	
Total operating costs	24,099	5.3%	6.1%

Cost-savings target attained

- + **€185m** in savings realised in Q4
- + Full year target of **€675m** reached, versus initial target of **€430m**

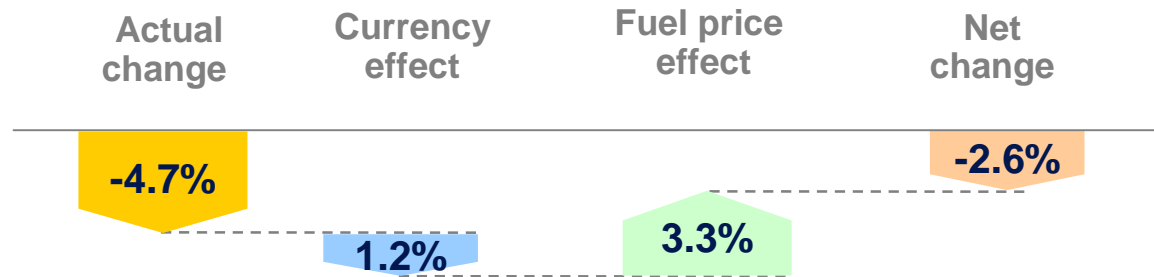
Breakdown of savings at 31st March 2009



Cost-savings program leads to reduction in unit costs

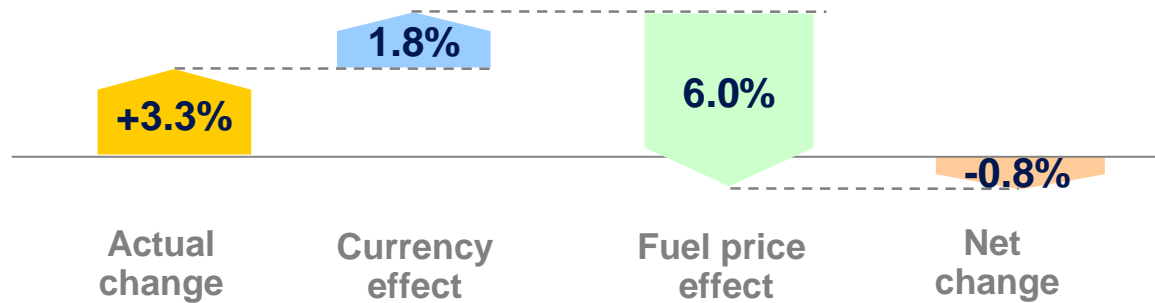
Q4 2008-09*

Unit cost per EASK: 6.35 €cents



Full Year 2008-09*

Unit cost per EASK: 6.57 €cents

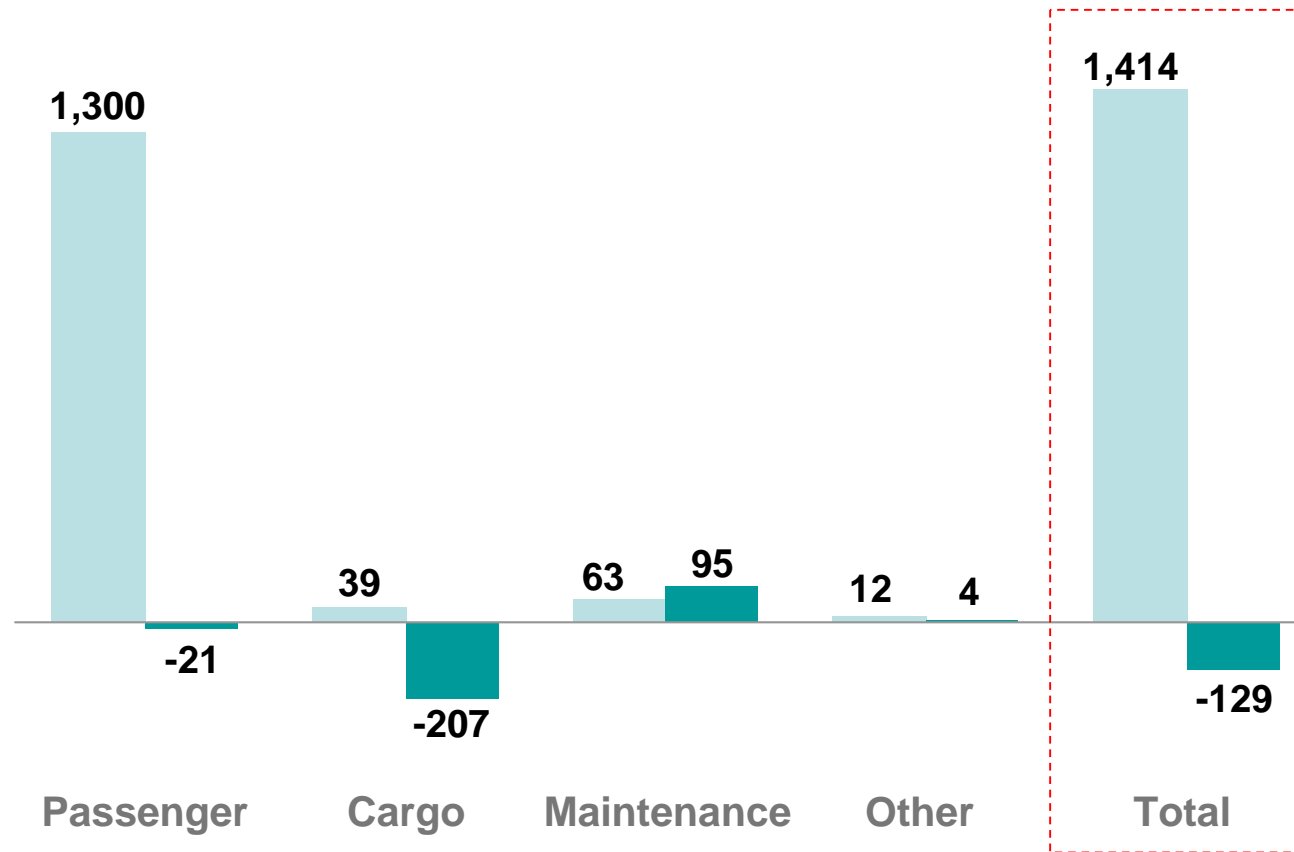


* incl Martinair

Breakdown of operating income by business

FY 2008-09
€ millions

FY 2007-08*
FY 2008-09

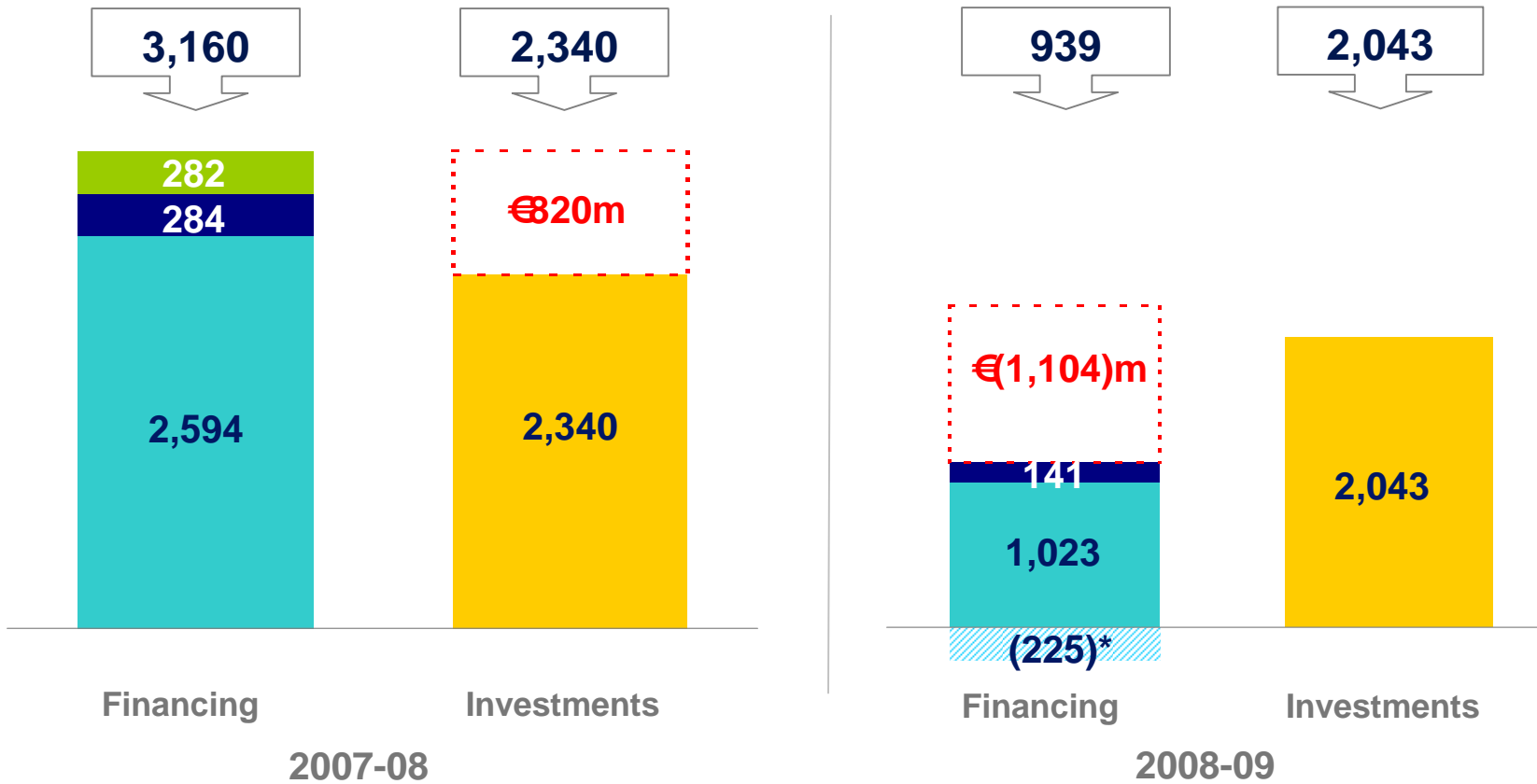


* restated for IFRIC 13

FY 2008-09: Negative free cash flow

FY 2008-09
€ millions

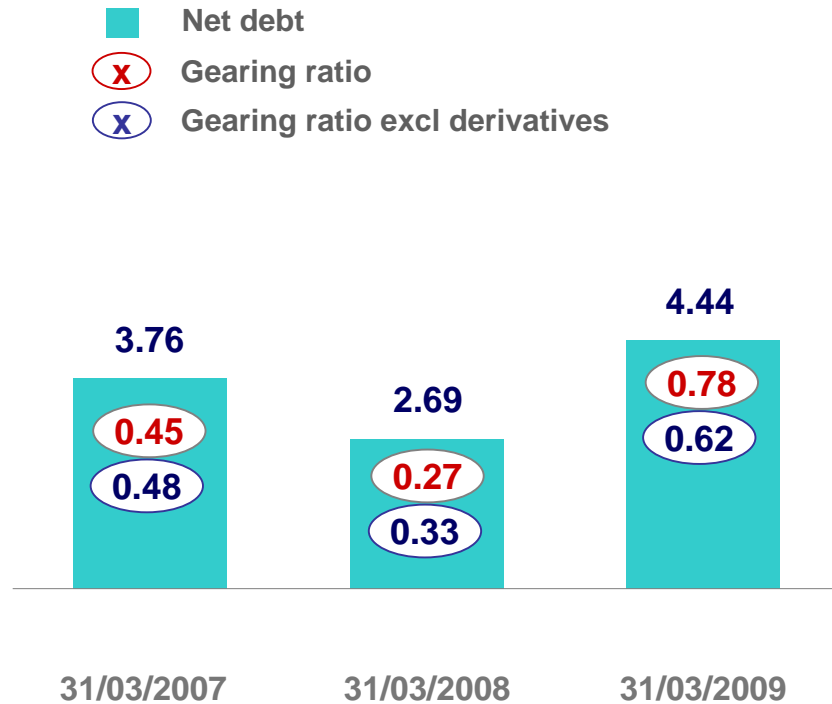
- Aircraft disposals
- Cash from financial operations
- Free cash flow
- Operating cash flow
- Tangible and intangible investments



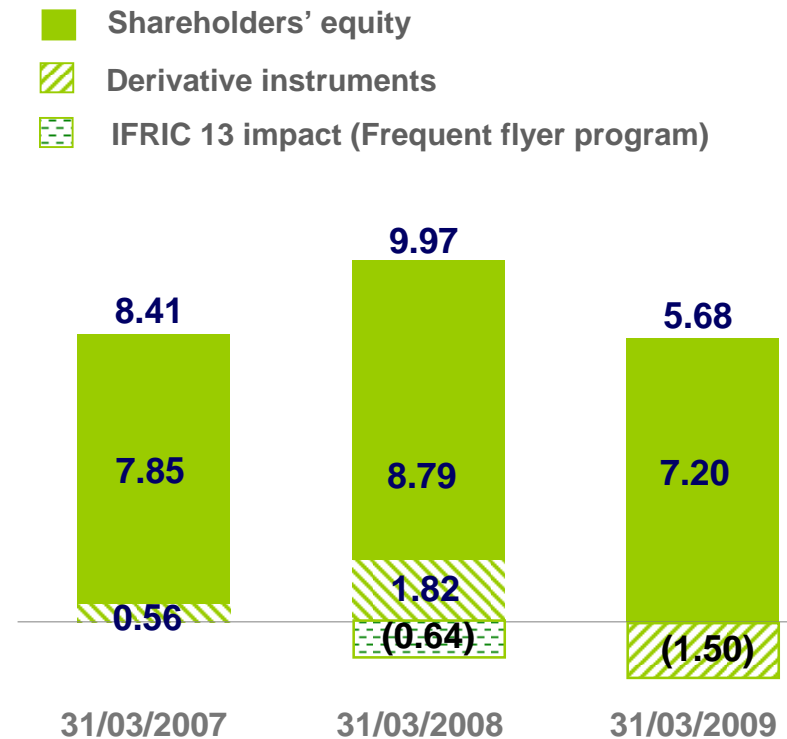
* Cargo fine

Robust balance sheet

Net debt
(€ billions)



Shareholders' equity
(€ billions)



Satisfactory financial ratios

EBITDAR / net adjusted interest costs*

7.1 x



2008-09

EBITDA / net interest costs

15.9 x



2008-09

Net debt/EBITDA

2.8x



2008-09

Net adjusted debt/EBITDAR

4.0x



2008-09

* Adjusted for the share of financial charges within operating leases (34%)

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Strategy and outlook

Pierre-Henri Gourgeon
CEO, Air France-KLM



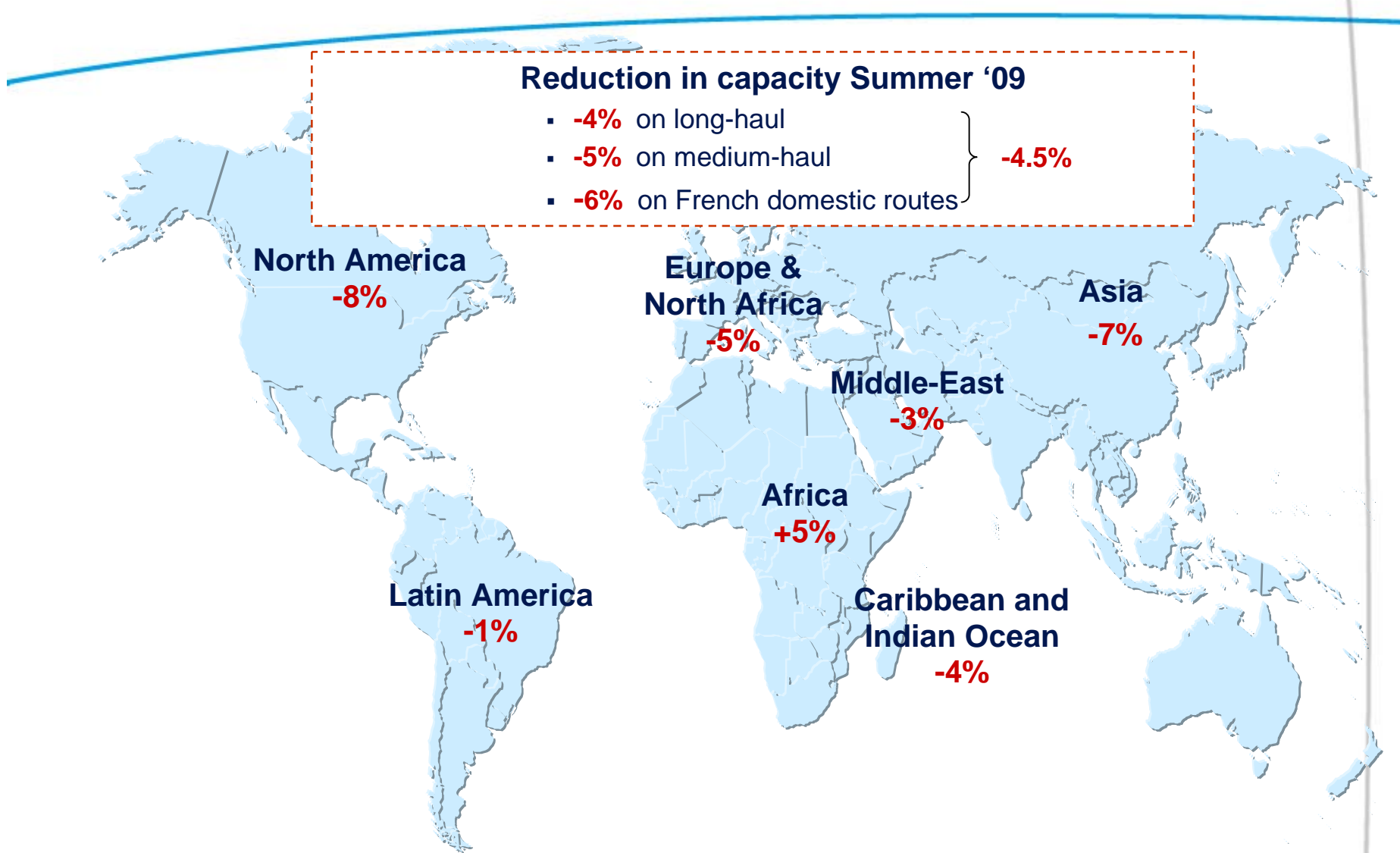
KLM

Adapting to the current environment while maintaining a platform for future growth

- ✦ Reinforcement of measures to counter the crisis
 - ▶ Reduction in capacity in both passenger and cargo
 - ▶ Adaptation of the workforce to current activity levels
 - ▶ Reinforcement of 'Challenge 12' cost-savings program
 - ▶ Reduction in the investment plan
 - ▶ Securing the financing of the fleet
 - ▶ Reducing fuel costs

- ✦ Our future sources of growth
 - ▶ North Atlantic joint-venture
 - ▶ Strategic partnerships
 - ▶ Development of SkyTeam
 - ▶ Ongoing focus on customer satisfaction

Passenger: rapid reduction in capacity to adapt to market conditions



Cargo: integration of Martinair...

+ Buyout of Martinair...

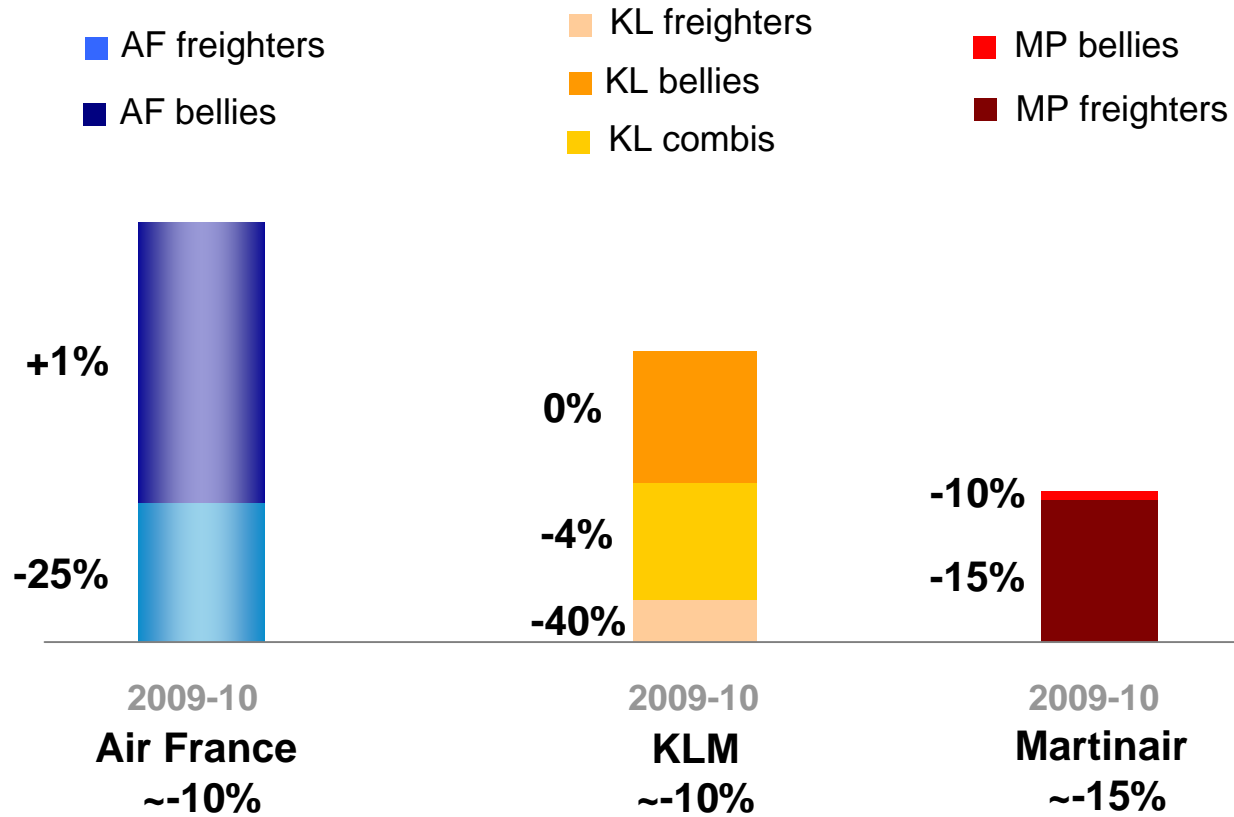
- ▶ Predominantly cargo activity (75% of revenues)
- ▶ Annual revenues of some 700 million euros
- ▶ Operational fleet of 13 aircraft including 9 freighters

+ ...allows us to

- ▶ Coordinate capacity management at Amsterdam Schiphol
- ▶ Optimise the organisation of the networks
- ▶ Develop synergies between the three carriers

...allows for coordinated capacity reduction

Capacity reduction (-11%) mainly through grounding of 6 freighters



Adaptation of the workforce to lower activity levels

+ In 2008-09

- ▶ Recruitment and temporary recruitment halted
- ▶ Retirement facilitated
- ▶ Reinforcement of professional mobility initiatives



- **2.5% headcount reduction**
- **Reduction in employee costs* in Q4**

+ In 2009-10

- ▶ Wage agreements concluded at Air France and KLM
 - ▶ 0.8% at AF effective 2009
 - ▶ 1.25% at KLM effective 2010
- ▶ Flexible employee policies aimed at reducing costs without affecting our expertise
 - ▶ Retirement facilitated
 - ▶ Professional and geographic mobility
 - ▶ Greater flexibility in terms of career breaks and sabbaticals
 - ▶ Development of part-time working



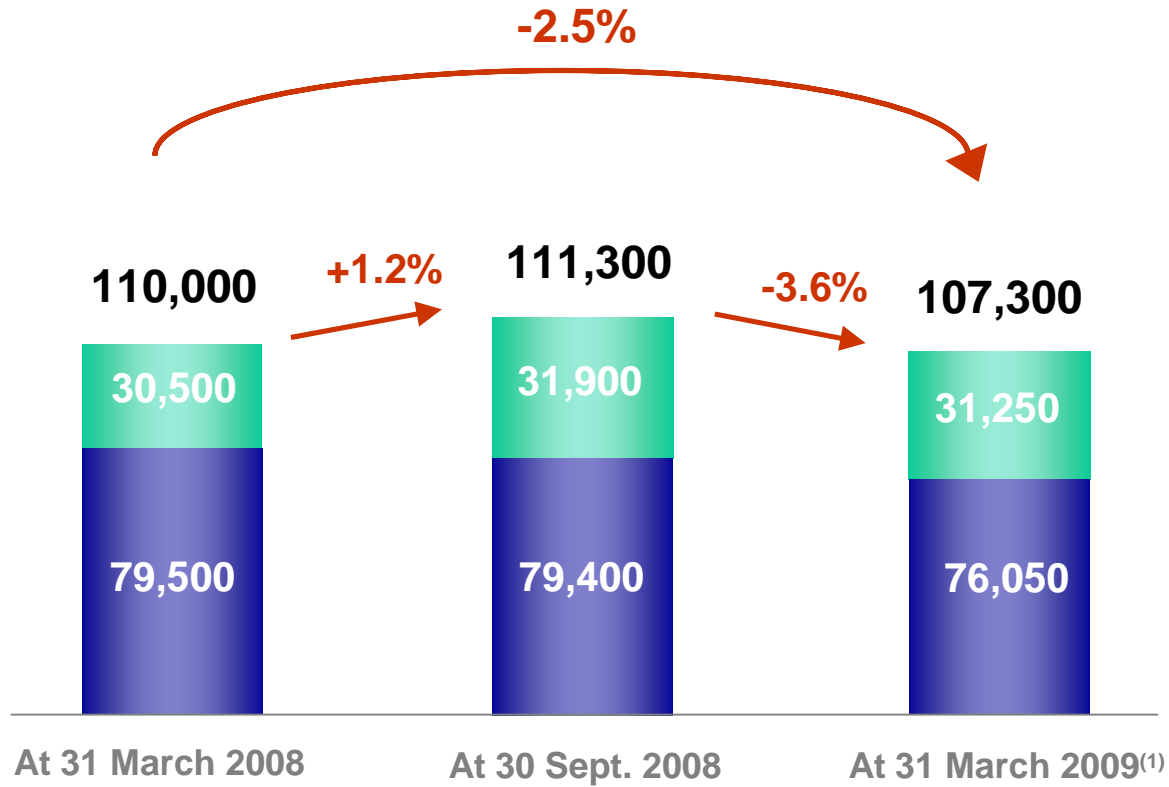
- **3% headcount reduction**
- **Reduction in employee costs* over the FY****

* Including temporary employees

** excluding KLM pension fund

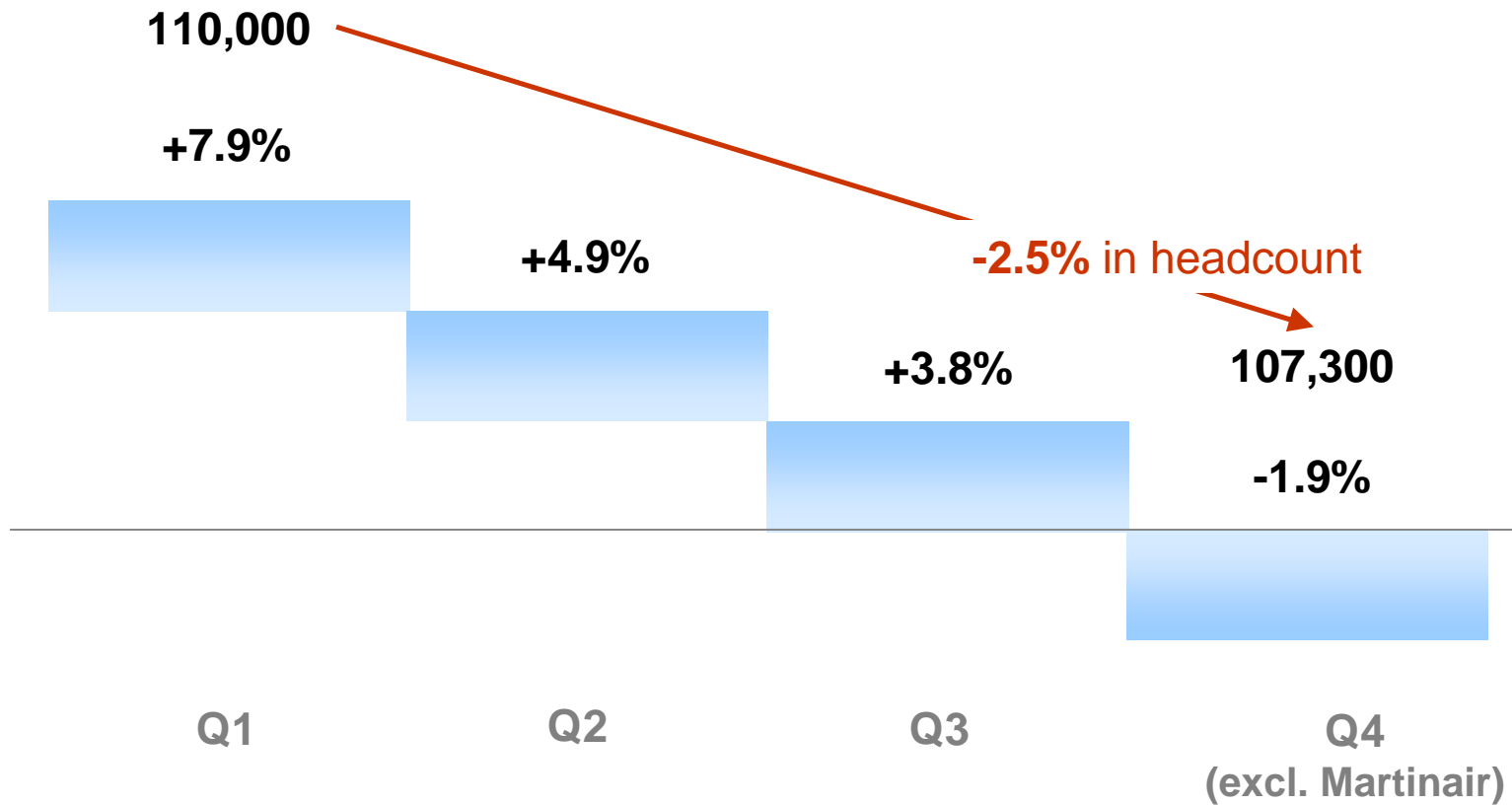
Headcount reduced by 3.6% since the beginning of the crisis

- Ground staff*
- Cabin and flight deck staff



⁽¹⁾ Excluding Martinair
* incl. temps

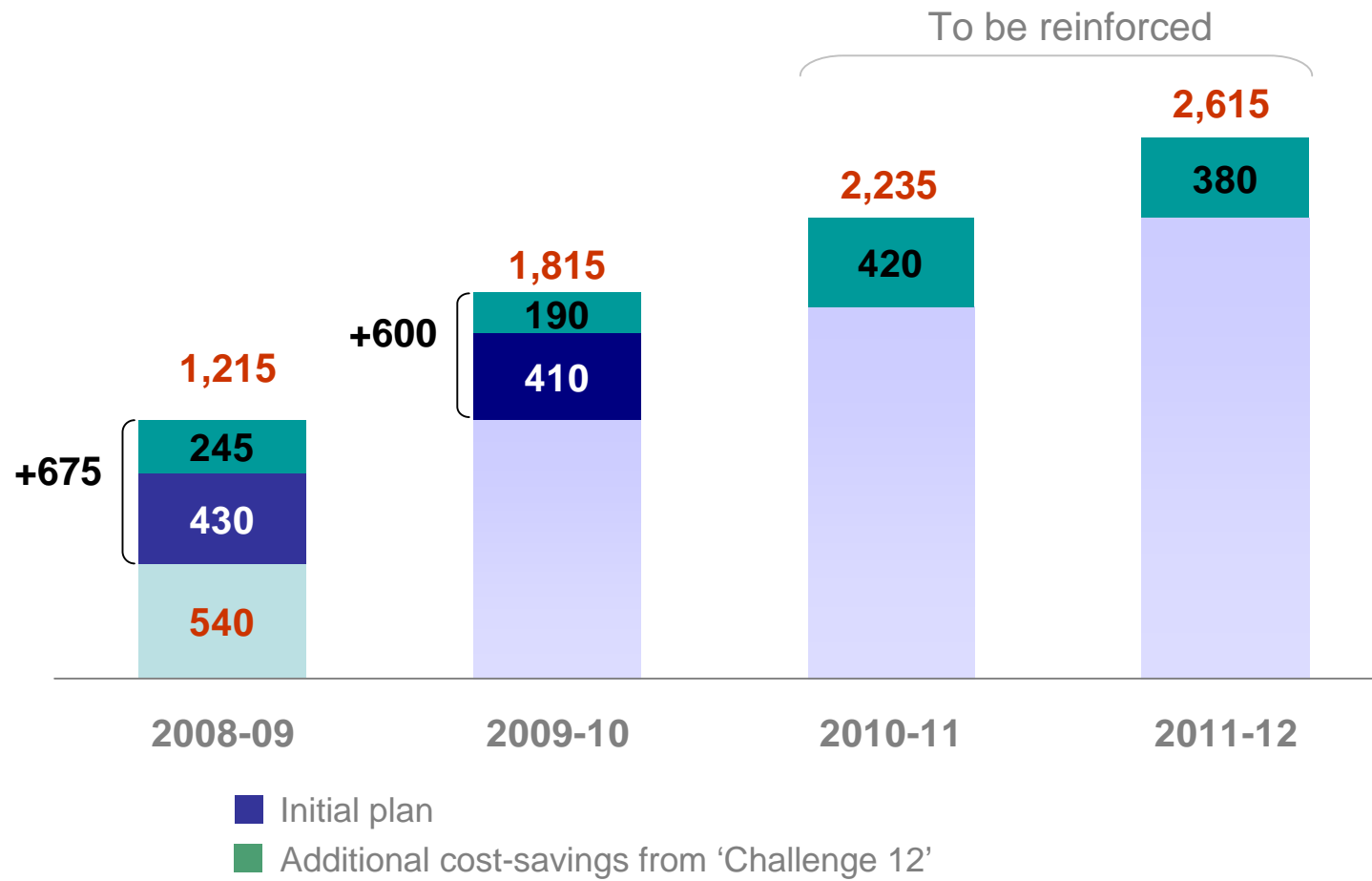
Change in employee costs* in 2008-09 in line with the reduction in headcount



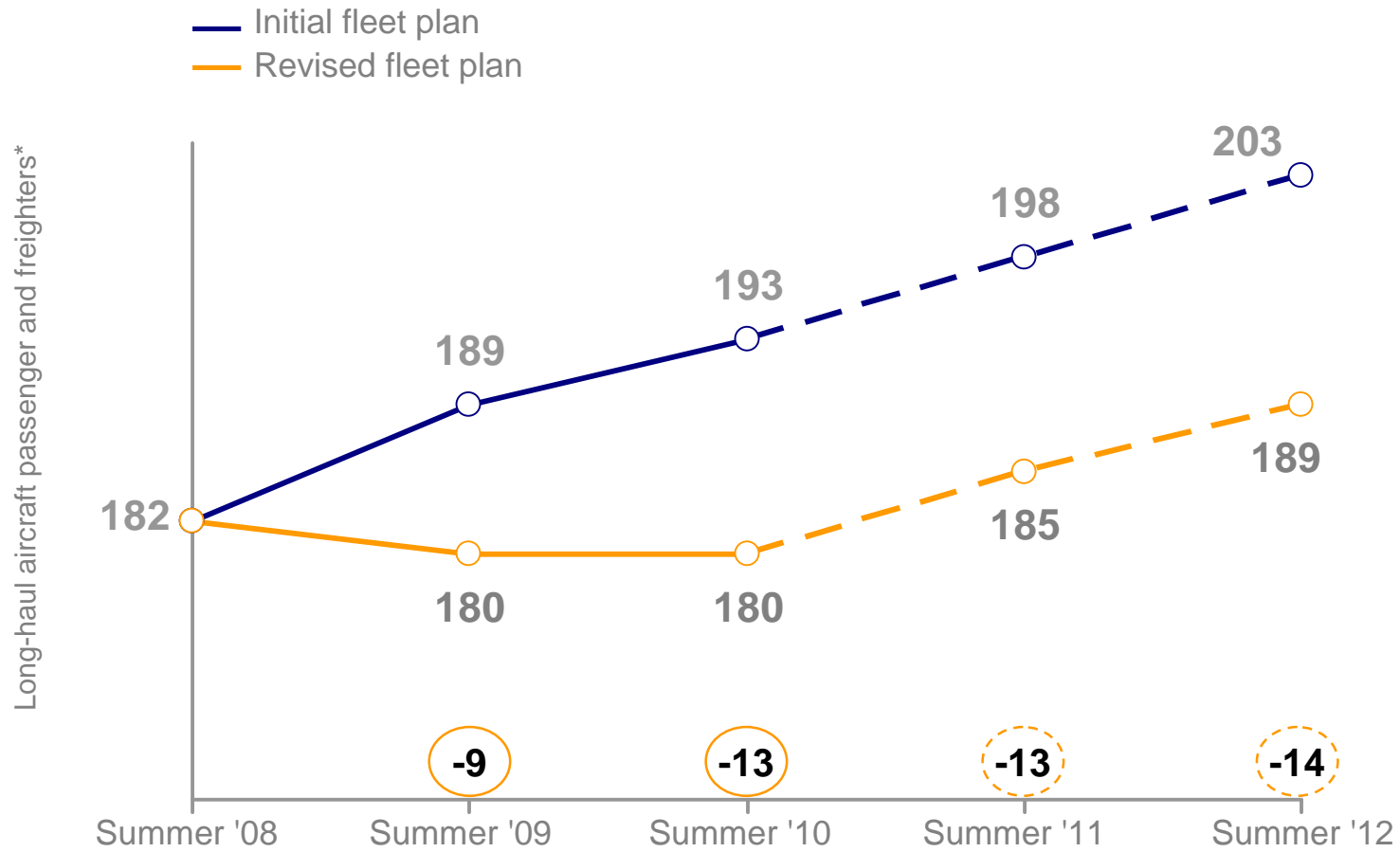
* Employee cost incl temps

'Challenge 12' cost-savings program

€ millions



Adjustment in new aircraft delivery schedule...



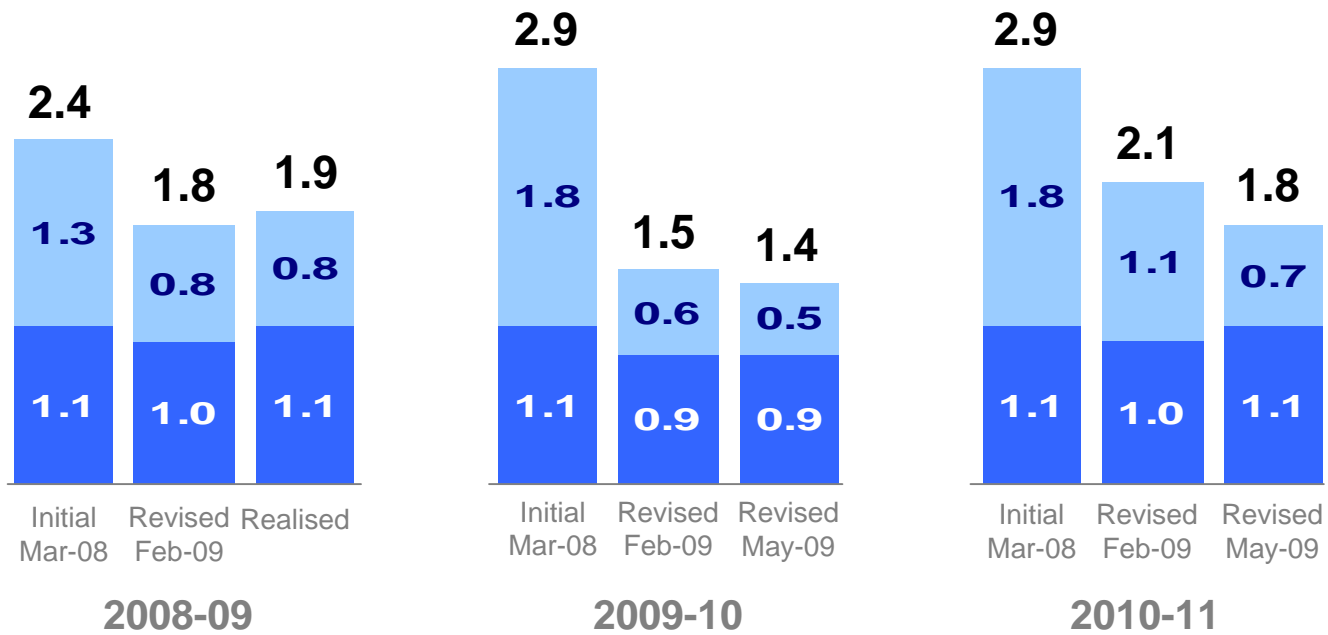
* Including Martinair

...and investment plan

€ millions

- Fleet investments net of disposals
- Other investments

-3.1 billion euros over 3 years



High level of financial resources

- + Available cash of 4.3 billion euros
 - 17.5% of revenues

- + Available credit lines of 1.24 billion euros
 - Air France: 700 million euros after drawing down 500 million in October 2008 with 24 banks, expiring July 2012
 - KLM: 540 million euros with 11 banks, expiring July 2010
 - Air France-KLM: 250 million euros expiring October 2017
 - Covenants respected

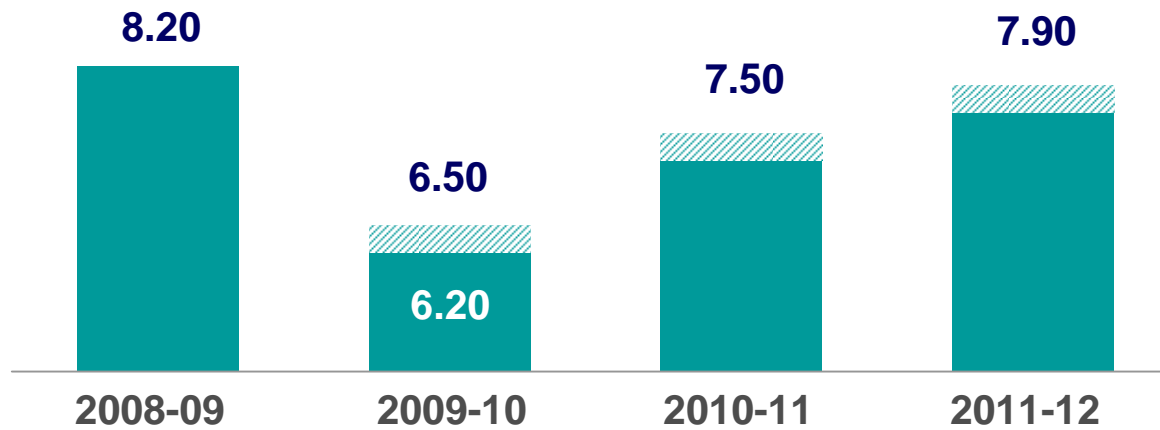
- + Available financing for aircraft
 - 38 un-encumbered aircraft, of which 28 under 6 years old

- + Debt repayment schedule limited to some 800 million euros per annum, for current and next two years

\$1.9 billion reduction in fuel bill in 2009-10 on a same consolidation basis

Fuel bill after hedging (\$bn)

- Fuel bill after hedging excluding Martinair
- Martinair fuel bill



Futures*	86\$	61\$	68\$	72\$
Hedged level	75%	44%	17%	18%

* Forward curve at May 14, 2009

Our growth drivers



- ✦ North Atlantic joint-venture
- ✦ Strengthening our strategic partnerships
- ✦ New organisation of SkyTeam
- ✦ Customer offer remains at the heart of our strategy

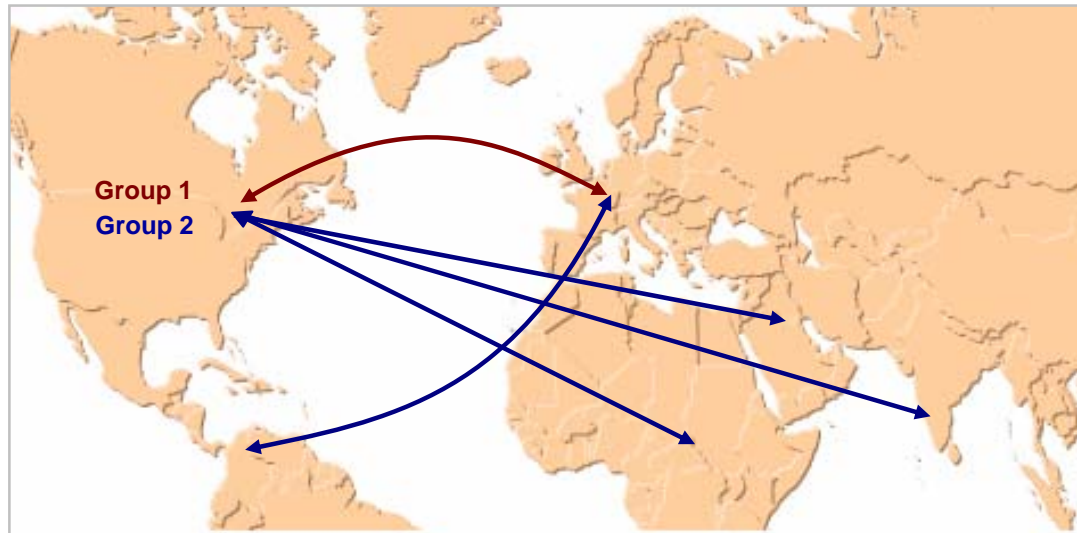
North Atlantic joint-venture operational as of April 2009

- + JV between the European and US market leaders
 - ▶ 10 year contract with three-year renegotiation period
 - ▶ Governance via an executive committee, a management committee and working groups
- + The most powerful operator on the North Atlantic
 - ▶ Market share of 25%
 - ▶ \$12bn in revenues
 - ▶ 220 daily flights in 2008
 - ▶ 6 main hubs: Paris, Amsterdam, Atlanta, Detroit, Minneapolis, New York
- + Improvement of some 145 million euros in performance of the network for the Air France-KLM group

Scope organised into two groups of routes

* Group 1 (fully integrated cooperation)

- ▶ USA / Canada / Mexico \leftrightarrow Europe



* Group 2 (close coordination)

- ▶ USA / Canada / Mexico \leftrightarrow Mediterranean / India / Gulf States/ Africa
- ▶ Europe \leftrightarrow Central America + Colombia, Venezuela, Peru and Ecuador

Strategic partnership with Alitalia

- ✦ Air France-KLM took a 25% stake in January 2009
 - ▶ Accounted via the equity method as of 31 March 2009
 - ▶ No impact on 2008-09 results
- ✦ Alitalia Q1 (January-March 2009) in line with its budget
- ✦ Estimated synergies of 360 million euros in year 2 or 3 of which 160 million for Air France-KLM

SkyTeam alliance reinforced operationally

- ✦ SkyTeam: Number two global alliance with 19% market share
- ✦ Setting up of a centralised entity to manage the alliance based in Amsterdam
- ✦ Regrouping of SkyTeam members at LHR T4 in Autumn 2009
- ✦ New SkyTeam livery for one or two aircraft in each fleet



Ongoing investment in customer offer



Mobile phone check-in
on all medium-haul
destinations



New Air France livery



'Premium
Voyageur' class
on long-haul



'Smartboarding'
being trialled on
Paris-Amsterdam route



Premiere
lounge at CDG



New KLM
uniform

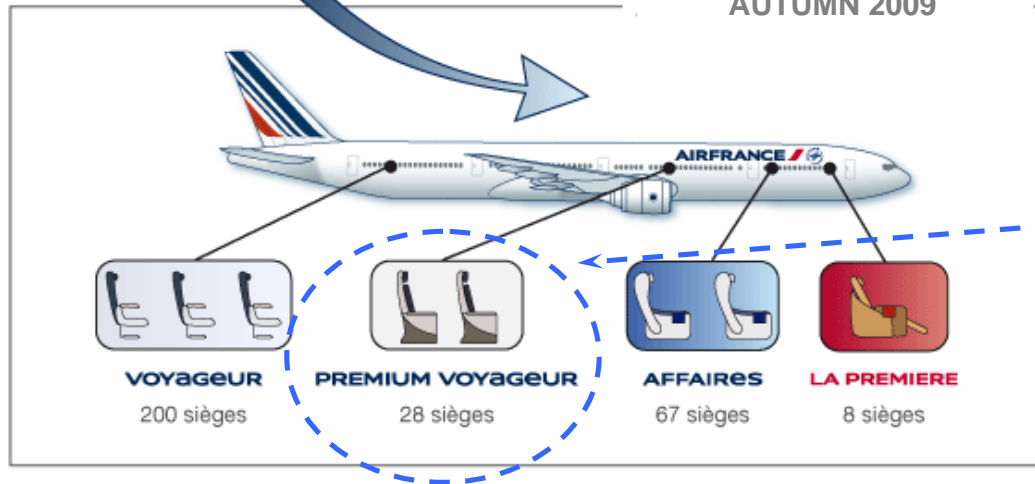
New 'Premium Voyageur' class

EXAMPLE OF CHANGE IN 777-300ER CABIN CONFIGURATION

CURRENT



AUTUMN 2009



To conclude

- ✦ Difficult trading conditions in the first half and low visibility on the second
- ✦ However some signs of stabilisation in our operating environment
 - ▶ Since January for cargo and March for passenger
- ✦ We continue to take appropriate measures to protect our business
 - ▶ Capacity reduction
 - ▶ Protecting our cash
 - ▶ Adapting our workforce and reducing costs
- ✦ We continue to benefit from our strong fundamentals
 - ▶ AMS and CDG combination: our strongest advantage in the crisis
 - ▶ Continuing to take advantage of consolidation opportunities

AIRFRANCE **KLM**

Full Year Results 2008-09

May 20th 2009



KLM

AIRFRANCE **KLM**

Appendices



KLM



Calculation of net debt

<u>€ millions</u>	31st Mar 09	31st Mar 08
Current and non-current financial debt	9,137	7,748
Deposits on leased aircraft	(496)	(537)
Debt currency and hedging instruments	51	151
= Gross financial debt	8,692	7,362
Cash and cash equivalents	3,748	4,381
Investments over 3 months	430	185
Triple A deposits	352	279
Bank current accounts	(282)	(172)
= Net cash	4,248	4,673
Net debt	4,444	2,689
Consolidated shareholders' funds	5,696	9,975
Net debt / shareholders' funds	0.78	0.27
<i>Net debt / shareholders' funds excl. derivatives</i>	<i>0.62</i>	<i>0.33</i>

Simplified RoCE calculation

	31 March 09	31 March 08*
Shareholders' equity excl KLM pension funds (€928m) and derivatives	6,273	7,228
Operating leases x 7	4,522	4,277
Net debt	4,444	2,689
Capital employed	15,239	14,194
Adjusted operating income after tax	62	1,071
RoCE after tax	0.4%	7.5%

* Restated for the impact of the interpretation of IFRIC 13 at 31 March 2009