

AIRFRANCE KLM



Third Quarter 2013 Results

31 October 2013

Results



■ Increasing effects of Transform 2015

Highlights of the Third Quarter

- + A difficult global economic environment
- + Transform 2015 plan roll-out on track
 - ▶ Strict capacity discipline
 - ▶ Significant reduction in investment
 - ▶ Further reduction in unit costs
- + Significant currency impact
- + Further improvement in operating result

Key data

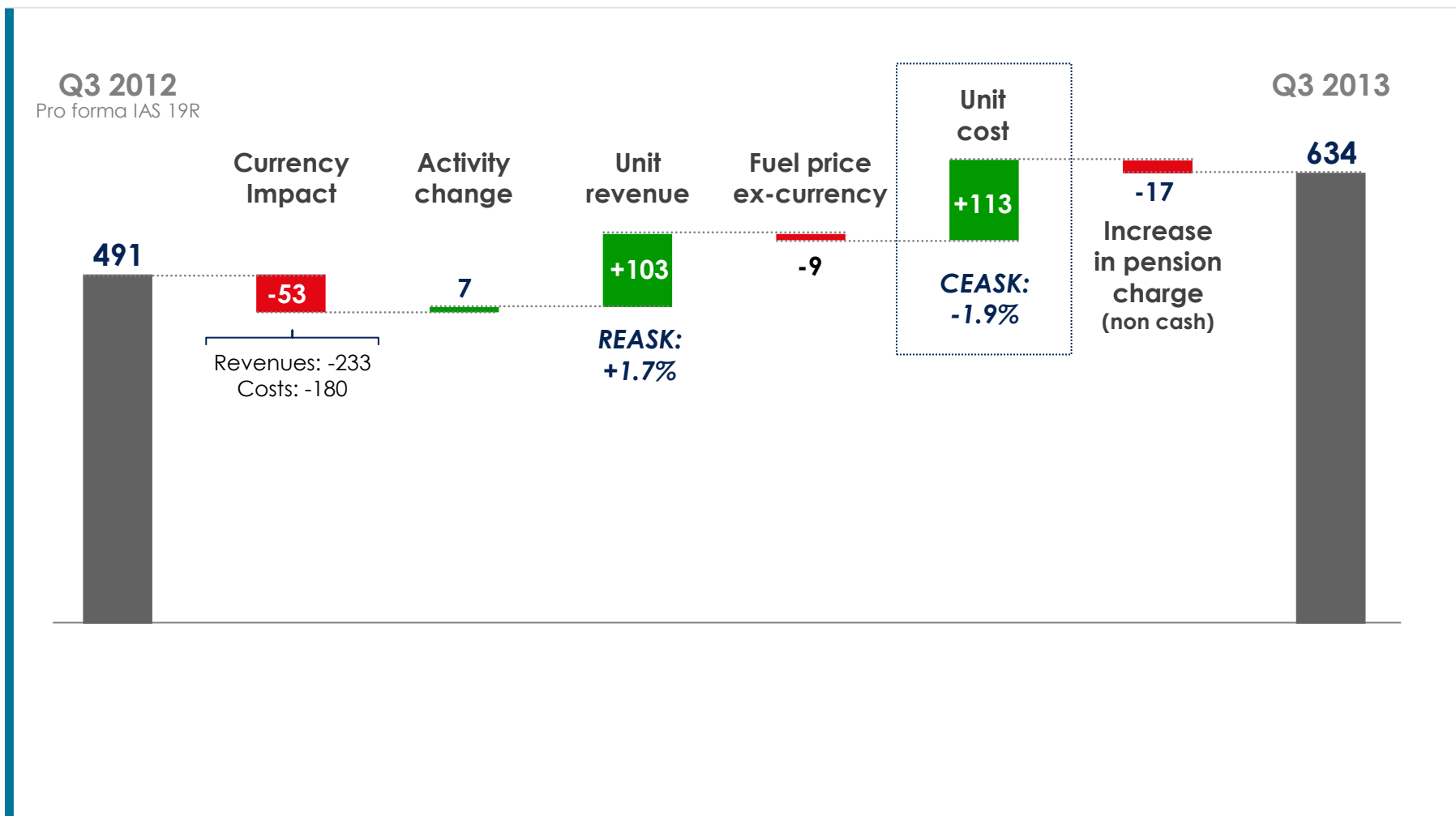
In € millions	Q3 2013	Q3 2012*	Change	9m 2013	9m 2012*	Change
Revenues	7,212	7,184	+0.4%	19,513	19,329	+1.0%
Operating income	634	491	+143	183	-199	+382
Operating margin	8.8%	6.8%	+2.0 pt	0.9%	-1.0%	+2.0 pt
Adjusted operating margin**	712	577	+135	420	45	+375
Net income, group share	144	296	-152	-649	-980	+331
Operating free cash flow				498	-73	+572
Net debt at end of period				5,405	6,022	-617

* Pro forma IAS 19R

** Income from current operations adjusted by the portion of financial costs within operating leases (34%)

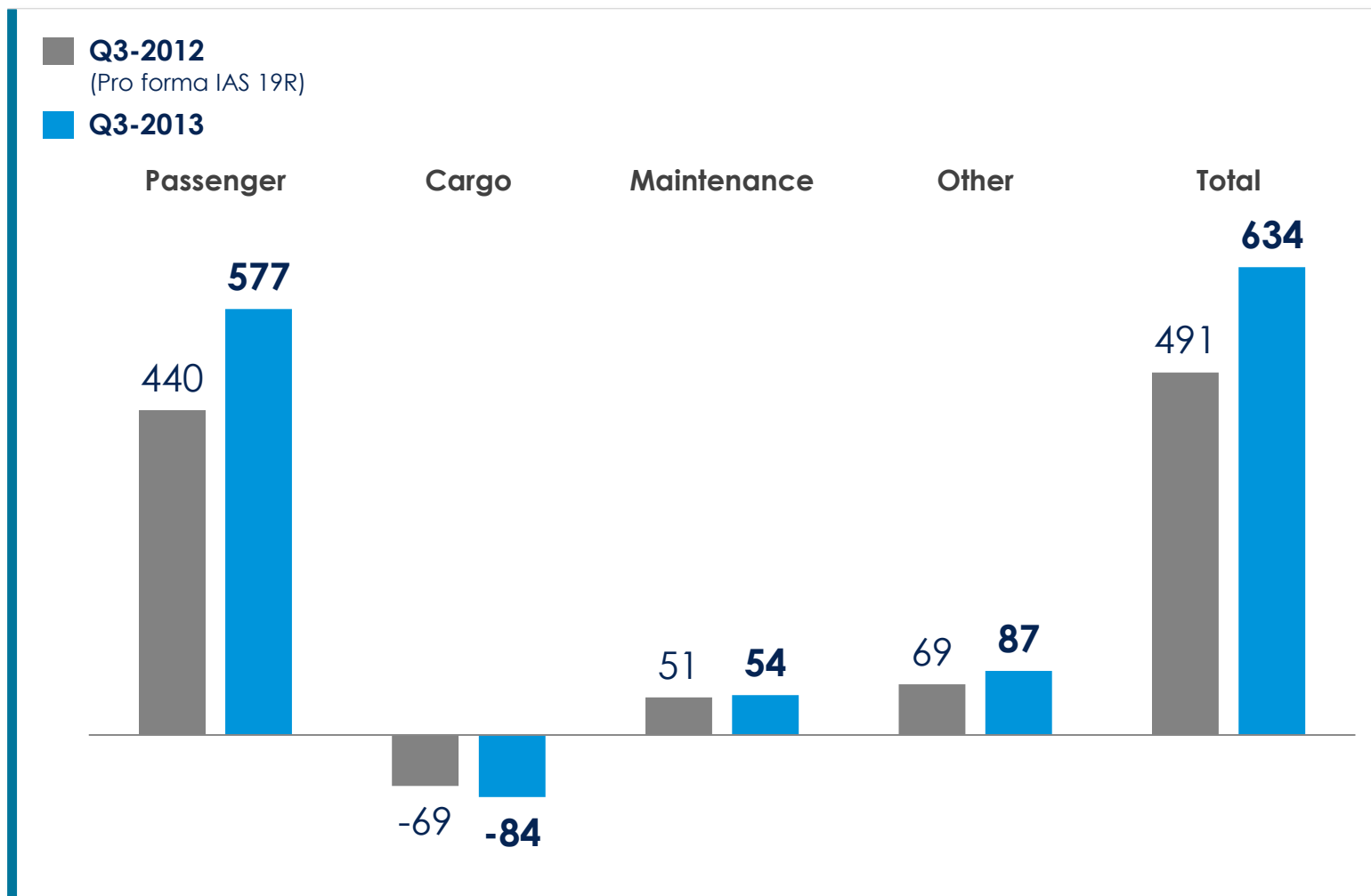
Third Quarter: analysis of change in operating result

In € millions

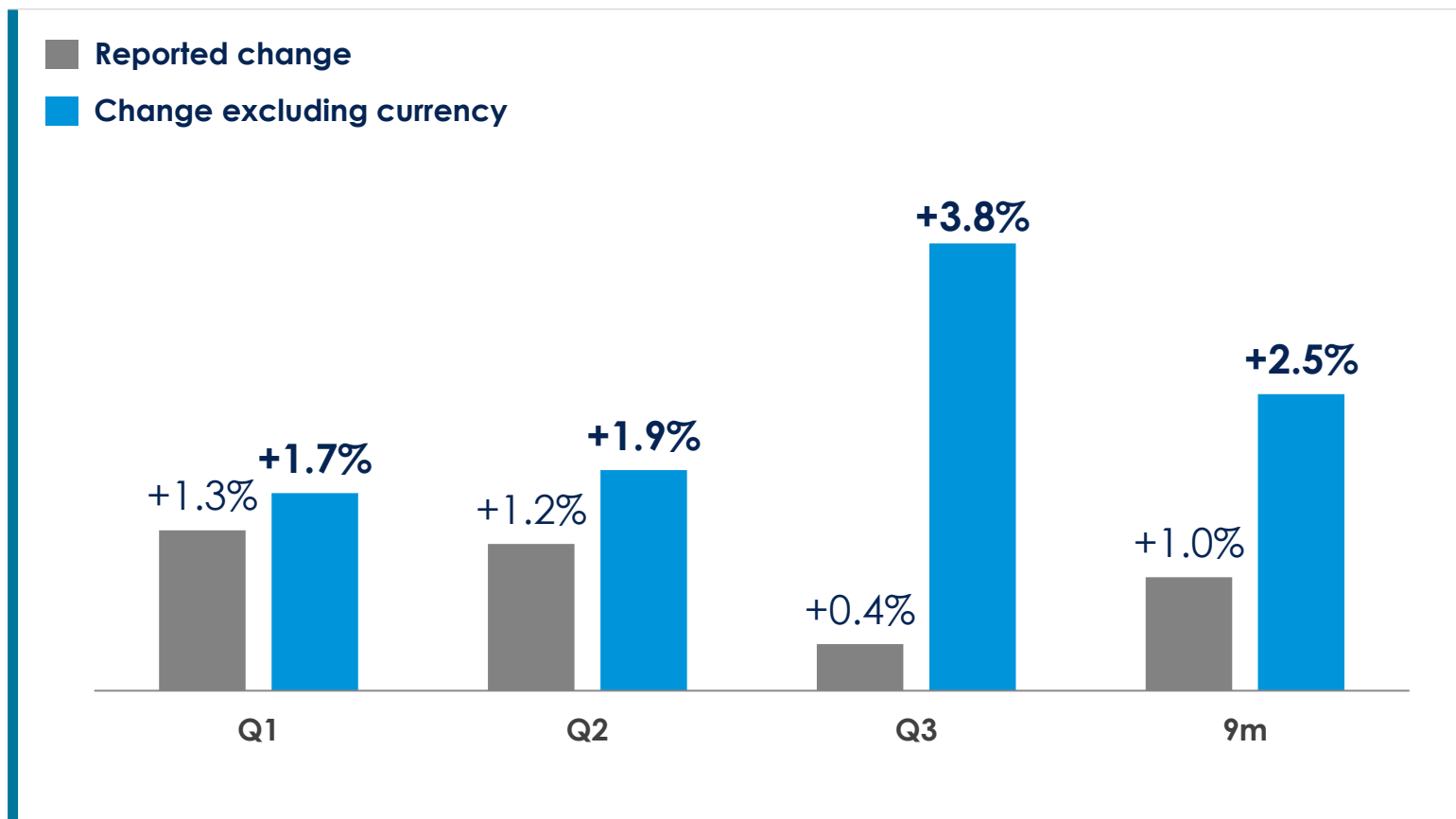


Third Quarter: operating result by business


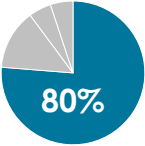

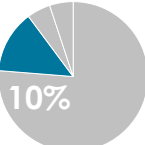

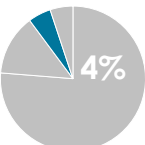
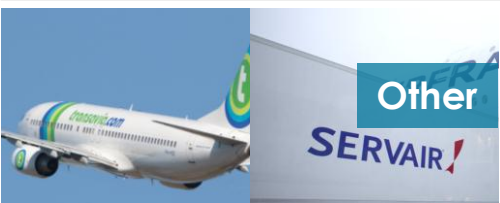
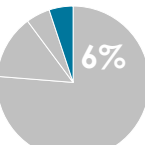
In € millions



Strong impact of currency on revenues



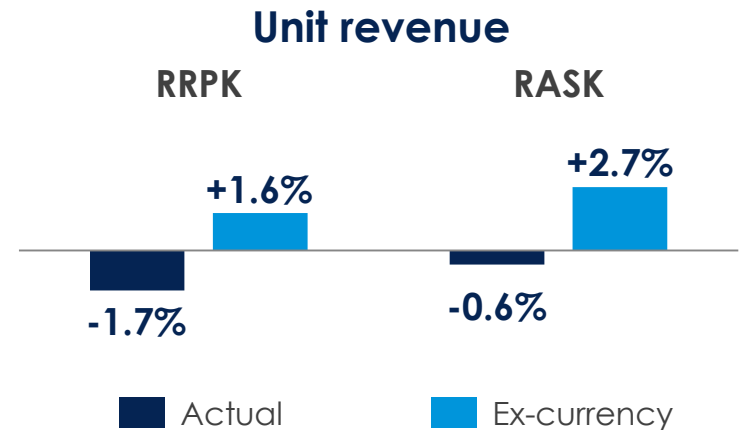
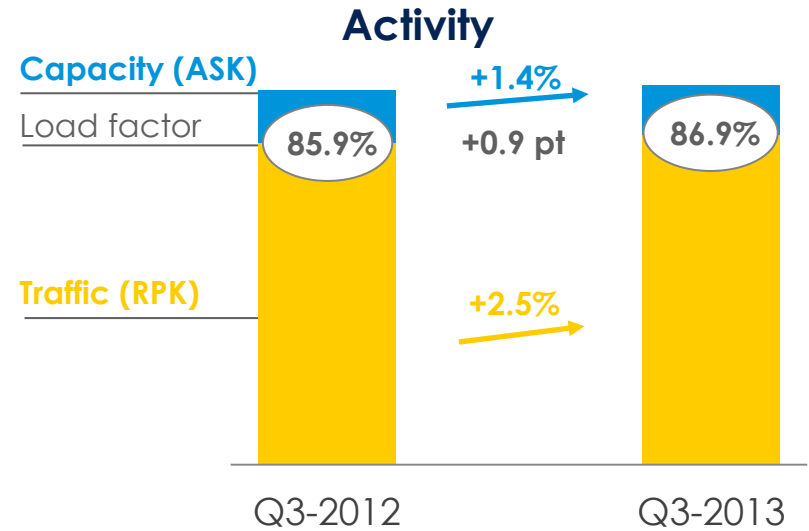
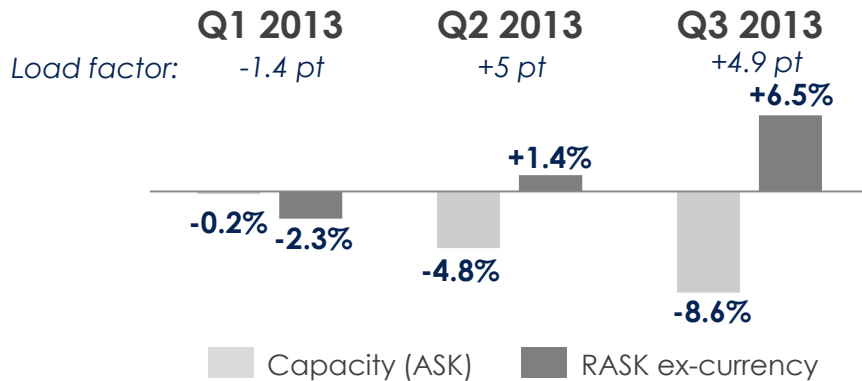
Third Quarter: revenue trend by business

		Q3 2013 (€ bn)	Change	Change ex-currency
 <p>Passenger</p>	 <p>80%</p>	5.74	+0.7%	+4.1%
 <p>Cargo</p>	 <p>10%</p>	0.69	-9.4%	-5.3%
 <p>Maintenance</p>	 <p>4%</p>	0.31	+19.5%	+27.7%
 <p>Other</p>	 <p>6%</p>	0.48	+1.7%	+1.4%
	Total	7.21	+0.4%	+3.8%

Passenger: dynamic ex-currency RASK in Third Quarter

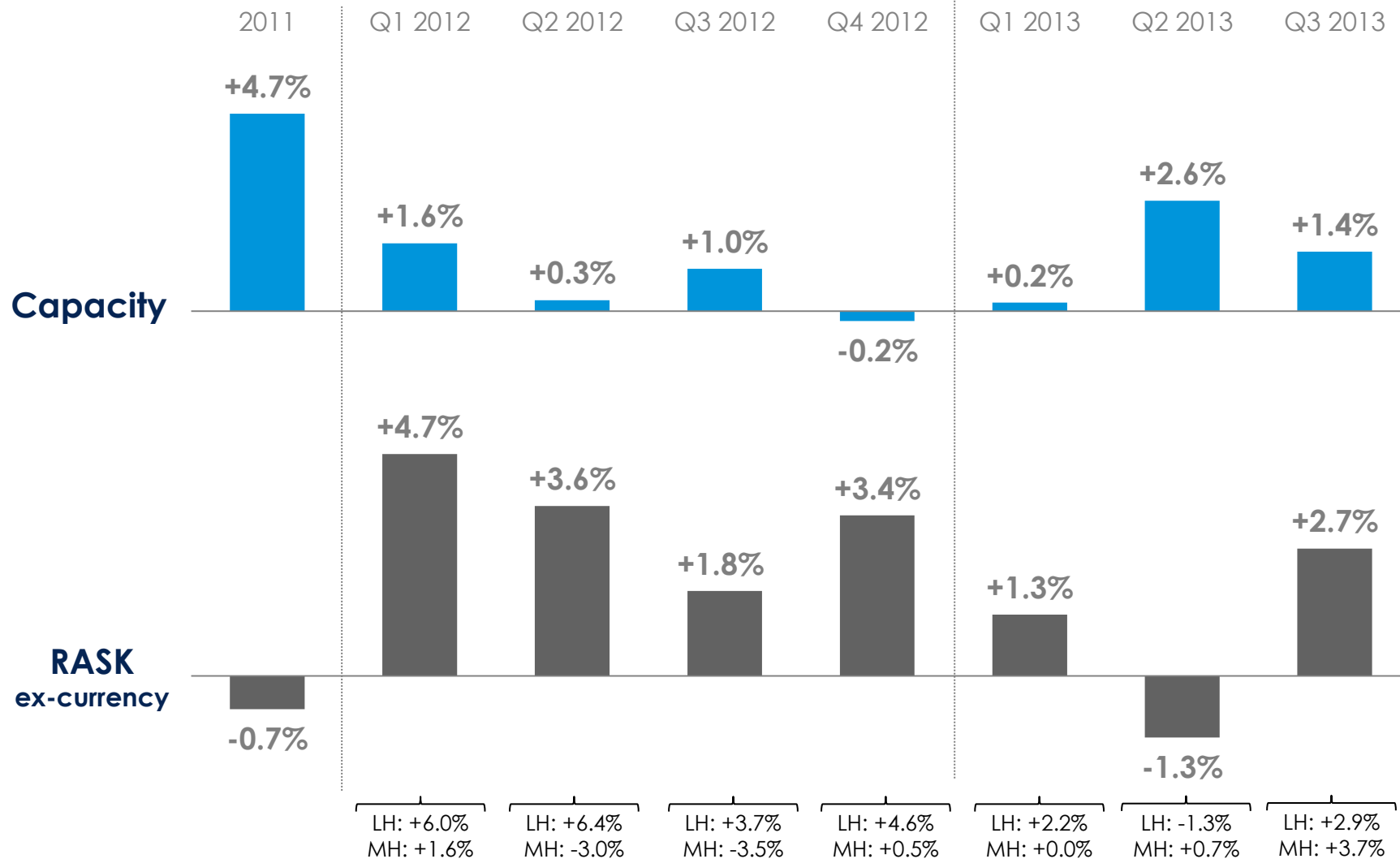
- + Long-haul unit revenue up +2.9%*
 - ▶ Premium: -0.2%*
 - ▶ Economy: +4.1%*
- + Medium-haul network reacts positively to capacity reduction

Example: French network



* Ex-currency

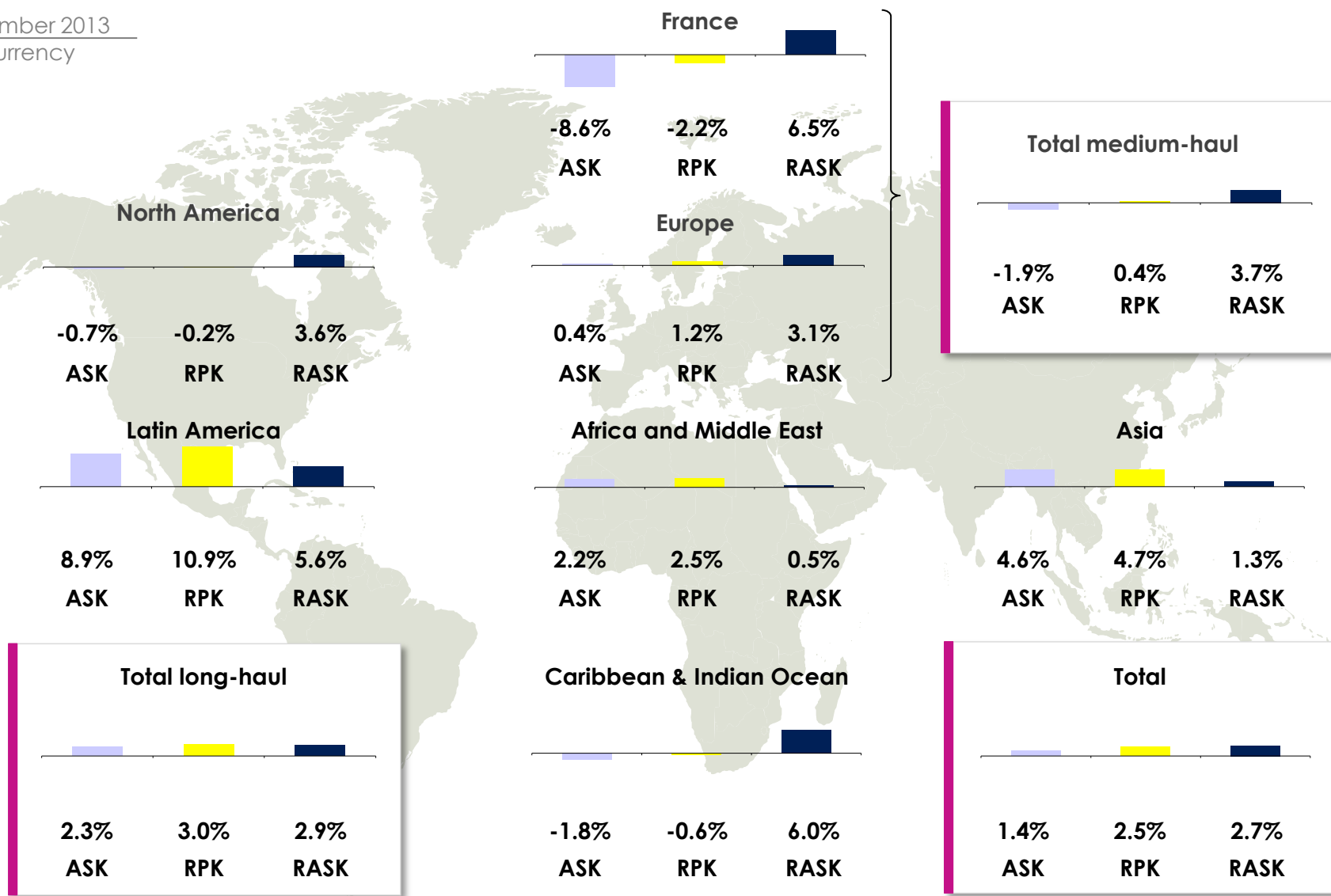
Passenger activity and unit revenue per quarter



NB: LH = Long-haul, MH = Medium-haul

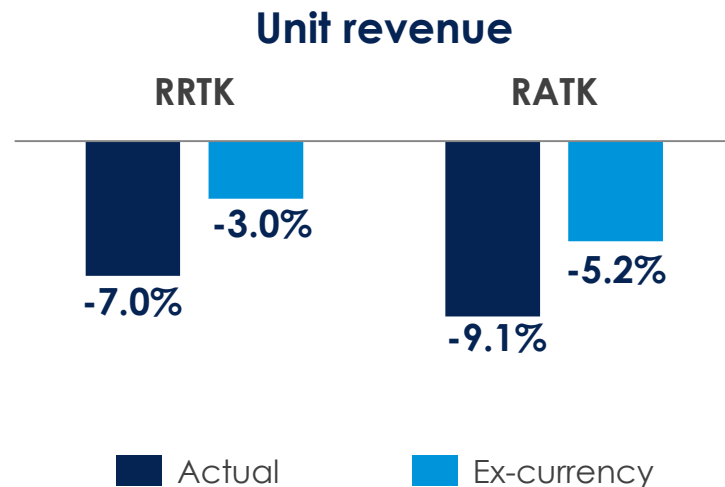
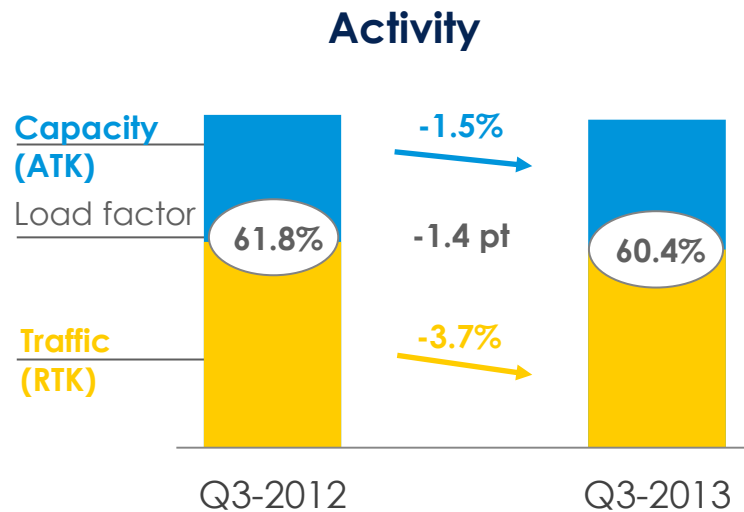
Passenger: unit revenue by network

July-September 2013
RASK ex-currency



Cargo: capacity and cost reduction limit impact of depressed demand situation

- + Context unchanged: weak global trade and industry overcapacity
- + Full freighter capacity further reduced: -11% in quarter
- + Good cost performance insufficient to offset deeply depressed revenue
 - ▶ CATK ex-currency and at constant fuel price: -3.2%



Maintenance

In € millions	Q3-13	Q3-12*	Change	9m-13	9m-12*	Change
Total revenue	827	759	+9.0%	2,461	2,332	+5.5%
Third party revenue	306	256	+19.5%	927	779	+19.0%
Operating result	54	51	+3	111	104	+7
Operating margin	6.5%	6.7%	-0.2 pt	4.5%	4.5%	+0.1 pt

* Pro forma IAS19R

- + Strong growth in third party engine revenues due to new contracts and higher volume of activity within GE contract
- + Development of component activity driven by new contracts

Other businesses

Transavia	Q3-13	Q3-12*	Change	9m-13	9m-12	Change
Transport revenue (€m)	388	358	+8.4%	786	702	+12.0%
Operating result (€m)	66	70	-4	12	24	-12
Capacity (bn ASK)	7.1	6.6	+8.0%	15.9	14.2	+11.7%
RASK (€ cents per ASK)	5.46	5.44	+0.4%	4.95	4.93	+0.3%
Catering (Servair)						
Third party revenue (€m)	77	96	-19.3%	264	261	+1.2%
Operating result (€m)	17	14	+3	19	4	+15

* Pro forma IAS19R

- ✦ Transavia: stable unit revenue up despite strong growth in activity (3 more aircraft at Transavia France)
- ✦ Catering: revenue stable excluding impact of sale of a subsidiary

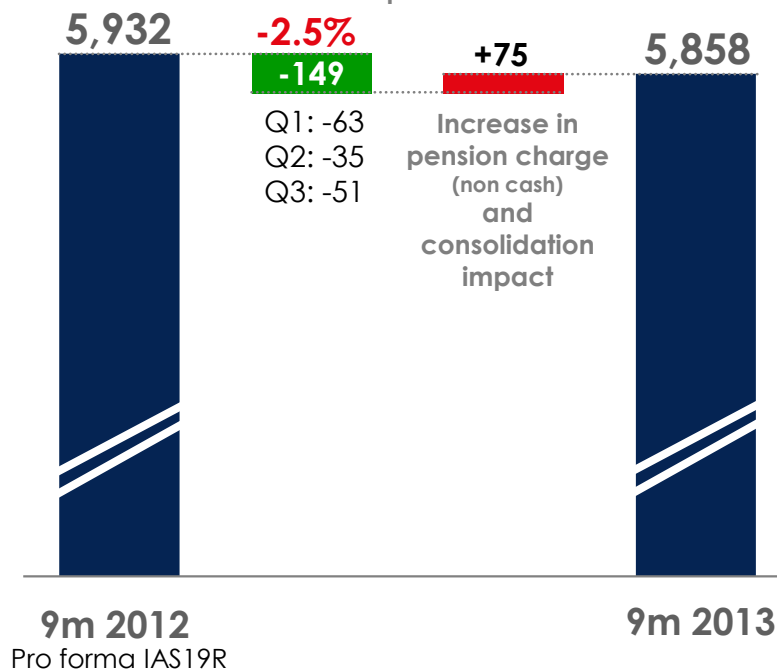
Employee costs reduced, in line with Full Year target

- + Reduction in headcount
 - ▶ -3,500 FTEs in September 2013 compared to September 2012⁽¹⁾
- + Freeze in general pay rises at both Air France and KLM
- + Confirming target of reduction in annual employee costs: over €200m⁽²⁾ in 2013 compared to 2012

Change in employee costs

(€m, including temporary staff)





Employee costs excluding increase in pension charge and consolidation impact



(1) At constant scope

(2) Excluding increase in pension charges and consolidation impact

Change in other operating costs

9m-2013		€m	Actual change	Ex-currency change
	Fuel	5,271	-4.8%	-2.4%
	Manageable external costs⁽¹⁾	4,455	+4.4%	+5.8%
	<i>Excluding purchasing of maintenance services and parts</i>	3,462	+0.8%	+1.8%
	Other costs linked to capacity⁽²⁾	2,339	-4.4%	-2.7%
	Non manageable external costs⁽³⁾	1,548	-0.2%	+1.1%
	Grand total of operating costs⁽⁴⁾	19,330	-1.0%	+0.2%
	Operating costs ex-fuel	14,059	+0.5%	+1.1%
	<i>Excluding purchasing of maintenance services and parts</i>	13,066	-0.7%	-0.2%
	<i>Capacity (EASK)</i>			+1.4%

(1) Catering, handling charges, maintenance, commercial and distribution, and other external expenses

(2) Chartering (capacity purchases), aircraft operating leases, amortization, depreciation and provisions

(3) Landing fees and air-route charges, other taxes

(4) Including fuel, employees, other revenues and other income and expenses

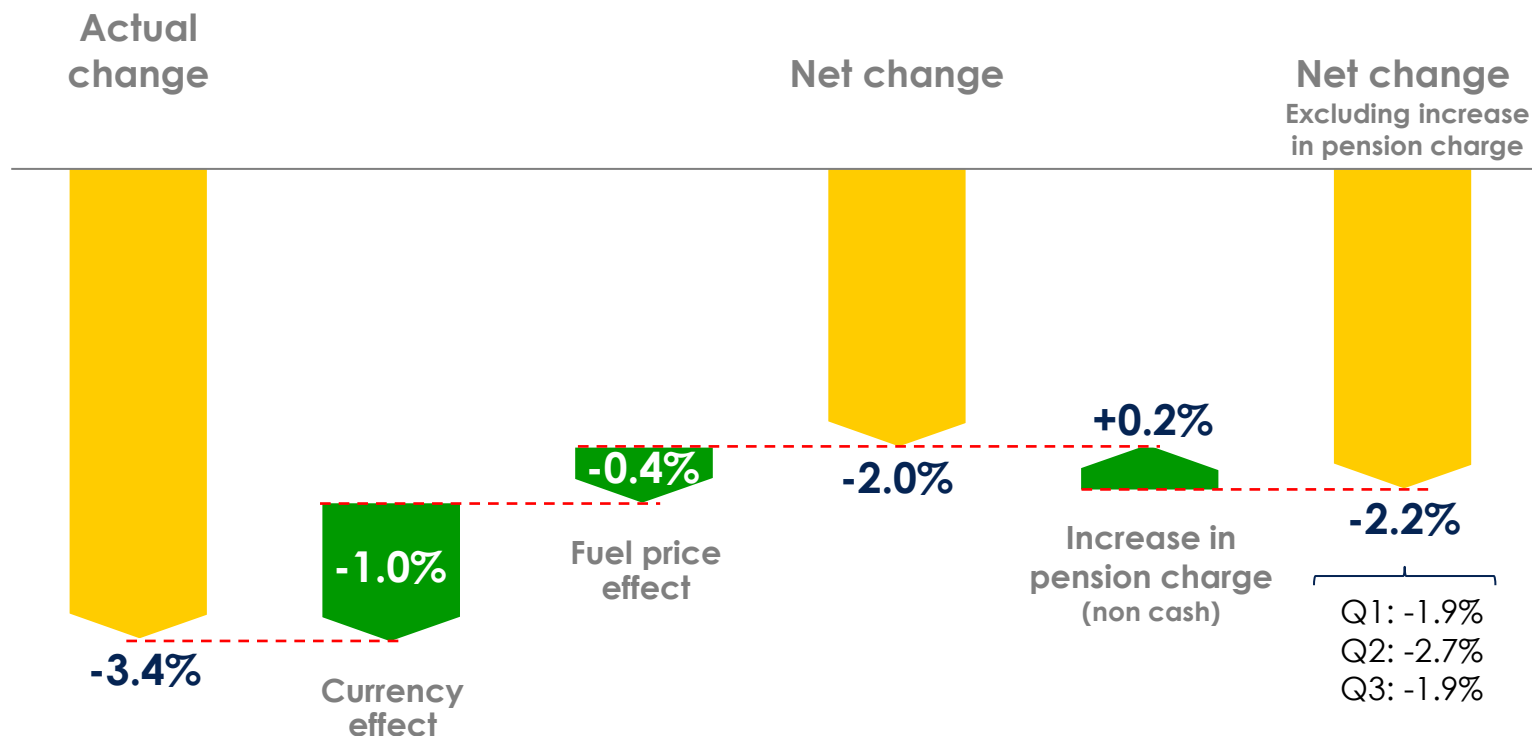
Further reduction in unit costs

9m 2013

Net cost: €17,215m (-2.0%)

Capacity in EASK: 252,995m (+1.4%)

Unit cost per EASK: €6.80 cents



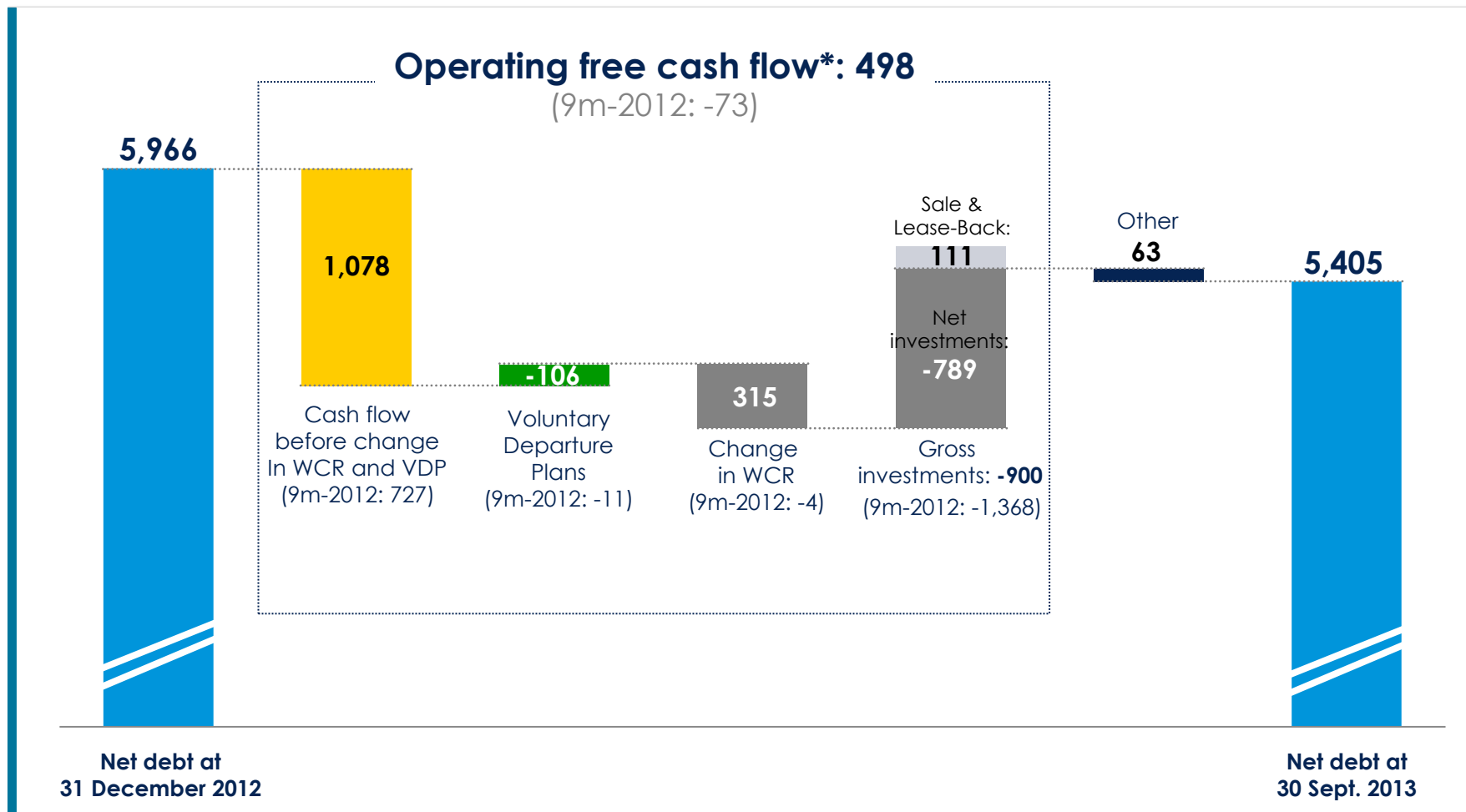
Net result

In € millions	Q3 2013	Q3 2012*	9m 2013	9m 2012*
Operating income	634	491	183	-199
Restructuring charges	-216	-168	-231	-528
Other non-current income and expenses	-7	-12	-35	78
Income from operating activities	411	311	-83	-649
Net cost of financial debt	-98	-94	-299	-264
Net foreign exchange	10	3	44	-29
Change in fair value of financial assets and liabilities (mainly derivatives)	100	210	-15	58
Other financial income and expenses	-2	3	-10	9
Income taxes	-140	-144	-68	-53
Impairment of Alitalia shares	-119	0	-119	0
Share of profit (losses) of associates, minority interests	-18	7	-99	-52
Net income, group share	144	296	-649	-980

* Pro forma IAS19R

Significant improvement in Nine Month operating free cash flow

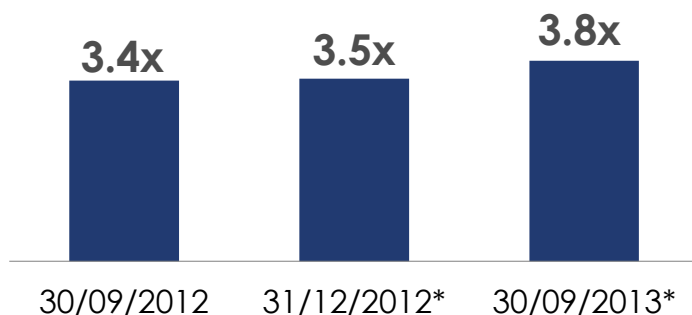
In € millions



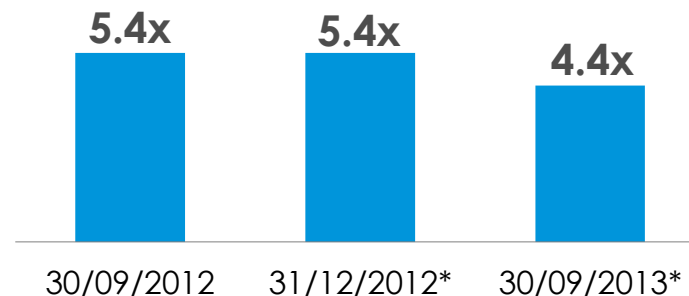
* Net cash flow from operating activities less net capex on tangibles and intangibles.

Improved financial ratios at 30 September 2013⁽¹⁾

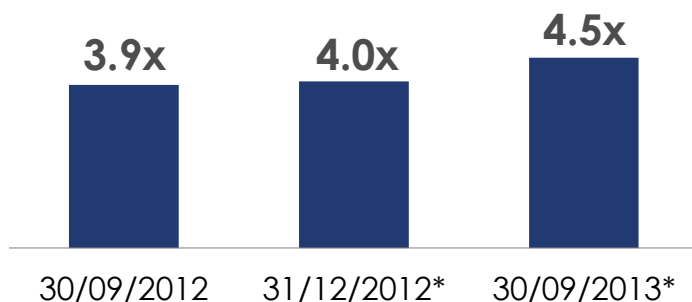
EBITDAR / adjusted net interest costs⁽²⁾



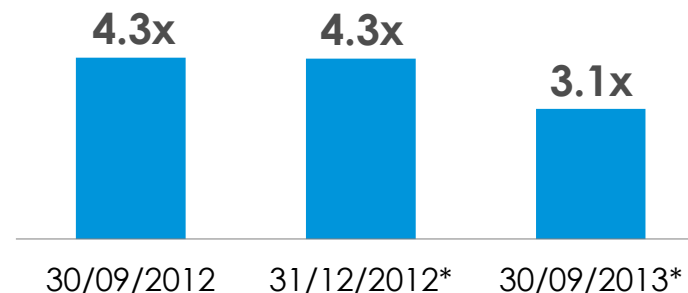
Adjusted net debt⁽³⁾ / EBITDAR



EBITDA / net interest costs



Net debt / EBITDA



* Pro forma IAS 19R

(1) Over a sliding 12 months

(2) Adjusted by the portion of financial costs within operating leases (34%)

(3) Adjusted for the capitalization of operating leases (7x yearly charge)

Good level of liquidity

- + Cash of €4.3 billion at 30 September 2013
- + Undrawn credit lines of €1.8bn
 - ▶ Air France: €1.06bn until 2016
 - ▶ KLM: €540m until 2016
 - ▶ Air France-KLM: €200m until 2017

Outlook for Full Year 2013

- + Uncertain economic environment
- + High currency and fuel price volatility
- + Continuing impact of Transform 2015 measures
- + Confirming Full Year objectives:
 - ▶ Reduction in unit costs*
 - ▶ Reduction in net debt compared to 31 December 2012
 - ▶ H2 operating results improvement in line with that of H1

* On a constant currency and fuel price basis

Transform 2015



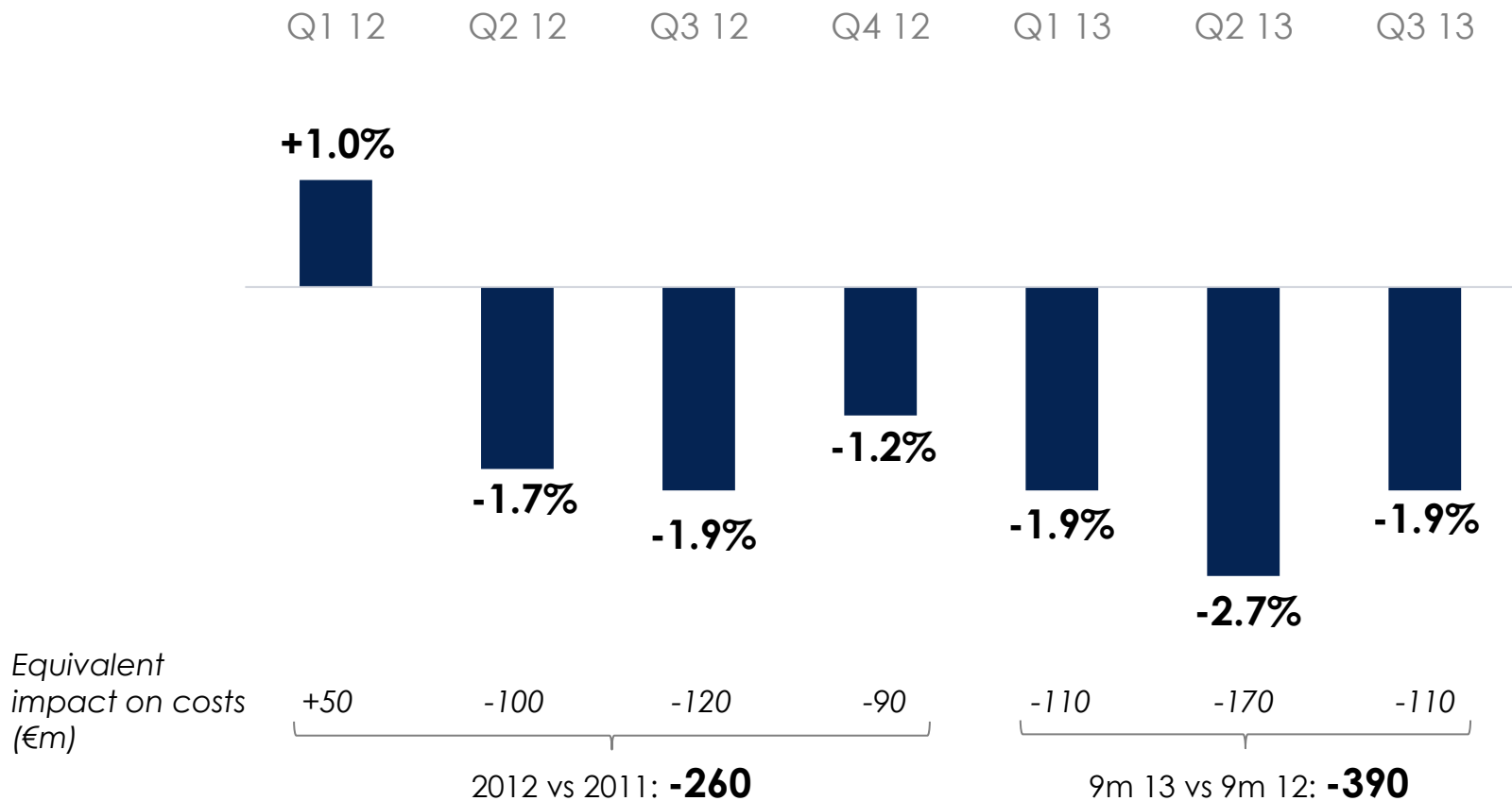
 Additional measures

Where we are today

- + We have executed on time our plan
 - ▶ New collective agreements and headcount reduction
 - ▶ Industrial projects
 - ▶ Unit cost reduction
- + The external environment remains challenging, especially in Europe
- + As a result, the turnaround in medium-haul and cargo is insufficient, leading us to implement additional measures
- + The full impact of these additional measures will be in 2015
- + Target of a €2bn reduction in net debt is maintained and pushed out to 2015

Successful unit cost reduction...

Unit cost change*



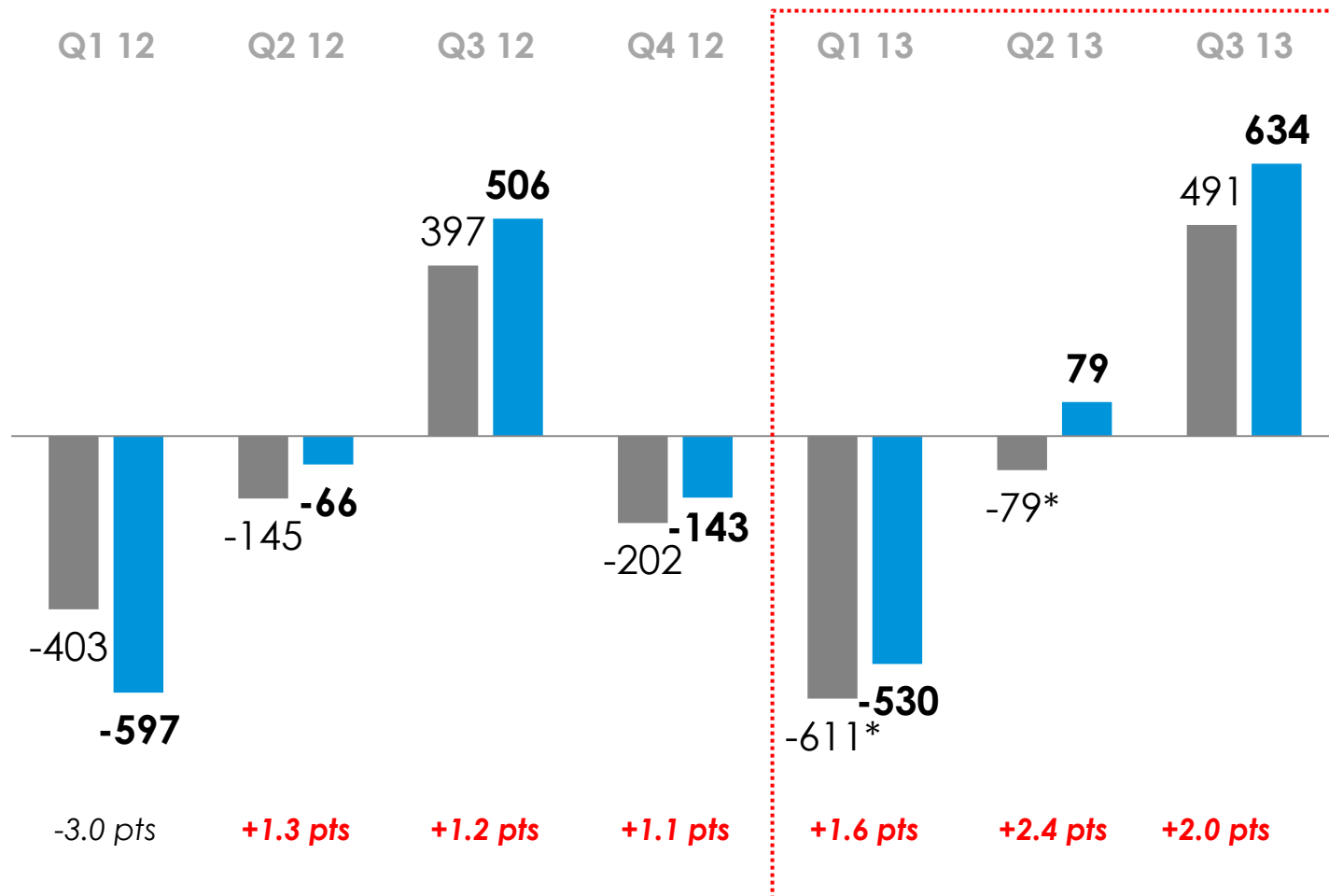
* Net unit cost per EASK in € cents, at constant currency, fuel price and excluding (non cash) pension charge impact

...underpinning an operating margin improvement

In € millions

■ Previous year

■ Current year



Change in operating margin

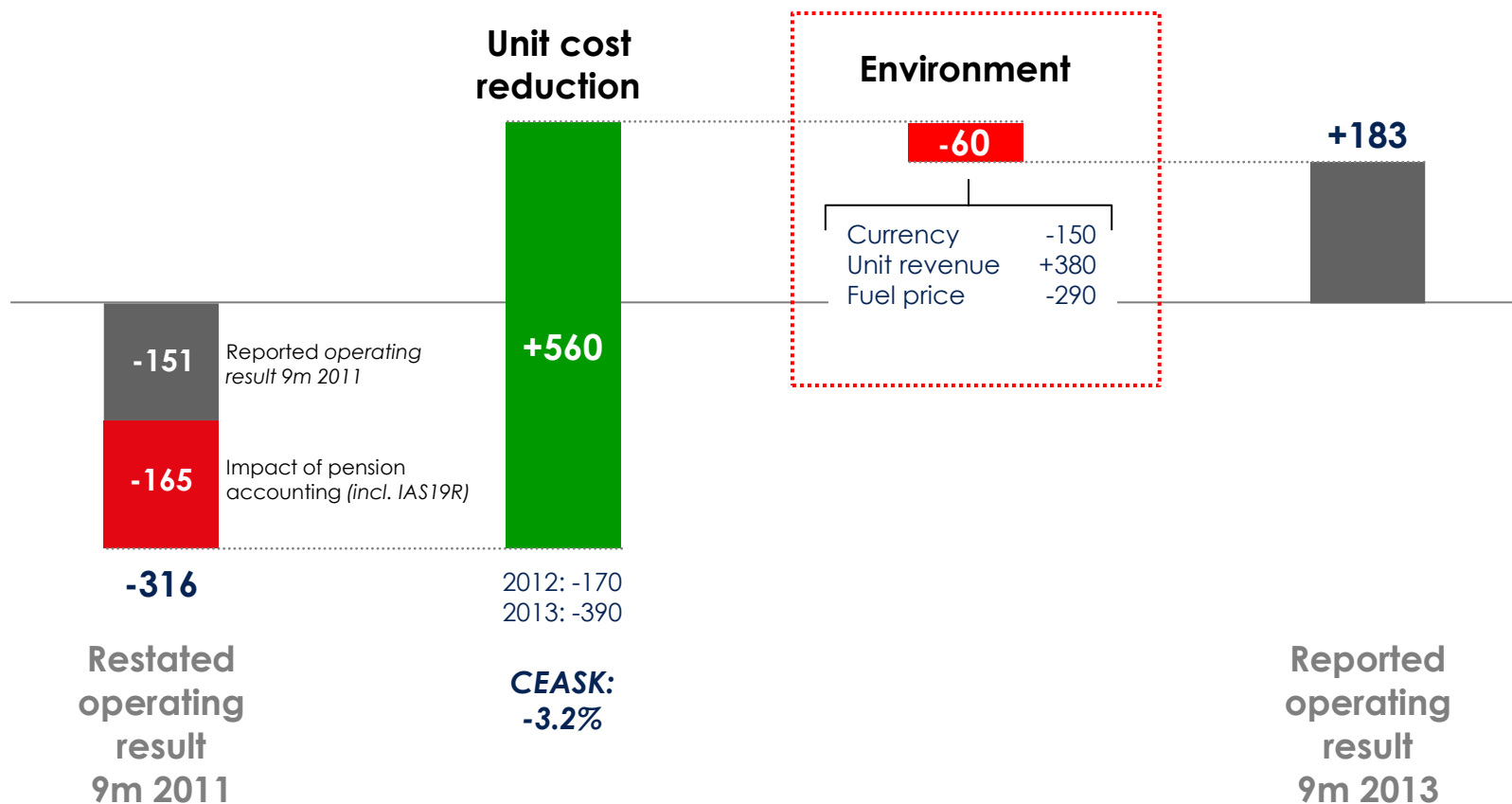
* Pro forma IAS 19R

Challenging operating environment

In € millions

Analysis of change in operating result

Reported 9m 2013 vs reported 9m 2011



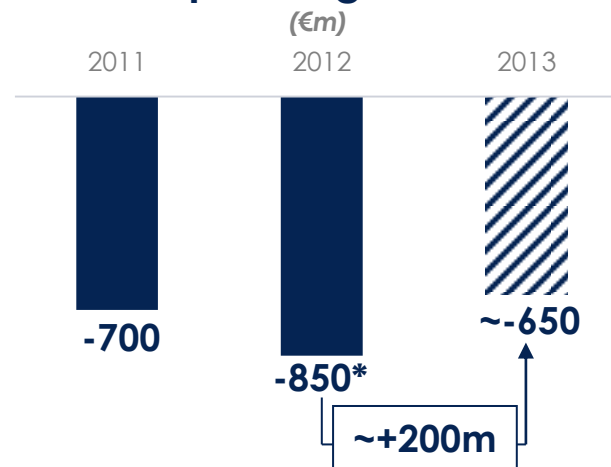
Insufficient improvement in results at medium-haul and cargo

Medium-haul

- + Losses expected to be reduced by only €200m vs 2012
- + Strong improvement at KLM, targeting close to breakeven in 2015

 **Requires additional measures at Air France**

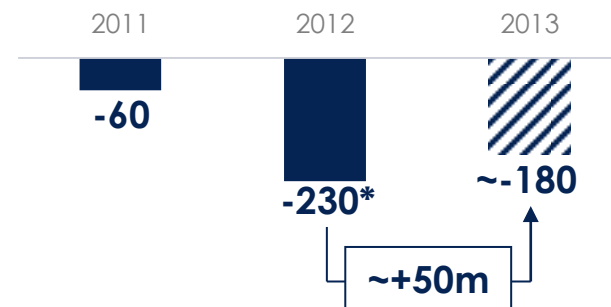
Operating result



Cargo

- + Reduction in costs insufficient to offset weak revenues
- + €140m package of measures expected to deliver only €50m of results improvement

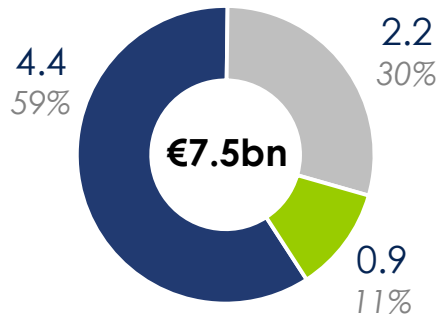
 **Requires additional measures across the whole group**



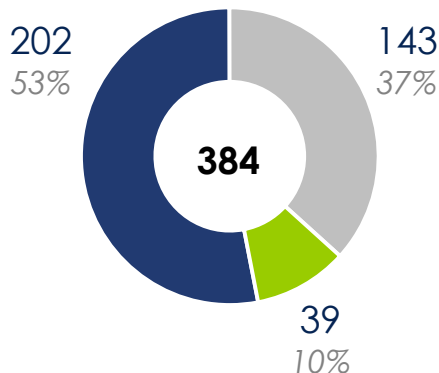
* Pro forma IAS 19R

Medium-haul: a key component of our passenger business

Medium-haul revenue
(2012, €bn)



Medium-haul operating fleet
(Summer 2012 schedule)



Hub feeding

- ▶ Vital feed to long-haul

AIRFRANCE / KLM

French point-to-point

- ▶ Essential to maintain market presence
- ▶ Most affected by economic crisis in Europe and market shift

AIRFRANCE / HOP! / CITYJET

Leisure

- ▶ Developed to capture growth in the leisure market
- ▶ Market leader in the Netherlands
- ▶ Ramping up in France

transavia.com

Additional measures to adapt Air France Medium-Haul

Hub feeding

Targeting a further productivity improvement at Paris-CDG

French point-to-point

Significant capacity cuts at Orly and at the regional bases

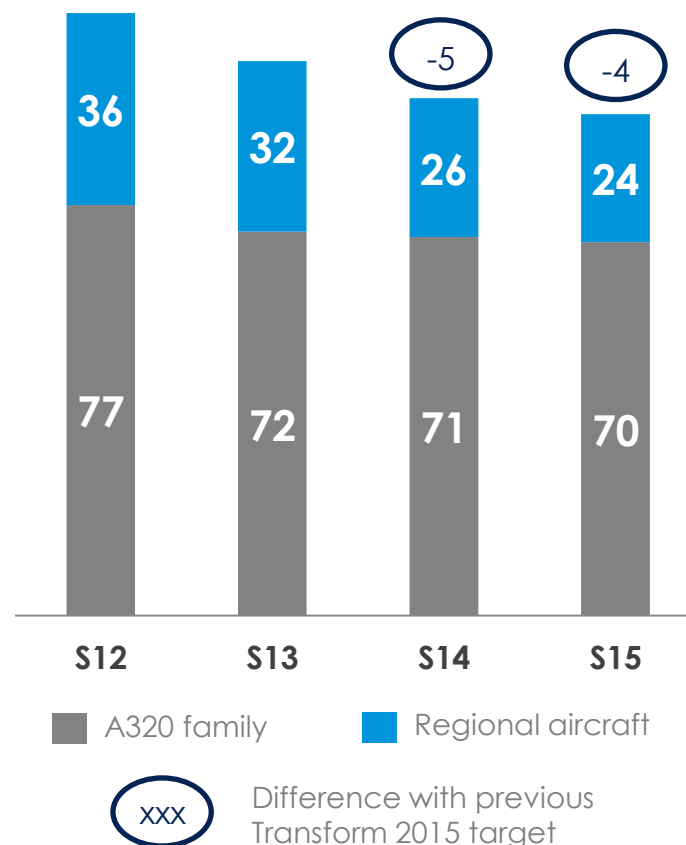
Leisure

Source of growth
Accelerated development in Paris

Hub feeding: measures at Paris-CDG focused on productivity improvements and additional fleet reduction

- + New voluntary departure plan targeting 580 FTEs
- + Better adaptation of working conditions to demand seasonality
- + Additional capacity adjustment concentrated on regional fleet
- + Increased schedule seasonality
- + Development of medium-haul to medium-haul connections

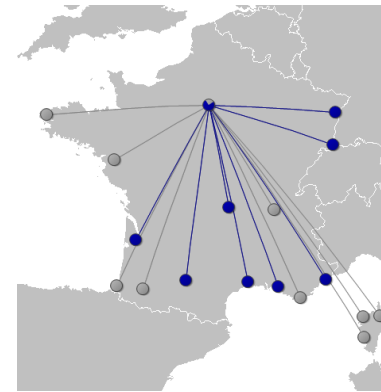
Paris-CDG medium-haul fleet plan
(Summer schedules)



French point-to-point: reduction of activity and restructuring of stations

- + Reduction of activity on multi-frequency domestic routes
 - ▶ With limited impact on revenues
- + Further reduction of narrowbody fleet based in Orly
 - ▶ Reduction by 5 aircraft instead of 3
 - ▶ 17 aircraft in Summer 2015
- + Further cost reduction mainly focused on stations
- + New voluntary departure plan targeting 180 FTEs at Orly and 220 FTEs in other French stations*

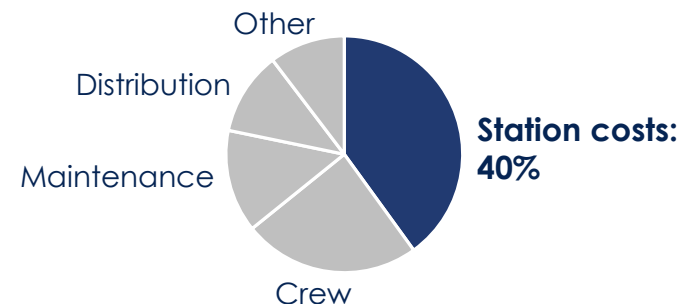
Very dense French network



Number of flights per day per direction (2013)

Paris-Toulouse:	27
Paris-Nice:	21
Paris-Marseille:	18
Paris-Bordeaux:	14
Paris-Montpellier:	8
...	

Point-to-point manageable cost structure



* Excluding regional bases in Marseille, Toulouse and Nice covered in the next slide

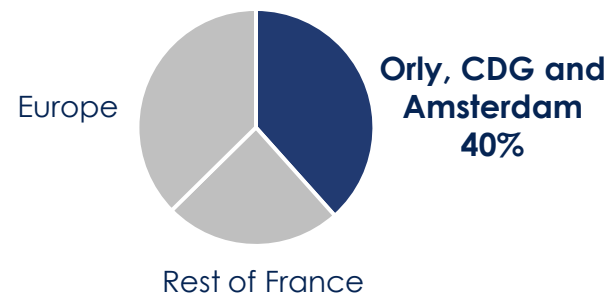
French point-to-point: resizing of regional bases

- + 40% of regional base activity serves main bases
- + Losses are concentrated in new routes to rest of France and Europe
- + Summer 2013 adaptation led to a significant revenue improvement
 - ▶ RASK up more than 20% in Q3

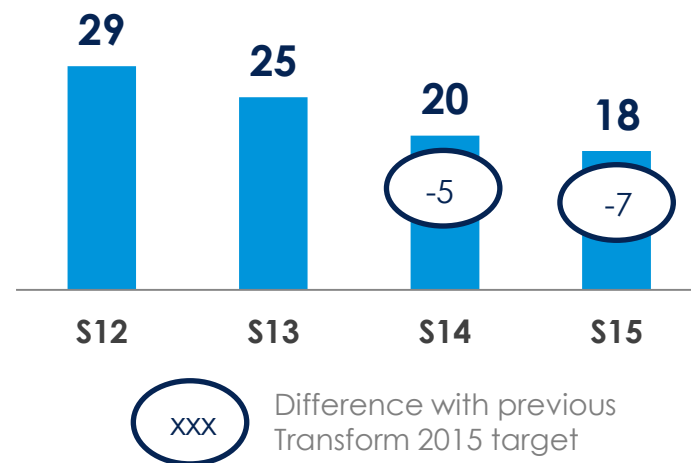


- + Additional fleet reduction
- + Closure or move to seasonal flights
- + Voluntary departure plan in the 3 bases targeting 370 FTEs

Capacity breakdown at regional bases
(2012 ASK)



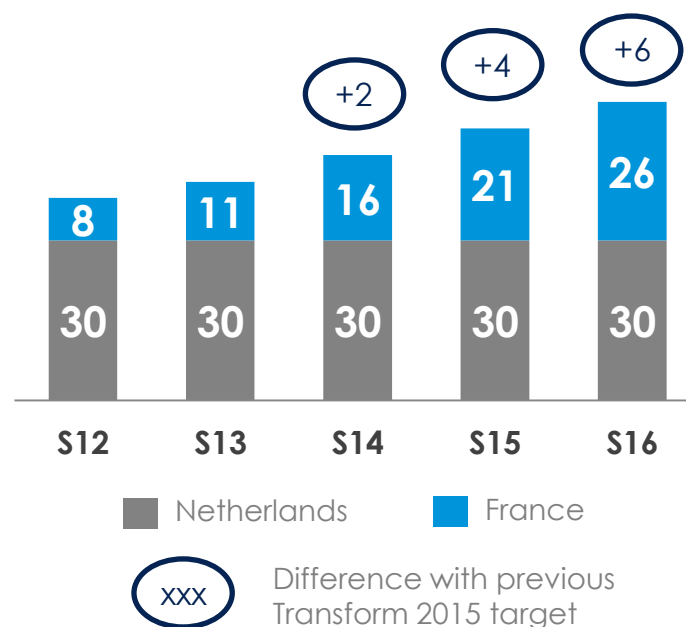
Fleet plan at regional bases
(Summer schedules)



Transavia: capturing growth opportunities in the leisure market

- + Accelerated development focused on Paris-Orly
 - ▶ Development plan increased from 3 to 5 aircraft per year
 - ▶ Operation by both Air France and Transavia on selected large leisure markets
- + Aim to achieve critical size in Paris market by 2016
- + Targeting 5%+ operating margin in the medium-term

Transavia fleet plan



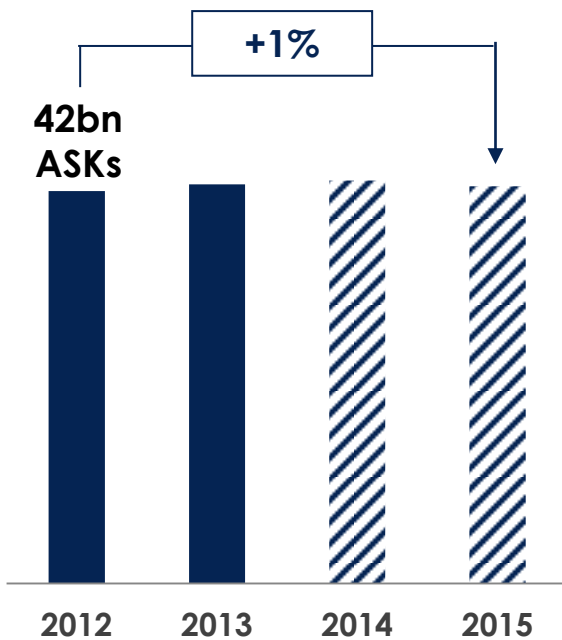
KLM: encouraging rebound in Amsterdam hub results

- + Transform 2015 measures already delivering a strong rebound in results
 - ▶ Losses expected to be below €75m in 2013, a ~€100m improvement vs 2012
 - ▶ Targeting close to breakeven in 2015
- + Cabin densification and shorter turnaround times lead to significant increase in asset utilization
 - ▶ Medium-haul capacity expected up 11% between 2012 and 2015 with same number of aircraft
- + Successful product enhancements
 - ▶ Development of ancillary revenues

Impact of Transform 2015 on medium-haul capacity, after additional measures

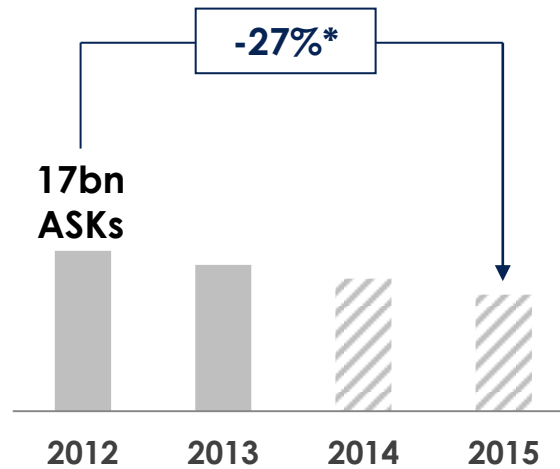
Hub feeding

(Paris-CDG and Amsterdam)



Fleet reduced by 21 aircraft
Aircraft productivity significantly up

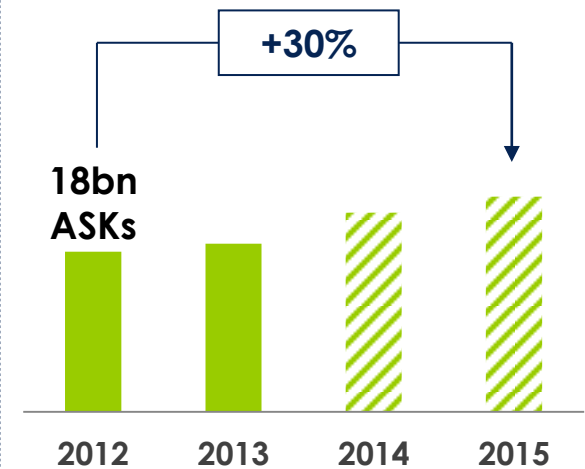
French point-to-point



Fleet reduced by 42* aircraft
Aircraft productivity slightly up

Leisure

(Netherlands & France)



Fleet increased by 13 aircraft
Stable aircraft productivity

* After planned sale of CityJet

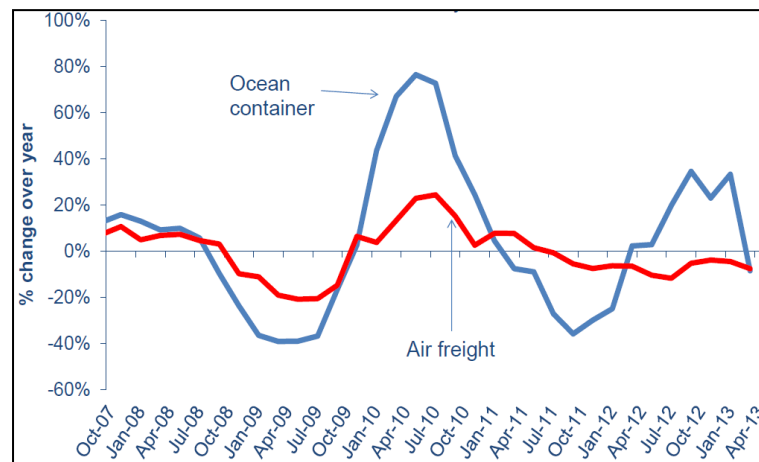
Cargo: facing major challenges

- + Ongoing challenges
 - ▶ Slow recovery in world trade
 - ▶ High oil price

- + Structural challenges
 - ▶ Persistent overcapacity partly due to new-generation passenger aircraft geometry (large bellies)
 - ▶ Increased competition from sea shipping

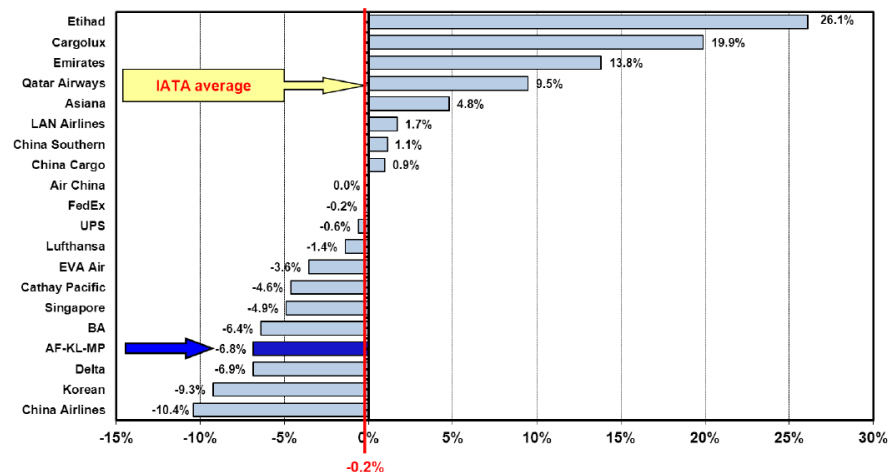
Trend in air and sea cargo traffic

(Source: IATA)



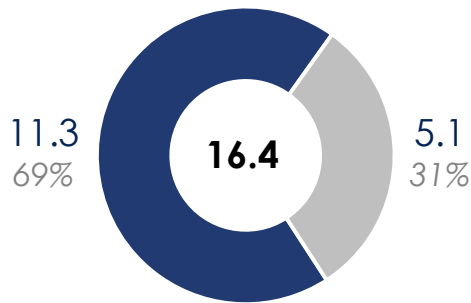
Change in air cargo capacity – top 20 carriers

(H1 2013 vs H1 2012)



Air France-KLM: majority of cargo transported in passenger aircraft bellies

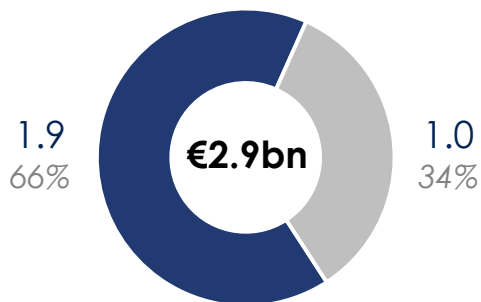
Cargo capacity
(2012, billion ATK)



■ Bellies of passenger aircraft

- ▶ By-product of passenger activity
- ▶ Cargo contributing significantly to passenger aircraft profitability

Cargo revenue
(2012, €bn)



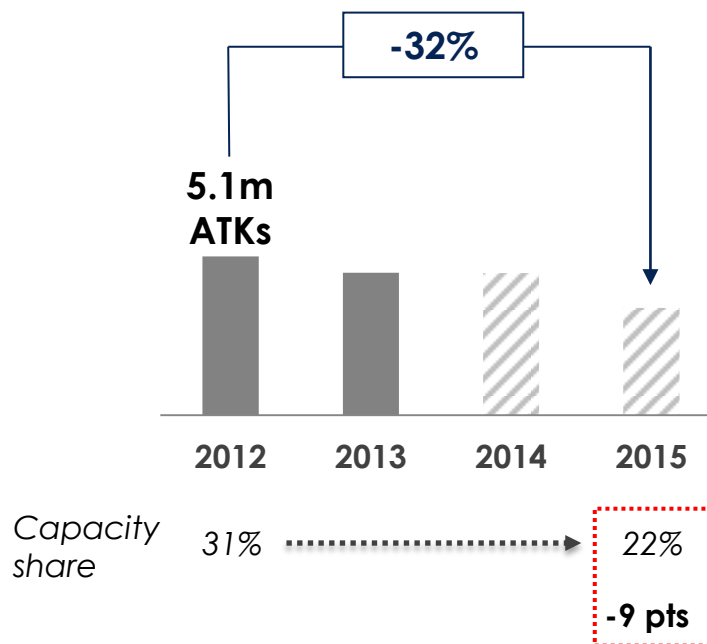
■ Full-freighter aircraft

- ▶ Complementing bellies to address particular customer, product and destination markets
- ▶ Unit costs 20% higher than bellies

Additional measures: further full-freighter capacity reduction

- + New target for full-freighter fleet:
10 aircraft in 2015
 - ▶ Reduction of 4 aircraft vs. previous Transform 2015 target
- + Retirement of least efficient aircraft
 - ▶ CDG: retirement of 2 B747s
 - ▶ Amsterdam: retirement of one B747 and one MD11
- + Further cost reduction and productivity increase
 - ▶ Voluntary departure plan targeting 280 FTEs
 - ▶ Adaptation of CDG ground-handling operations
 - ▶ Outsourcing of Orly hangar

Full-freighter capacity



Where we are today

- + We have executed our plan on time
 - ▶ New collective agreements and headcount reduction
 - ▶ Industrial projects
 - ▶ Unit cost reduction
- + The external environment remains challenging, especially in Europe
- + As a result, the turnaround in medium-haul and cargo is insufficient, leading us to implement additional measures
- + The full impact of these additional measures will be in 2015
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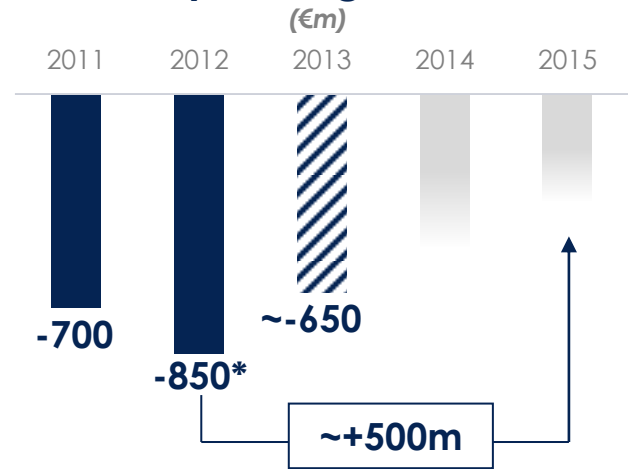
Revised targets for medium-haul and cargo



Medium-haul

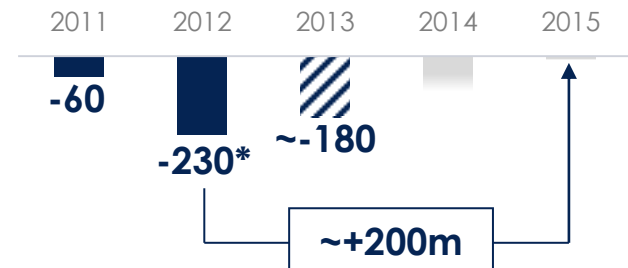
- + Major restructuring while preserving integrity of group operations
- + Target: €500m improvement over 3 years
- + Under current low levels of economic activity, still loss-making in 2015

Operating result



Cargo

- + Large reduction in full-freighter fleet
- + Target: €200m improvement over 3 years
- + Aiming at breakeven in 2015



* Pro forma IAS 19R

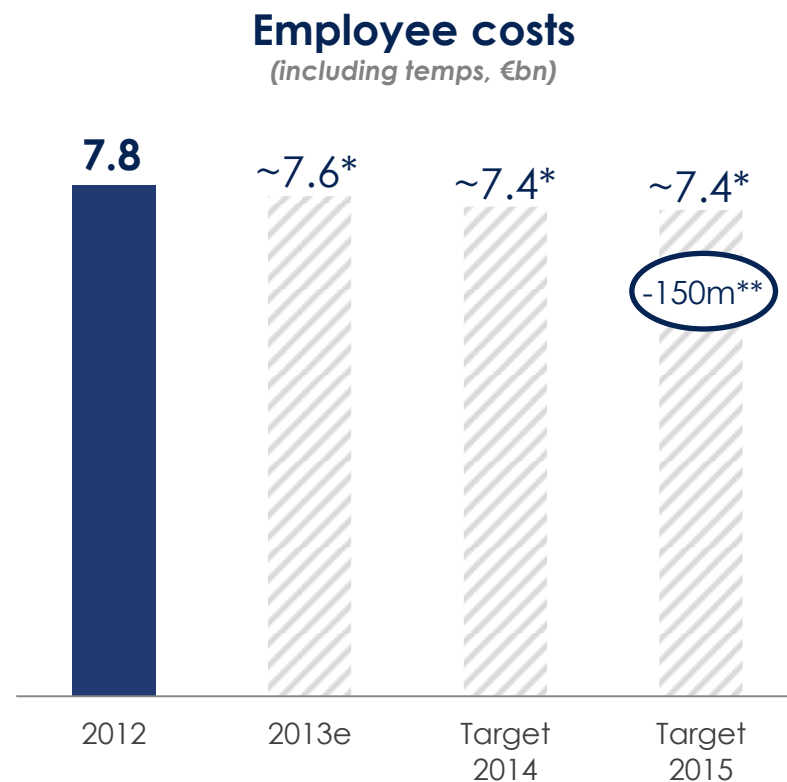
Additional measures to contain employee costs

- + New voluntary departure plan to address ground overstaffing
 - ▶ Target: 1,830 jobs, o/w 240 outside of medium-haul and cargo
 - ▶ Departures between the end of February 2014 and the end of December 2014
 - ▶ Restructuring provision included in September 2013 financial statements

- + Wage moderation measures

- + Full year impact on employee costs: ~€150m

- + Pilot (350 FTEs) and cabin crew (700 FTEs) over-staffing to be addressed in 2014 through other measures

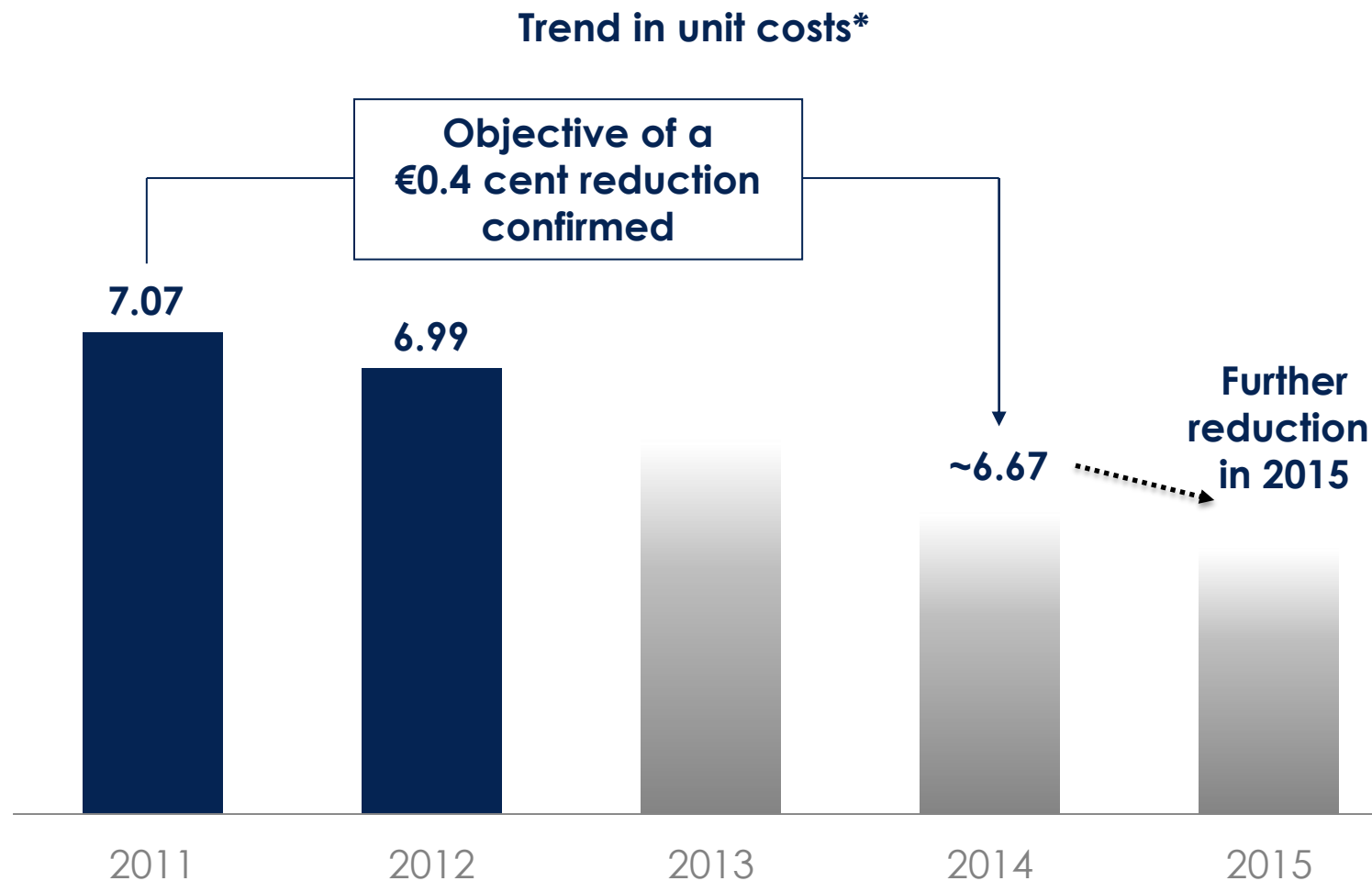


xxx Difference with previous Transform 2015 target

* Like-for-like: excluding non-cash increase in pension charge (~€120m) and integration of Airlinair (~€50m)

** Ground staff voluntary departure plan and wage moderation measures

Further unit cost reduction expected in 2015

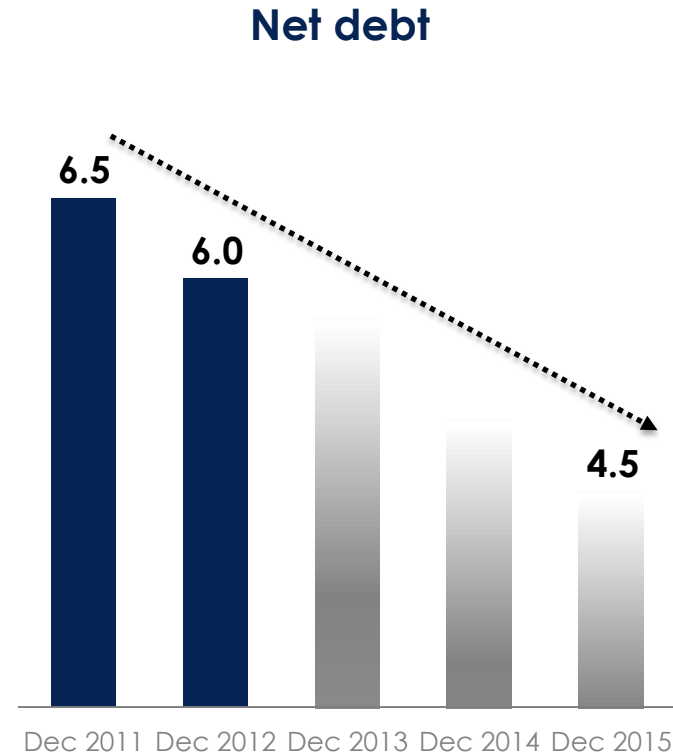


* Net unit cost per EASK in € cents, at constant currency, fuel price and excluding (non cash) pension charge impact

Target of a €2bn reduction in net debt is maintained and pushed out to 2015

€ billions

- + Operating environment expected to remain weak in 2014
- + High currency and fuel price volatility
- + Full impact of additional measures in 2015
- + 2014 EBITDA of around €2.5bn
- + As a result, target of €2bn reduction in net debt is maintained and pushed out to 2015



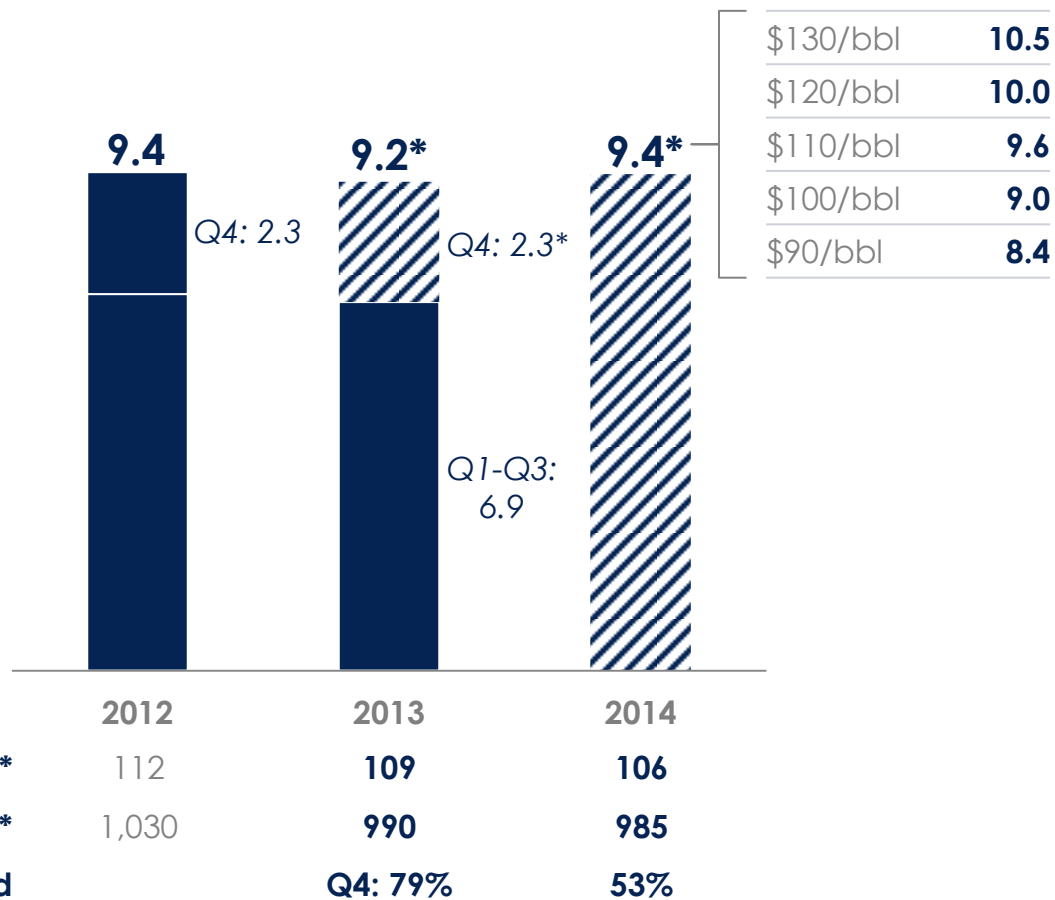
Appendices



Update on fuel bill

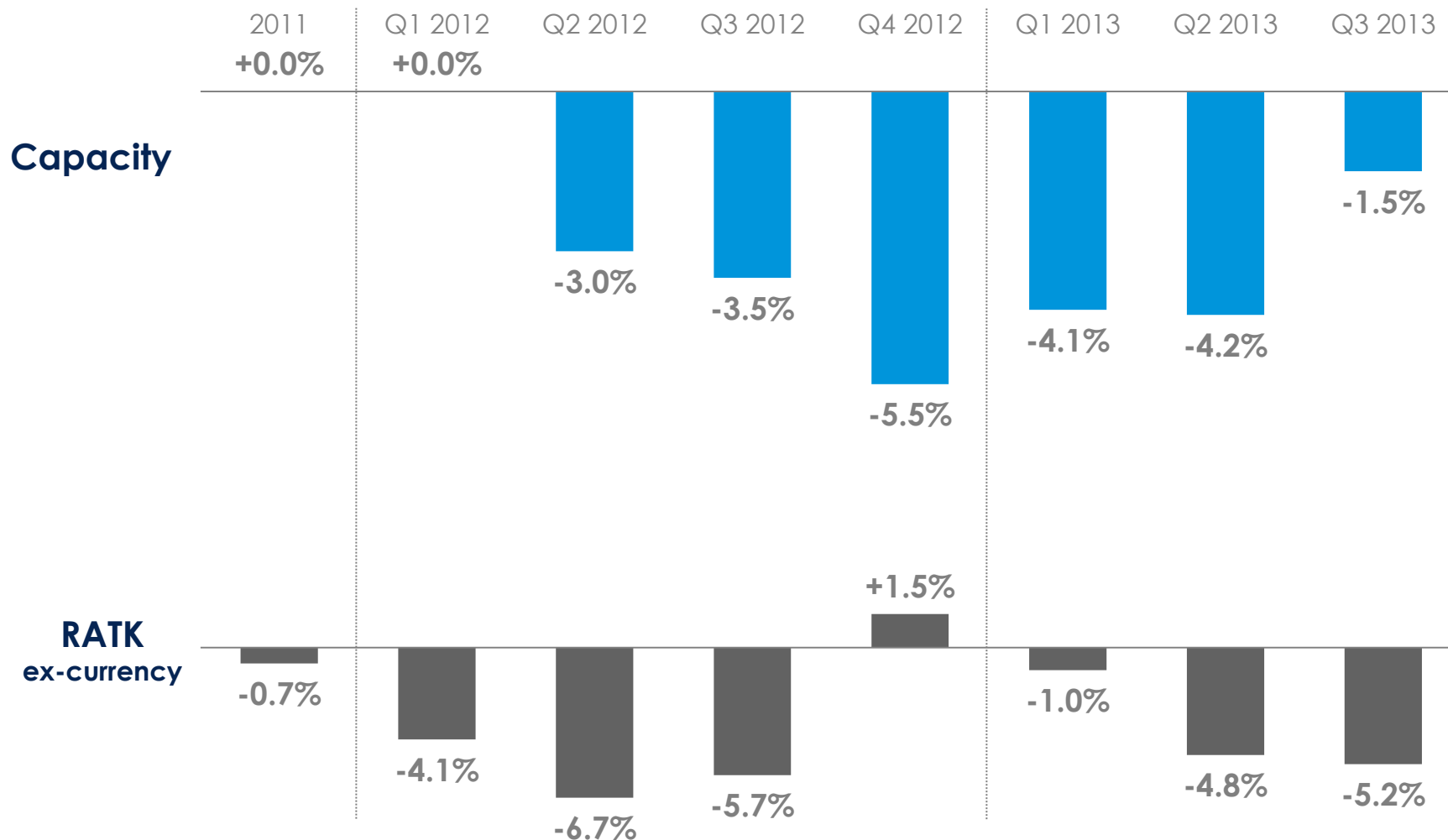
In \$ billions

Fuel bill after hedging


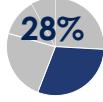





* 9m as reported + forward curve at 18 October 2013

Cargo activity and unit revenue per quarter



Third Quarter: change in operating costs

Q3-2013		€m	Actual change	Ex-currency change
	Fuel	1,863	-5.5%	+0.9%
	Employee costs	1,865	-1.7%	-1.3%
	Manageable external costs⁽¹⁾ <i>Excluding purchasing of maintenance services and parts</i>	1,529 1,183	+5.0% +0.5%	+8.1% +2.8%
	Other costs linked to capacity⁽²⁾	790	-8.5%	-5.1%
	Non manageable external costs⁽³⁾	551	-0.9%	+1.7%
	Grand total of operating costs⁽⁴⁾	6,579	-1.7%	+1.0%
	Operating costs ex-fuel <i>Excluding purchasing of maintenance services and parts</i>	4,716 4,369	-0.1% -1.7%	+1.1% -0.8%
	<i>Capacity (EASK)</i>			+1.5%

(1) Catering, handling charges, maintenance, commercial and distribution, and other external expenses

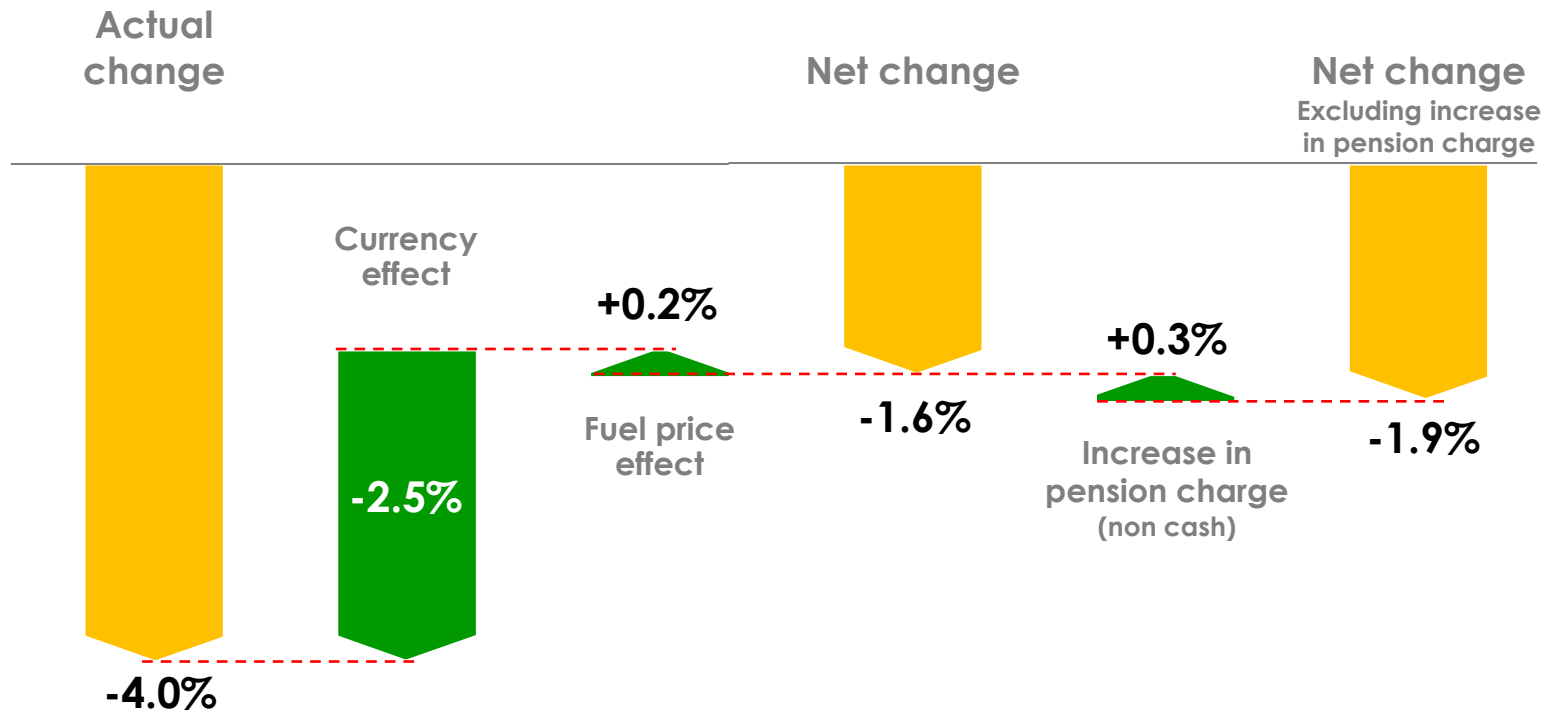
(2) Chartering (capacity purchases), aircraft operating leases, amortization, depreciation and provisions

(3) Landing fees and air-route charges, other taxes

(4) Including fuel, employees, other revenues and other income and expenses

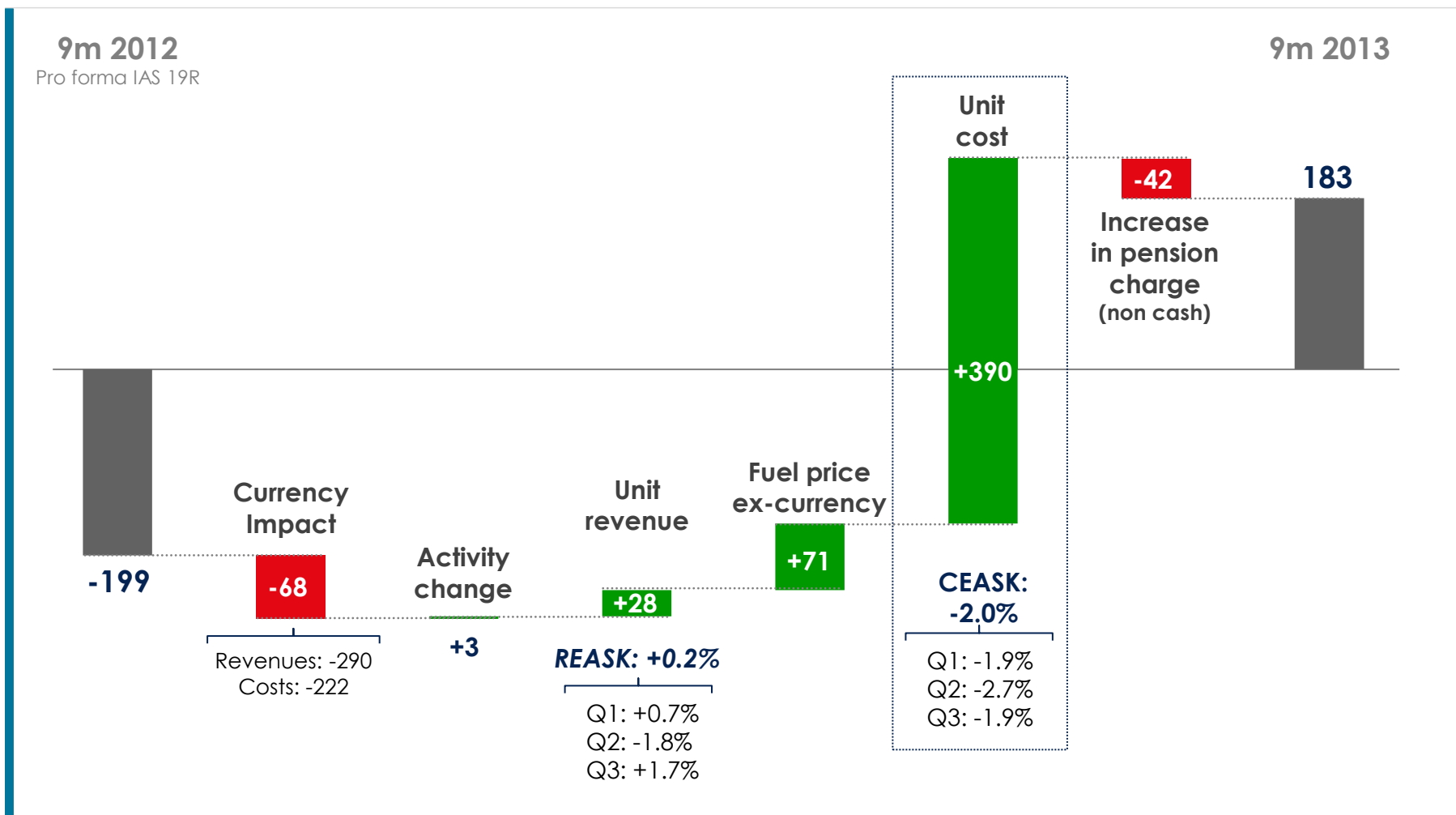
Third Quarter: further unit cost reduction

Net cost: €5,875m (-2.5%)
 Capacity in EASK: €91,219m (+1.5%)
 Unit cost per EASK: €6.44 cents

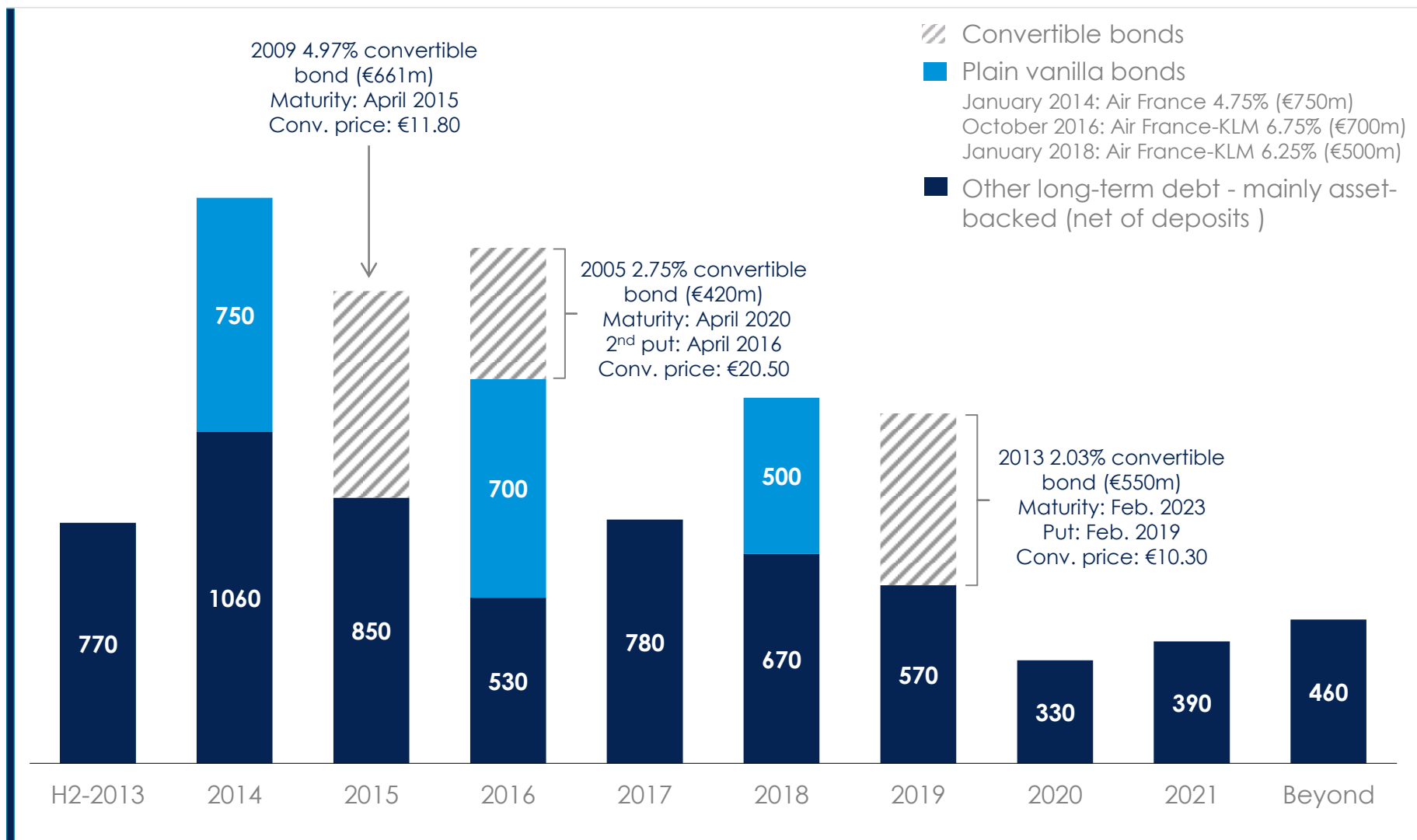


Nine Months: analysis of change in operating result

In € millions



Debt reimbursement profile at 30 June 2013*



* In € millions, net of deposits on financial leases and excluding KLM perpetual debt (€580m)

Net debt calculation

In € millions	30 September 2013	31 Dec. 2012
Current and non-current financial debt	10,931	10,999
Deposits linked to financial debt	(650)	(650)
Financial assets pledged (OCEANE swap)	(393)	(393)
Currency hedge on financial debt	6	4
Accrued interest	(140)	(112)
= Financial debt	9,754	9,848
Cash and cash equivalents	3,716	3,420
Marketable securities	126	328
Available cash pledges	387	235
Deposits (Triple A bonds)	177	156
Bank overdrafts	(57)	(257)
= Net cash	4,349	3,882
Net debt	5,405	5,966
Consolidated shareholders' funds	3,231	3,637*
Net debt / shareholders' funds	1.67	1.64
EBITDA (sliding twelve months)	1,752*	1,395*
Net debt / EBITDA ratio	3.09	4.28

* 2012 pro forma IAS19R

Breakdown of operating free cash flow

In € millions	9m 2013	9m 2012*	Change
EBITDA	1,469	1,112	+357
Cash out from net financial debt	-264	-254	-10
Pension cash out	-51	-53	+2
Other cash impacts	-76	-78	+2
Cash flow before change in WCR and voluntary departure plans	1,078	727	+351
Voluntary departure plans	-106	-11	-95
Cash flow before change in WCR	972	716	+256
Change in WCR	315	-4	+319
Operating cash flow (A)	1,287	712	+575
Investments before sale & lease-backs	-900	-1,368	+468
Sale & lease-backs	111	583	-472
Net investments (B)	-789	-785	-4
Operating free cash flow (A+B)	498	-73	+571

* 2012 pro forma IAS19R

Computation of net cost per EASK

In € millions		Q3 2013	Q3 2012*	9m 2013	9m 2012*
Scheduled passenger revenue		5,485	5,448	14,668	14,552
+ Scheduled cargo revenue		636	710	1,945	2,126
+ Transavia transport revenue		388	358	786	702
= Total transport revenue	A	6,509	6,516	17,399	17,380
- Operating result	B	634	491	183	(199)
= Net cost	A – B = C	5,875	6,025	17,216	17,579
Activity expressed in EASK	D	91,219	89,846	252,995	249,498
Net cost per EASK (€ cents)	C / D	6.44	6.71	6.80	7.05
Actual change		-4.0%		-3.4%	
Currency effect on net costs			-151		-185
Fuel price effect			9		-71
Change at constant currency and fuel price		-1.6%		-2.0%	
Increase in pension charge (non cash)			+17		+42
Net change		-1.9%		-2.2%	

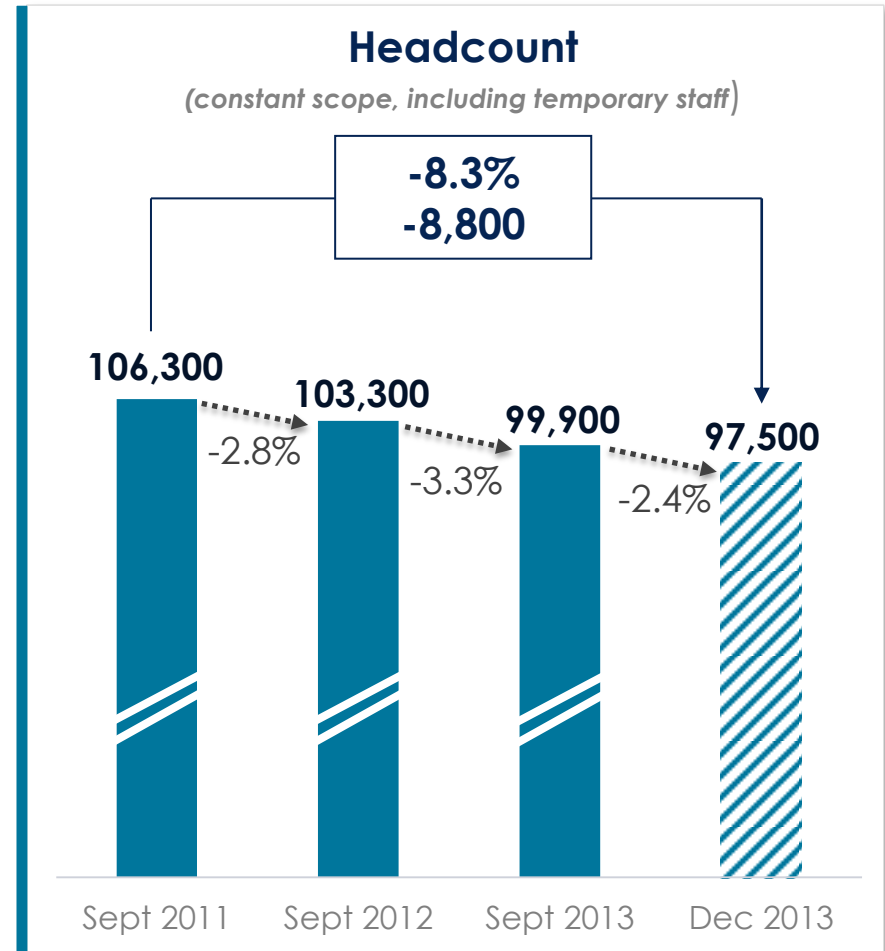
* 2012 pro forma IAS19R

Implementation of new collective agreements and headcount reduction measures

- + New working conditions
 - ▶ Secured by new collective agreements
- + Freeze in general salary increases
- + Ongoing voluntary departure measures at Air France

Staff category	Close of plan	Target	Approved	Departures at 30/09/13
Ground staff	March 2013	2,770	2,880	2,700
Pilots	January 2013	300	270	180
Cabin crew	Nov. 2013	500	390	220

- + Reduction in temporary staff and short-term contracts



Industrial projects have been rolled-out in every activity

Long-haul

- ▶ Increased productivity thanks to new collective agreements
- ▶ Network optimization
- ▶ Increased 'customer' investment

Maintenance

- ▶ Focus on most profitable activities: engines and components
- ▶ Increased productivity thanks to new collective agreements
- ▶ Reduction in some unprofitable heavy maintenance activities

Medium-haul

- ▶ Increased aircraft productivity
- ▶ Aircraft densification
- ▶ Development of ancillary revenues
- ▶ Reorganization of French regional operations (Hop!)
- ▶ Regional base project adapted
- ▶ Growth of Transavia France

Cargo

- ▶ Full-freighter capacity reduction
- ▶ Reduction in unused aircraft
- ▶ Impact of Transform 2015 on manageable costs
- ▶ New commercial policy

Ongoing initiatives to reconquer customer base

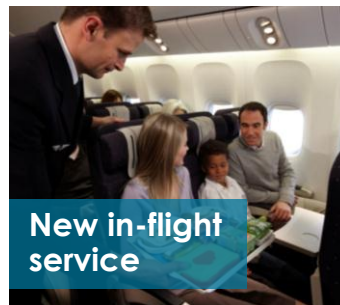
April 2012



June 2012



October 2012



July 2013



Summer 2014



- + Upgrading of CDG passenger experience
 - ▶ New terminals, new lounge
 - ▶ Improvement in satisfaction index
- + New commercial initiatives
 - ▶ Air France Mini fares
 - ▶ Changes to medium-haul products: new in-flight service at Air France (October 2012), introduction of Economy Comfort at KLM (December 2012)
 - ▶ Successful launch of Hop!
- + New long-haul cabins
 - ▶ July 2013: new KLM business class
 - ▶ Summer 2014: new cabins at Air France